



Government
Communication and
Information System

ANNUAL REPORT

Empowering South Africans through communication excellence.

2023/24



government
communications

Department:
Government Communication and Information System
REPUBLIC OF SOUTH AFRICA





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PART A:

GENERAL INFORMATION

1.

DEPARTMENT GENERAL INFORMATION

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2.

LIST OF ABBREVIATIONS AND ACRONYMS

AC	Audit Committee
ADG	Acting Director-General
AENE	Adjusted Estimates of National Expenditure
AFS	Annual Financial Statements
AFSIC	Africa Investment Conference
AGSA	Auditor-General South Africa
AI	Artificial Intelligence
AIDS	Acquired Immunodeficiency Syndrome
AIP	Association of Independent Publishers
AMDP	Advanced Management Development Programme
APP	Annual Performance Plan
BEMAS	Brand Edge Media Advertising Services
BMA	Border Management Authority
Brand SA	Brand South Africa

BRICS	Brazil, Russia, India, China and South Africa
CDW	Community Development Worker
CFO	Chief Financial Officer
CI	Corporate Identity
CoE	Compensation of Employees
COLA	Cost of Living Adjustments
COVID-19	Coronavirus 2019
CPSI	Centre for Public Service Innovation
DCDT	Department of Communications and Digital Technologies
DDM	District Development Model
DG	Director-General
DIRCO	Department of International Relations and Cooperation
DPME	Department of Planning, Monitoring and Evaluation
DPSA	Department of Public Service and Administration
EAP	Economically Active Population
EHW	Employee Health and Wellness
EPMDS	Employee Performance Management and Development System
ERMC	Enterprise Risk Management Committee
ERRP	Economic Reconstruction and Recovery Plan
EWD	Employees with disabilities
FOSAD	Forum of South African Directors-General
G-CET	Government Communications Excellence Tool
GBVF	Gender-based violence and Femicide
GCIS	Government Communication and Information System
GCP	Government Communication Programme
HCT	HIV Counselling and Testing
HIV	Human Immunodeficiency Virus
HOA	Homeowner's Allowance
HoC	Head of Communication

HoD	Head of Department
HR	Human Resources
HRD	Human Resources Development
HRM	Human Resource Management
HRP	Human Resources Plan
IAA	Internal Audit Activity
ICASA	Independent Communications Authority of South Africa
ICF	Internal Communicators' Forum
ICT	Information and Communications Technology
IM&T	Information Management and Technology
IT	Information Technology
ITS	Invoice Tracking System
MAC	Marketing, Advertising and Communication
MANCO	Management Committee
MCS	Modified Cash Standards
MDDA	Media Development and Diversity Agency
MLO	Media Liaison Officer
MOA	Memorandum of Agreement
MP	Member of Parliament
MPSA	Minister of Public Service and Administration
MTEF	Medium Term Expenditure Framework
MTSF	Medium Term Strategic Framework
NASP	National Annual Strategic Plan
NCSF	National Communication Strategy Framework
NDP	National Development Plan
NRF	National Revenue Fund
OHS	Occupational Health and Safety
OPMS	Organisational Performance Management System
OTT	Over-the-Top

PFMA	Public Finance Management Act
PLL	Provincial and Local Liaison
PoA	Programme of Action
PPP	Public-Participation Programme
PSCBC	Public Service Coordinating Bargaining Council
PSM	<i>Public Sector Manager</i>
PSR	Public Service Regulations
SABC	South African Broadcasting Corporation
SADC	Southern African Development Community
SAIC	South Africa Investment Conference
SANEF	South African National Editors' Forum
SAYB	<i>South Africa Yearbook</i>
SCM	Supply Chain Management
SCOPA	Standing Committee on Public Accounts
SDIP	Service Delivery Improvement Plan
SEIAS	Socio Economic Impact Assessment System
SLA	Service-level agreement
SMS	Senior Management Service
SOE	State-owned enterprise
SoNA	State of the Nation Address
SSA	State Security Agency
Stats SA	Statistics South Africa
the dtic	Department of Trade, Industry and Competition
TUT	Tshwane University of Technology
TVET	Technical and Vocational Education and Training
Vuk	<i>Vuk'uzenzele</i>
WEF	World Economic Forum
WIL	Work Integrated Learning
WSP	Workplace Skills Plan



3.

FOREWORD BY
MINISTER IN THE PRESIDENCY

I am honoured to table the Annual Report for the financial year 2023/ 2024 for the Government Communications and Information System (GCIS).

Communication is important in government's efforts to service citizens across the length and breadth of any nation. Therefore, the work of the GCIS is important in conveying government's message and facilitating active citizen participation.

During the period under review, the GCIS implemented several critical communications programmes to keep the citizens informed of government efforts and facilitate their active participation. The communication programme included:

1. Support NECOM and the Minister in The Presidency responsible for Electricity through a campaign on efforts to address load shedding. Today, South Africa has surpassed 150 days without load shedding.
2. Supporting the Justice, Crime Prevention and Security cluster and NATJOINTS on campaigns focused on combating crime and corruption, Operation Shanela, Fight against Zama-Zamas, Maintenance of public order in the face of threats of instability, and the fight against Gender Based Violence and Femicide (GBVF).

With the support and active participation of citizens, the JCPS cluster was able to achieve major milestones in the fight against crime irrespective of the challenges the still confronting South Africa.

3. In ensuring coordinated and coherent communication during times of disaster, GCIS provided communication support around disaster management and recovery efforts for provinces that were affected by floods and fires. Through this coordinated communication work, those impacted by these disasters were kept abreast on safety requirements and government assistance.

4. Another primary role of GCIS is to create a platform for government to communicate with citizens through the media. During the period under review, GCIS facilitated post-Cabinet media briefings to enable the communication of Cabinet decisions and coordinated media to ensure full coverage of departmental media briefings including through government social media platforms and by community media. Today we have more media attending GCIS hosted briefing which enables the media to hear firsthand information especially on government programmes, decisions and dominant issues in the communication environment.

In embracing the digital age and the opportunities it provides to improve and expand communication, GCIS started work on a government streaming service in partnership with NEMISA. Although still at its infancy, this streaming service (@GoZATv) will enable citizens to access all government visual content 24/7. GCIS continues to improve its use of digital media to shape the way government connects and communicates with the citizens through our focused social media plan aimed at growing government's digital reach.

A responsive communication system requires effective coordination. During the period under review, the GCIS convened three out of four planned Government Communication Forums (GCF) to review, coordinate and integrate government communication initiative across departments and all three spheres of government.

To succeed in our constitutional mandate of keeping South Africans abreast of developments in our nation, GCIS continued to strengthen its working relationship with the media through both direct engagements

or through media associations and clubs. Similarly, the GCIS continued the work to strengthen community media which is a lever for providing citizens with information and content in local languages and formats that are easily accessible to locals. Community media also gives a voice to marginalised and underrepresented groups. Currently community media has a reach of over 23 million listeners.

In terms of governance, GCIS continued its achievement of receiving a clean audit which is a testament to the accountability and transparency the organisation pursues its work.



Ms Khumbudzo Ntshavheni, MP
Minister in The Presidency
Date: 30 August 2024



POST-CABINET MEDIA BRIEFING



Minister Ntshavheni to brief media on outcomes of the cabinet meeting held on 13th March 2024.

Date: Thursday, 14 March 2024

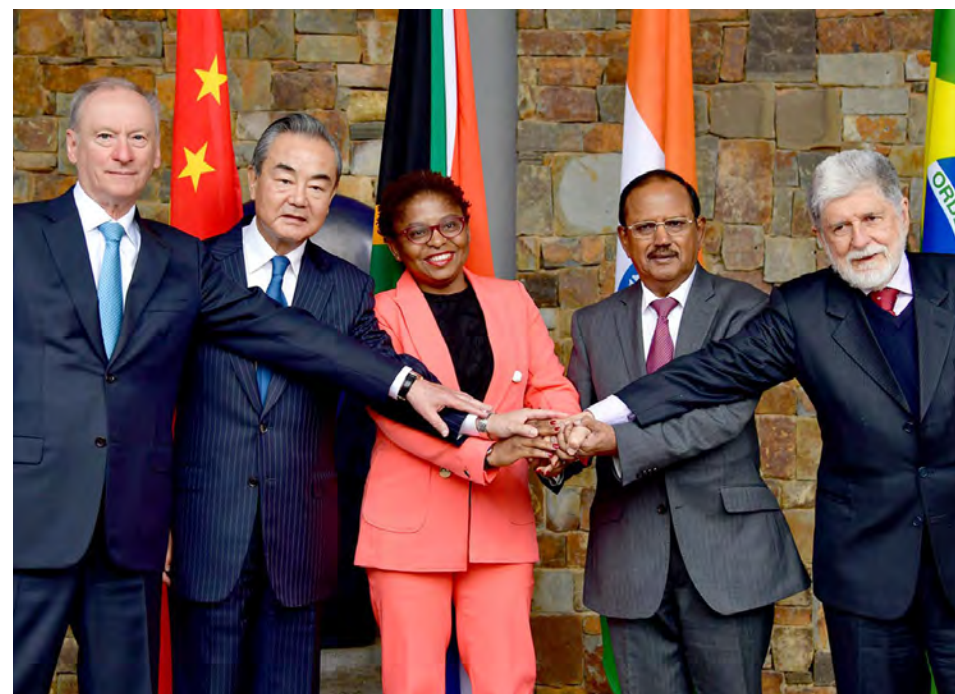
Time: 10:30

Venue: Imbizo Media Centre, 120 Plein Street, Parliament, Cape Town

Catch it live on:    #GovernmentZA







6.

DEPUTY MINISTER IN THE
PRESIDENCY STATEMENT

Communication is an art and a science. In the 2023/24 financial year, the GCIS tapped into all communications offering to meet its constitutional mandate to communicate the work of government to citizens. Our Constitution requires all citizens be provided with information that is accurate, timely and proactive in order to empower and improve their lives.

This Annual Report outlines how government communication supported the priorities of the Sixth Administration through a hybrid of traditional and new media that helped ensure that communication reached all segments of the population in their preferred platform of choice.

Our efforts are directed by the Government Segmentation Model (GSM), which ensured that government messages reached their intended audience. Through the model, government communication resonated with a wider segment of the population.

Our communication focused on work being done to improve the lives of people and address challenges such as electricity, crime and corruption and unemployment. These include amongst others the implementation of the recommendations of the State Capture Commission, Energy Action Plan, and the Economic Reconstruction and Recovery Plan (ERRP).

In the year under review, our country initiated preparations for the celebration of 30 Years of Freedom and Democracy, along with preparations for the seventh democratic national and provincial elections held on 29 May 2024. In the build-up to these two historic milestones in our developmental journey, the GCIS raised awareness of and expanded access to information about the significance of the election as well as the 30th milestone of our democracy.

The department was at the forefront of providing information to all eligible voters about the importance of voting in a constitutional democracy, and provided up-to-date information on voter registration weekends and publicised the date of the election.

President Cyril Ramaphosa pronounced gender-based violence and femicide (GBVF) as a national pandemic, based on its magnitude and severity, resulting in the development of the Comprehensive National GBVF Prevention Strategy aimed at reducing incidences of GBVF. The GCIS has prioritised the GBVF campaign through content dissemination across a range of products and platforms. This includes communicating progress across the six pillars (accountability, coordination and leadership; prevention and rebuilding; justice, safety and protection; response, care support and healing; economic power, and research and information) of the National Strategic Plan on GBVF which was adopted in 2020 as a society-wide programme to end GBVF.

This includes interventions to strengthen government institutions to end GBVF, the development of legislation such as the National Council on GBVF Bill and National Prosecuting Authority Amendment Bill. The legislation is meant to strengthen the criminal justice system, promote accountability across the state and places survivors at the centre of all our efforts.

The GCIS used a variety of platforms to fulfil this constitutional mandate. These include both print, electronic media and digital platforms such as national portals, mobile apps and social media. The use of digital platforms and channels has become a game changer, allowing for seamless information dissemination with a diverse audience while encouraging engagement with government.

Through the use of digital platforms such as national portals, mobile apps and social media, we will be able to spread information far and wide to South Africans with access to the internet. South Africans were also able to watch live streams of press briefings and announcements by government on the Government Facebook page.

The GCIS played a critical role in restoring and rebuilding confidence by coordinating a consolidated government communication plan. By developing key messages and stakeholders' engagements, which included the media, we have maintained a hopeful and positive narrative while also dispelling negative ones.

Moreover, the department applied a combination of proactive and reactive communication approaches to support the delivery of government policies and priorities, and to respond appropriately to risks and crises. We have also focused on fighting misinformation and fake news.

It also prioritised the coordination and alignment of departmental and cluster communication strategies to the updated National Communication Strategy Framework (NCSF). This has ensured that strategies and plans remained responsive to the unique information needs of citizens and that limited communication resources were used more efficiently.

The GCIS continued to manage media bulk-buying on behalf of government departments. This resulted in the implementation of campaigns in a cost-effective manner by negotiating costings based on its bulk-buying leverage. It helped lower advertising costs and recorded substantial savings for client departments.

In ensuring that we leave no-one behind, the GCIS continues to prioritise the development of community

media. Radio's accessibility, immediacy and intimacy make it a powerful medium for disseminating information quickly and directly. We also began reviewing the Media Development and Diversity Agency (MDDA) Act, 2002 (Act 14 of 2002) to align it to key technological developments and good corporate governance practices as well as community media sustainability.

The GCIS continues to participate in and lead the South African chapter of the Southern African Development Community (SADC) Media Awards Competition. The SADC Media Awards Competition covers the categories: Print Journalism, Radio Journalism, Television (TV) Journalism and Photojournalism. The awards promote integration in the SADC region by focusing on a range of initiatives, including those on infrastructure build, service delivery, human development capital initiatives as well as social and cultural issues.

Through the integration of sound corporate governance as required by the Public Finance Management Act (PFMA), 1999 (Act 1 of 1999), the GCIS maintains an effective, efficient and transparent internal control system to ensure proper use of financial and other resources. The reality of financial and human resource (HR) constraints did not erode the department's resolve to keep South Africans informed.



Mr Kenneth Morolong, MP
Deputy Minister in The Presidency
Date: 30 August 2024



5.

REPORT OF THE
ACCOUNTING OFFICER

At the heart of our democracy lies its people. This is mirrored in the robust communication system that serves as a critical lever to enabling an active citizenry through the provision of empowering information. This enables citizens to realise their full potential in bringing about meaningful change in their homes, places or work and study, their communities and ultimately towards the growth and development a South Africa, as envisaged in Vision 2030 of the NDP.

By focusing on developmental communication, we create awareness, facilitate dialogue, mobilise individuals and foster a sense of collective responsibility and participation. In doing so, we nurture an active citizenry that draws South Africans, in partnership with government, to improve their own lives and uplift their communities.

We have harnessed the collective energies of citizens to build communities and drive the growth and development of our country. In doing so we have advanced our constitutional mandate, which requires that citizens be provided with information that is accurate and that as the intended beneficiaries, they have access to government programmes and policies.



**PRESIDENTIAL
IMBIZO**

WITH PRESIDENT CYRIL RAMAPHOSA

THURSDAY, 11 APRIL 2024 | 09:00

**TSAKANE STADIUM, EKURHULENI METROPOLITAN
MUNICIPALITY, GAUTENG.**

Follow us and participate in discussions on   @GovernmentZA #PresidentialImbizo

LEAVE NO ONE BEHIND

30 YEARS

LET'S GROW SOUTH AFRICA TOGETHER.

The evidence-based approach for government communication through the biannual communications research reports equipped each of the five (5) clusters with critical insights on public perceptions on government performance. These further capacitated communicators to remain responsive to the dynamics of the citizenry and how they experience government's implementation of its Programme of Action (PoA).

Further, the institutionalisation of government communications as a science is being driven through the monitoring instrument, Government Communication Excellence Tool (G-CET). The G-CET provides insights on predetermined communication performance criteria.

Departments were engaged on findings and insights twice during the year through two (2) comprehensive reports with a view to further capacitate the development of strategies and execution of plans. Findings for the 2023/24 financial year showed encouraging compliance to the Government Communication Policy climbing to 82%. Furthermore, more than 282 communication campaigns and events were conducted across the 33 national government departments.

These campaigns include: Africa Month, Freedom Month, the fight against GBVF, Safer Holidays, Brazil, Russia, India, China and South Africa (BRICS), District Development Model (DDM), Back-to-School Campaign and the National Senior Certificate (NSC) Examinations.

A suite of platforms which included print, radio, social and online media as well as face to face communication were used to ensure that the campaigns guided by the GSM resonated with citizens.



During the period under review, the GCIS embraced new innovative communication channels to enhance the government message. Through our *Citizens Connect*, a 13-part TV programme, we brought to the fore the many societal issues facing South Africans.

Through a combination of reality style TV, re-enactments and studio discussions, the programme examined many societal issues that South Africans face. The programme also elaborated on government efforts on energy security, mass public employment programmes and our wide-ranging job creation initiatives to draw more South Africans into employment.

In appreciation of the greater move to the digital sphere, particularly by younger South Africans, the GCIS actively expanded its digital footprint with government's first podcast series, *Vuk' Talks*. The new podcast is available on YouTube and Spotify.

To profile the programmes and work of government as well as get out information to citizens speedily, we have also used the GCIS social media accounts. We have also disseminated information on priority campaigns through platforms such as *Vuk'uzenzele* newspaper and SAnews that allowed us to have a reach of 138 902 033 views.

SAnews remains a valuable source of current news and information on government priorities, programmes and interventions for the country. It published 3 167 stories on key government programmes and activities. We are proud that a number of its stories on government programmes gained traction in mainstream media such as *The Citizen*, *Sunday World*, BizCommunity and Techfinancials, amongst others.

We continued to balance our digital advance with traditional media which remains a primary source of information for South Africans. This included

the distribution of 10.2 million hard copies of the *Vuk'uzenzele* newspaper and publishing 11 editions of the *Public Sector Manager* (PSM) magazine to capacitate middle and senior managers in the public sector on best practices.

Over the period, we continued to tap into the power of radio as a quick and direct medium for disseminating information. The GCIS produced 953 radio products

to inform citizens and hosted 287 local community radio activations which resonated with citizens through its reach of over 23 million listeners. In capacitating community radio, the GCIS executed seven community radio stakeholder workshops.

Through our citizens first approach, the GCIS implemented 1 542 development communication projects reaching approximately 29 987 657 people through Thusong Service Centres, stakeholder engagements, community radio, print media, outreach campaigns, dialogues, seminars and mall/taxi activations. It also included communication support for seven DDM Presidential Izimbizo visits and 32 DDM outreaches.

The profiling of good news stories from even the farthest districts continued through the weekly *My District Today* electronic newsletter. The newsletter published 45 editions during the reporting period.

The department continues to manage bulk-buying of media space and airtime on behalf of government departments. This is to ensure that campaigns are implemented in a cost-effective manner through negotiated costings based on its bulk-buying leverage. From 1 April 2023 to 31 March 2024, 32 clients approved 212 media-buying campaigns for various programmes and services.

These initiatives represented a significant investment, totaling R155,760,436.81 in advertising costs. Impressively, clients were able to harness substantial savings amounting to R41,201,335.65, with an average saving rate of 26%, as clients paid R114,559,101.16 for the campaigns. Of the 212 approved campaigns, 174 were successfully implemented, demonstrating an implementation rate of 82%.

Additionally, 28 (13%) campaigns were ongoing or in the approval phase, while 10 (5%) were regrettably cancelled. While R17 507 884.09 was allocated to community media the majority of the funds were allocated to community radio.

The department continued to provide editorial and translation support, of note is the facilitation of ensuring Sign Language interpreters at the fortnightly post-Cabinet media briefings, which gives credence to the formal recognition of the South African Sign Language (SASL) as the 12th official language.

The annual online *South Africa Yearbook* (SAYB) and *Official Guide to South Africa* publications were produced, ensuring continuity and updating of the official repositories of information on the country as well as an account of government achievements. Continuous editing and proofreading services ensured the quality of products and publications.

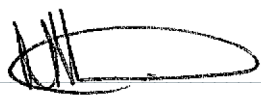
The department continued its work to build government's relationship with the media. We undertook 37 engagements between government officials and senior journalists on government's key programmes. The GCIS ensures effective use of the media, both domestically and internationally, to communicate government voice.



We continue to provide strategic leadership to the government-wide communication system through regular coordinated cluster meetings and the government communication forums. These engagements provide a roadmap for the development of communication strategies and programmes.

Over the period, the GCIS harnessed the department's financial resources in an efficient manner so that we get the most value for money. This included a review of the organisational structure to ensure that the department is agile and capacitated to drive the commitments. Our Recruitment Plan has also been synchronised to the outcomes of the organisational structure review and to better serve the operations of the organisation. Through dedicated staff who worked against the odds of resources constraints, the GCIS continued to achieve most of the targets set in the Annual Performance Plan (APP) during the 2023/24 financial year, through the adoption of pioneering ways to take us closer to achieving the constitutional mandate.

The GCIS has been streamlined to build on the successes achieved over the period and take forward its mandate of keeping South African's abreast of the latest developments and government programmes that impact their lives.



Ms Nomonde Mnukwa
Acting DG and Accounting Officer
Date: 30 August 2024



1. OVERVIEW OF THE FINANCIAL RESULTS OF THE DEPARTMENT

The GCIS continues to adhere to sound financial management principles as stipulated in the PFMA of 1999, and National Treasury Regulations. To ensure that GCIS maintains sound financial governance that is client-focused and responsive to the overall operating environment, the financial policies are reviewed annually to ensure that they comply with the PFMA of 1999 as well as National Treasury Instructions and prescripts. When required, updates are made from time-to-time within the one-year period. Financial policies and related amendments are made available to all GCIS staff. In between, financial circulars are regularly issued to staff, as guided by National Treasury and the Department of Public Service and Administration (DPSA).

1.1. Departmental receipts

1.1.1. The following table reflects revenue recovered in 2023/24 compared to 2022/23:

Departmental receipts	2023/24			2022/23		
	Estimate (2023 AENE)	Actual Amount Collected	(Over)/ Under Collection	Estimate (2022 AENE)	Actual Amount Collected	(Over)/ Under Collection
	R'000	R'000	R'000	R'000	R'000	R'000
Sale of goods and services other than capital assets	1 341	6 391	(5 050)	1 257	681	576
Interest, dividends and rent on land	50	60	(10)	53	78	(25)
Financial transactions in assets and liabilities	406	90	316	178	503	(325)
TOTAL	1 797	6 541	(4 744)	1 488	1 262	226

1.1.2. The GCIS produces various information products, including posters, banners, photos and videos. Some of these photos and videos are sold to the public and other departments. The department also provides graphic-design services to government departments and for GCIS-initiated projects. Tariffs are developed after determining the direct costs linked to the production of information products. Tariffs do not provide for a profit margin. Revenue is also generated from monthly parking deductions made from staff salaries who use parking facilities within the office buildings, commission in respect of insurance deductions from staff salaries and payment thereof to service providers, interest generated in the department's bank account and interest-bearing debt by former employees. The GCIS also generates revenue as self-financing expenditure by selling advertising space in the *Vuk'uzenzele* newspaper to other departments. It entered into a sub-lease agreement with the Border Management Authority (BMA) which leases office space in the head office building and shares in the cost of security and cleaning services. All income allocated to Departmental Receipts is paid monthly to the National Revenue Fund (NRF).

1.1.3. In 2023/24, an over-collection of revenue amounted to R4,744 million against the adjusted projected revenue of R1.797 million. This over-collection resulted in total revenue collected of R6,541 million.

1.1.4. The revenue over-collection is mainly attributed to revenue received from the BMA for the sub-lease of office accommodation and shared services as well as higher sale of advertising space in *Vuk'uzenzele* newspaper (self-financing expenditure). Higher revenue was also recovered in respect of interest (R10 000), mainly due to the settlement of debt. Financial transactions in assets and liabilities were under recovered by R316 000 due to lesser debt take-on related to previous financial years than anticipated.

1.2. Programme Expenditure

Departmental receipts	2023/24			2022/23		
	Final Appropriation	Actual Expenditure	(Over) / Under Expenditure	Final Appropriation	Actual Expenditure	(Over) / Under Expenditure
	R'000	R'000	R'000	R'000	R'000	R'000
1. Administration	199 739	199 661	78	190 769	188 485	2 284
2. Content Processing and Dissemination	415 638	411 119	4 519	408 471	405 525	2 946
3. Intergovernmental Coordination and Stakeholder Management	128 169	127 588	581	130 424	129 895	529
TOTAL	743 546	738 368	5 178	729 664	723 905	5 759

1.2.1. The GCIS was initially allocated R750.746 million for the 2023/24 financial year, including earmarked funds of R27 million for national priority campaigns (R20 million) and Information Technology (IT) infrastructure and bandwidth upgrades (R7 million).

1.2.2. During the 2023 Adjusted Estimates of National Expenditure (AENE) the appropriation reduced with a net amount of R7.2 million to R743.564 million. The net reduction comprise of a budget reduction of R8 million by National Treasury due to unprecedented fiscal challenges and an increase of R800 000 as self-financing expenditure in respect of the sale of advertising space in *Vuk'uzenzele* newspaper.

1.2.3. During the 2023/24 financial year, the departments of Public Service and Administration and National Treasury

approved and implemented Cost of Living Adjustments (COLA) for all officials, however, due to budget constraints on the fiscus, the GCIS was informed by National Treasury that the cost implication of R16.6 million must be funded from the existing baseline of the department. Owing to the fact that the GCIS also experienced budget constraints in its baseline, it had to freeze the filling of vacant posts to cover the budget deficit and prevent overspending on Compensation of Employees (CoE).

The fact that posts of officials who resigned after September 2023 were not filled, also due to the restructuring of the department's establishment, contributed to the funding of COLA and resulted in an underspending of around R2 million in CoE.



1.2.4. Of the adjusted appropriation of R743.546 million, the GCIS spent R738.368 million (99.3%) at 31 March 2024. Total expenditure includes expenditure in respect of the lease of the head office building (Tshedimosetso House). In accordance with the lease agreement, the GCIS may sublet other office space areas. Therefore, the department entered into a sub-lease agreement with the BMA to lease office space in the head office building for 12 months with effect from 1 November 2023. Revenue earned through the lease of office space and shared services will be transferred to the NRF. At the end of the 2023/24 financial year, approximately R4,948 million was received for the period November 2023 to March 2024, and will be transferred to the NRF during the first quarter of the 2024/25 financial year.

1.2.5. Underspending to the value of R5.178 million (0.7%) was realised as reflected in the table above.

1.2.6. The variance of R5.178 million comprises mainly of:

1.2.6.1 R2,017 million underspending in CoE due to the attrition of staff and freezing of posts;

1.2.6.2 R3,119 million underspending in Goods and Services due to advertising and subsistence and travel (S&T) that did not realise as anticipated;



1.2.6.3 R1 000 in Transfers and Subsidies due to lower projection on the payment of SABC TV licences than projected;

1.2.6.4 R77 000 in Capital Assets due to computer equipment that could not be procured and paid for by the end of the financial year as projected;

1.2.6.5 Theft and losses of R36 000 is funded from Goods and Services.

1.2.7. The nett increase in the annual appropriation from 2022/23 to 2023/24 is mainly due to the nett effect of the allocation of earmarked funds of

R27 million in 2023/24, of which R20 million was allocated for national priority campaigns and R7 million for Information and Communications Technology (ICT) upgrades.

1.2.8. In 2022/23, the department spent 99.2% of its allocated budget and realised a saving/underspending of R5.759 million. The underspending comprised of:

1.2.8.1 R4,655 million in CoE due to funds that were reserved for possible wage increases as the organised labour was still making demands for further salary increments; the attrition of staff especially the senior managers and vacant posts;

1.2.8.2 R967 000 in Goods and Services due to lesser recovery of self-financing expenditure in respect of advertising in the *Vuk'uzenzele* newspaper (R591 000), underspending in day-to-day operational expenditure such as lower external audit costs than projected (R116 000), lower cost implication with the review of qualifications of successful candidates when filling vacant posts (R114 000) as well as day-to-day operational expenditure (R146 000) in relation to stationery, S&T, consumables, communication expenditure (telephones, data lines) and Government Garage transport;

1.2.8.3 R138 000 in Transfers and Subsidies due to lesser payments than projected in respect of leave gratification and leave discounting to former employees who resigned, retired or are deceased;

1.2.8.4 R82 000 in Capital Assets due to non-delivery of equipment from suppliers;

1.2.8.5 Theft and losses of R83 000 is funded from Goods and Services.

1.3. Virement/Roll-over

1.3.1. Virement was applied between programmes during the first half of the 2023/24 financial year, mainly to shift funds from CoE to Transfers and Subsidies (Households) to fund payments in respect of leave gratuity and leave discounting to former employees who resigned, retired and passed away; to fund legal cost in respect of litigation matters that are handled by the State Attorney and the shifting of funds in respect of the national priority campaigns.

1.3.2. The following virement was applied after the 2023 AENE:

Main division	Adjusted ENE	Virement	Final appropriation
	(R'000)	(R'000)	(R'000)
1. Administration	199 095	644	199 739
2. Content Processing and Dissemination	420 612	(4 974)	415 638
3. Intergovernmental Coordination and Stakeholder Management	123 839	4 330	128 169
TOTAL	743 546	-	743 546

1.3.3. Virement was applied between Programmes mainly to reallocate funds within CoE to fund COLA, attrition of staff as well as to shift funds from CoE to Transfers and Subsidies (Households) to fund payments in respect of leave gratuity and leave discounting to former employees who resigned, retired and passed away.

1.3.4. A nett amount of R4,948 million was shifted to the Office Accommodation subprogramme in Programme 1 to fund increased expenditure as a result of lease revenue that was reallocated from Office Accommodation to the departmental revenue account in respect of the sub-lease agreement between the GCIS and the BMA. The total virement amount comprise of R1,205 million from the Subprogramme: Corporate Services to the Subprogramme: Financial Administration (R436 000) and the Subprogramme: Office Accommodation (R769 000) within Programme 1: Administration, R779 000 from Programme 2 to Programme 1: Administration (Subprogramme: Office Accommodation) and R2 964 000 from Programme 3: Intergovernmental Coordination and Stakeholder Management to the Subprogramme: Office Accommodation in Programme 1: Administration.

1.3.5. No roll-over of funds occurred from the 2022/23 to the 2023/24 financial years as well as from the 2023/24 to the 2024/25 financial years.

2. UNAUTHORISED, IRREGULAR AND FRUITLESS AND WASTEFUL EXPENDITURE

2.1. Unauthorised Expenditure

- 2.1.1 No unauthorised expenditure was incurred in the 2023/24 financial year.
- 2.1.2 The unauthorised expenditure account has a balance of R4,406 million.
- 2.1.3 Two matters were recorded in 2013/14 and 2015/16. Overspending of voted funds (R3,7 million) of the department occurred in 2013/14 due to the State Funeral of the former President. Overspending of voted funds (R700 000) of the department occurred in 2014/15 due to the restructuring of Cabinet whereby the former Ministry of Communications was established on the Vote of the GCIS while no budget was allocated. National Treasury was informed in writing of the projected unauthorised expenditure. National Treasury did a submission to the Standing Committee on Public Accounts (SCOPA) but no communication or response has been received by the end of the current reporting period. National Treasury advised that SCOPA has processed the unauthorised expenditure for the two financial years but are still awaiting the report.

2.2. Irregular Expenditure

- 2.2.1 Subsequent to the 2021/22 regularity audit which declared the panels of service providers as irregular, Supply Chain Management (SCM) reviewed all transactions for 2022/23 financial year. Irregular expenditure amounting to R8,793 million was identified and investigated. Submissions were made to National Treasury seeking condonement of the irregular expenditure incurred. The irregular expenditure was condoned by National Treasury in the 2023/24 financial year.
- 2.2.2 Of the irregular expenditure of R15,089 million which was declared in the 2021/22 and 2022/23 financial years, National Treasury has to-date condoned irregular expenditure to the value of R13,153 million. In their condonement, National Treasury acknowledged the constructive consequence management undertaken by the department where its officials attended Bid Committee Training arranged by National Treasury as well as the fact that the department's SCM Policy was revised and approved.
- 2.2.3 Furthermore, in 2023/24, National Treasury did not condone the irregular expenditure to the value of R744 772 as the department did not provide sufficient proof of consequence management. It should be noted that this irregular expenditure was incurred in the 2022/23





financial year. The consequence management indicated in paragraph 3.2.2 above with respect to the attendance of training by officials of the department on Bid Committee Training arranged by National Treasury as well as the review and approval of the SCM Policy of the department are still relevant as constructive consequence management by the department. However, in the submission to National Treasury, there was an omission of the consequence management undertaken by the department.

- 2.2.4 Subsequent to the 2023/24 regularity audit, the irregular expenditure identified for the year amount to R798 000. Irregular expenditure to the value of R202 000 relates to 2022/23 financial year, while irregular expenditure amounting to R596 000 relates to 2023/24 financial year.
- 2.2.5 There has been a decline in irregular expenditure in the department. As part of strengthening the system of internal control and consequence management, officials from the department attended a Bid Committee Training arranged by National Treasury. The SCM Policies of the department were reviewed and approved. The department periodically held Admin Forum meetings where all secretaries and the administrators of the department are in attendance. Matters of compliance, policy requirements and SCM risks are discussed.

2.3. Fruitless and Wasteful Expenditure

- 2.3.1 No fruitless and wasteful expenditure was incurred in the 2023/24 financial year.
- 2.3.2 Fruitless and wasteful expenditure has a balance of R4,406 million.
- 2.3.3 The matter relates to a media bulk-buying communication campaign that was done in 2011 of which a refund was made to Statistics South Africa (Stats SA) in March 2018 (2017/18 financial year) for an amount of R4 million against a balance of R7.762 million. Legal advice was sought through submissions that were made to the State Attorney and the Minister in The Presidency. The State Attorney submitted a response with recommendations to the GCIS. The department considered those recommendations and did a submission to National Treasury. National Treasury responded. The GCIS considered the recommendations by National Treasury. The department opened a criminal case at the South African Police Service (SAPS) which is currently investigated by the Special Investigating Unit. The matter was still under investigation at the end of the 2023/24 financial year.

3. STRATEGIC FOCUS OVER THE SHORT- TO MEDIUM-TERM PERIOD

- 3.1. Over the short- to medium-term period, the GCIS learnt pivotal lessons from COVID-19, which highlighted the need for strategic partnerships to collectively resource and propel the government communication system onto a higher trajectory that is capable of influencing change behaviour of citizens.
- 3.2. Over the period the strategic coordination and leadership by the GCIS remained embedded on empirical research insights which took us closer to a diagnosis of the trust deficit, with a view to troubleshoot remedies.
- 3.3. The performance of the GCIS over the medium-term period demonstrated the agility that the government communication system in being capable of moving from a global pandemic, to dealing with unprecedented public protests, to national disasters and then back to garnering the nation in supporting and celebrating the achievements of national teams and upholding the torch of hope.
- 3.4. Strengthened the monitoring of performance of the government-wide communication system is a key feature in ensuring coherence of messaging and sustained information sharing, outcome and impact across the priorities of the MTSF. While providing a well-rounded reflection on government communication performance, the G-CET also continued to measure the percentage compliance against the Cabinet-approved GCP by 33 participating national departments. Two (2) comprehensive semester reports were produced in the 2023/24 financial year – all providing an inclusive picture of the extent of to which departments communicated various communication campaigns, programmes, and other activities. The findings showed that in the 2023/4 financial year, compliance to the GCP climbed to 82%.

4. PUBLIC-PRIVATE PARTNERSHIPS (PPP)

The GCIS did not enter and does not anticipate to enter into a PPP agreement.

5. DISCONTINUED ACTIVITIES/ACTIVITIES TO BE DISCONTINUED

Printing and distribution of the *Vuk'uzenzele* newspaper has been stopped as the newspaper became an online publication; still communicating to the citizens of the country and selling advertising space.

6. NEW OR PROPOSED ACTIVITIES

There were no new or proposed activities during the period under review.

7. SUPPLY CHAIN MANAGEMENT

- 7.1. The GCIS did not procure any goods or services from unsolicited bids for the year under review. The department has a SCM Policy and delegations as well as a policy on irregular and fruitless and wasteful expenditure. Internal controls were reviewed and policies adjusted to prevent irregular expenditure.
- 7.2. The department has in the period under review identified and investigated cases of irregular expenditure. There has been an improvement in the control of irregular expenditure for the department. Three cases of irregular expenditure were confirmed amounting to R798 000. Two of these amounting to R202 000 relate to the 2022/23 financial year.
- 7.3. The department has previously reported on its strong track record of paying invoices within 30 days. However, it was severely affected by capacity challenges, financial systems downtimes, migration to Office 365, and inaccessibility of same outside the LAN/WAN environment resulting in loss of processing time. Although the department implemented an Invoice Tracking System (ITS) to improve efficiencies, the system is still not yet fully implemented as it is still at its infancy phase.
- 7.4. With the migration of emails to Microsoft Office 365, there were compatibility issues and interface with the ITS resulting in the department being unable to receive any invoices from service providers for a period of a month although the latter was submitted by service providers. As no notifications were received, the department could not determine which suppliers submitted invoices and most of these were detected

through enquiries from suppliers. This also added to the spike in the number of invoices not paid within 30 days in the 2023/24 financial year (226 invoices compared to 57 invoices in 2022/23 financial year).

- 7.5. In the period under review, the department has paid 5 049 invoices to the value of R260,029 million, of which 95,5% of those invoices (4 823 invoices) amounting to R240,467 million were paid within 30 days. The invoices processed outside 30 days amounted to R19,562 million (226 invoices) and were investigated and reported. The department has a system of internal control in place where every invoice that is paid outside 30 days is investigated and the reasons thereof documented.

8. GIFTS AND DONATIONS RECEIVED IN KIND FROM NON-RELATED PARTIES

- 8.1. During the 2023/24 financial year, the GCIS received in-kind gifts to the value of around R18 000 and sponsorships of R299 000. Details are as follows:

Received in kind

Gifts

2023/24

	2023/24 R'000	2022/23 R'000
Branded coffee mug, cap and book	1	-
Entry fee and refreshments for the 702 Walk the Talk	1	-
Backpack, powerbank, notebook	1	-
Gift voucher for two-nights stay (breakfast, lunch dinner, two game drives per day)	9	-
Chocolates and wine, earphones	1	-
Swiss Cougar Bluetooth speaker, branded cap, Okiyo Five piece BBQ set, Ergonomic lap cap	2	-
Voucher; Easter eggs	1	-
Meerlust 2020 Rubicon, Boshendal 1685 Shiraz, flowers	1	-
Book (Public administration challenges: cases from Africa)	1	-

2022/23

Accommodation, flights and tickets to Durban July	-	15
Two headsets and two sunglasses	-	2
Two tickets	-	9
Catering (Government Exhibition Day)	-	10
Voucher Sanbonani Lodge	-	3
One bottle of Constantia Glen wine; one box of Ferrero Roche chocolates; necktie	-	1
Light lunch for employees and invited guests for the GCIS Public Service Day	-	25
100 votes for the Miss Bachelorette 2023 pageant competition	-	1
Media monitoring Africa Goethe	-	-
Tickets to Kyalami Food Festival	-	Unknown
GCF (Breakfast, lunch, platters)	-	Unknown
GCF (décor, platters, drinks, sound system)	-	Unknown
Subtotal	18	66

Received in kind

Sponsorships

2023/24

	2023/24 R'000	2022/23 R'000
Flight, accommodation to Women Leadership in the Public Sector	11	-
Catering for Government Exhibition Day	11	-
Gifts for SADC Media Awards winners	13	-
Entertainment for the SADC Media Awards event	250	-
Gifts for SADC Media Awards winners	2	-
Refreshments for SADC Media Awards event	10	-
Refreshments for SADC Media Awards adjudicators	2	-
Subtotal	299	-
TOTAL GIFTS, DONATIONS AND SPONSORSHIPS RECEIVED	317	66

- 8.2. Refer to Note 2 and Annexures 1C and 1D of the 2023/24 Annual Financial Statements (AFS) for full disclosure of gifts, donations and sponsorships received and made.

9. DEVIATIONS AND CONTRACT VARIATIONS APPROVED AND REPORTED TO NATIONAL TREASURY

- 9.1. The GCIS procured media space to the value of R107,509 million through deviation as provided for in the Treasury Regulations 16A6.4 and PFMA SCM Instruction Note 3 of 2021/22. At the moment, there is no legal framework that provides for procurement of the media space and it is impractical to follow a competitive bidding process when procuring such services. However, in identifying the media to be used, the selection of these media is driven by the targeted audiences as per each campaign's requirements.
- 9.2. At the end of the year under review, the department procured some services to the value of R2,318 million through deviation as provided for in the Treasury Regulations 16A6.4. The Accounting Officer granted solicited approval for the procurement of such services in line with the GCIS SCM Policy and SCM Delegations of Authority.
- 9.3. At the end of the year under review, a variation of scope on four (4) contracts was approved by delegated authority. The total value of contract variations amounted to R3,647 million.
- 9.4. In line with the provisions of Treasury Regulations and paragraph 10.1 (e) of the PFMA SCM Instruction Note 3 of 2021/22, the deviations were reported to National Treasury as required.

10. EVENTS AFTER THE REPORTING DATE

There were no subsequent events that had an impact on the 2023/24 Audit Report or AFS.

11. OTHER

The GCIS made in-year changes to its APP in 2023/24 due to the change of the Executive Authority. On 9 May 2023, the GCIS tabled its initial APP to the Portfolio Committee on Communications and Digital Technologies. However, in accommodating the results from the review of inputs from external auditors the APP was updated and subsequently re-tabled to the Portfolio Committee in August 2023.

12. ACKNOWLEDGEMENT/S OR APPRECIATION

I express my appreciation to the Executive Authority and the Audit Committee for their leadership and support during the 2023/24 financial year. I further wish to express my sincere gratitude to the management and staff of the GCIS for their diligence, resilience and ensuring effective and adequate controls in the department.

13. CONCLUSION

The period under review was not without challenges, however the department has continued to coordinate and provide strategic support to the government communication system and ensured that government communication reached the diverse domestic population in most appropriate languages and platforms. During the period under review, the department implemented the Updated NCSF, which was approved by Cabinet. The research findings undertaken by the department on perceptions on government was key in informing the key government communication campaigns that should be implemented. The GCP has ensured clarification of roles and responsibilities of role-players across all spheres of government which are clarified. This is envisaged to improve the co-ordination of the government communication system and ensures coherent messages.

14. APPROVAL AND SIGN-OFF

The Accounting Officer approves the 2023/24 Annual Report and AFS.



Ms Nomonde Mnukwa

Acting Director-General (ADG) and Accounting Officer

Date: 30 August 2024

6.

STATEMENT OF RESPONSIBILITY AND CONFIRMATION OF ACCURACY FOR THE ANNUAL REPORT

To the best of my knowledge and belief, I confirm the following:
All information and amounts disclosed throughout the Annual Report are consistent.

The Annual Report is complete, accurate and is free from any omissions

The Annual Report has been prepared in accordance with the guidelines on the Annual Report as issued by National Treasury.

The AFS (Part E) have been prepared in accordance with the Modified Cash Standards (MCS) and the relevant frameworks and guidelines issued by National Treasury.

The Accounting Officer is responsible for the preparation of the AFS and for the judgements made in this information.

The Accounting Officer is responsible for establishing and implementing a system of internal control that has been designed to provide reasonable assurance as to the integrity and reliability of the performance information, the HR information and the AFS.

The external auditors are engaged to express an independent opinion on the AFS.

In my opinion, the Annual Report fairly reflects the operations, the performance information, the HR information and the financial affairs of the department for the financial year ended 31 March 2024.

Yours faithfully



Ms Nomonde Mnukwa
Accounting Officer (Acting)
Date: 30 August 2024



7. STRATEGIC OVERVIEW

7.1. Vision

Empowering South Africans through communication excellence.

7.2. Mission

To deliver effective strategic government communication; set and influence adherence to standards and coherence of message and proactively communicate with the public about government policies, plans, programmes and achievements.

7.3. Values

Value	Meaning and behaviour associated with the value
Professionalism	• The organisation strives to operate at the highest level of professionalism in all business dealings at all times. • Professionalism is embodied in friendly, polite and business-like behaviour. It drives a person’s appearance, demeanour and professional interactions, providing others with a positive first impression. • Officials should demonstrate professionalism by being courteous, honest and behaving responsibly when dealing with clients and representing the organisation. • Officials should demonstrate a level of excellence that goes beyond the department’s normal work and official requirements.
Diversity	• The department contributes to democracy and equality by promoting a safe, positive and nurturing environment for everyone. • Officials should recognise and respect that each person is different. This difference can refer to race, ethnicity, gender, gender preference, age, religious beliefs, socio-economic status or other ideologies. • Officials should strive to understand and embrace each other’s points of view, beyond simple tolerance, giving everyone the opportunity to express themselves. This attitude should be extended to the public.

Openness and transparency

- The organisation should always be open with its communications, disclose all relevant information, and be accountable for its actions.
- Officials should be straightforward and honest in their dealings at all times.
- Officials should provide colleagues and clients with access to accurate, relevant and timely information.
- The department recognises that transparency and accountability are essential for good governance.

Innovation

- The department strives to be receptive to new ideas and adopt a flexible approach to problem solving. Officials are encouraged to think beyond the norm.
- Officials are encouraged to help each other address issues that cannot be addressed by a person working in isolation.

Honesty and integrity

- Officials should exercise honesty in all their business dealings and strive to protect the department’s integrity at all times.
- Officials should commit to the actions they have undertaken on behalf of their clients.
- The department strives for equity, fairness and good ethics in its decision-making and expects its officials to do the same with one another.
- The department honours its commitments to build a foundation for trust.

8. LEGISLATIVE AND OTHER MANDATES

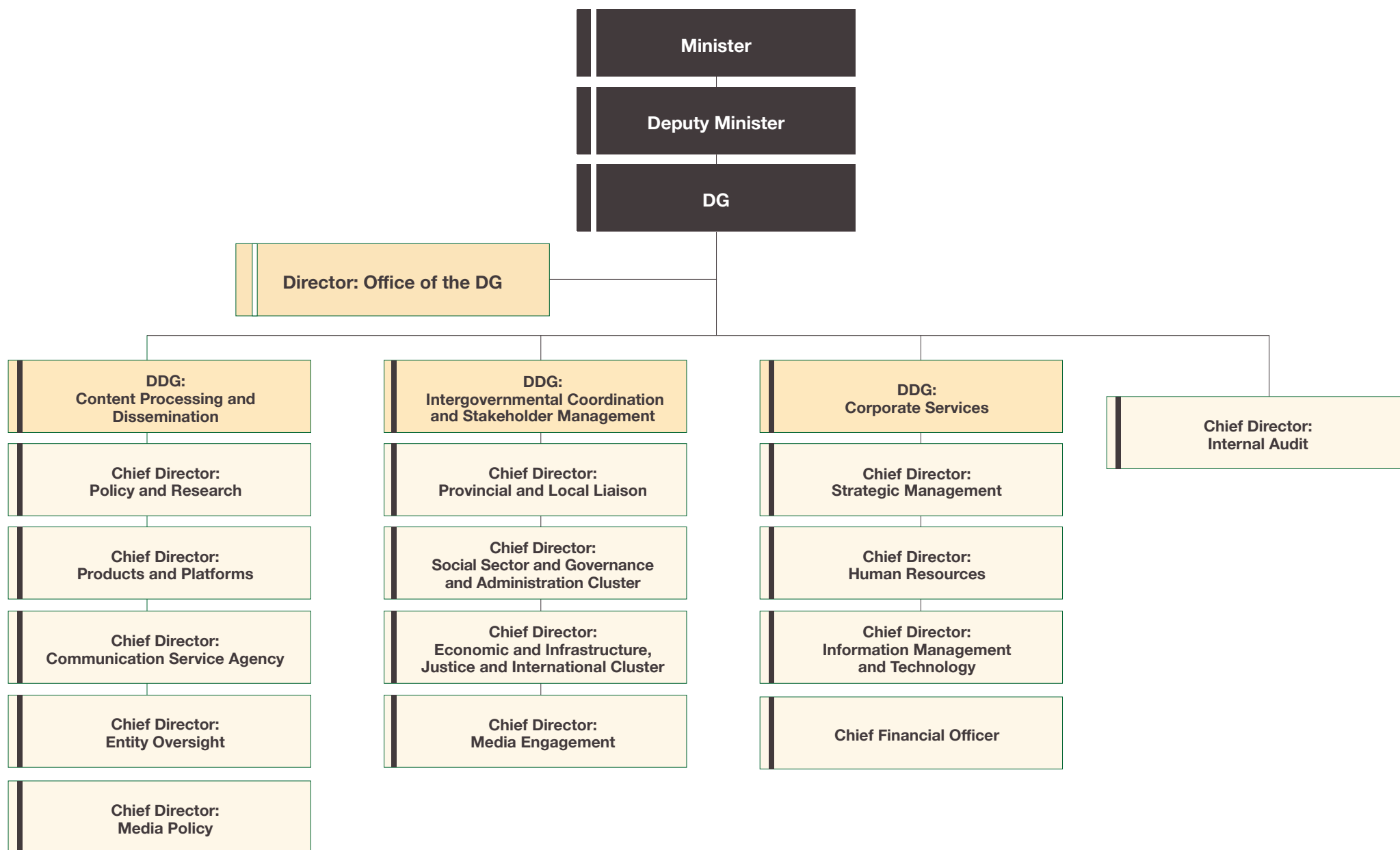
8.1 The GCIS was formally established in terms of Section 239 of the Constitution of the Republic of South Africa of 1996 and as a strategic unit in The Presidency in terms of Section 7 of the Public Service Act, 1994 (Act 103 of 1994).

8.2 The organisation is mandated to coordinate, guide and advise on government communications, including media liaison, development communication and marketing. Its goal is to achieve integrated, coordinated and clear communications between government and South African citizens to enable the public involvement in the country's transformation. The work of the GCIS is further informed by:

- The Constitution of the Republic of South Africa of 1996.
- PFMA of 1999, as amended.
- MDDA Act, 2002 (Act 14 of 2002).
- Brand South Africa (Brand SA) Trust Deed.
- Electronic Communications Act, 2005 (Act 36 of 2005).
- Use of Official Languages Act, 2012 (Act 12 of 2012).
- The revised 2019-2024 MTSF.
- The Government Communication Policy, approved by Cabinet on 22 August 2018.
- The updated 2023-2024 NCSF approved by Cabinet on 11 October 2023.



9. ORGANISATIONAL STRUCTURE



10. ENTITIES REPORTING TO THE MINISTER

The table below indicates the entities that report to the Minister in The Presidency.

Name of Entity	Legislative Mandate	Financial Relationship	Nature of Operations
MDDA	The MDDA was set up in terms of the MDDA Act of 2002 to enable historically disadvantaged communities and individuals to gain access to the media. The mandate of the agency is to create an enabling environment for media development and diversity which reflects the needs and aspirations of all South Africans; redress the exclusion and marginalisation of disadvantaged communities and people from access to the media and the media industry; and promote media development and diversity by providing support primarily to community and small commercial media projects.	Transfer payment The following appropriation for the MDDA is allocated under Transfers and Subsidies: 2023/24 = R37 039 000	The entity supports the development of a vibrant, innovative, sustainable and people-centred community media sector through resourcing, knowledge-based research and capacity building, in order to give a voice to historically disadvantaged communities.
Brand SA	Brand SA was established as a trust in 2002 and gazetted as a schedule 3A public entity in 2006, in accordance with the PFMA of 1999. Its purpose is to develop and implement a proactive and coordinated international marketing and communications strategy for South Africa, to contribute to job creation and poverty reduction, and to attract inward investment, trade and tourism.	Transfer payment The following appropriation for Brand SA is allocated under Transfers and Subsidies: 2023/24 = R219 526 000	The entity develops and implements proactive and coordinated marketing, communications and reputation management strategies for the Nation Brand.

PART B:

PERFORMANCE INFORMATION



1. AUDITOR GENERAL'S REPORT: PREDETERMINED OBJECTIVES

Refer to page 151 of the Report of the Auditor General, published as Part E: Financial Information.

2. OVERVIEW OF DEPARTMENTAL PERFORMANCE

2.1 Service Delivery Environment

Understanding the dynamics of the service delivery environment is critical to the GCIS ability to execute its mandate of informing citizens about government's policies, programmes and projects in a manner that enables them to take informed decisions to improve the quality of their lives.

In 2019, the Sixth Administration set clear goals towards the path of growth and renewal, with the aim of restoring trust and dialogue amongst social partners.

During the year under review, persistent challenges such as electricity, crime and corruption and unemployment resulted in a rising trust deficit, making communication increasingly difficult.

The GCIS played a critical role in restoring and rebuilding confidence through the coordination of a consolidated government communication plan which took the country further in ensuring cohesion and coherence of government messages.

The political climate in the year preceding the country's seventh National Elections heightened the

focus on service delivery issues. Service delivery is the foundation not only of the electoral mandate, but also of our democratic dispensation.

Government communication also took place within the context of the country having made tremendous progress in improving the lives of the majority of people in the past 30 years. This was evidenced by findings of the Census 2022, which set the backdrop for the forthcoming 30 Years of Freedom and Democracy.

In spite of challenges which included COVID-19, natural disasters, State Capture and violent public protests the 6th Administration ensured that South Africa stayed the course of building a democratic society since the end of apartheid.

Advancements have been made in the key priorities of growing the economy and job creation, building better lives, making communities safer and fighting crime.

Communication is an enabler that supports and lends visibility to effective implementation of the programmes of government and builds trust and confidence in government. The GCIS applied a combination of proactive and reactive communication approaches to keep the communication system stable but also agile enough to respond to new challenges and opportunities in the service delivery environment. This contributed to managing the negative narrative as well as in some cases setting the agenda of discourse with government's performance.

Throughout this period the GCIS has continued to play a pivotal role in contributing towards the building of a democratic society, creating a conducive environment for social cohesion and

enabling economic transformation through access to information on opportunities. The government communications system is coordinated by the GCIS and guided by the five-year NCSF, which is aligned to the MTSF. Owing to the COVID-19 pandemic the update to the MTSF, necessitated an update of the NCSF, which was implemented during this period.

Following the approval of the updated NCSF, the implementation plan was approved for funding by National Treasury. Implementation focused on key priorities and areas of challenges for citizen. Through TV and radio programmes, a citizens first approach was adopted, to allow citizen to raise their voices on government programmes that empower their lives and any challenges they have experienced with access to information for those programmes.

All departments were required to align to the updated strategy by implementing communication of key programmes, towards the principles identified in the NCSF, which included amongst others the need for proactive communication, which focused on key areas which served as touch points to our mandating citizenry. The shift towards proactive communication aligned to the overarching narrative of "Leave No One Behind".



In this period the government communication system focused on building back stronger and GCIS mobilised its resources to support the implementation of the ERRP, the fight against corruption and GBVF, the energy crisis and the Presidential DDM programme. The DDM programme in particular has been a game changer and provided a vital platform for GCIS to bolster direct engagement with citizens, ensuring that government understands the dynamic needs of citizens, remains cognisant of issues which are heard first-hand, and works together with all stakeholders and citizens to find sustainable solutions to challenges.

The G-CET indicated that there was increased communication uptake of priorities among departments/clusters that signified a unified approach. However, there is a need for more proactive communication relating to government interventions, especially linked to the ERRP and youth unemployment.

The reality of financial and skilled HR constraints did not impact negatively on our resolve to ensure that all South Africans are informed about government interventions and priorities.

The GCIS continues to prioritise investment in partnerships which are key to unlocking potential for a government communication system that resonates with all South Africans. This period has been highlighted by the collaboration between government and its social partners to build a better tomorrow for all.

The 2023/24 financial year also marked a period where artificial intelligence (AI) was making headway in government communication. AI has the advantages of bringing efficiency, data-driven decision-making, improved targeting and personalisation. It also plays a crucial role in crisis management, enhancing the overall effectiveness of communication strategies.

The GCIS further embarked on awareness and training on the subject, providing guidelines to both government communicators and citizens. The rapid spread of mis- and disinformation, which was heightened during the COVID-19 pandemic, presents fundamental challenges to public governance by crowding out and confusing official messages and factual information. Mis- and disinformation fuels the current environment of public distrust which is not conducive to creating a groundswell which enables government communication to better inform public discourse.



The GCIS provincial footprint which is at the coalface of service delivery continues to drive the intergovernmental communications system through continued dissemination of government content to all three spheres of government supported through participation in government communication structures - of note is the provincial; and local DDM coordinating forums.

These benefits of AI are accompanied by risks which must be managed. The GCIS participated in forums organised by Parliament for collaborative solutions on dealing with disinformation and misinformation during the national elections, given that the current period requires preparation for the incoming Seventh Administration as well as the country's seventh national and provincial election in 2024.

2.2 Service Delivery Improvement Plan (SDIP)

The department has completed a SDIP. The tables below highlight the service delivery plan and the achievements to date.

Main services and standards

Main services	Beneficiaries	Current/actual standard of service	Desired standard of service	Actual achievement
Provide accurate relevant information to empower citizens and improve their lives	South African citizens/public	SAnews: Up-to-date and accurate government information through daily news updates on key government programmes and interventions (excluding some public holidays, weekends and holiday periods) as follows: Provided daily news updates through SAnews on key government programmes and interventions (excluding some public holidays, weekends and holiday periods) as follows: • Stories published: 3 167 • Twitter: 418 270 followers by end of the financial year • Facebook: 65 419 likes by end of financial year	Up-to-date and accurate government information	SAnews: Up-to-date and accurate government information through daily news updates on key government programmes and interventions (excluding some public holidays, weekends and holiday periods) as follows: Provided daily news updates through SAnews on key government programmes and interventions (excluding some public holidays, weekends and holiday periods) as follows: • Stories published: 3 167 • Twitter: 418 270 followers by end of the financial year • Facebook: 65 419 likes by end of the financial year
		22 editions of <i>Vuk'uzenzele</i> newspaper published	22 editions of <i>Vuk'uzenzele</i> newspaper published and distributed.	10.2 million copies were printed and distributed. 22 editions of <i>Vuk'uzenzele</i> newspaper were published online. 22 Braille editions were printed and distributed.

Provide accurate relevant information to empower citizens improve their lives	South African citizens/public	29 987 657 people accessing government information through Thusong Service Centres, public-participation events and development communication activations	Increase of people accessing government information through Thusong Service Centres, public-participation events and development communication activations	Out of 1 542 development projects, a number of 29 987 657 people were reached through community radio, Thusong Service Centres, stakeholder engagements and development communication activations. The total number of people reached emanate from the repetitive communication activities carried out at district and provincial level.
		Updates on GCIS social media accounts implemented (including some public holidays, weekends and holiday periods)	Updated accurate websites and social media content	Websites: 11 386 uploads and 47 139 946 views for the financial year. Social media: 28,479 posts across all GCIS-managed social media platforms. Reach: 138,902,033. Engagement: 4,506,544 engagements including likes, comments, and shares. Followers: 4,013,741 on traditional social media platforms as at year end.
Provide accurate and relevant information to empower citizens to improve their lives	South African citizens/public	1 250 development communication activations implemented	1 250 development communication activations	1 542 development communication activations implemented
		1 250 community and stakeholder liaison visits undertaken	1 250 community and stakeholder visits undertaken	1 420 community and stakeholder liaison visits undertaken
		2022/23 online edition of the SAYB was published	An edition of the SAYB published	2022/23 online edition of the SAYB was published
		2022/23 online edition of the <i>Official Guide to South Africa</i> was published	An online edition of the <i>Official Guide to South Africa</i> published	2022/23 online edition of the <i>Official Guide to South Africa</i> was published

2.3 Organisational environment

The GCIS instituted mechanisms which initiated alignment of strategic, operational as well as tactical fundamentals within the organisation that positively influenced its operations, decision-making, and overall functioning.

The organisation has created a constructive internal environment with a view to foster staff productivity, and overall organisational success in meeting its constitutional mandate.



The GCIS Revised Strategic Plan for Medium-Term Period 2020/21 – 2024/25 defines the vision: ‘To empower South Africans through communication excellence’. This ensured that the work of the GCIS over the Strategic Plan period was closely guided by the revised MTSF 2019-2024 and the seven priorities that emanate from it. To promote a culture of structured and informed planning and management of performance excellence and accountability at all levels of the department, the GCIS developed and approved the Revised Strategic Planning, Monitoring and Reporting Framework.

In the APP tabled in August 2023 (erratum), the department had 44 indicators in the 2023/24 financial year. The GCIS has also upheld transparency and accountability of financial and performance reports through its presentation of quarterly performance and financial reports to the Portfolio Committee on Communications.

Even with the inescapable financial constraints the GCIS IT infrastructure continued to support the GCIS by enabling collaboration among employees, by providing the necessary tools of trade to enhance productivity and teamwork.

Continued use of ICT better enables the organisation to ensure effective reporting against the APP and the approved annual operational plans using the Organisational Performance Management System (OPMS).

The approved five-year Digital Transformation strategy serves to guide the department to leverage the potential of digital technology with a view to improve efficiency and resource utilization. Furthermore, efficiency of leave administration was secured through completion of the e-Leave direct interface to Persal. Another initiative to ensure seamless collaboration as part of accelerating business automation and digital drive is document submission with e-signature solution, which was introduced. Data security remains a key priority and controls and practices were implemented to ensure that there is no data breaches and securing confidentiality, integrity and availability.

Given the dynamic environment that the department operates in, anticipation and planning for potential threats and uncertainties is critical. The department proactively manages risks through the development

of mitigation strategies with a view to minimise consequences. The Enterprise Risk Management Committee (ERMC) advises the management on issues that need escalation and risks that need attention and further advises the DG on the status of risk management in the department.

Through Internal Audit the department continues to secure effective governance in line with the approved Internal Audit Charter and the internal auditing standards.

The GCIS’s ability to attract and retain the right skills and talent is a critical element towards achieving its planned strategic objectives and delivering on its constitutional mandate. The MTEF HR Plan (HRP) has been developed and approved in June 2023, to align the workforce with the strategic goals of the department.

To enhance a fit-for-purpose organisational structure that responds to the strategy, the department reviewed the organisational structure which was approved and concurred with by the Minister of Public Service and Administration (MPSA) on 11 September 2023. The process of placing employees on the newly approved organisational structure commenced in February 2024. The effective date for the implementation of the revised Organisational Structure was 1 April 2024.

The GCIS reprioritised some positions to avail resources in the priority areas of the department. Internal controls were enhanced to recruit and retain suitably qualified, capable and skilled workforce, and to maintain the vacancy rate below 10% as prescribed by the DPSA. However, due to CoE budgetary constraints, the department was not able to keep the vacancy rate below 10%.

Representation of females at Senior Management Service (SMS) level (levels 13 -14) was maintained at 55% in the 2023/24 financial year. The department met the 2% disability national target in the previous reporting periods and in the 2023/24 financial year, the percentage of persons with disabilities was maintained at 3%, exceeding the national target with 1%. By 31 March 2024, Employment Equity representation within the department was as follows: African males (36%); African females (49%); Coloured males (3%); Coloured females (4%); Indian males (1%); Indian females (2%); White males 2% and White females (3%).

By 31 March 2024, the department had 26 graduate interns compared to 49 graduate interns in the previous financial year. It experienced CoE budget constraints the resulted in non-recruitment of interns for the financial year. It signed Memoranda of Agreement (MOA) with Technical and Vocational Education and Training (TVET) colleges and different employer organisations to collaborate on placement and funding of the Internship Programme.

The department placed 66 graduate interns and 35 Work Integrated Learning (WIL) learners during the 2023/24 financial year which importantly contributed to the alleviation of unemployment amongst young graduates and provided opportunities to gain work experience.

The GCIS Gender Equality and Job Access Strategic Framework Implementation Plan were successfully implemented. The focus was to empower women and employees with disabilities (EWD), create awareness on GBVF and promote reasonable accommodation for EWD.

Comprehensive Employee Health and Wellness (EHW) Programme was implemented to capacitate staff to realise their full potential – these include managing finances; mental wellness; depression and social anxiety disorder. Related to this is the awareness raised on the health and wellness of employees through the departmental *Wellness Bulletin* and Internal Communication platforms.

Social ills of bullying and GBVF are mainstreamed into the internal communication awareness programmes to ensure a professional working environment. Importantly in ensuring inclusivity, there is also awareness creation of disability management.

The fiscal prudence of the organisation was fortified through the identification and management of inefficiencies, by instituting cost-saving measures to take the organisation closer to achieving its mandate. All statutory reporting requirements were met, including regulatory deadlines as prescribed by the PFMA of 1999, National Treasury requirements and other prescripts.

2.4 Key policy developments and legislative changes

The Government Communication Policy, which was approved in Cabinet in August 2018, was revised following extensive stakeholder engagements with communicators from the three levels of government as well as management committees within provincial and national government departments. The revised policy was recommended by FOSAD and signed by the Minister responsible for the GCIS.

3.

ACHIEVEMENT OF INSTITUTIONAL IMPACTS AND OUTCOMES

The mandate of the GCIS is enshrined in Section 195(g) of the Constitution of the Republic of South Africa of 1996.

The GCIS exists to ensure that citizens are informed about government's policies, programmes and projects in a manner that enables informed decision-making to improve the quality of their lives. This mandate is given effect to through the GCIS's outcome of an informed and empowered citizenry. Adhering to this mandate, the department plays a pivotal role securing a democratic society, building social cohesion and enabling economic transformation through information on access to opportunities.

The GCIS has focused on the development and dissemination of content that ensures that citizens as direct recipients and beneficiaries of government programmes are empowered with information that enables them to become active participants in our developmental democracy.

In addition to the role played by the DG of the GCIS as Government Spokesperson, the GCIS's daily Rapid Response forum which convened communicators from a range of departments and entities and rested on intensive monitoring of news and social media provided round-the-clock updates to communicators and their principals on events unfolding around the country and the world. Based on reported developments, the GCIS provided logistical and tactical messaging support to daily national updates by Ministers who formed part of government's day-



to-day management of the media tenor. Sustained use of digital platforms to execute the Rapid Response ensured remote participation by heads of communication (HoCs) as well as key stakeholders (on invitation).

Key in achieving institutional impact and outcomes has been the coordination of a range of campaigns that have supported government's strategic interventions in public health; social relief of distress; economic relief measures; the rebuilding of the economy; the fight against corruption; the fight against GBVF; government's response to the recommendations of the Judicial Commission of Inquiry into Allegations of State Capture, and management of the electricity crisis in the country.

Through the GCIS provincial footprint direct and unmediated communication engagements government messages were channeled through talk shows at local community radio and TV stations,

social media, activations, including at taxi ranks and shopping malls, and also blitzes on commuter trains; open days, especially at Thusong Service Centres, dialogues as well as door-to-door/household visits, as well as project walkabouts.

The government communication system is also aligned to fully support the Presidential DDM Imbizo Programme which serves as a critical lever to strengthen engagement between government and citizens.

In multiplying the impact of constrained resources the GCIS has expanded its digital outreach and engagement capabilities, which resulted in an extended reach of 138,902,033 significantly broadening the audience for government communications. Further innovation through 'Vuk Talks' podcasts responded to the fast paced and mobile news consumption trend emerging amongst young people who are largely digitally connected. The podcast makes it easy for audiences who prefer audio to access the two-weekly *Vuk'uzenzele* newspaper.

The GCIS launched *Citizens Connect*, a 13-part programme which used a combination of reality style TV, re-enactments and in-studio discussions which bring to the fore the many societal issues that South Africans are grappling with. *Citizens Connect* was used to unpack ongoing initiatives of the ERRP such as energy security, mass public employment programmes and wide-ranging job creation initiatives to draw in more South Africans into employment.

Despite the unprecedented challenges such as a shrinking budget and cost containment implications the GCIS remained resilient and ensured that it led and coordinated government communication through

the media, using its own platforms and stakeholder engagements. Stakeholder Management, Cluster Coordination and Project management remained a key pillar in ensuring intergovernmental, integrated and coordinated implementation of government programmes. The address by the President on matters of national importance has become a prominent feature of the South African communication landscape.

The management of urgent and often inaccurate or misleading issues in public discourse has been strengthened internally in the GCIS which includes capacity to daily mobilise all communicators in the government communication system. This has aligned governments message and facilitated the principle of one message many voices. This has served to set the record straight in misleading stories, and also enriched the manner in which the GCIS engages with journalists and the media audiences on their requests for information as well as general liaison.

Strengthened monitoring of performance of the government-wide communication system is a key feature in ensuring coherence of messaging and sustained information sharing, outcome and impact across the priorities of the MTSF While providing a well-rounded reflection on government communication performance, the G-CET also continued to measure the percentage compliance against the Cabinet-approved GCP by 33 participating national departments. Two (2) comprehensive semester reports were produced in the 2023/24 financial year – all providing an inclusive picture of the extent of to which departments communicated various communication campaigns, programmes, and other activities. The findings showed that in the 2023/4 financial year, compliance to the GCP climbed to 82%.

4.

INSTITUTIONAL PROGRAMME PERFORMANCE INFORMATION

4.1 Programme 1: Administration

Programme purpose	Provide strategic leadership, management and support services to the department.
Outcome	Good corporate governance.

- The programme’s functions are organised into the following five subprogrammes:
- **Strategic Management** is responsible for the development and implementation of strategic management processes, procedures and systems in compliance with relevant legislation. These include the coordination of strategic planning, performance monitoring and reporting, and risk management for the department.
 - **HR** is responsible for strategic leadership in the implementation of the department’s HR Management (HRM) strategy.
 - Information Management and Technology (IM&T) is responsible for the establishment and support of IM&T systems in the GCIS.
 - The **CFO** provides the department with overall financial, SCM and auxiliary services, and guides management in complying with legislative requirements, budget planning and administration.
 - **Internal Audit** improves governance, risk management and control processes.

Outcomes, outputs, output indicators, targets and actual achievements

Subprogramme: Strategic Management

The unit continues to manage performance of the organization through various systems and mechanisms. The development and approval of the Revised Strategic Planning, Monitoring and Reporting Framework, approved by MANCO in May 2023, serves to promote a culture of structured and informed planning and management of performance excellence and accountability at all levels of the department.

In providing focus, direction, and a well-defined path for the GCIS to achieve its objectives, the department held a planning session from 7 to 8 September 2023 to plan for the 2024/25 financial year.

The GCIS has compiled and submitted four quarterly progress reports in 2023/24 in line with the Department of Planning, Monitoring and Evaluation’s (DPME) guidelines. All four quarterly progress reports were finalised within 30 days of the end of the quarter and presented actual performance information as validated by Internal Audit. Findings of performance reviews over the quarters, served as an early warning system, where insights are used to raise awareness of targets which were at high risk of being underachieved at the end of the financial year, mitigating measures were put in place to ensure that interventions were instituted.

The GCIS has upheld transparency and accountability of financial and performance reports through its presentation of the 2022/23 third and fourth quarter performance and financial report to the Portfolio Committee on Communications in September 2023, with presentations on the 2023/24 first and second quarter undertaken in February 2024. The Annual Report for 2022/23 was finalised and tabled in Parliament in September 2023. The unit also ensured that the GCIS submitted its Annual Report to legislative bodies within the prescribed timeframes.

All reports against the APP and the approved annual operational plans (per Programme) are compiled using the OPMS. The progress reports on the implementation of the MTSF were finalised and timeously submitted to the DPME in April and October 2023. The 2023/24 APP and revised Strategic Plan were tabled in Parliament in May 2023.

In the reporting period, the unit supported the organization in raising awareness of the anticipating and planning for potential threats and uncertainties. The unit proactively managed risks through the development of mitigation strategies with a view to minimise consequences emanating from risk exposures. The unit compiled four (4) quarterly risk mitigation analysis report with progress that was reported by line function and provided the analysis on the overall risk mitigations. The ERMIC advises the management on issues that need escalation and risks that need attention and further advises the DG on the status of risk management in the department. Two meetings were held between the DG and ERMIC Chairperson in the 2023/24 financial year.

Subprogramme: HR

The GCIS continues to create a conducive environment for staff by effectively managing its human capital, aligning workforce performance with the GCIS’s strategic objectives, and ensuring compliance with labour laws and regulations.

This contributes to building a conducive workplace culture which has the potential to drive overall organisational performance.



The department's ability to attract and retain the right skills and talent is a critical element towards achieving its planned strategic objectives and delivering on its constitutional mandate. With this in mind the MTEF HRP was developed and approved in June 2023, to align the workforce with the strategic goals of the department. The plan focusses on the following key HR areas to:

- implement an organisational design to improve service delivery throughout the system.
- recruit and retain suitably qualified, capable and skilled workforce.
- promote and coordinate Employment Equity plan and transformation special programme.
- have skilled, capacitated and empowered workforce through skills development and training.
- effectively manage the EHW in the workplace.
- promote sound labour relations, ethical behaviour and integrity within the workforce.

To create a desirable organisational structure that responds to the strategy, the department reviewed the organisational structure which was approved and concurred with by the MPSA on 11 September 2023. The department reprioritised some positions to avail resources in the priority areas of the department.

Internal controls were enhanced to recruit and retain suitably qualified, capable and skilled workforce and to maintain the vacancy rate below 10% as prescribed by the DPSA. However, owing to CoE budgetary constraints the department was not able to keep the vacancy rate below 10%.

The department placed sixty-six (66) graduate interns and thirty-five (35) WIL learners during the 2023/24 financial year which importantly contributed

to the alleviation of unemployment amongst young graduates and provided opportunities to gain work experience.

Through the Gender Desk, the department ensures that all programmes/projects/policies are gender mainstreamed and subscribe to non-discriminative practices. There is also awareness creation to ensure that employees remain cognisant on professional workplace conduct which leaves no space for any elements of bullying as well as behaviour and conduct with any trace of GBVF inclinations. Staff are also made aware of disability management, in providing an inclusive and supportive workplace for persons with disabilities.

In appreciating that while staff are public service cadres this is complemented by them being responsible members of communities, engagement session were undertaken in the period on men's, women's and youth empowerment. The topics which covered both professional and social development dynamics included: prevention of sexual harassment; GBVF; managing finances; mental wellness; depression and social anxiety disorder; navigating through professional and social challenges; youth and finances; drug addiction; programmes available to help addicts; talks on self-development and self-love.

In a separate but related aspect of productivity the health and wellness of employees continues to receive priority through awareness creation undertaken by the departmental *Wellness Bulletin* and Internal Communication platforms. Topics covered include prevention of sexually transmitted diseases; prevention of new infections; understanding of bipolar mood disorder; the importance of health screening; stopping workplace bullying; and dealing with depression and anxiety disorder.

Subprogramme: IM&T

IT infrastructure is the backbone that supports the GCIS's technology needs. It also ensures communication and collaboration among employees, by providing the necessary tools of trade to ensure collaboration and enhance productivity and teamwork, enabling staff to work together seamlessly. During 2023/24 financial year, the IM&T unit consistently maintained and ensured 95 % availability of IT infrastructure and systems in line with agreed service-level agreements (SLAs). All software licences that were renewed during the period include the Microsoft Enterprise Agreement Licence, end-point security licences as well as virtual meetings. In creating an enabling environment that allows the organisation to leverage the potential of digital technology to improve efficiency and resource utilisation, the five-year Digital Transformation Strategy was approved. Furthermore, certain information management systems were enhanced to improve efficiency. The e-Leave interface to Persal was completed to ensure direct interface with Persal, which increased efficiency of leave administration.

In the organisation's drive to ensure seamless collaboration to multiply productivity, the CD: IM&T initiated a document submission with e-signature solution which is currently being implemented, as part of accelerating business automation and the digital drive. Data security remains a key priority where the Chief Directorate: IM&T continued to ensure that there are no data breaches by implementing controls and practices to ensure data confidentiality, integrity and availability.

To ensure effective management of ICT within the GCIS, reporting through the IM&T Steering Committee was undertaken quarterly to MANCO and the Audit Committee, which maintained ICT governance oversight.

Subprogramme: Chief Financial Officer

The GCIS's financial well-being was secured by identifying and managing inefficiencies, and implementing cost-saving measures to ensure that financial resources were used efficiently to achieve the goals and objectives of the department. During the 2023/24 financial year, the subprogramme met its internal and external targets, and all statutory reporting requirements were met, including regulatory deadlines as prescribed by the PFMA of 1999, National Treasury requirements and other prescripts. The subprogramme procured prudently and confined expenditure within available resources, in line with the cyclical nature of our work with tight deadlines.

The GCIS met National Treasury requirements for the development and submission of the 2024 Medium Term Expenditure Framework (MTEF), Estimates of National Expenditure (ENE) and 2023 AENE, as well as the timely submission of in-year monitoring reports.

During the 2023/24 financial year, the GCIS was initially allocated R750,746 million. During the 2023 AENE process, R8 million budget reduction was implemented (R2 million from GCIS and R6 million from the entities), while R800 000 was reallocated to the GCIS as self-financing revenue through the sale of advertising space in the *Vuk'uzenzele* newspaper to increase the print-run and distribution of the newspaper in the last quarter of the financial year. Expenditure for 2023/24 financial year amounts to R738,368 million (99,3%) as follows:

- CoE spending to-date amounts to R280,961 million;
- Goods and services spending to-date amounts to R199,174 million;
- Households (leave gratuities) spending to-date amounts to R1,124 million;



- Transfers & subsidies to entities spending to-date amounts to R250,608 million (R214,392 million to Brand SA, R36,173 million to MDDA and R43 268 to SABC);
- Capital assets spending to-date amounts to R6,465 million; and
- Financial assets (thefts and losses write-offs) spending to-date amounts to R35 556.

The GCIS completed and filed three interim financial statements to National Treasury and the Office of the Auditor-General South Africa (AGSA) within the required time frames. Our Internal Audit team, Audit Committee, National Treasury, and the AGSA all received the 2022/23 AFS by 31 May 2023, as required by law. The subprogramme continually implemented and monitored the Audit Action Plan to resolve the shortcomings highlighted during the AGSA regularity audit and Internal Audit reports in the 2022/23 financial year.



The subprogramme ensured that sound financial management controls and spending of entities are aligned with government priorities, and that sound corporate governance practices are exercised and maintained at all times. The delegated authority produced and approved the department's 2023/24 procurement and demand plans, which were then presented to National Treasury within the deadline. The procurement plan was reviewed every month by the CFO Control Forum, the BAC and the Budget Committee. Within the time frame, the procurement plan quarterly progress reports were presented to National Treasury.

At the end of the year, 5 049 invoices to the value of R260,029 million were processed. Of these invoices processed, 4 823 invoices to the value of R240,467 million were paid within 30 days resulting in a payment rate of 95,5% versus the targeted 100%. The invoices paid outside 30 days amounted to R19,562 million (226 invoices) and were thoroughly investigated

and reported. The creditor payment period declined due to loss of processing time due to downtimes, migration to Office365 in October 2023, insufficient staff compliment, teething problems of the ITS, and lead times within the ITS workflows.

Challenges

The water shortages, load-shedding, and processing days lost due to unavailability of financial systems provided some difficulties for the department, resulting in only 4,5% of invoices (226 invoices worth R19,562 million) being not paid within 30 days.

The department lost a significant number of processing days during the period under review. To address the issue of not paying suppliers within 30 days, the subprogramme is working with IM&T and HRM to overcome the ITS teething problems and staff shortages. Furthermore, the incompatibility of transversal systems for integration to provide end-to-end services is also challenging as some functions have to be done manually to complete the SCM processes. To expedite digitisation/digital transformation and guarantee the GCIS remains relevant, flexible and productive under the 4IR regime, National Treasury made a provision of R7 million for ICT Infrastructure in the 2023 MTEF period.

Owing to the nature of the department's operations, the State Security Agency (SSA) and SAPS conducted security audits that focused on both physical and information security to identify and assess risks in the GCIS offices. Some of the SSA and SAPS proposals had cost ramifications for the department and could not be implemented due to budgetary constraints. However, security measures are in place to ensure that security breaches in our offices are kept to a minimum.

Subprogramme: Internal Audit

In ensuring the overall success of the organisation by optimising efficiency in the context of effective governance the Internal Audit continues to operate in line with the approved Internal Audit Charter and the internal auditing standards. The unit presented its approved plans for 2023/24 financial year, to management and to the Audit Committee. Based on the plans, all planned audit projects were carried out. By 31 March 2024, the unit was finalising the audit report on the only outstanding project of follow-up audit conducted.

The main highlight to the 2023/24 plan was the inclusion of the validation of the quarterly risks mitigation progress reports. To date, three quarterly risks mitigation progress reports were validated, and the audit outcomes showed progressive improvements. This was an initiative that was commended by the Enterprise Risk Management Committee in an effort to strengthen the combined assurance work. The unit continued to support the work of the Internal Audit and Risk Committee and the Audit Committee towards integrated system of governance, risk management, and control by providing secretarial and technical support to these governance structures.

The unit is however facing capacity challenges due to budget cuts which necessitated that the scope of audits be scaled down, in line with available resources. This challenge will partially be addressed by the increasing use of digital technologies in terms of data analytics.

GCIS final APP tabled in August 2023

Outcomes, outputs, output indicators, targets and actual achievements

Subprogramme: HR								
Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
Improved governance and service excellence	Developed MMS members in management capabilities	Percentage of untrained MMS members enrolled for the Management Development Programme (MDP)	New indicator	New indicator	10% of MMS members enrolled for MDPs	7% (10 of 148) of MMS Members were enrolled with the National School of Government for MDP	The target was underachieved by 3%	The MDP was implemented towards those MMS members and ASDs who identified the MDP in their Personal Development Plans (PDPs). This is not the complete MMS population according to the TID but this approach was adopted owing to limited budget. Importantly the non-achievement of the target was also influenced by National Treasury budget cuts which impacted on the number of MMS enrolled on the AMDP.
	SMS members developed in leadership competencies	Percentage of SMS members enrolled for Executive Management and Leadership Support courses	New indicator	New indicator	15% of SMS members enrolled for Executive Management and Leadership Support courses	15% (7 of 48) SMS members were enrolled in the Executive Management and Leadership Support courses	-	-

GCIS APP tabled in May 2023

Outcomes, outputs, output indicators, targets and actual achievements

Subprogramme: Information Management and Technology								
Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
Improved governance and service excellence	Digitisation of the GCIS through IM&T	Number of digitisation projects implemented	New indicator	New indicator	Four digitisation projects implemented	One project for GCIS Network Bandwidth Upgrade was done	Three	There were four projects planned for the year but only one project was completed by end of Q1. The APP was later amended and retabled and other projects not pursued as the indicator was discontinued.

GCIS final APP tabled in August 2023

Outcomes, outputs, output indicators, targets and actual achievements

Subprogramme: Information Management and Technology								
Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
Improved governance and service excellence	Digitised GCIS	Approved GCIS Digitisation Strategy	New indicator	New indicator	GCIS Digitisation Strategy approved by 31 March 2024	GCIS Digitisation strategy was approved by the DG on 27 March 2024	-	-
	IT infrastructure availability	Percentage IT infrastructure availability (Disaster Risk Reduction)	New indicator	New indicator	95% IT infrastructure availability	95% target for Infrastructure availability was maintained for 2023/2024	-	-

GCIS final APP tabled in August 2023

Outcomes, outputs, output indicators, targets and actual achievements

Subprogramme: Chief Financial Officer								
Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
Transformed mainstream print and digital media, advertising and community media	Internal budget spent on designated groups and/or locations	% of budget spent on designated groups and/or locations	New indicator	New indicator	20% budget spent on designated groups and/or locations	31% budget spent on designated groups and/or locations	11%	The GCIS prioritised spending on designated groups leading to overachievement of the target
Improved corporate governance and service excellence	Unqualified audit with no material findings	Unqualified audit with no material findings	Unqualified audit without findings	Unqualified audit with no material findings	Unqualified audit with no material findings	GCIS obtained unqualified audit with no material findings for 2022/23	-	-

Programme 1: Administration
Subprogramme expenditure

Subprogramme Name	2023/24			2022/23		
	Final Appropriation	Actual Expenditure	(Over)/Under Expenditure	Final Appropriation	Actual Expenditure	(Over)/Under Expenditure
	R'000	R'000	R'000	R'000	R'000	R'000
Departmental Management	7 514	7 514	-	9 297	8 995	302
Corporate Services	62 685	62 608	77	56 345	54 789	1 556
Financial Administration	38 623	38 622	1	39 409	39 113	296
Internal Audit	9 882	9 882	-	10 373	10 243	130
Office Accommodation	81 035	81 035	-	75 345	75 345	-
TOTAL	199 739	199 739	78	190 769	188 485	2 284

Strategy to overcome areas of under-performance

1. National Treasury budget cuts led to a reduction in the training budget, leading to less people being enrolled on the course. The 2024/25 target was revised.
2. Reloading of LOGIS reports after month-end closure process. Meeting is scheduled with IMS to clear the variances between LOGIS and SPMS.

Performance in relation to Standardised Outputs and Output Indicators for Sectors with Concurrent Functions

Not applicable



4.2 Programme 2: Content Processing and Dissemination

Programme purpose	Provide strategic leadership in government communication to ensure coherence, coordination, consistency, quality, impact and responsiveness of government communication.
Outcomes	Informed and empowered citizens.
	Transformed mainstream print and digital media, advertising and community media.

The programme’s functions are organised into the following three subprogrammes:

- **Products and Platforms** develops content for use by the government communications system for use to meets its constitutional mandate. Funding for the subprogramme will be used for writing assignments; language services for products that require translation, editing and proofreading content; managing the development of government and departmental/provincial websites; and the production of government publications. The subprogramme is also responsible for coordinating and strengthening the voice of government in social and digital media.
- **Policy and Research** is responsible for coordinating the development of the NCSF. The chief directorate also conducts research through independent service-providers to provide empirical evidence on public opinion on government’s key priority areas and the public’s information needs to ensure targeted communication.

It also produces national and international print, broadcast and online media of issues affecting government and the country are monitored. In addition, it produces key messages and opinion pieces, both requested and self-initiated. It further conducts media content analysis on how the media reports on government policies and programmes; and assesses public perceptions in relation to government performance. The chief directorate also uses the G-CET to monitor communication performance in government. It also develops and maintains an organisational knowledge repository supported by access to information resources. This includes hosting of Knowledge Sharing sessions which contributes to capacitating communicators. In the spirit of Batho Pele the GCIS Library also donated a selection of books to identified under resourced libraries to ensure longevity of resources. It has been responsible for the

development and implementation of the GCP which sets norms and standards of communication, as well as the GSM which enables government communicators to reach the intended audiences and to communicate more effectively with different segments of the South African population. The Directorate: Research, through the GCIS quantitative public opinion tracker research, GCIS Tracker, continuously assesses and tracks citizens’ information needs and the milieu within which government communication takes place. The unit also provides research support to all five (5) communication cluster teams as well as FOSAD, government departments and other relevant forums through sharing insights from the GCIS Tracker research. In addition, a range of stakeholders’ communication research needs are serviced through the GCIS Tracker research via a cost-effective buy-in system and/or specific ad-hoc research through one of the panel-appointed research service providers.

- **CSA** provides media bulk-buying services and media production services to government. It also develops distribution strategies for all government communications and oversees distribution services outsourced to service providers. The chief directorate manages national government’s corporate identity. It further provides marketing and distribution services for the GCIS and other government departments.
- **Entity Oversight** monitors the implementation of policies by state-owned enterprises (SOEs) and provides guidance and oversight on their governance matters. Through Entity Oversight function, the GCIS is the shareholder representative for government on the state-owned companies in its portfolio. The GCIS’s mandate is to fulfil oversight responsibilities at the MDDA and Brand SA to ensure that they contribute to the realisation of government’s strategic objectives, as articulated in the NDP and the MTSF. The chief directorate has been providing support to the executive authority in exercising oversight on public entities.
- **Media Policy** conducts research and develops print media, new media and communication policies. Through this unit, the transformation of the media sector is prioritised through the establishment of the Marketing, Advertising and Communication (MAC) Charter Council, by implementing BEE Sector codes that compel the sector, through various categories, to comply. Compliance by the industry aims to ensure that previously marginalised sectors of the population are given an opportunity to participate and grow in the sector. The Department of Trade, Industry and Competition (**the dtic**) monitors the sector codes.

Outcomes, outputs, output indicators, targets and actual achievements

Subprogramme: Products and Platforms

In the 2023/24 Annual Report, the Directorate: Digital Media effectively expanded its digital outreach and engagement capabilities. Here is an overview of the achievements demonstrated through key performance metrics:

Total posts: The directorate made 28 479 posts across all GCIS-managed social media platforms.

Reach: Extended its reach to an impressive total of 138,902,033 significantly broadening the audience for government communications.

Engagement: Achieved a high level of public interaction with 4,506,544 engagements including likes, comments and shares.

Followers: The follower base grew to 4,013,741 on traditional social media platforms, reflecting a robust and growing digital community.

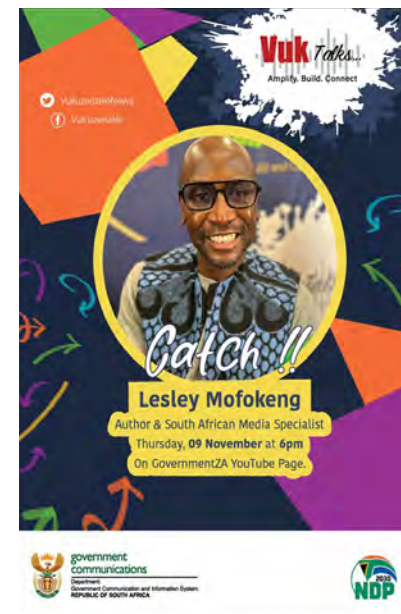
In addition to these achievements, September 2023 marked the successful launch of a dedicated WhatsApp channel, which rapidly gained traction with over 1,549,753 followers. This innovative step not only diversified the GCIS's communication platforms but also significantly enhanced direct engagement with citizens, providing them with accessible and instant government updates and services.

These initiatives collectively underscore the department's commitment to leveraging digital technologies to enhance communication transparency and public engagement. Looking ahead, the directorate

aims to build on these successes, further integrating digital solutions to streamline communications and foster more dynamic interactions with the public and ensure the newly set indicators.



The Directorate: Vuk'uzenzele is responsible for the content development, editing, partly translating, publishing and distributing of government's flagship *Vuk'uzenzele* newspaper and PSM magazine. As part of the GCIS's constitutional imperative to keep citizens informed in a timely, accurate and accessible manner, the directorate produced publications that carried content that spanned national government priority campaigns implemented by the GCIS. During the period under review, the directorate printed and distributed 10.2 million hard copies of the newspaper, as well 22 online editions and 22 Braille copies for the vision impaired. It also published 11 editions of the PSM magazine.



As part of our ongoing innovations, the directorate introduced government's first weekly podcast series, Vuk' Talks, which is a brand extension of *Vuk'uzenzele* newspaper and can be accessed every Thursday

@GovernmentZA

GOZA^{TV}



on YouTube and Spotify. This responded to the fast paced and mobile news consumption trend emerging amongst young people who are largely digitally connected.

The South African Government News Agency, SAnews.gov.za, remains a valuable source of current news and information dedicated on government priorities, programmes and interventions for the country. In the reporting period 3 167 SAnews articles focused on government interventions in key priority areas such as anti-corruption, GBVF, ERRP, combating crime and the education sector. SAnews articles were republished in mainstream media to



give added traction to government messages. The use of SAnews articles has been observed regularly from media such as *The Citizen*, *Sunday World*, BizCommunity and Techfinancials, amongst others. SAnews, in addition to its online presence, publishes an email newsletter daily, and posts important government news and information on its social media accounts. The SAnews Twitter account @SAGovnews grew to 418 270 followers by the end of the financial year.

During the period under review, the then Directorate: Content Development (now Editorial and Language Services), provided editorial and translation support to the GCIS and also to a limited extent, The Presidency. In addition to producing the annual online publications, the SAYB and *Official Guide to South Africa*, the unit also provided editing and proofreading services for the monthly *Let's Talk* newsletter, weekly *My District Today* newsletter and various ad hoc communication

products. Following the formal recognition of SASL as the 12th official language, the unit has since been facilitating the provision of Sign Language interpreters at the fortnightly post-Cabinet media briefings, in collaboration with The Presidency. Despite being understaffed, the Language Services unit has been providing translation and quality control services in support of various communication campaigns and projects.

Subprogramme: Policy and Research

The Government Communication Monitoring and Evaluation (GCME) produced two biannual G-CET reports that were approved by the GCIS MANCO and shared with 33 participating national departments. The findings showed that in the 2023/24 financial year, compliance to the GCP climbed to 82%. More than 282 communication campaigns and events were conducted across the 33 national government departments. These campaigns include: Africa

Month, Freedom Month, the fight against GBVF, Safer Holidays, BRICS, DDM, Back-to-School Campaign and the NSC Examinations. A suite of platforms which included print, radio, social and online media as well as face to face communication were used to ensure that the campaigns resonated with citizens. The use of these platforms is informed by the GSM, to secure a targeted approach.

Media content analysis undertaken provided strategic support to The Presidency and cluster communications for a number of projects and campaigns including State of the Nation Address (SoNA), 16 Days of Activism Against GBV. The intelligence gained from the media content analysis reports also supported the National Logistics and Energy Crisis committees. Analysis of coverage was also undertaken on key pillars of the Economic Cluster.

In the 2023/24 financial year, the research unit produced two (2) consolidated clusters reports and ten (10) cluster reports, approved by the GCIS MANCO and these were shared with HoCs at cluster communication meetings, as well as DGs meetings. The cluster reports as well as insights and recommendations are shared with HoC with a view to further capacitate the development of communication strategies as well as planning to execute campaigns.

Departments and entities that were accommodated on the GCIS Tracker research during the 2023/24 financial year through buy-in were the Department of Science and Innovation, the Department of Correctional Services, Unemployment Insurance Fund (UIF), the Eastern Cape Office of the Premier, and the AGSA. In addition, two (2) departments were supported through communications research surveys to better manage customer satisfaction and citizen

satisfaction – these were conducted nationally for UIF and Department of Cooperative Governance and Traditional Affairs (CoGTA).

The unit also undertook a study to audit language translation services in national government departments. The findings of the audit revealed that departments do not have enough capacity and capability to provide language services. This was primarily due to a lack of budget to fund or recruit more language practitioners or to establish a language service unit. This resulted in outsourced services with support by the Pan South African Language Board. Twenty Seven (27) focus groups across GSM segments were conducted as the last phase with a view to update the GSM. The qualitative focus groups were necessary to ensure that the GSM remains a strategic tool in the dynamic environment. The update ensures that the GSM continues to guide communicators with relevant information that is contextualised to understanding shifts or changes, which have implications for effective government communications.

The Communication Resource Centre (CRC) monitored national and international print, broadcast and online media of issues affecting government and the country. In addition, it produced 66 sets of requested key messages, 22 requested opinion pieces, and 183 self-initiated opinion pieces. Key messages are developed with a view to guide principals and communicators to stay on message for issues of national and international interest. Similarly, opinion pieces (requested and self-initiated) were produced either proactive or reactive to issues in the public discourse to ensure that government's voice was carried in media, whether it be print or online.

The unit furthermore issued daily “Print Headline News”, except on public holidays, which captured the main stories of the day. This was supplemented by an early morning WhatsApp news highlights so that recipients are made aware of breaking and developing stories in the media environment. The initial WhatsApp was followed up by another around lunchtime and again during late afternoon. This further kept communicators abreast of breaking and developing stories. The unit is also responsible for developing and issuing project-based print, online and broadcast reports during the day.

Media Buying campaigns for various programmes and services. These initiatives represented a significant investment, totaling R155,760,436.81 in advertising costs. Impressively, clients were able to harness substantial savings amounting to R41,201,335.65, with an average saving rate of 26%, as clients paid R114,559,101.16 for the campaigns. Of the 212 approved campaigns, 174 were successfully implemented, demonstrating an implementation rate of 82%. Additionally, 28 campaigns were ongoing or in the approval phase (13%), while 10 were regrettably cancelled (5%).



Subprogramme: Communication Service Agency
The GCIS's role in media buying is essential for effective government communication and outreach - from 1 April 2023 to 31 March 2024, 32 clients approved 212

R17 507 884.09 was allocated to community media with the majority of the funds allocated to community radio.

Notably, the impact of national government campaigns orchestrated by GCIS widely, reached an impressive audience of 42 010 843 during this period. This outreach was achieved through strategic use of GCIS social media accounts and the dissemination of priority campaigns on platforms such as *Vuk'uzenzele* newspaper and SAnews digital platforms. The suite of 17 separate but related campaigns disseminated information on key government priorities of ERRP, crime and anti-corruption as well GBVF. These also served as a build up towards the 30 Years of Freedom and Democracy campaign.

Marketing and Distribution

The GCIS has annually since 2015 hosted the Government Exhibition Day. This was intensified during 2023/24 and implemented on a quarterly basis, as a means to increase accessibility to the one-stop shop for government information and services and to further facilitate two way-interaction with the public. The Government Exhibition Day converges government departments, entities and key stakeholders to showcase its products and services to the public and to allow members of the public access to government information and services such as from Home Affairs, Health and Social services to name a few. In the period, the directorate successfully coordinated four (4) Government Exhibition Days in Mpumalanga, Gauteng, Western Cape and Free State.

Throughout the period, a total of 29 self-initiated marketing activities were executed with the primary objective of promoting GCIS products and platforms, alongside government priority campaigns. These endeavours encompassed diverse strategies such as activations, webinars, Vuk Talks shows and podcasts. Additionally, over the course of the reporting period, 12 editions of the *Vuk'uzenzele* newspaper

were disseminated/distributed, each boasting an impressive print run of 850 000 copies per edition per. Notably, distribution was temporarily suspended in January 2024, while three editions were distributed in March 2024.

The overarching goal of *Vuk'uzenzele* newspaper remains to amplify awareness of government programmes, particularly among communities with limited access to mainstream media channels. Its



content is meticulously crafted to address public information needs, focusing on bringing forth socio-economic opportunities facilitated by government initiatives and guiding readers on how to benefit from these opportunities.

Media Production

The Directorate: Media Production primarily operates on a request-based model, where the majority of its work revolves around covering activities involving the President, Deputy President, and Ministries within The Presidency. Noteworthy events such as the AGOA and South Africa Investment Conference (SAIC) which were hosted in South Africa, received comprehensive coverage.

A total of 953 radio products were used to inform citizens through differentiated formats. In capacitating community radio as key stakeholders of development communication executed seven (7) community radio stakeholder workshops.

The GCIS developed 486 audio-visual content products (photography/video) to profile national events, government programmes and The Presidency on various platforms.

In building on our communication achievements, the GCIS launched *Citizens Connect*, a 13-part programme that uses a combination of reality style TV, re-enactments and in-studio discussions which bring to the fore the many societal issues that South Africans are grappling with. *Citizens Connect* was used to unpack ongoing initiatives of the ERRP such as energy security, mass public employment programmes and wide-ranging job creation initiatives to draw in more South Africans into employment.

The factual programme broadcast on SABC2 on Wednesdays at 20:30 with repeats on Fridays at 12pm was well received, with an average of 1 500 000 viewership (February and March 2024) period as well as the AFCON tournament which formed part of the channel's programming. The show positioning was skewed towards females with a slightly older age distribution (35-49 years) of the South African population as per the channel's positioning.

Furthermore, the design unit extended its support to various departments, including Department of Communications and Digital Technologies (DCDT), BMA, and the Ministries within The Presidency, among others. Assistance in Corporate Identity was also provided to several departments in ensuring consistency across all communication channels, reinforcing government's image and reputation.

In an endeavour to expand the department's reach and enhance engagement, the Over-the-Top (OTT) platform was successfully launched in partnership

with National Electronic Media Institute of South Africa. This platform will provide citizens with a platform where they can access all government visual content 24/7. The OTT is still at initial stage and is envisaged to be broadcasting fully by the end of the 2024\25 financial year.

Additionally, the directorate undertook 15 self-initiated activities, encompassing seven (7) slideshows and eight (8) video coverage events. These initiatives were undertaken proactively, recognising their significance, such as the President's meeting with KwaZulu-Natal traditional leaders, even in the absence of specific requests.

Subprogramme: Entity Oversight

One of the key challenges facing community media is the lack of available on-air community broadcast projects as well as printed, circulated and distributed community newspapers in all official languages. These have the potential of incorporating the lived experiences of local communities with a view to provide diverse views and plurality of voices which empowers citizens.

Over the last 20 years since the establishment of MDDA and Brand SA, the nation brand and community media sectors have evolved in giving expression to national priorities which closely links domestic and global priorities towards meeting the development goals of Vision 2030 of the NDP. There have been significant lessons learnt on different approaches to funding universal access community media and the role of a nation brand, in repositioning South Africa.

During the 2023/24 financial year, South Africa celebrated nearly 100 years of broadcasting, 30 years of community media and 20 years of the establishment

of the MDDA. In addition, the importance of creating South Africa's global competitiveness for inwards investment and management of the country's international reputation has become more important in the wake of more than two (2) decades of Brand SA. During the 2023/24 financial year, Entity Oversight achieved the following:

- Executed a total of eight quarterly performance reviews and hosted a total of eight (8) Quarterly Performance Reviews sessions with entities to gauge the state of implementation;
- Drafted and submitted Governance Agreement and Shareholder Compacts for signature by the Board and the Shareholder to ensure accountability;
- Hosted CFO and Company Secretaries Forum to deal with implementation of Audit Action plans as well as governance related matters;
- Hosted DG-Chief Executive Forum meetings to facilitate smooth oversight.

Subprogramme: Media Policy

Transformation is being prioritised to address inequalities, promoting diversity, inclusivity, and social consciousness. All institutions that had been exclusive prior to 1994 were expected to embrace the inclusivity of a diverse country in all spheres of life, namely political, social and economic.

To this end, print and digital media as well as the advertising sectors were expected to transform like all other businesses which had benefited from the exclusive policies of apartheid. In response to this constitutional obligation, during the 2023/24 financial year, the CD: Media Policy – which serves as an incubator for the MAC Broad-Based Black Economic Empowerment (B-BBEE) Sector Council – implemented the following:

- Produced its maiden Annual Transformation Report which was submitted to the Minister, the Report measures the state of transformation in the sector. The Annual Transformation Report will also be submitted to **the dtic**, BEE Commission and President's Advisory Committee on BEE;
- The 2023 Revised Sector Code developed by the MAC Charter Council having embarked on public consultation, to comply with the amended Code of Good Practice issued by **the dtic** in 2019, was approved by the line Minister for submission to **the dtic** for final gazette;
- The MAC Charter Council hosted its inaugural Women's Day Event and three (3) companies committed to resolve pertinent procurement challenges facing women-owned businesses in the MAC sector;
- The MAC Charter Council produced and submitted four (4) quarterly reports to **the dtic** B-BBEE Forum;
- Engaged with various financial institutions on funding of MAC small, medium and micro enterprises (SMMEs) which led to SMME Accelerator Transformation Funding by a JSE listed company; and appeared twice before the Portfolio Committee for introduction and presentation.

Print media which flourished in the pre-Internet era, is an age-old business which maintained its leading position in conveying information both in South Africa and beyond. The decline in print newspaper readership and circulation has resulted in companies ceasing publication entirely or shifting to only online editions posing a challenge of a decline in advertising revenues. This has also resulted in many journalists losing employment. A key area which must be addressed is South African citizens, especially the

majority of the population who remain severely underrepresented: in media ownership and control, in the voices and languages heard on media platforms, and also in the capacity to access those platforms as news consumers.

During the 2023/24 financial year, the Ministerial-appointed Print and Digital Media Transformation and Revitalisation Steering Committee developed a draft document with several recommendations for implementation by all stakeholders. The final document will be submitted to Minister at the end of the 2024/25 financial year.

In addition, the Chief Directorate: Media Policy developed and submitted the GCIS inputs to the Media and Digital Platforms Market Inquiry of the Competition Commission in order to ensure that there is no abuse of market dominance or unfair competition in the distribution of media content on digital platforms, including search, social media and news aggregation platforms.

During the 2023/24 financial year, the development of the Draft Green Paper was finalised, as part of the policy process to develop a White Paper on Modernised Government-wide Communication System. The submission of the Socio Economic Impact Assessment System (SEIAS) Report to DPME was also undertaken.

The White Paper provides a long-term vision and a mechanism in which government communication work is enforceable and is binding. The process will also allow development of subsequent legislation and regulations issued by the Minister where required.



GCIS APP tabled in May 2023

Outcomes, outputs, output indicators, targets and actual achievements

Programme/Subprogramme: Products and Platforms								
Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
Informed and empowered citizens	Copies of print copies and online editions of <i>Vuk'uzenzele</i> newspaper	Number of print copies and online editions of <i>Vuk'uzenzele</i> newspaper produced and published annually	15.3 million copies of <i>Vuk'uzenzele</i> newspaper were produced	11.2 million copies of <i>Vuk'uzenzele</i> newspaper were produced	10.2 million print copies and 22 online editions of <i>Vuk'uzenzele</i> newspaper produced/ published	3.4 million print copies and eight online editions of <i>Vuk'uzenzele</i> newspaper produced/ published	6 800 million printed and 14 online	The annual achievement reflects only the first four month of the financial year. The APP was retabled in August 2023
	Government service delivery TV channel broadcasting	Number of government service delivery TV channel broadcasting	New indicator	New indicator	One government service delivery TV channel broadcasting	This target is reported on under CD: CSA		
	Page updates per day to maintain not less than 54 million page views on <i>www.gov.za</i> and other key government websites	Minimum five page updates per day to maintain not less than 54 million page views on <i>www.gov.za</i> and key government websites	New indicator	New indicator	Minimum five page updates per day to maintain not less than 54 million page views on <i>www.gov.za</i> and key government websites	31 page updates per day and maintained 15 708 676 page views on <i>www.gov.za</i> and key government websites	Additional 26 page updates per day and maintained 38 291 324 (less) page views on <i>www.gov.za</i> and key government websites	The annual achievement reflects only the first four month of the financial year. The APP was retabled in August 2023

Programme/Subprogramme: Products and Platforms								
Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
	Engagement rate on GCIS-managed social media platforms to maintain not less than 180 million screens reached on a minimum of 20 posts a day	Percentage engagement rate on GCIS-managed social media platforms to maintain not less than 180 million screens reached on a minimum of 20 posts a day	New indicator	New indicator	2% engagement rate on GCIS-managed social media platforms to maintain not less than 180 million screens reached on a minimum of 20 posts a day	3,6% engagement rate on GCIS-managed social media platforms and maintained a reach of 44 671 583 screens on a minimum of 77 post per day	An additional 1,6 % engagement rate and 57 post per day 135 328 416 screens not reached	The annual achievement reflects only the first four month of the financial year. The APP was retabled in Aug 2023
	Follower growth percentage	Percentage increase in new followers growth across GCIS-managed social media platforms	New indicator	New indicator	5% new followers growth per quarter across GCIS-managed social media platforms	2% growth in followers	Target underachieved by 3%	The annual achievement reflects only the first four month of the financial year. The APP was retabled in Aug 2023

GCIS final APP tabled in August 2023

Outcomes, outputs, output indicators, targets and actual achievements

Programme/Subprogramme: Products and Platforms								
Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
Informed and empowered citizens	Copies and online editions of <i>Vuk'uzenzele</i> newspaper	Number of <i>Vuk'uzenzele</i> copies produced and online editions published annually	15.3 million copies of <i>Vuk'uzenzele</i> newspaper were produced	11.2 million copies of <i>Vuk'uzenzele</i> newspaper were produced	10.2 million <i>Vuk'uzenzele</i> copies produced and 22 online editions published	10.2 million print copies and 22 online editions of <i>Vuk'uzenzele</i> newspaper produced/published	-	-

Programme/Subprogramme: Products and Platforms

Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
	Online PSM magazine	Number of online editions of PSM magazine published annually	Six online editions of PSM magazine published	23 online editions of <i>Vuk'uzenzele</i> newspaper published	11 online editions of PSM magazine published	11 online editions of PSM magazine published	-	-
	Language services requests completed	Percentage of language services requests completed	100% language services requests completed	100% (1 380 of 1 380) language services requests completed	100% language services requests completed	100% (1 188/1 188) language services requests completed	-	-
	Stories on key government programmes and interventions published on SAnews	Number of stories on key government programmes and interventions published on SAnews	New indicator	3 052 stories on key government programmes and activities published on SAnews	2 820 stories on key government programmes and interventions published on SAnews	3 167 stories on key government programmes and activities published on SAnews	347 additional stories	In the period there was a higher number of government programmes and interventions which warranted coverage of stories
	GCIS-managed websites page updates maintained on key government	Number of page updates per day to maintain 54 million page views on GCIS-managed websites	New indicator	New indicator	Five page updates per day on GCIS-managed websites	31 page updates per day on GCIS-managed websites	26 additional page updates per day on GCIS-managed websites	The dynamic environment resulted in increased frequency of information being disseminated through updated information on the websites
					54 million page views maintained on the GCIS-managed websites	47 139 946 page views on GCIS-managed websites were achieved	6 860 054 less page views on GCIS-managed websites	High cost of living which includes data costs serves as a hindrance

Programme/Subprogramme: Products and Platforms

Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
	Posts communicated to maintain viewership through GCIS digital platforms	Number of posts per day to maintain a reach of 180 million screens on GCIS-managed social media platforms	New indicator	New indicator	20 posts per day to maintain a reach of 180 million screens on GCIS-managed social media platforms	77 posts per day reaching 138 902 033 screens	57 more posts were shared with the public with 41 097 967 less screen reached	The dynamic environment resulted in the increased frequency of updated information on the social media platforms
	Engagement rate on GCIS-managed social media platforms	Percentage of engagements on GCIS-managed social media platforms	New indicator	New indicator	2% engagement rate on GCIS-managed social media platforms	Engagement rate of 3%	An additional 1% engagement rate	Increased engagement was in the context of key national events (such as the Rugby World Cup) as well as relevant content uploaded which was sought by the public
	Growth in followership on GCIS-managed social media platforms	Percentage of followers on GCIS-managed social media platforms	New indicator	New indicator	5% new followers growth on GCIS-managed social media platform	75% growth in followers	Additional 70% growth in followers	The significant increase is mainly attributed to the creation of the GovernmentZA WhatsApp channel which diversified the GCIS's communication platforms catering for user's preference for quick real-time updates which also allows for direct distribution of content to user's phones bypassing the need to seek updates on websites or other digital media platforms

Programme / Subprogramme: Policy and Research

Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
Informed and empowered citizens	Reports on perception of government priorities	Number of cluster reports on perceptions of government priorities produced to inform communication clusters' strategies	10 cluster reports on perceptions of government priorities produced	10 cluster reports on perceptions of government priorities produced	10 cluster reports on perceptions of government priorities produced to inform communication clusters' strategies	Completed 10 cluster reports (five biannually) on perceptions of government priorities produced to inform communication clusters' strategies. The reports were shared with the relevant cluster supervisors and two (2) Consolidated Clusters reports shared and approved by MANCO.	-	-
	Monitoring and evaluation G-CET reports on communication in government	Number of biannual Monitoring and evaluation G-CET reports on communication in government produced	Four monitoring and evaluation G-CET reports on communication in government produced	Four monitoring and evaluation G-CET reports on communication in government produced and presented to MANCO	Two biannual monitoring and evaluation G-CET reports on communication in government produced	Completed two biannual monitoring and evaluation G-CET reports on communication in government which were shared with Manco and the 32 participating departments	-	-
	Key messages	Percentage of key messages produced for key campaigns and government priorities (excluding weekends, public holidays and holiday periods)	Produced 89 (100%) of key messages requested (excluding weekends, public holidays and holiday periods)	Produced 100% (92 of 92) of key messages requested (excluding weekends, public holidays and holiday periods)	Produce 100% of key messages requested (excluding weekends, public holidays and holiday periods)	Produced 100% (66/66) of key messages requested (excluding weekends, public holidays and holiday periods)	-	-

Programme / Subprogramme: Policy and Research								
Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
	Opinion pieces	Percentage of requested opinion pieces produced (excluding weekends, public holidays and holiday periods)	Produced 33 (100%) of opinion pieces requested (excluding weekends, public holidays and holiday periods)	Produced 100% (35 of 35) of opinion pieces requested (excluding weekends, public holidays and holiday periods)	Produce 100% of opinion pieces requested (excluding weekends, public holidays and holiday periods)	Produced 100% (19/19) of requested opinion pieces (excluding weekends, public holidays and holiday periods)		-
		Number of self-initiated opinion pieces	New indicator	New indicator	168 self-initiated opinion pieces produced	Produced and published 183 self-initiated opinion pieces	15 additional self-initiated opinion pieces produced	The dynamic communications environment warranted additional opinion pieces as a contribution to proactive communication in key government areas

GCIS APP tabled in May 2023

Outcomes, outputs, output indicators, targets and actual achievements

Programme / Subprogramme: CSA								
Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24 until date of 31 March 2024	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
	Audio-visual content products developed to profile national events, government programmes and The Presidency on various platforms	Number of audio-visual content products developed to profile national events, government programmes and The Presidency on various platforms	New indicator	New indicator	No less than 100 audio-visual content products developed to profile national events, government programmes and The Presidency on various platforms	121 audio-visual content products (photography / video) developed to profile national events, government programmes and The Presidency on various platforms	Overachievement by 21 products	An increase in requests received

GCIS final APP tabled in August 2023

Outcomes, outputs, output indicators, targets and actual achievements

Programme/Subprogramme: CSA								
Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
Informed and empowered citizens	Approved media-buying campaigns	Percentage of approved media-buying campaigns implemented	85% of approved media-buying campaigns implemented	86% of approved media-buying campaigns implemented	60% of approved media-buying campaigns implemented	32 clients approved 212 media-buying campaigns for various programs and services from 1 April 2023 - 31 March 2024. Out of the 212 Approved campaigns, 174 were Implemented (82%), 28 were Ongoing/Approved (13%), and 10 were cancelled (5%).	22% more campaigns were implemented than anticipated	More campaigns were approved and implemented timeously. This was partly due to an increase in the number of notices and recruitment adverts implemented as well as improved turnaround time for the implementation of campaigns.
	National government campaigns implemented reaching 15 million people	Number of national government campaigns implemented reaching 15 million people	New indicator	New indicator	16 national government campaigns reaching 15 million people	17 national government campaigns implemented by GCIS reached 42 010 843 people in this period, this is from the GCIS social media accounts, the priority campaigns implemented in this period, <i>Vuk'uzenzele</i> and SAnews digital platforms.	One more campaign reaching additional 27 010 843 more people than targeted	More campaigns were implemented, and more people were reached through the use of the AFP which flighted on SABC 2 and community TV, usage of In Taxi Wifi and the GCIS internal platforms

Programme/Subprogramme: CSA								
Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
	Government service delivery TV channel broadcasting	Number of government service delivery TV channel broadcasting	New indicator	New indicator	One government service delivery TV channel broadcasting	OTT was officially launched and a few finished products uploaded that include Interviews with Tintswalos and the How To videos guiding the public on how to access government services	-	-
	Audio-visual content products developed to profile national events, government programmes and The Presidency on various platforms	Number of audio-visual content products developed to profile national events, government programmes and The Presidency on various platforms	New indicator	New indicator	100 audio-visual content products (photography / video) developed to profile national events, government programmes and The Presidency on various platforms	486 audio-visual content products (photography /video) developed to profile national events, government programmes and The Presidency on various platforms	Overachievement by 386 products	An increase in requests received
	Radio products used to inform citizens through differentiated formats	Number of radio products used to inform citizens through differentiated formats	699 radio products and services provided	892 radio products and services provided	650 radio products used to inform citizens through differentiated formats	953 radio products used to inform citizens through differentiated formats	Overachievement by 303 products	Increase in the number of production and recording requests due to 30 Years of Freedom and Voter Education leading up to the 2024 General Elections
	Graphic design products	Percentage of graphic designs approved and completed based on client requests	1 115 graphic designs completed	719 graphic designs completed per quarter	75% of graphic designs completed and approved based on clients' requests	96% of graphic designs completed and approved based on clients' requests	Overachievement of 21% of graphic designs completed and approved based on clients' requests	Increase in the amount of work in preparation for the 30 Years of Freedom campaign and Voter Education

Programme/Subprogramme: CSA

Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
	Community Radio Stakeholder workshops to build relations and contribute towards innovation	Number of Community Radio Stakeholder workshops held to build relations and contribute towards innovation	New indicator	New indicator	Six Community Radio Stakeholder workshops held to build relations and contribute towards innovation	Seven Community Radio Stakeholder workshops were held. While an additional eighth was held, there were technical challenges and low attendance	One additional Community Radio Stakeholder workshop held	An additional workshop was held in response to issues in the communication environment
	Marketing initiatives to increase awareness of GCIS services and offerings	Number of marketing initiatives to increase awareness of GCIS services and offerings	New indicator	New indicator	20 marketing initiatives to increase awareness of GCIS services and offerings	29 marketing initiatives conducted	Conducted nine more marketing initiatives	Additional opportunities were created/ availed and used to market GCIS
	Government exhibitions integrating government services to citizens coordinated	Number of government exhibitions integrating government services to citizens coordinated	New indicator	New indicator	Four government exhibitions integrating government services to citizens coordinated	Conducted four government exhibition days	-	-
	Print products distributed	Number of GCIS print products distributed	19 print products produced by the GCIS distributed (18 editions of <i>Vuk'uzenzele</i> and the GCIS Annual Report)	14 GCIS print products distributed	12 print products produced by the GCIS distributed (12 editions of <i>Vuk'uzenzele</i>)	Distributed 12 print products produced by the GCIS	-	-

GCIS final APP tabled in August 2023**Outcomes, outputs, output indicators, targets and actual achievements**

Programme/Subprogramme: Entity Oversight								
Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
Improved governance and service excellence	Performance review and compliance monitoring report	Number of performance review and compliance monitoring reports submitted to the Minister	Six performance review and compliance monitoring reports	Eight performance review and compliance monitoring reports submitted to the Minister	Eight performance review and compliance monitoring reports submitted to the Minister	Eight performance review and compliance monitoring reports were submitted to the Minister as planned	-	-

GCIS APP tabled in May 2023**Outcomes, outputs, output indicators, targets and actual achievements**

Programme/Subprogramme: Media Policy								
Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
Transformed mainstream print and digital media, advertising and community media	Print and Digital Media Transformation Charter	Print and Digital Media Transformation Charter developed and approved by 31 March 2024	New indicator	New indicator	Final Draft Print and Digital Media Transformation Charter developed and approved by 31 March 2024	Final Draft Print and Digital Media Transformation Charter developed, submitted and approved by the Minister	-	-

GCIS final APP tabled in August 2023

Outcomes, outputs, output indicators, targets and actual achievements

Programme/Subprogramme: Media Policy								
Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
Transformed mainstream print and digital media, advertising and community media	Annual Transformation Report	Annual Transformation Report published by 31 March 2024	New indicator	The MAC Charter Council conducted public consultations in all nine provinces on the revised Code. The Revised Code and the public consultation report was submitted to the Minister for approval on 31 March 2023.	Annual Transformation Report published by 31 March 2024	Annual Transformation Report was developed, submitted to the Minister and published	-	-
	Final Draft Print and Digital Media Transformation and Revitalisation Charter developed and submitted to the Minister	Draft Print and Digital Media Transformation and Revitalisation Charter developed and submitted to the Minister	New indicator	New indicator	Draft Print and Digital Media Transformation and Revitalisation Charter developed and submitted to the Minister by 31 March 2024	Draft Print and Digital Media Transformation Charter developed, submitted and approved by the Minister	-	-

Programme/Subprogramme: Media Policy								
Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
A well-functioning government communication system	<i>White Paper on Government Communications</i>	<i>White Paper on Government Communications</i> developed	New indicator	New indicator	Draft Discussion Paper on government communications-wide developed and gazetted	Draft Green Paper on government communications-wide developed, SEIAS Report submitted to DPME, Preliminary public consultation Report produced	Draft Green Paper on government communications-wide developed but not gazetted	Draft Discussion Paper on government communication was not achieved due to internal delays experienced. These internal delays had significant negative impact on the prerequisite steps that must be implemented prior to the approval of the Draft Discussion Paper, and the need to publish the draft in the gazette. The Draft Green Paper will be prioritised in the 2024/25 financial year.

Linking performance with budgets

Programme 2: Content Processing and Dissemination

Subprogramme expenditure

Subprogramme Name	2023/24			2022/23		
	Final Appropriation	Actual Expenditure	(Over)/Under Expenditure	Final Appropriation	Actual Expenditure	(Over)/Under Expenditure
	R'000	R'000	R'000	R'000	R'000	R'000
Programme Management for Content Processing and Dissemination	4 167	4 167	-	4 229	4 229	-
Policy and Research	38 797	38 521	276	40 132	39 625	507
Products and Platforms	43 525	43 209	316	45 604	44 747	857
CSA	72 345	68 418	3 927	55 384	53 803	1 581
Entity Oversight	255 119	255 119	-	259 364	259 364	-
Media Policy	1 685	1 685	-	3 758	3 757	1
Total	415 638	411 119	4 519	408 471	405 525	2 946

Under the Directorate: Digital Media, the target of reaching 180 million screens on all GCIS-managed accounts was not achieved. At the end of the financial year, just over 125 million screens were achieved. The unit has been largely impacted by a lack of capacity having lost three (3) people in the financial year and also not being able to fill in the position of the Director: HR has in the 2024/25 year, prioritised the position for advertising. In addition, the department will focus on strengthening relations and forming partnerships with other government departments on more campaigns to maximise reach and impact. Officials will also be provided more training on aspects of digital media including content creation. Efforts will also focus on boosting content to enhance reach.

Performance in relation to Standardised Outputs and Output Indicators for Sectors with Concurrent Functions
Not applicable.

Strategy to overcome areas of under performance

Under the Chief Directorate: Media Policy, the target of the *White Paper on Government Communications* developed was not achieved during the 2023/24 financial year. The GCIS developed a Draft Green Paper which was adopted by MANCO and later submitted to Minister for approval. Due to speedy execution in the first two phases (Framing and Green Paper), it became clear that for the 2023/24 financial year, the annual target was no longer the Draft Green Paper, but the new target had to be the Draft Discussion Paper, which was not achieved due to delays in crucial internal processes.

The target will now be achieved in the 2024/25 financial year. The target requires additional human and financial resources, which will be achieved through the approval and implementation of the new organisational structure. In addition, the strategy to overcome areas of under-pressure will also include additional HR that can be drawn from different business units such as PLL, Media Engagement, Research and Knowledge Management. The Draft Green Paper public consultation process schedule has been developed.

4.3 Programme 3: Intergovernmental Coordination and Stakeholder Management

Programme purpose	Implementation of development communication, through mediated and unmediated communication and sound stakeholder relations and partnerships.
Outcomes	3.1 Improved relations with the media
	3.2 Well-functioning government communication system
	3.3 Informed and empowered citizens.

Subprogrammes

The programme’s functions are organised into the following subprogrammes:

- **Media Engagement** leads and drives interaction and communication between government and the media. This subprogramme enables effective liaison between government, Cabinet and Ministers, senior government officials and the media. It manages ongoing media liaison services to government by providing government information; establishing, strengthening and maintaining working relationships with foreign media and independent media; and establishing relations with South African missions and parliamentary stakeholders with the view of disseminating government information and key targeted messages.
- **Cluster Communication** provides strategic communication, planning, coordination and support to clusters. It provides leadership and professional project management services for cluster communication campaigns.
- **Provincial and Local Liaison** ensures that the communication coordinating forums at provincial and local levels are functional. This is achieved through nine GCIS Provincial office that oversee the footprint of government communication in every metropolitan and district municipality of South Africa. This is done in close coordination with structures and forums of the intergovernmental communication system located in the Offices of Premiers. The subprogramme implements outreach programmes to ensure public access to government programmes, opportunities and policies. The subprogramme is also responsible for promoting Thusong Service Centres to the public, as well as ensuring that government departments send different print products and materials to these

centres. The subprogramme also facilitates communication interventions around the Izimbizo programme of government in line with the DDM the flagship of which is the Presidential DDM Izimbizo initiative.

Outcomes, outputs, output indicators, targets and actual achievements

Subprogramme: Media Engagement

The media remains a key stakeholder for the GCIS and in the period under review, significant interaction, communication and coordination has been enabled to drive forward the government’s PoA with this constituency.

South Africa continues to give effect to media freedom, which is enshrined in our Constitution. Media Engagement remains a key mechanism to address the negative narrative which continues to fuel the trust deficit in public mood. The media is a critical stakeholder and partner in in our developmental democracy. The GCIS continues in its concerted efforts of maintaining and strengthening relations with the media, evidenced in the 37 engagements held in the period between government officials and senior journalists on government’s key programmes.

The GCIS has sustained direct engagements with organisations such as Digify Africa, Agape Youth Movement, Media Monitoring Africa and the National Press Club. The successful partnership with the South African National Editors’ Forum (SANEF), the South African Press club as well as with the Association of Independent Publishers (AIP) bolsters relations with media.

The Chief Directorate continues to work with HoCs and media liaison officers (MLOs) from other government departments. For the period under review, 236 virtual meetings were held. Dominant issues that were identified and reflected upon by officials include, but are not limited to the National Health Insurance (NHI), disasters, energy (load-shedding), service delivery (especially on water challenges in the country), the economy, government programmes (SoNA, Budget Speech), and diplomatic affairs including the war between Israel and Palestine.

During the reporting period, 47 media statements were issued on challenges in the environment that either required government’s position on pertinent issues or coverage that required clarification. The statements that were issued include, but are not limited to: Government welcomes slight increase in GDP; the Department of Health welcomes court judgment against Solidarity in its bid to halt the NHI;



Government condemns the torching of trucks; the Department of Water and Sanitation and uMngeni-uThukela Water upgrade bulk water scheme to augment water supply and improve power generation; Government welcomes African peace leaders' mission to Russia and Ukraine; and Government calls on business and civil society to partner in an effort to unlock pathways of earning for youth.

The messages of the day were issued daily in order to amplify government's perspective on issues that are reported in the media environment, government events and programmes.

The relationship has been strengthened beyond major events, to a daily basis for media planning and scheduling. It also includes structured and curated interactions with organised formations of the media sector.

The chief directorate produced 236 messages of the day, and the majority of the messages focused mainly on education, saving energy, economic transformation and job creation, safer communities, health, flooding and social cohesion. Daily messages were shared with the public and stakeholders across various platforms on pertinent issues.

Moreover, an infographic (*Tsa Today*) - designed to amplify government news on a daily basis - was introduced on the second quarter. The infographic focused on positive news, however, other urgent issues were covered as and when they arose. A total of 97 daily infographics were issued.

Additionally, several media interviews were conducted on key issues such as the energy action plan, the shortage of food at the Chris Hani Baragwanath Hospital, and the water challenges in the North West. The aforementioned received coverage from various platforms including SABC News, eNCA, Newzroom Afrika, GCIS Community Radio, SANews, government social media platforms, amongst others.

Media engagement has enabled effective liaison between government, Cabinet, Ministers and senior government officials through ensuring the regular hosting of 18 post-Cabinet media briefings and regular media briefings on the Energy Action Plan, Higher Education Sector, Employment and Labour as well as Justice and Crime, Prevention.

In establishing and strengthening relationships with media bodies, the GCIS hosted the SANEF at the Rapid Response Forum to engage over 50 government

communicators during World Press Freedom Day held annually on 3 May which reinforced relations. The GCIS also hosted the National Press Council Director to engage on matters of redress and media ethics to drive meaningful interaction and coordinate systems for ensuring ethical reporting of government in line with the Press Code.

A webinar was also hosted to commemorate 30 Years of Community Media as part of the annual Black Wednesday Commemoration held annually in October to commemorate South African media freedom. Representatives from the National Community Radio Forum and AIP were key participants.

An annual highlight is the Women in Media panel discussion held in partnership with Tshwane University of Technology (TUT). The 5th panel discussion was held under the topic of Online Safety of Female Journalists which eNCA reporter, Slindelo Masikane and Mamaponya Motsai from the Paula Fray College. The MDDA sponsored the event and sponsored a workshop for TUT Journalism and Integrated Communication students. The GCIS remains committed to the statement of commitment signed in 2022 with GIZ as part of the Step It Up for Gender Equality in South African media 10 students were selected from the panel discussion to attend the MAC Charter Council women's day event to network with high value individuals within the sector.

The MLO Forum has met to coordinate for the SoNA of 2024 and participate in key campaigns such as the 30 Years of Democracy and Freedom. A networking session was held in the Eastern Cape to conclude the first iteration of Presidential Izimbizo hosted in partnership with the CoGTA.

On the global front, alignment of Brand SA messaging and partnership on international platforms with the GCIS has created a value orientated communication programme supporting national interest and patriotism.

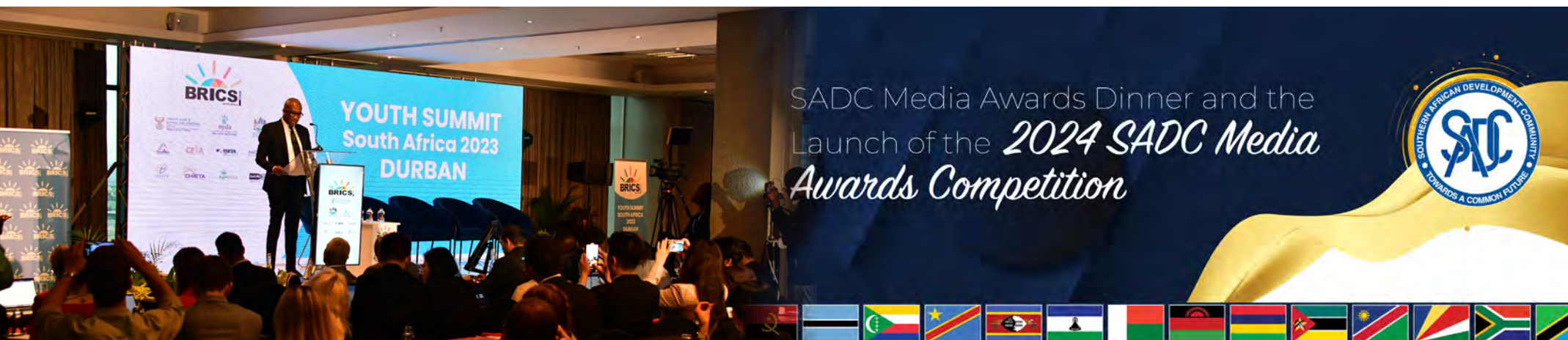
Through International Media Engagement, the GCIS has sustained the relationship with a wide range of media partners internationally. In doing this, a strong partnership has been forged with the Department of International Relations and Cooperation (DIRCO)

who constituted the BRICS Media Forum in August 2023. Media organisations and institutions from BRICS countries, developing countries and emerging economies had in-depth exchanges and initiated practical cooperation that drives the forum.

In line with government's international agenda, a total of 14 engagements between government officials and senior journalists on key continental and global programmes were held. South Africa's participation in the SADC Media Awards was a highlight in this

the SADC common agenda involving and benefiting the SADC Member States. The four categories of the SADC Media Awards are; Print Journalism, Radio Journalism, TV Journalism, and Photo Journalism.

A critical aspect of this is a daily provision of government messages and information through DIRCO to all South African missions abroad (such as the fortnightly Cabinet Factsheet).



- Public Diplomacy as well as Brand SA. Through collaboration with The Presidency's communications unit, the International Communicators' Forum has been strengthened to ensure our international communication efforts received coordinated and coherent focus.

Initiatives include: the SAIC, African Union Men's Conference, BRICS Summit; World Economic Forum and AGOA Forum. The GCIS hosted approximately 200 journalists from our continent and elsewhere

reporting period, International Media Engagement, in partnership with the DIRCO, hosted a SADC Media Awards Dinner, which served as a launch for the 2024 SADC Media Awards Competition, to celebrate the SADC Regional winner and to appreciate the runners-up national journalists.

The purpose of the awards is to recognise media excellence in promoting regional integration. In the context of this competition, regional integration refers to programmes, projects, and activities supportive of

Subprogramme: Cluster Communication

Across all five clusters, the GCIS coordinated cluster meetings to ensure that the government communication system is functioning well. Through these meetings cluster communication strategies and programmes were developed. A total of 30 Cluster Communication meetings were held. Through these meetings cluster communication strategies and programmes were developed. A total of five (5) cluster communication programmes were developed.

The chief directorate, through the Rapid Response forum, has also bolstered the management of issues that have reputational implications on the work of government, through stakeholder engagement with communicators across national and provincial government. Through the adoption of online communication platforms, such as Zoom or MS Teams daily, there is a significant increase of participation where robust rich discussions unfold.

The daily communication environment meeting has benefitted communicators across the three spheres of government and has enabled a more collaborative and coherent communication across government. The forum also serves as a base for crisis communication discussions and interventions.

This has improved the decision-making cycle, keeping the voice of government at the centre of the dialogue with the public, social partners and enables a better response to issues in the environment. It further allows national communicators more clarity to deal with departmental issues with deeper understanding and enables the line function departments to employ different communications tactics.

The daily messages are shared across the government communication system, and through the GCIS provincial offices to a database of about 10 000 stakeholders. The daily messages equips citizens with critical information on the State's priorities and programmes. In addition to giving perspective and correcting misinformation in the media coverage, the introduction of an infographic, *Tsa Today*, punts positive news that benefits South Africans. The infographic is gaining traction on the social media platform.

The GCIS working with Communication Cluster Co-chairs also coordinated cluster media briefings to communicate cluster plans, progress and achievements. Clusters also coordinated cross cutting Rapid Response issues as identified through the communication environment and media, also through content development and packaging of communication toolkits. These included elections safety, anti-corruption and anti-crime, support on international engagement matters, and misinformation and disinformation. While some clusters were not able to brief, statements were issued or sub-themed media events were hosted including on the Investment Conference, Justice, Crime Prevention and Security (JCPS) Cluster briefing on successes; anti-corruption briefings, briefing on organised crime (quarterly), regular briefings on the progress made in implementing the Energy Action Plan, amongst others.

GCIS Cluster teams, working also with the HoDs from various departments, coordinated and provided professional project management services to client departments and facilitated access to GCIS services, which included the development and inputting on cluster and departmental communication strategies as well as other services, including the development of key messages and talking points such as on: 20 Years of the EPWP, National Logistics Crisis Committee, Black Industrialists Conference, the Group of 20, employment, International Court of Justice, Corruption Perceptions Index, artisanal and small-scale mining.

Reports to the various JOINTS structures of government's JCPS machinery, were coordinated through the local government communication system which enabled affected municipalities to report on

various communication efforts. The GCIS continues to support the reconstruction and rebuilding programme post floods which focuses on sharing information on infrastructure repair, support to affected businesses and the construction of temporary residential shelters.

The GCIS Clusters' team similarly played a lead coordination role in other key campaigns such as the energy challenge; ERRP; freight logistics; land reform; anti-crime; anti-corruption; BMA; international conferences and engagements, GBVF, Presidential Izimbizo, SoNA, 2024 General Elections, Mandela Month, National Dialogue on coalition of governments, NHI, MDDA 20th Anniversary, National Orders and Special Funerals.

The Cluster developed communication strategies for communicating around recovery and disaster management for national disasters like the KwaZulu-Natal floods. It developed strategies for elections, 30 Years of Freedom as well as toolkits and messages for these. Communication on the 2024 elections starting from encouraging South Africans to go register and collect ID campaigns to include encouraging South Africans to get ready to vote. Presentations on Cluster programmes communications were made at monthly DG Cluster meetings.

Communication training was conducted to empower the communicators and executives on how to deal with the media and have South Africans knowledgeable on government programmes and achievements. Inductions were also facilitated to newly appointed communicators and executives.

Subprogramme: Provincial and Local Liaison

The provincial foot print of the GCIS serves at the coal face of service delivery and the interface between

the twin mandates of the GCIS. The PLL plays a key role in pursuing the strategic vision of a well-functioning communication system that proactively informs and engages the publics. PLL pursues this strategic vision, by amongst others, ensuring that the messages of government are aligned across the three spheres of government to ensure greater coherence of government voice, but also by ensuring that citizens are empowered on government policies, plans programmes and achievements.

Key to this is informed stakeholders who work with government to extend the reach of government communications efforts. The subprogramme's unique contribution lies in using its funding resources to procure community media channels, platforms and materials to promote development communication specifically in the area of direct, face-to-face communication on behalf of government.

During the 2023/24 financial year, the Subprogramme: PLL implemented 1 542 development communication projects, reaching more than 29 million people through community radio, print media, outreach campaigns, dialogues, seminars, mall/taxi activations, road intersections platforms, etc.

GCIS district and provincial offices conducted 1 420 community and stakeholder visits that have intensified platforms and opportunities where the public can access government information. They have been implemented through community and stakeholder engagements, face-to-face activities, local communication environment assessment visits often linked to responses to community protests and dissatisfaction, and community media events.

During the reporting period, the Chief Directorate: PLL provided communication support to seven (7) Presidential visits and 32 additional DDM inclined outreaches – such as the Western Cape and Mpumalanga provincial teams participating in the respective Presidential DDM *izimbizo* events and also supporting subsequent build-up events.

The subprogramme distributed 45 copies of the electronic newsletter *My District Today*, which shares information and provides updates on government's delivery on its PoA. The content of the publication is good-news stories from the coalface of service delivery to around 12 000 recipients in a wide spectrum of sectors – government unions, business, civil-society formations, faith groups, community and commercial media, municipal and government communicators, ward councillors, provincial and local political principles and constituency offices.

During this period, the GCIS hosted 287 local community radio activations reaching over 23 million listeners. While such programmes disseminate national content and messages this plays a heightened role in ensuring impactful communication. Additionally, during this year GCIS district and provincial offices distributed information through distribution points. A total of 380 981 information products was distributed via the distribution points. These points include libraries, schools, prisons, clinics and hospitals.

A series of theme/sector-specific databases have been developed in each district and provincial offices and dissemination of government content through the system takes place through our product Government News an electronic newsletter that is customised from national content toolkits and either sent in bulk to all database members or customised to the most

appropriate audience such as business information to the business sector, and SMME sectors.

A total of 5 454 content toolkits (key messages communication strategies, fact sheets, summaries of media statements in relation to government's implementation of its mandate and the PoA) were disseminated to amongst others, strategic stakeholders, members of the Executive Council, DGs, heads of department (HoDs), chief of staff, MLOs, community development workers (CDWs) captains of industry, civil society, labour, provincial legislators, media and political formations, etc.

The GCIS cascades content toolkits to CDWs largely through their district coordinators to assist them in becoming content champions. They also receive government publications regularly, including *Vuk'uzenzele* newspaper. Very specific interventions have however been undertaken and continue to be done to ensure the communication skills of the CDWs – as the largest fleet of local foot soldiers – are enhanced.

A total of 715 communication coordination forums were held during the period under review. The meetings are held monthly or quarterly to enhance collaborative planning, shared resources and coherence in the system. CDWs have been integrated into the functioning of these meetings, if not individually, through their district coordinators. Through these meetings they are able to get a better understanding of government messaging on key campaigns and topical issues affecting government, which better enables them to communicate from an informed point of view, with understanding.

GCIS final APP tabled in August 2023

Outcomes, outputs, output indicators, targets and actual achievements

Subprogramme: Media Engagement								
Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
Informed and empowered citizens	Engagements between government officials and senior journalists on government's key programmes in the National Annual Strategic Plan (NASP)	Number of engagements between government officials and senior journalists on government's the PoA held	Held 32 engagements between government officials and senior journalists on government's PoA	30 engagements between government officials and senior journalists on government's key programmes in the NASP held	26 engagements between government officials and senior journalists on government's key programmes in the NASP held	37 engagements between government officials and senior journalists on government's key programmes in the NASP held	11 overachieved engagements between government officials and senior journalists on government's key programmes in the NASP held	During this period, projects that were unplanned but necessary were implemented, such as the engagement with media on overseas IEC registration was briefed. Secondly the launch of the AftCA by the President led to GCIS having to facilitate a number of engagements with the media.
	Percentage of post-Cabinet media briefings and/or statements issued after ordinary Cabinet meetings	Percentage of post-Cabinet media briefings and/or statements issued after ordinary Cabinet meetings per year	19 post-Cabinet media briefings and/or statements issued after ordinary Cabinet meetings held	17 post-Cabinet media briefings and/or statements issued after ordinary Cabinet meetings	100% of post-Cabinet media briefings and/or statements issued after ordinary Cabinet meetings per year	100% of post-Cabinet media briefings and/or statements issued after ordinary Cabinet meetings per year. (In this year amounting to 18 out of 18 post cabinet completed according to requested.)	-	-

Subprogramme: Media Engagement

Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
	Media briefings based on request from government departments	Percentage of media briefings supported from requests received from government departments per year	100% (93 of 93) of media briefings supported from requests received from government departments	100% (60 out of 60) of media briefings supported from requests received from government departments	100% of media briefings supported from requests received from government departments	100% of media briefings supported from requests received from government departments (in this year amounting to 84 out of 84 media briefing requests completed.)	-	-

GCIS final APP tabled in August 2023**Outcomes, outputs, output indicators, targets and actual achievements****Subprogramme: Clusters Communication**

Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
Well-functioning government communication system	Engagements with HoCs	Number of engagements with HoCs held	Two engagements with HoCs held	Two engagements with HoCs held	Two engagements with HoCs held	Three engagements with HoCs held	Overachieved the number of engagements with HoCs held by one	Owing to the upcoming General Election and the need to communicate civic education messages, and the rollout of the 30 Years of Freedom campaign, overachieved the number of engagements with HoCs held by one
	Internal Communicators' Forums (ICFs)	Number of ICFs held	13 ICFs were held	11 ICFs held	10 ICFs held	Nine ICFs were held	One ICF under achieved	One ICF could not be held due to non-confirmation by speakers from client departments late in the planning process

Subprogramme: Clusters Communication								
Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
	Communication projects implemented aligned to the NCSF/MTSF/SoNA priorities	Number of communication projects implemented aligned to the NCSF/MTSF/SoNA priorities	New indicator	Four campaigns implemented aligned to the MTSF/SoNA priorities	20 communication projects implemented aligned to the NCSF/MTSF/SoNA priorities	22 communication projects implemented aligned to the NCSF/MTSF/SoNA priorities	Overachieved two (2) communication projects implemented aligned to the NCSF/MTSF/SoNA priorities	Overachievement due to increased government activity on priority campaigns
	Cluster Communication engagements held	Number of Cluster Communication engagements held	New indicator	New indicator	Five Cluster Communication engagements held	11 Cluster Communication engagements held	Overachieved by holding an additional six (6) cluster communication engagements	Overachievement due to increased government activity on priority campaigns
	Government communicators trained	Number of communication training opportunities availed across the communication system	New indicator	48 communication training opportunities availed across the communication system	25 communication training opportunities availed across the communication system	32 communication training opportunities availed across the communication system	Deviated by seven additional training opportunities implemented	More trainings requests were received from key clients within the government communication system

GCIS APP tabled in May 2023

Outcomes, outputs, output indicators, targets and actual achievements

Subprogramme: Provincial and Local Liaison								
Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
Informed and empowered citizens	Development Communication projects implemented aligned to the NCSF	Number of Development Communication projects aligned to the NCSF	2 342 Development Communication projects aligned to the GCP were conducted	1 938 development communication projects aligned to the NCSF	Not less than 1 250 development communication projects implemented aligned to the NCSF	562 development communication projects implemented aligned to the NCSF	688 under the target	The annual achievement reflects only the first four month of the financial year. The APP was retabled in August 2023
	Community and stakeholder liaison visits	Number of community and stakeholder liaison sessions/ visits undertaken per year	1 718 community and stakeholder liaison visits undertaken	1 605 community and stakeholder liaison sessions/ visits undertaken	Not less than 1 250 community and stakeholder liaison sessions/ visits undertaken	526 community and stakeholder liaison sessions/ visits undertaken	724 under the target	The annual achievement reflects only the first four month of the financial year. The APP was retabled in August 2023

GCIS final APP tabled in August 2023

Outcomes, outputs, output indicators, targets and actual achievements

SSubprogramme: Provincial and Local Liaison								
Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
Informed and empowered citizens	Development communication projects implemented aligned to the NCSF	Number of development communication projects aligned to the NCSF	2 342 development communication projects aligned to the GCP were conducted	1 938 development communication projects aligned to the NCSF	1 250 development communication projects implemented aligned to the NCSF	1 542 development communication projects implemented aligned to the NCSF	292 development communication projects implemented over the target	292 over the target due to unplanned communication interventions around Cholera outbreak, flood disasters and the Presidential Izimbizo events held in the Western Cape, Northern Cape, Mpumalanga, Limpopo, North West and KwaZulu-Natal provinces respectively. Additionally Ministerial directives on the Cleaning and Greening activities, Annual Thusong Week campaign, Public Service Month encompassing Heritage, and Tourism campaigns.
	Community and stakeholder liaison visits	Number of community and stakeholder liaison sessions/visits undertaken per year	1 718 community and stakeholder liaison visits undertaken	1 605 community and stakeholder liaison sessions/ visits undertaken	1 250 community and stakeholder liaison sessions/visits undertaken	1 420 community and stakeholder liaison sessions/visits undertaken	170 over the target	170 over the target due to planning meetings for Presidential DDM visits, flood disasters and Cholera outbreak. additional stakeholder planning meetings to strategise around Annual Thusong week, Cleaning and Greening campaign and Public Service Month

SSubprogramme: Provincial and Local Liaison

Outcome	Output	Output Indicator	Audited Actual Performance 2021/22	Audited Actual Performance 2022/23	Planned Annual Target 2023/24	Actual Achievement 2023/24	Deviation from planned target to Actual Achievement 2023/24	Reasons for deviations
	Reports on support to the functioning of government communication system	Number of reports on support to the functioning of government communication system produced (provincial and local level), including the DDM	Four reports on support to the functioning of government communication system produced (provincial and local level)	Four reports on support to the functioning of the government communication system produced (provincial and local level), including the DDM	Four reports on support to the functioning of the government communication system produced (provincial and local level)	Four quarterly report on support to the functioning of government communication system produced (provincial and local level)	None	None

Linking performance with budgets

Programme 3: Intergovernmental Coordination and Stakeholder Management

Subprogramme expenditure

Subprogramme Name	2023/24			2022/23		
	Final Appropriation	Actual Expenditure	(Over)/Under Expenditure	Final Appropriation	Actual Expenditure	(Over)/Under Expenditure
	R'000	R'000	R'000	R'000	R'000	R'000
Programme Management for Intergovernmental Coordination and Stakeholder Management	3 640	3 640	-	3 526	3 525	1
PLL	89 011	88 869	142	89 634	89 108	526
Media Engagement	15 596	15 403	193	16 734	16 732	2
Cluster Supervision (Human Development, Social Protection and Governance and Administration)	9 954	9 709	245	10 978	10 978	-
Cluster Supervision (Economic and Infrastructure, Justice and International)	9 968	9 967	1	9 552	9 552	-
TOTAL	128 169	127 588	581	130 424	129 895	529

Strategy to overcome areas of under-performance

Not applicable.

Performance in relation to standardised outputs and output indicators for sectors with concurrent functions

Not applicable.



1. TRANSFER PAYMENTS

1.1 Transfer payments to public entities

The GCIS has prescribed requirements that must be complied with before funds are transferred to entities. To that end, the department has introduced the following requirements that must be complied with before funds are transferred to entities in the 2022/23 financial year-

- a. Funds must be requested in writing and the letter must be signed by the CEO and/or the CFO. The letter must include PFMA of 1999 Section 38(j) assurance which commits the entity to implement effective, efficient, and transparent financial management and internal control systems;
- b. In the event that the fund request letter is signed by an acting official, a valid acting letter must be attached;
- c. The amount of tranche requested must strictly be in accordance with the approved draw-down schedule or the adjusted amount as directed by National Treasury;
- d. The entity must provide a brief report on how the previously transferred funds have been used. This must clearly outline areas of under or over expenditure and the reasons thereof;
- e. The entity must provide a brief report on areas in which the requested funds will be used; and
- f. The request for funds must be accompanied by the latest bank statement that is used to deposit government funds.

Name of Public Entity	Key outputs of the public entity	Amount transferred to the public entity	Amount spent by the public entity	Achievements of the public entity
MDDA	The MDDA has the following key outputs to achieve its mandate: • Governance and Administration • Grant and Seed Funding • Partnership, Public Awareness and Advocacy • Capacity-building and sector development - Innovation, Research and Development	R37 039 000	R36 173 000 (Towards the end of the financial year end a budget cut of R0.9 million)	• In 2017, the agency commissioned Impact Study research which created an opportunity for the Agency to review and evaluate its services since inception, against set targets and objectives as provided for in the Act. Firstly, A Community Media Digital Strategy was commissioned, and it provided direction for the sector adapt to the digital era, transition to the space as an alternative platform to distribute news and generate revenue. • The agency established a Digital Unit responsible for empowering the sector to digitalize and coordinating the provision of digital skills. For example, the agency identified several media practitioners to participate in a media exposure program at Primedia Broadcasting. Additionally, the Agency commissioned research on the Impact of COVID-19 on Community Media and Sustainability, which provided an overview of sustainability levels, suggested resilient strategies for the sector to address existing challenges, and offered a model for the agency to effectively.

				- Skills Needs Analysis, monitoring and site visits reports were considered to develop capacity building strategy that served as a guide to identify the areas of focus and provide aligned and well-planned training programs and services over the years. For example, the agency provided accredited Broadcast Technical training for selected community radio technicians with the aim of advancing their skills, upskill them to operate and maintain their broadcasting equipment without relying on external technical service providers. Some of the key training initiatives implemented include governance workshops, elections training, Interactive media training, Media literacy programs, station management and mentorship programmes, etc. - Furthermore, the agency enhanced its monitoring and evaluation strategy and bolstered the capacity of its employees to ensure that objectives are met, and services provided align with the plans and agreements made with grant beneficiaries. - Development of Fundraising Strategy - Development of Sustainability Model for Community and Small Commercial Media Report - Successfully achieved most of its targets set out in MDDA's Revised Strategic Plan 2020/21 – 2024/25. - Funded 107 community broadcast projects from 2019 to 2024. - Funded 42 small commercial print or digital media projects from 2019 to 2024.
Brand SA	Brand SA has adopted the following key outcomes to achieve its mandate: - Improved Reputation of Brand SA as an entity - Increased attractiveness and thereby competitiveness of the Nation Brand - Increased Nation Brand advocacy and active citizenship - Aligned Nation Brand Execution and Experience domestically and internationally	R219 526 000	R 214 392 000 (There was budget cuts implement to the amount of R 5.1 million)	- The 5th SAIC, which was held on the 13 April 2023, was a success and received coverage across all media broadcasters nationally and several international media outlets. A key highlight of the SAIC was the 1.51 trillion investment pledges that were announced across nine (9) business sectors including Energy, Mining and Mineral Beneficiation, and Special Economic Zones. - Brand SA executed a communication programme for the AFREXIM Bank Annual Meeting 2023 with The Nielsen Network. As part of leveraging the presence at the AAM, Brand SA, through the Nielsen Network, set up a digital broadcast studio on the side-lines of the conference, to create a platform for the Team South Africa delegation in attendance, to facilitate interviews and engage.

			• Brand SA collaborated with SAFFASInNYC (South Africans in New York) on a Youth Month Global South Africans activation targeting South Africans in New York. The activation’s objectives were to honour and remember the Soweto students whose bravery on 16 June 1976 paved the way for our eventual freedom. • Brand SA initiated the hosting of international media in South Africa during the summit, to get them to experience the country in person. This was to ensure that through their coverage the country’s visibility as hosts of the summit would receive global attention and raise the country’s image and reputation for successfully hosting global events. As such, hosting international media was a strategic intervention to deliver on that objective in a cost-effective manner. Media hosted came from key markets including India, Ghana, Kenya, Egypt, China and Nigeria, to shine the light on South Africa’s investment story and ability to host excellent global events. Part of the hosting included taking them to Limpopo to experience the road infrastructure, agricultural export projects at the ZZ Farm, a woman-led gin distillery as well as a safari experience. Digital support for the summit included the development and implementation of a social media strategy in support of all BRICS related activities. The social media campaign managed to see a huge increase in engagement with promoted posts. Overall, the campaign garnered 6 095 937 impressions, with a total reach of 5 760 505 and 15 793 engagements. • Brand SA partnered with Mzansi Magic (DStv 161). The partnership profiled a historical drama series called Shaka iLembe, which was flighted from the month of June to August. The partnership gave Brand SA an opportunity to increase its brand visibility. It was a way of shining the spotlight on one of South Africa’s key strengths as a creative hub on the continent. The partnership highlighted an important aspect of the Zulu culture and a story that is a big part of the South African identity and a showcase of its diversity narrative.
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				The show has since reached 3,197,164 million viewers across broadcast, live streaming apps, catch up decoders and its app. Brand SA's provided digital coverage of the Netball World Cup through banners, videos, and a website article, promoting South Africa as host country and rallying citizens to support the Spar Proteas. In addition, the team ran a competition across platforms, giving three young people from disadvantaged communities the opportunity to experience the opening of the Netball World Cup live in Cape Town. The competition was supported with live reads from three language stations Ukhozi, Umhlobo Wenene and Munghana Lonene with a combined reach of over 1 million listeners. • To date, the online campaign reached 214 000 impressions, with 1 352 clicks. • Brand SA, in collaboration with the South African High Commission in Australia, executed three strategic marketing and communications interventions in July which included: the Warm Trees project, a Women's World Cup fan park activation and a GSA Activation. • The Warm Trees event, attended by stakeholders from multiple sectors including members of the Diplomatic Core, Business stakeholders, civil society as well as members of the public, celebrated the history and cultures of South Africa. Flag colours were incorporated into knitted scarves, an exhibition, and crafts on display for the month of July 2023. • The Global South Africans Network reception was aimed at enhancing South Africa's nation brand awareness, image, and reputation. The engagement successfully achieved its objectives by fostering discussions on topical issues and providing a platform for Global South Africans to connect.
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			• Brand SA collaborated with the Centre for 4IR under the CSIR. The two-day engagement provided a platform for the elevation of new technologies such as AI and Mega data, amongst others, to showcase the country’s innovation capabilities for investment promotion. The Expo gathered multi-sector stakeholders and innovation subject matter experts for engagements on South Africa’s efforts and to create a path towards the launching of the work to the world. The C4IR, as a member of WEF, leveraged its relations to gather relevant participants and drive interest in South Africa’s technology space. • The China International Import Expo (CIIE) – Shanghai: Brand SA continued its operations in China for the quarter through the shuttle mission. The organisation partnered with the Consulate in Shanghai where South Africa was given the Guest Country of Honour title and showcased product offerings from approximately thirty-seven companies at the CIIE in Shanghai. Brand SA proactively engaged with local media and stakeholders, supporting a business dinner, and leveraging Deputy President Paul Mashatile’s State Visit to China through a media briefing. • Africa Investment Conference (AFSIC) – UK: Brand SA developed and provided a country investment presentation that was delivered at the AFSIC – UK targeting investors and fund managers which positioned South Africa as an attractive investment destination. • COP28: Brand SA as part of Team SA played a critical role in positioning South Africa as an advocate for climate change and communicating South Africa’s balanced approach to ensuring energy security underpinned by the Just Energy Transition. Brand SA ensured the consistency of the country’s messaging for all stakeholders, articulating its key positions on Nationally Determined Contributions, the Adaptation Fund, and climate financing. • 20th African Growth and Opportunity Act (AGOA) Forum: South Africa hosted the 20th African Forum in Johannesburg in November, the largest such Forum to date, drawing in US and African governments, the private sector, civil society and organised labour representatives as well as exhibitors, procurers, investors, observers and visitors to the exhibition. The forum comprised 16 distinct platforms with over 5 000 participants. Brand SA supported the dtic in executing an integrated Marketing, Communications, Public Relations, Media, and Digital Programme.
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1.2 Transfer payments to all organisations other than public entities

Not applicable

2. CONDITIONAL GRANTS

Not applicable

3. DONOR FUNDS

Not applicable

4. CAPITAL INVESTMENT

Infrastructure projects	2023/24			2022/23		
	Final Appropriation	Actual Expenditure	(Over)/Under Expenditure	Final Appropriation	Actual Expenditure	(Over)/Under Expenditure
	R'000	R'000	R'000	R'000	R'000	R'000
New and replacement assets	-	-	-	-	-	-
Existing infrastructure assets	-	-	-	-	-	-
- Upgrades and additions	18	18	-	17	17	-
- Rehabilitation, renovations and refurbishments	-	-	-	-	-	-
- Maintenance and repairs	-	-	-	-	-	-
Infrastructure transfer	-	-	-	-	-	-
- Current	-	-	-	-	-	-
- Capital	-	-	-	-	-	-
TOTAL	18	18	-	17	17	-

Notes:





PART C:

GOVERNANCE

1. INTRODUCTION

As required by the PFMA of 1999, the GCIS maintains an effective, efficient and transparent internal control system to ensure proper use of financial and other resources within the Accounting Officer's area of responsibility.

The GCIS is committed to the philosophy of effective risk management as a core managerial capability. It is our policy that, to fulfil the public's performance expectations and our strategic objectives as an organisation, we must pursue opportunities involving some degree of risk.

Our policy gives full and due consideration to the balance of risk and reward, as far as it is practically possible to optimise the rewards gained from our activities. To this extent, the Batho Pele principles and Code of Conduct for the Public Service are central ethical standards upon which decisions are made in pursuit of the organisation's overarching mandate.

2. RISK MANAGEMENT

Enterprise Risk Management is a strategic imperative in the GCIS to ensure that the department sets clear and realistic objectives, understands critical risks associated therewith and develops mitigation strategies to manage such risks. The department recognises the King IV Report on Corporate Governance as best practice. It requires that the department should establish a risk management

structure that will adequately identify measure, monitor and control the risks involved in its various operations and lines of business. The department's risk management framework is in line with the PFMA of 1999, as amended; and the Public Sector Risk Management Framework (2010).

2.1 Enterprise Risk Management Committee

The GCIS has an established ERMCM that advises the Accounting Officer on risk-management matters. It is comprising of an independent risk chairperson, one external member, three executive management and selected senior managers who represent core operational functions within GCIS. The ERMCM has adopted an approved terms of reference as contained in the ERMCM Charter that regulates its affairs and discharges all its responsibilities in compliance with the charter.

The Committee's role is to review the risk management progress and maturity of the department, the effectiveness of risk management activities, the key risks facing the department, and the responses to address these key risks. Furthermore, the committee is responsible for oversight of the GCIS risk profile, risk management governance documents, fraud prevention and anti-corruption awareness, business continuity management, ethics and integrity management as well as other compliance reports from business units.

2.2 Meetings and Reporting

The ERMCM met its scheduled quorum and was able to meet quarterly to discuss risk matters. The committee held its governance meeting in quarter four for the approval of risk management policies, risk registers

and ERM implementation plans. Reporting by the Risk Management Committee Chairperson was done quarterly to the Audit Committee and bi-annually to the Accounting Officer.

2.3 Risk Profile of the department

MANCO approved 70 risks with 178 management action plans for the 2023/24 financial year. Of the 70 risks, five (5) are strategic risks, forty-three (43) are operational risks, ten (10) are provincial offices risks, four (4) are fraud risks and eight (8) are ethics risks. All risks were managed to acceptable risk levels. The overall achievement of risk mitigations is 83% as at 31 March 2024.

2.4 Risk advisory services

The Enterprise Risk Management unit facilitates the risk management in the department and guides management in the development of mitigation strategies that will minimise the risk exposures. The unit compiled four quarterly risk mitigation analysis report with progress that was reported by line function and provided the analysis on the overall risk mitigations. The ERMCM Chairperson advises the management on issues that need escalation and risks that need attention and further advises the Director General on the status of risk management in the department. Two meetings were held between the DG and ERMCM Chairperson in the 2023/24 financial year.

The progress is indicated in the table below.

#	High Level Risk Description	Inherent Rating	Residual Rating	Mitigation / Treatment Plan	Progress
SR1	Non-compliance to laws, regulations and prescripts (including internal policies)	Extreme	Medium	a. Continue to strengthen the system of internal controls to prevent, detect and correct non-compliance. b. Consequence management	- HRM Circular No: 5 of 2024 on disclosure of Financial Interests by SMS members communicated; - HRM Circular No: 3 of 2024 on Remunerative Work outside Public Service was communicated to all employees; - HRM Circular No: 1 of 2024 on utilisation annual leave days for was communicated to all employees; - HRM Circular No: 16 of 2023 on Submission of Midterm review for employees on level 1-12 and SMS members was communicated to all employees; - HRM Circular No: 9 of 2023 on Disclosure of Financial Interests for Deputy Directors, SCM, Finance Employees and Other designated groups was communicated to all Assistant Directors; - HRM Circular No: 7 of 2023 on Submission of PMDS Documents for 2023/23 Financial Year was communicated to all employees.
					• HRD Circular No: 2 of 2023 on end of contract for EHW services. • HRD Circular No: 1 of 2024 on submission of the PDPs for the 2024/25 performance cycle. • Articles relating to skills development were published such as: - o Bonus for studying at own cost. - o Bursary applications are now open. • Articles relating to EHW were published such as: - o Disease and chronic illness management. - o Policy on TB, HIV and AIDS management. - o Observing African vaccination week. - o Preventing new HIV infections. - o Spend Money wisely. - o Take care of yourself. - o Let's continue the fight against TB. - o Effective stress management policy. - o Prevent the spread of HIV and sexually transmitted infections. - o Dealing with depression and anxiety disorders. - o Undertaking panic attacks. - o Preventing infections. - o The importance of health screening. - o Spend money wisely during the festive season.

3. FRAUD AND ANTI-CORRUPTION

Fraud and anti-corruption form an essential pillar of the GCIS ERM philosophy. The Fraud and Anti-Corruption Strategy and Policy (As approved in March 2023) adopt a comprehensive approach to the management of fraud risk. Through a range of strategies and policies that integrate fraud and anti-corruption, ethics and integrity management, the department seeks to ensure the existence of effective controls that assist with the prevention and detection of fraud and corruption, as well as to provide guidelines on how to respond should instances of fraud and corruption be identified.

In the department, there has been continuous focus on awareness and information sharing on what constitutes fraud, possible types of fraud, reporting mechanisms and whistle-blowing processes as well as the promotion of various avenues to report allegations of fraud and corruption such as the Public Service National Anti-Corruption Hotline: 0800 701 701, Special Investigation unit: 0800 037 774, Public Protector of South Africa: 0800 112 040, The Presidential Hotline: 17737 and internal GCIS email address: fraudtipoff@gcis.cov.za

4. MINIMISING CONFLICT OF INTEREST

An ethical and professional public service is enshrined in Section 195 of the Constitution of the Republic of 1996. The values and conduct of a professional and ethical public servant are encoded in the PSR of 2016. A key measure of ethical conduct is transparency.



The GCIS further promotes ethical conduct and behaviour through its own set of departmental values. The promotion of ethical behaviour was led by HR that ensured that the all designated categories disclosed their financial interests and the department maintained a 100% achievement throughout the financial year.

Ethics and integrity management forms part of the GCIS risk management philosophy. The Department continues to avail training on risk management and ethics to its employees. The offering of the NSG on Ethics in the Public Service Course is the preferred option as it empowers and equips public officials with the skills and competencies to make ethical decisions; to develop organisational integrity; to prevent fraud and combat corruption.

The Department is, amongst other public service legislations, guided by the approved Ethics Policy and Ethics Management Plan in all ethics-related matters. The conclusion of the Ethics Survey led to the development of an Ethics Risk Register that came into effect on 1 April 2023. The implementation of the Ethics Risk Register forms part of the work plan of the departmental Ethics Committee appointed to monitor

and advise the Accounting Officer on ethics in the department. Reports from the Ethics Committee also serve quarterly at the ERM and through the ERM Chairperson before the Audit Committee.

The department reviewed its Ethics policy to regulate the participation of employees in other institutions decision making bodies.

5. CODE OF CONDUCT

The primary purpose of the Code of Conduct is to promote ethical behaviour as exemplary conduct in the Public Service. To promote a high standard of professional ethics in the workplace, public servants are encouraged to think and behave ethically, and are expected to adhere to the Code of Conduct for the Public Service. The Code of Conduct addresses issues pertaining to relationships with the legislature, public, performance of duties, personal conduct and personal interests. All staff members are required to complete the Oath of Secrecy to regulate unauthorised leakage of confidential information.

The code is easily accessible from the intranet. New employees are inducted on the code through induction links, sharing of presentations on the Code of Conduct through Internal communications mediums such as *Let's talk* magazine, *Did you know?* and *Hot News*. Any transgression or breach of the Code of Conduct is dealt in accordance with the available public service prescripts and not limited to the Disciplinary Code and Procedure (Public Service Coordinating Bargaining Council (PSCBC) Resolution No.1 of 2003).

6. HEALTH SAFETY AND ENVIRONMENTAL ISSUES

No health, safety, and environmental issues raised and procurement made during the period under review.

7. PORTFOLIO COMMITTEES

Date	Briefing
05 May 2023	Briefing on the 2023/24 APP and Budget
16 May 2023	Briefing on the Impact of Loadshedding to Universal service obligations and quality of service.
30 May 2023	Briefing on state of Readiness towards the National Elections
05 September 2023	Briefing on the 2022/23 Third and Fourth Quarter expenditure and financial Reports
06 September 2023	Briefing on the Future of Thusong Service Centre
12 September 2023	Report on the mediation process on deliberations of signal related costs ahead of the National Election processes
10 October 2023	Briefing on 2022/23 Annual Report and Financial Statement
13 October 2023	Briefing on Brand SA's 2022/2023 Annual Report
20 February 2024	2023/2024 First and Second Quarter Performance
Merger of Brand SA	The Acting CEO and Board of Brand SA was appointed during the year under review, there were no discussions on merger during this year. Brand SA is finalising the “central idea” which will enable the repositioning of South Africa as a Brand.

8. SCOPA RESOLUTIONS

The department appeared before SCOPA on review of unauthorised Expenditure for 2013/14 and 2014/2015 financial years on 20 September 2023. The department is still waiting for the feedback from SCOPA.

9. PRIOR MODIFICATIONS TO AUDIT REPORTS

Nature of qualification, disclaimer, adverse opinion and matters of non-compliance	Financial year in which it first arose	Progress made in clearing / resolving the matter
None	None	None

10. INTERNAL CONTROL UNIT

Work performed by the internal control units:

Subprogramme: Strategic Management

The work of the unit is regulated by amongst others the DPME's Framework for Strategic and APPs as well as the Framework for Managing Performance Information of National Treasury. Guided by these instruments, SPPM has ensured that the GCIS compiles and submits the four (4) quarterly reports as well as the draft APP to the necessary oversight bodies/ departments. The GCIS has streamlined operations and amended the report compilation processes to ensure that the quarterly reports are drafted and the performance information validated by Internal Audit within 30 days of the end of the quarter. The unit also conducts monthly verification of reported performance information uploaded onto the OPMS as additional control to improve the reliability and accuracy of reported information.

Internal Audit and the AGSA also performed a value-add audit on the drafts of the APP.

Subprogramme: IM&T

The subprogramme ensured that IT Availability Reports and Information Management Systems projects reports were presented to the quarterly IM&T Steering Committee meetings. These reports deliberations and decisions of the IM&T Steering were thereafter presented to the GCIS management committee and Audit Committee.

The IM&T units facilitated the IM&T Steering Committee meetings and ensures that all reports are compiled and presented to the relevant governance structure in the department.

Subprogramme: HR

The subprogramme made progress in retaining talented employees despite the capacity constraints challenges the department is facing. Out of four permanent posts filled during the reporting period, two posts were filled through internal adverts. At the end of the 2023/24 financial year the vacancy was at 16.84%. As at 31 March 2024, the department had a total number of 26 graduate interns employed.

The turnover rate was at 12.03% at the end of the 2023/24 financial year. To enhance equity, the Department has designated certain number of posts that will be advertised to promote representation of people from designated groups. This is achieved through targeted recruitment and partnerships with institutions for persons with disabilities, recruitment agencies, and institutions of higher learning and youth organisations. The 2% national target of persons with disabilities required on Economically Active Population (EAP) was achieved and exceeded at 3%. Women representation at SMS level was achieved at 56% at the end of March 2024.

On Training and Development, the department prioritised upskilling of the workforce through training aligned to core functions and 4IR to address Hard-to-Fill skills related to the GCIS, such as big data analysis; writing for social media; content development; stakeholder management; video editing; Microsoft BI. Critical skills training was also implemented, such as; knowledge management; emotional intelligence; first aid; firefighting; public administration and protocol and diplomacy.

EHW operational plans were approved and implemented. Health screening sessions were conducted to provide employees with convenient opportunities to do their health checks. Awareness sessions were conducted, and sensitization was created to address health and wellness matters through internal communication platforms. Departmental Gender Equality and Job Access Strategic Framework implementation plans were developed, approved and implemented. Quarterly meetings for EWD were held and awareness was created on the strategic frameworks.

Subprogramme: Legal Services

The directorate drafts and/or vet all contracts that the GCIS is a party in order to ensure that the interests of the department are protected against any legal risk. The directorate further provides legal opinions to the department on matters such as procurement, copyright, labour disputes and Promotion of Access to Information Act, 2000 (Act 2 of 2000) requests to ensure that administrative decisions of the department are lawful.

The directorate further identifies, assesses, advises on, monitors and reports on the regulatory and legislative compliance risks within the GCIS, and is also responsible for implementing the GCIS legal

compliance framework and reports to the ERM and Audit Committee regarding compliance with applicable legislation by the department.

The directorate further provide legislative support to the department by, among others, drafting Bills and Legal Notices, managing the department's legislative programme, piloting Bills through Parliament and conducting public consultations. To this end, the department is amending the MDDA Act of 2002 to, among others, align the objectives of the agency to the current technologies and the rapid digitalisation of the media sector. In this regard the directorate provide legal support to the relevant chief directorate for the development of the Bill into an Act of Parliament. Legal Services has finalised the first draft of the Bill which is now being consulted with the agency and key stakeholders such as Independent Communications Authority of South Africa (ICASA), SABCA, BCCSA, Community radio stations etc. has been finalised.

An initial legal opinion and a pre-certification certificate of constitutionality from the Office of the State Law Advisor is being sought as well as the Socio Economic Impact Assessment from The Presidency is also underway.

The directorate further manages the department's litigation matters to ensure compliance with Rules of Court and prevents adverse court orders being issued against the department. In this regard, the directorate manages the contingent liabilities of the department.

The Legal Services finalised the compilation of the GCIS Regulatory Universe, which entails identifying all legislation applicable to the GCIS and thereafter identifying the specific provisions that must be complied with within each legislation and further identifying the relevant units within the GCIS that are responsible for such compliance.

11. INTERNAL AUDIT AND AUDIT COMMITTEES

11.1 Objectives of the internal audit
Improves governance, combined assurance and control processes.

11.2 Summary of audit work done

Audit Project	Audit coverage
Financial statements	• AFS 2022/23 • Interim financial statements Q2 and Q3, and AFS 2023/24
Non-financial performance reports	• Q4 Performance Report and Annual Report 2022/23 • Q1, Q2, Q3 performance reports and Annual Report 2023/24
Strategy, governance and risk	Review of APP 2023/24 and 2024/25 indicators, targets, Technical Indicator Descriptions in relation to SMART principles Risk mitigation progress reports Q1, Q2, and Q3 risk validations and value-add
SCM including Media Buying and Expenditure Management	• Q1, Q2 and Q3 procurement spend. • Advisory services per request on bids and RFQs
Provincial offices' operations	Compliance audits of three provincial offices
HR	• Performance management and development • Leave management
ICT audits	• Data analytics • General controls review and governance • Transversal systems
Information products and platforms	• Operations audit to assess operational effectiveness (information products development and dissemination)

Records Management	• Compliance to the records management prescripts • E-filing of corporate documents
Follow-up audit	• Assess management progress to implement prior audit recommendations by Internal Audit and AGSA
Secretariat support	• Support Internal Audit and Risk Committee and the external Audit Committee functions.

11.3 Objectives of the Audit Committee
Assist the Accounting Officer and the Executive Authority in discharging their fiduciary duties of ensuring sound governance, effective risk management and combined assurance, and internal controls in order to achieve the aims and objectives of the GCIS, as outlined in the Strategic Plan and APP.

- 11.4 Key activities of the audit committee**
- a. Ensure Internal Audit function is established, resourced, develops and implement its audit plan and report regularly on its audit work to contribute to sound governance, combined assurance, and control processes;
 - b. Consider and approve, the AGSA audit strategy and engagement letter, audit fee, and approves the AGSA final audit report on the audit of the Annual Report (incorporating the financial statements);
 - c. Regularly reviews the reports from the Risk Management Committee and recommendations thereof, including interventions by management to address the recommendations;
 - d. Review in-year management reports, including the Annual Report, and make recommendations to the Accounting Officer and the executive authority as part of its oversight responsibilities.
 - e. Oversee the implementation of the combined assurance plan.

11.5 Summary of the work done by the Audit Committee

- a. In relation to the work of the Risk Committee:**
Reviewed quarterly progress reports on the activities of the Risk Management Committee that covered the risk strategies and policies, risk assessments and ethics, and business continuity, as well as progress reports.

b. In relation to the work of the Executive Management

In-year management reports covering the IFS and AFS (including budget and expenditure management), quarterly performance reports and the Annual Report, legal and compliance, HR and ICT reports.

c. In relation to the work of the Internal Audit:

Approved the audit plan and quarterly progress reports on the implementation of the audit plan, combined assurance plan and progress reports, audit reports and follow-up audit progress reports, and the terms of reference.

11.6 Attendance of audit committee meetings by audit committee members

The table below discloses relevant information on the audit committee members:

Name	Qualifications	Internal or external	If internal, position in the organisation	Date appointed	Date resigned	No. of meetings attended
Mr K Maja	• Masters of Business Leadership • Honours B. Compt • Certified Internal Auditor (CIA)	external		Appointed December 2021		5/5
Mr K Sello	• Honours Bachelor of Commerce in Accounting • Certified Risk and Information Systems Control • Certified Information System Auditor	external		Re-appointed for final term in March 2021	Contract ended 29 February 2024	5/5
Advocate JC Weapond	• M. Tech • Bachelor of laws (LLB) • B Tech. (Policing and Investigation) • Diploma in Business Management	External		Appointed July 2022		4/5

12. AUDIT COMMITTEE REPORT

The Audit Committee is pleased to present its report for the financial year ended 31 March 2024.

Audit Committee Responsibility

The Audit Committee members are appointed by the Accounting Officer in consultation with the Executive Authority. The committee is constituted so as to ensure its independence and effectiveness. To this extent, the Audit Committee is constituted by independent non-executive members. During the year under review, the Audit Committee Charter reviewed and approved by the relevant authorities. The committee operated in line with the approved Charter during the year under review, in conformance with Section 77 of the PFMA of 1999.

The Effectiveness of Internal Control and In-Year Management

- The Audit Committee assessed the in-year management reports, the Risk Management Committee reports, as well as the Internal and External audit reports as part of its oversight responsibilities.
- Overall, records management remain an area of concern given its impact on the areas of performance, financial, and compliance.
- During the period under review, no material breaches of internal controls were noted in the area of SCM – with irregular expenditure showing significant decline as compared to prior year. Majority of the irregular expenditure incurred in prior year were condoned by National Treasury during the year under review.

- Management continues to explore ways to improve the payment of suppliers within 30 days, with automation introduced on a trial basis to improve the visibility from receipt of invoices until payments are effected.
- Significant findings identified by Internal Audit and AGSA impacting the APP were also addressed by management before the APP was tabled in Parliament. Most of the findings were on account of capacity challenges with the Strategic Planning Unit.
- Efforts to strengthen the risk management processes have begun to bear fruits, with the results of the Internal Audit validation of risks mitigation progress reports showing improvement on a quarterly basis. However, GCIS still needs to strengthen the compliance function, which sadly suffered a set-back when the official responsible for legal and compliance terminated his services by the end of the financial year. The process to fill the vacant position of director legal and compliance is at an advanced stage.
- Overall, despite a number of audit findings identified by Internal Audit and AGSA, the committee is pleased that there were no material breaches of internal control system identified by Internal Audit and AGSA.

Evaluation of Financial Statements and the Annual Report

The Audit Committee assessed the interim financial statements, the quarterly performance reports for the year under review. Additionally, the AFS, and the Annual Report were tabled and discussed at the Audit Committee meeting.

Based on the Audit Committee assessment, as well as the results from Internal Audit and AGSA, the committee is of the view that the Annual Report and the AFS are a fair reflection of what transpired during the course of the year under review.

Auditor-General's Report

The Audit Committee met with the Auditor-General during the course of the financial year under review. The AGSA presented the audit engagement letter and the audit strategy, which were approved.

The Audit Committee again had its special meeting wherein the Auditor-General presented its audit report, management report, executive summary reflecting on the GCIS audit outcome against the AGSA 2030 vision to drive culture shift in state institutions towards “doing good” and less harm.

The Audit Committee is pleased that GCIS obtain yet another clean audit. This audit outcome is a testament of the effective role played by all key stakeholders in the ecosystem as part of the combined assurance plan for a transparent and accountable GCIS.

The committee further noted that GCIS was plotted as “doing more than the basics”, according to the AGSA model aimed at driving culture shift within the ambit of AGSA 2030 vision. While this is commendable, the committee is of the view that GCIS can do more to improve its current rating of “doing more than the basics” to the ideal and desired state of “doing good”. To achieve the desired state of “doing good”, GCIS should continue to drive its internal campaign of eliminating irregular expenditure within its supply value chain.

In this regard, management have made commitments to address capacity challenges within the SCM unit, as well as strengthening the capacity within the legal and compliance unit, which are at the source of the findings identified by AGSA and also by Internal Audit.

The committee further noted control weaknesses, which were not of material nature, raised by AGSA and Internal Audit in the preparation of the financial statements resulting in the misstatements of accruals and payables, as well as contingent liabilities.

The committee will be monitoring the matters raised by AGSA, as well as Internal Audit, to ensure that recurring material findings are mitigated to avoid adverse GCIS audit outcomes.

The Internal Audit can confirm that the AGSA operated independently in line with the terms as outlined in the engagement letter and did not bring to the attention of the Internal Audit instances where the audit performance was impaired on account of bias or lack of objectivity.



Mr Kgoale Maja
Chairperson of the Audit Committee
GCIS
Date: 31 July 2024

13. B-BBEE COMPLIANCE PERFORMANCE INFORMATION

The following table has been completed in accordance with the compliance to the B-BBEE requirements of the B-BBEE Act of 2013 and as determined by **the dtic**.

Has the department /public entity applied any relevant Code of Good Practice (B-BBEE Certificate Levels 1 – 8) with regards to the following:		
Criteria	Response Yes / No	Discussion (include a discussion on your response and indicate what measures have been taken to comply)
Determining qualification criteria for the issuing of licences, concessions or other authorisations in respect of economic activity in terms of any law?	No	The GCIS does not issue licences
Developing and implementing a preferential procurement policy?	Yes	The GCIS is implementing the Preferential Procurement Policy Framework Act, 2000 (Act 5 of 2000), Preferential Procurement Regulations of 2022, and National Treasury Instruction and Practice Notes. The GCIS SCM Policy incorporates the preferential procurement policy requirements
Determining qualification criteria for the sale of SOEs?	No	No SOEs under the GCIS control are on sale
Developing criteria for entering into partnerships with the private sector?	Yes	Terms and Conditions on request for quotations and bids together with General Conditions of Contract and SLAs outline the contracting criteria Terms of reference for stakeholder management structures are in place
Determining criteria for the awarding of incentives, grants and investment schemes in support of B-BBEE?	N/A	The GCIS does not offer incentives, grants and investment schemes



PART D:

HUMAN RESOURCE MANAGEMENT

1. INTRODUCTION

The Chief Directorate: HR is entrusted with a critical role of building a team of working professionals whilst complying with the Constitution of the Republic of South Africa of 1996; Public Service Act of 1994, as amended; PSR of 2016; Labour Relations Act, 1995 (Act 66 of 1995), as amended; Basic Conditions of Employment Act, 1997 (Act 75 of 1997); Skills Development Act, 1998 (Act 97 of 1998); Skills Development Levies Act, 1999 (Act 9 of 1999); OHS Act, 1993 (Act 85 of 1993); National Skills Development Strategy, and the collective agreements signed in the PSCBC and General Public Service Sectoral Bargaining Council.

The chief directorate subscribes to providing professional and bespoke HRM solutions in order to leverage service delivery to the core business of the department by assuming and adopting its role as a strategic partner, change agent, employee champion and administrative expert.

The GCIS's ability to attract and retain the right skills and talent is a critical element towards achieving its planned strategic objectives and delivering on its constitutional mandate. The MTEF HRP has been developed and approved in June 2023, to align the workforce with the strategic goals of the department. The plan focuses on the following key HR areas to:

- a. implement an organisational design to improve service delivery throughout the system;
- b. recruit and retain suitably qualified, capable and skilled workforce;
- c. promote and coordinate Employment Equity plan and transformation special programme;

- d. have skilled, capacitated and empowered workforce through skills development and training;
- e. effectively manage the EHW in the workplace; and
- f. promote sound labour relations, ethical behaviour and integrity within the workforce.

To create a desirable organisational structure that responds to the strategy, the GCIS reviewed the organisational structure which was approved and concurred with by the Minister for Public Service and Administration on 11 September 2023. The department reprioritised some positions to avail resources in the priority areas of the department. Internal controls were enhanced to recruit and retain a suitably qualified, capable and skilled workforce, and to maintain the vacancy rate below 10% as prescribed by the DPSA. However, due to CoE budgetary constraints, the department was not able to keep the vacancy rate below 10%.

In contributing to the national priority of addressing inequality, the department designated certain number of posts to be advertised to promote representation of people from designated groups. This is achieved through targeted recruitment and partnership with institutions for persons with disabilities, youth organisations, recruitment agencies and institutions of higher learning. The 2% national target of persons with disabilities required on the EAP was achieved and exceeded at 3%. Women representation at SMS level was achieved at 56% by end of March 2024.

The GCIS is entrusted with the responsibility to provide the public with information that is timely, accurate and accessible. To fulfil this mandate, there is an ever-present need for skilled personnel to improve

productivity, service delivery and sustainability within a fast growing and competitive communication environment. To achieve this, the department invests in the training and development of its HR through the Workplace Skills Plan (WSP) that is developed and implemented annually. WSP training initiatives and priorities conform to the broader national priorities laid down in the South African training legislations, from which the capacity building programmes are derived, and are also linked to the Departmental Five-Year Strategy and the MTEF HRP.

To manage the performance of employees, the GCIS subscribes to the DPSA Employee Performance Management and Development System (EPMDS) Framework, 2018 and Chapter 4 of the SMS Handbook, 2003, as amended. The main purpose of the PMDS is to enhance performance at strategic and operational levels of the department by teams and individuals in order to achieve desired results; to identify individual's potential, strengths, weaknesses and align them to the departmental priorities and strategies; identify and remedy poor performance, and to provide a framework for recognising and rewarding good performance.

Action plans were implemented to ensure that processes to mitigate risks and challenges identified in human capital management were undertaken.

In compliance with the PSR of 2016 and DPSA directives, all designated categories disclosed their financial interests and the department maintained an achievement of 100% throughout the financial year. Following the findings from the Ethics Survey that was conducted in 2021, the Department developed an Ethics Risk Register and Mitigation Strategy which was implemented during the 2023/24 financial year.

2. OVERVIEW OF HR

The number of posts on the establishment as at 31 March 2024 was 475, with 395 of these being filled posts. The department spent 98.4% (286 million) of the final CoE's budget allocation out of the R291 million. The original CoE's budget (R282 million) at 1 April 2023 was increase by National Treasury with around R8.7 million and R356 thousand virement from Goods and Services budget.

As at 31 March 2024, the GCIS had a total number of 26 graduate interns as compared to 49 graduate interns in the previous financial year. The department experienced CoE budget constraints resulting in non-recruitment of Interns for the financial year. The department signed MOAs with TVET colleges. The Public Service Sector Education and Training Authority and other employer organisations to collaborate on placement and funding of the Internship Programme and capacity-building programme.

The vacancy rate was at 16.84% at the end of 2023/24 financial year. The department made progress in retaining talented employees despite the CoE Budget constraints it faced during the Financial Year. There were four (4) internal appointments made in the period.

The GCIS undertook an exercise to review its Organisational Structure, which was subsequently approved and concurred with by the MPSA on 11 September 2023. The process of placing employees on the newly approved Organisational Structure commenced in February 2024. The effective date for the implementation of the Organisational Structure was 1 April 2024.

The turnover rate was at 12.03% at the end of 2023/ 2024 financial year. A total of 57 employees terminated their services. The majority of terminations (22 employees) were due to contract expiry. Six employees left the department due to retirement, 21 employees resigned, while eight employees were transferred to other departments.

The department prioritises the empowerment of women which is evidences in the representation of females at SMS level (levels 13-14) which was maintained at 55% in the given period. The department met the 2% disability national target in the previous reporting periods and in 2023/24, the percentage of persons with disabilities stood at 3%, exceeding the national target by 1%. By 31 March 2024, Employment Equity representation within the department was as follows: African males (36%); African females (49%); Coloured males 3%; Coloured females (4%); Indian males (1%); Indian females (2%); white males (2%) and white females (3%).

The GCIS maintained 100% of senior managers who signed performance agreements during the reporting period. A total of 294 employees received pay progression for the 2022/23 performance cycle. Of the 294 employees who received pay progression rewards, 265 were from levels 1-12 and 29 were members of the SMS.

The increased awareness on management of sick leave saw a marked improvement of 3 054 days utilised for sick leave during the sick leave cycle from 1 January 2023 to 31 December 2023, compared to 3 737 days used for sick leave during the 2022 leave cycle. The number of employees who utilised sick leave were 397 compared to 428 employees in 2022.

A total of 24 employees exhausted their normal sick leave and had to enter into incapacity leave compared to 16 employees during the 2022 leave cycle. The increase in the usage of incapacity leave can be attributed to the fact the 2023 was the second year of the three-years sick leave cycle.

The department dealt with seven (7) grievances during the financial year and all cases were resolved. During the reporting period, 17 misconduct cases were recorded, of which two were withdrawn, and 15 were dealt with and finalised. The Bargaining Council dismissed two (2) dispute cases that were lodged.

The WSP and HRD Implementation Plan focused on scarce and critical skills in line with the 4IR and mandatory training programmes. In total, 230 beneficiaries benefited from the skills programmes in the following areas amongst others: big data analysis, writing for social media, content development, stakeholder management, video editing, Microsoft Business Intelligence. Critical skills training was also implemented, such as knowledge management; emotional intelligence; first aid; firefighting, public administration and protocol and diplomacy and alike. Twelve (12) new entrants into the public service were enrolled on the Compulsory Induction Programme.

The GCIS has also contributed to addressing the challenge of youth unemployment and played a key role in providing opportunities for graduates through the Youth Development Programme, which places graduate interns to benefit from hands-on experience with skills they require for a specific job. It also allows and exposes them to other opportunities and career pathing that they would not have otherwise been exposed to. Furthermore, the GCIS continues to provide opportunities for those who require work

experience to acquire their qualifications through WIL. During the reporting period, the department had 66 graduate interns and 35 learners. Some of these interns and learners exited the programme during the financial year.

Interns and WIL learners are mentored by experienced officials through the Mentorship Programme established in the department for both young professionals and permanent employees of the department. Over and above, external service providers address further training for soft skills/any skills gaps identified by their mentors through formal training. Across all its programmes, interventions including engagements with stakeholders, the GCIS has driven the agenda of supporting and enabling a cohort of employable young people.

The composite development of staff was further addressed through the EHW Implementation Plans which focused on creating awareness for HIV and AIDS, and health and wellness through internal communication platforms. As part of the Health and Wellness Preventative Programme, health-screening sessions were coordinated for employees to be assessed on body mass index; waist circumference; blood pressure; cholesterol levels, blood sugar levels, voluntary HIV Counselling and Testing (HCT); neck and shoulder massage. Condoms were distributed throughout the department.

The GCIS Gender Equality and Job Access Strategic Framework Implementation Plans were successfully implemented. The focus was on empowering women, EWD, creating awareness on GBVF and promoting reasonable accommodation for EWD. The department planned to continue implementing the HR priorities in line with the approved MTEF Plan 2023-26.

3. HR OVERSIGHT STATISTICS

3.1 Personnel-related expenditure

The following tables summarise the final audited personnel-related expenditure by programme and by salary bands. In particular, it provides an indication of the amounts spent on:

- personnel.
- salaries, overtime, homeowner's allowance (HOA) and medical aid.

Table 3.1.1 Personnel expenditure by programme from 1 April 2023 and 31 March 2024.

Programme	Total expenditure (R'000)	Personnel expenditure (R'000)	Training expenditure (R'000)	Professional and special services expenditure (R'000)	Personnel expenditure as a % of total expenditure	Average personnel cost per employee (R'000)
Administration	194 658	76 005	863	0	39,00	603
Content Processing and Dissemination	410 662	96 851	0	0	23,60	707
Intergovernmental Coordination and Stakeholder Management	127 599	108 105	0	0	84,70	663
TOTAL	732 920	280 961	0	0	38,30	660

Table 3.1.2 Personnel costs by salary band from 1 April 2023 and 31 March 2024.

Salary band	Personnel expenditure (R'000)	% of total personnel cost	No. of employees	Average personnel cost per employee (R'000)
Lower skilled (levels 1-2)	336,00	0,10	2	183
Skilled (levels 3-5)	12 281,00	4,20	42	290
Highly skilled production (levels 6-8)	54 105,00	19,10	118	468
Highly skilled supervision (levels 9-12)	141 164,00	49,60	185	776
Senior and Top Management (levels 13-16)	69 555,00	23,90	48	1 442
Contract (levels 3-5)	-	0	0	0
Contract (levels 6-8)	-	0	0	0
Contract (levels 9-12)	-	0	0	0
Contract other	3 152,00	1,10	26	121
Periodical remuneration	368,00	0,10	5	73
TOTAL	280 961	98,10	426	667

Table 3.1.3 Salaries, Overtime, HOA and Medical Aid by programme from 1 April 2023 to 31 March 2024.

Programme	Salaries		Overtime		HOA		Medical Aid	
	Amount (R'000)	Salaries as a % of personnel costs	Amount (R'000)	Overtime as a % of personnel costs	Amount (R'000)	HOA as a % of personnel costs	Amount (R'000)	Medical aid as a % of personnel costs
Corporate Services	64 445	82,60	407	0,50	1 959	2,50	3 334	4,30
Content Processing and Dissemination	81 175	82,60	1 228	1,20	1 666	1,70	3 692	3,80
Intergovernmental Coordination and Stakeholder Management	91 732	80,90	91	0,10	2 269	2,00	4 441	3,90
TOTAL	237 352	81,90	1 727	0,60	5 894	2,00	11 466	4,00

Table 3.1.4 Salaries, Overtime, HOA and Medical Aid by salary band from 1 April 2023 to 31 March 2024.

Salary band	Salaries		Overtime		HOA		Medical Aid	
	Amount (R'000)	Salaries as a % of personnel costs	Amount (R'000)	Overtime as a % of personnel costs	Amount (R'000)	HOA as a % of personnel costs	Amount (R'000)	Medical aid as a % of personnel costs
Skilled (levels 1-2)	272	74,30	0,00	0,00	0	0,00	61	16,70
Skilled (levels 3-5)	8 800	71,70	114	0,70	753	6,10	1 308	10,70
Highly skilled production (levels 6-8)	42 155	75,70	605	1,10	2 376	4,30	4 184	7,50
Highly skilled supervision (levels 9-12)	120 544	81,80	908	0,60	2 348	1,60	5 164	3,50
SMS (levels 13-16)	62 216	88,60	0	0,00	417	0,60	750	1,10
Contract (levels 6-8)	0	0	0	0	0	0	0	0
Contract (levels 9-12)	0	0	0	0	0	0	0	0
Contract other	2 997	91,90	100	3,10	0	0,00	0	0,00
Periodical remuneration	368	99,20	0	0	0	0,00	0	0,00
TOTAL	237 352	81,90	1 727	0,60	5 894	2,00	11 466	4,00

3.2. Employment and vacancies

The tables in this section summarise the position with regard to employment and vacancies.

Table 3.2.1 Employment and vacancies by programme by 31 March 2024.

Programme	Number of posts on approved establishment	Number of posts filled	Vacancy rate	Number of employees additional to the establishment
Administration	149	119	20,13	2
Content Processing and Dissemination	150	122	18,67	15
Intergovernmental Coordination and Stakeholder Management	176	154	12,50	9
TOTAL	475	395	16,84	26

Table 3.2.2 Employment and vacancies by salary band by 31 March 2024.

Salary band	Number of posts on approved establishment	Number of posts filled	Vacancy rate	Number of employees additional to the establishment
Lower skilled (levels 1-2)	2	2	0,00	26
Skilled (levels 3-5)	48	42	12,50	0
Highly skilled production (levels 6-8)	145	118	18,62	0
Highly skilled supervision (levels 9-12)	221	185	16,29	0
Senior and Top Management (levels 13-16)	59	48	18,64	0
TOTAL	475	395	16,84	26

Table 3.2.3 Employment and vacancies by critical occupations by 31 March 2024.

Critical occupation	Number of posts on approved establishment	Number of posts filled	Vacancy rate	Number of employees additional to the establishment
Administrative related, Permanent	7	3	57,14	0
Cleaners in offices workshops hospitals etc., Permanent	4	3	25,00	0
Client inform clerks (switchboard receipt inform clerks), Permanent	3	2	33,33	0
Communication and information related, Permanent	189	163	13,76	2
Finance and economics related, Permanent	8	7	12,50	0
Financial and related professionals, Permanent	12	9	25,00	0
Financial clerks and credit controllers, Permanent	5	5	0,00	0
Food services aids and waiters, Permanent	8	7	12,50	0
HR and organisational development and related professionals, Permanent	7	5	28,57	0
HR clerks, Permanent	9	8	11,11	0
HR related, Permanent	6	5	16,67	0
Language practitioners interpreters and other communication, Permanent	31	21	32,26	0
Library mail and related clerks, Permanent	2	1	50,00	0
Light vehicle drivers, Permanent	2	2	0,00	0
Logistical support personnel, Permanent	3	2	33,33	0
Material-recording and transport clerks, Permanent	13	11	15,38	0
Messengers porters and deliverers, Permanent	4	4	0,00	0
Other administration and related clerks and organisers, Permanent	21	19	9,52	0
Other administrative policy and related officers, Permanent	10	7	30,00	0
Other IT personnel, Permanent	13	10	23,08	0
Printing and related machine operators, Permanent	0	0	0,00	0
Secretaries and other keyboard operating clerks, Permanent	52	46	11,54	0
Security officers, Permanent	2	2	0,00	0
Senior managers, Permanent	59	48	18,64	0
Trade labourers, Permanent	5	5	0,00	0
Basic training Non-permanent	0	0	0	26
TOTAL	475	395	16,84	26

3.3 Filling of SMS posts

Table 3.3.1 SMS post information as on 31 March 2024.

SMS Level	Total number of funded SMS posts	Total number of SMS posts filled	% of SMS posts filled	Total number of SMS posts vacant	% of SMS posts vacant
DG/Head of Department (HoD) (Salary level 16)	1	0	0	1	100
Salary level 15	3	3	100	0	0
Salary level 14	14	10	71,43	4	28,57
Salary level 13	41	35	85,37	6	14,63
TOTAL	59	48	81,36	11	18,64

Table 3.3.2 SMS post information as on 30 September 2023.

SMS Level	Total number of funded SMS posts	Total number of SMS posts filled	% of SMS posts filled	Total number of SMS posts vacant	% of SMS posts vacant
DG/HoD (Salary level 16)	1	0	100	1	100
Salary level 15	3	3	100	0	0
Salary level 14	14	12	85,71	2	14,29
Salary level 13	41	34	82,93	7	17,07
TOTAL	59	49	83,05	10	16,95

Table 3.3.3 Advertising and filling of SMS posts for the period 1 April 2023 to 31 March 2024.

SMS Level	Advertising	Filling of posts	
	Number of vacancies per level advertised in six months of becoming vacant	Number of vacancies per level filled in six months of becoming vacant	Number of vacancies per level not filled in six months but filled in 12 months
DG/HoD	0	0	0
Salary level 16	0	0	0
Salary level 15	0	0	0
Salary level 14	0	0	0
Salary level 13	1	0	0
TOTAL	1	0	0

Table 3.3.4 Reasons for not having complied with the filling of funded vacant SMS - Advertised within six months and filled within 12 months after becoming vacant for the period 1 April 2023 to 31 March 2024.

Reasons for vacancies not advertised within six months

CoE budget constraints

Reasons for vacancies not filled within 12 months

CoE budget constraints

Table 3.3.5 Disciplinary steps taken for not complying with the prescribed time frames for filling SMS posts within 12 months for the period 1 April 2023 to 31 March 2024.

Reasons for vacancies not advertised within six months

None

Reasons for vacancies not filled within six months

3.4. Job evaluation

Table 3.4.1 Job evaluation by salary band for the period 1 April 2023 to 31 March 2024.

Salary band	Number of posts on approved establishment	Number of Jobs Evaluated	% of posts evaluated by salary bands	Posts Upgraded		Posts downgraded	
				Number	% of posts evaluated	Number	% of posts evaluated
Lower skilled (levels 1-2)	0	0	0	0	0	0	0
Skilled (levels 3-5)	0	0	0	0	0	0	0
Highly skilled production (levels 6-8)	0	0	0	0	0	0	0
Highly skilled supervision (levels 9-12)	0	0	0	0	0	0	0
SMS Band A	0	0	0	0	0	0	0
SMS Band B	0	0	0	0	0	0	0
SMS Band C	0	0	0	0	0	0	0
SMS Band D	0	0	0	0	0	0	0
TOTAL	0	0	0	0	0	0	0

The following table provides a summary of the number of employees whose positions were upgraded due to their post being upgraded. The number of employees might differ from the number of posts upgraded since not all employees are automatically absorbed into the new posts and some of the posts upgraded could also be vacant.

Table 3.4.2 Profile of employees whose positions were upgraded due to their posts being upgraded for the period 1 April 2023 to 31 March 2024.

Gender	African	Asian	Coloured	White	Total
Female	0	0	0	0	0
Male	0	0	0	0	0
Total	0	0	0	0	0

EWD

0

The following table summarises the number of cases where remuneration bands exceeded the grade determined by job evaluation. Reasons for the deviation are provided in each case.

Table 3.4.3 Employees with salary levels higher than those determined by job evaluation by occupation for the period 1 April 2023 to 31 March 2024.

Total number of employees whose salaries exceeded the grades determined by job evaluation.	0
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Table 3.4.4 Profile of employees who have salary levels higher than those determined by job evaluation for the period 1 April 2023 to 31 March 2024.

Total number of employees whose salaries exceeded the grades determined by job evaluation.	0
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3.5. Employment changes

This section provides information on changes in employment over the financial year. Turnover rates provide an indication of trends in the employment profile of the department. The following tables provide a summary of turnover rates by salary band and critical occupations (see definition in notes below).

Table 3.5.1 Annual turnover rates by salary band for the period 1 April 2023 to 31 March 2024.

Salary band	Number of employees at beginning of period-1 April 2023	Appointments and transfers into the department	Terminations and transfers out of the department	Turnover rate
Lower skilled (levels 1-2)	2	0	0	0,00
Skilled (levels 3-5)	44	0	1	2,27
Highly skilled production (levels 6-8)	129	0	12	9,30
Highly skilled supervision (levels 9-12)	199	4	18	9,05
SMS Band A	0	0	0	0,00
SMS Band B	3	0	0	0,00
SMS Band C	12	0	2	6,67
SMS Bands D	37	0	2	5,41
Total for permanent	426	4	35	8,22
Contracts	48	0	22	45,83
TOTAL	474	4	57	12,03

Table 3.5.2 Annual turnover rates by critical occupation for the period 1 April 2023 to 31 March 2024..

Critical occupation	Number of employees at beginning of period-April 2023	Appointments and transfers into the department	Terminations and transfers out of the department	Turnover rate
Administrative related, Permanent	5	0	2	40,00%
Cleaners in offices workshops hospitals etc., Permanent	3	0	0	0,00%
Client inform clerks (switchboard receipt inform clerks), Permanent	2	0	1	50,00%
Communication and information related, Permanent	172	4	14	8,14%
Finance and economics related, Permanent	8	0	1	12,50%
Financial and related professionals, Permanent	10	0	1	10,00%
Financial clerks and credit controllers, Permanent	5	0	0	0,00%
Food services aids and waiters, Permanent	8	0	1	12,50%
HR and organisational development and related professionals, Permanent	6	0	1	16,67%
HR clerks, Permanent	8	0	0	0,00%
HR related, Permanent	5	0	0	0,00%
Language practitioners interpreters and other communication, Permanent	26	0	3	11,54%
Library mail and related clerks, Permanent	1	0	0	0,00%
Light vehicle drivers, Permanent	2	0	0	0,00%
Logistical support personnel, Permanent	2	0	0	0,00%
Material-recording and transport clerks, Permanent	13	0	2	15,38%
Messengers porters and deliverers, Permanent	4	0	0	0,00%
Other administration and related clerks and organisers, Permanent	20	0	1	5,00%
Other administrative policy and related officers, Permanent	8	0	1	12,50%
Other IT personnel, Permanent	11	0	1	9,09%
Printing and related machine operators, Permanent	0	0	0	0,00%
Secretaries and other keyboard operating clerks, Permanent	48	0	2	4,17%
Security officers, Permanent	2	0	0	0,00%
Senior managers, Permanent	52	0	4	7,69%
Trade labourers, Permanent	5	1	0	0,00%
Basic training Non-permanent	48	0	22	45,83%
TOTAL	474	4	57	12,03%

The table below identifies the major reasons why staff left the department.

Table 3.5.3 Reasons why staff left the department for the period 1 April 2023 to 31 March 2024.

Termination Type	Number	% of total resignations
Death	0	0,00
Resignation	21	36,84
Expiry of contract	22	36,60
Dismissal – operational changes	0	0,00
Dismissal – misconduct	0	0,00
Dismissal – inefficiency	0	0,00
Discharged due to ill-health	0	0,00
Retirement	6	10,53
Transfer to other Public Service departments	8	14,04
Other	0	0,00
TOTAL	57	100,00
Total number of employees who left as a % of total employment	12,03	

Table 3.5.4 Promotions by critical occupation for the period 1 April 2023 to 31 March 2024.

Critical occupation	Employees 1 April 2023	Promotions to another salary level	Salary level promotions as a % of employees by occupation	Progressions to another notch within a salary level	Notch progression as a % of employees by occupation
Administrative related, Permanent	5	0	0,00	3	60,00%
Cleaners in offices workshops hospitals etc., Permanent	3	0	0,00	2	66,67%
Client inform clerks(switchboard receipt inform clerks), Permanent	2	0	0,00	2	100,00%
Communication and information related, Permanent	172	3	1,74	131	76,16%
Finance and economics related, Permanent	8	1	12,5	6	75,00%
Financial and related professionals, Permanent	10	0	0,00	11	110,00%
Financial clerks and credit controllers, Permanent	5	0	0,00	2	40,00%
Food services aids and waiters, Permanent	8	0	0,00	6	75,00%
HR and organisational development and related professionals, Permanent	6	0	0,00	6	100,00%
HR clerks, Permanent	8	0	0,00	8	100,00%
HR related, Permanent	5	0	0,00	5	100,00%
Language practitioners interpreters and other communication, Permanent	26	0	0,00	20	76,92%
Library mail and related clerks, Permanent	1	0	0,00	1	100,00%
Light vehicle drivers, Permanent	2	0	0,00	1	50,00%
Logistical support personnel, Permanent	2	0	0,00	1	50,00%
Material-recording and transport clerks, Permanent	13	0	0,00	4	30,77%
Messengers porters and deliverers, Permanent	4	0	0,00	1	25,00%
Other administration and related clerks and organisers, Permanent	20	0	0,00	12	60,00%
Other administrative policy and related officers, Permanent	8	0	0,00	7	87,50%
Other IT personnel, Permanent	11	0	0,00	7	63,64%
Printing and related machine operators, Permanent	0	0	0,00	0	0,00%
Secretaries and other keyboard operating clerks, Permanent	48	0	0,00	28	58,33%
Security officers, Permanent	2	0	0,00	0	0,00%
SMS, Permanent	52	0	0,00	29	55,77%
Trade labourers, Permanent	5	0	0,00	1	20,00%
TOTAL	426	4	0,94	294	69,01%

Table 3.5.5 Promotions by salary band for the period 1 April 2023 to 31 March 2024.

Salary Band	Employees 1 April 2023	Promotions to another salary level	Salary bands promotions as a % of employees by salary level	Progressions to another notch within a salary level	Notch progression as a % of employees by salary bands
Lower skilled (levels 1-2)	2	0	0,00	0	0,00
Skilled (levels 3-5)	44	0	0,00	26	59,09
Highly skilled production (levels 6-8)	129	3	2,33	91	70,54
Highly skilled supervision (levels 9-12)	199	1	0,50	148	74,37
SMS (levels 13-16)	52	0	0,00	29	55,77
TOTAL	426	4	0,94	294	69,01

3.6. Employment Equity

Table 3.6.1 Total number of employees (including EWD) in each of the following occupational categories by 31 March 2024.

Occupational category	Male				Female				Total
	African	Coloured	Indian	White	African	Coloured	Indian	White	
Legislators, senior officials and managers	16	0	1	4	20	3	3	1	48
Professionals	72	8	1	3	82	3	4	7	180
Technicians and associate professionals	7	0	0	0	10	0	0	0	17
Clerks	18	3	1	0	46	5	1	1	75
Service and sales workers	20	2	1	0	24	5	2	0	54
Labourer and related workers	6	0	0	0	10	1	0	1	18
Craft and related trades workers	0	0	0	0	0	0	0	0	0
Plant and machine operators and assemblers	3	0	0	0	0	0	0	0	3
Elementary occupations	0	0	0	0	0	0	0	0	0
TOTAL	142	13	4	7	192	17	10	10	395
EWD	7	1	0	1	3	0	0	0	12

Table 3.6.4 Promotions for the period 1 April 2023 to 31 March 2024.

Occupational band	Male				Female				Total
	African	Coloured	Indian	White	African	Coloured	Indian	White	
Top Management	0	0	0	0	0	0	0	0	0
Senior Management	0	0	0	0	0	0	0	0	0
Professionally qualified and experienced specialists and mid-management	1	0	0	0	0	0	0	0	1
Skilled technical and academically qualified workers, junior management, supervisors, foreman and superintendents	1	0	0	0	1	0	1	0	3
Semi-skilled and discretionary decision-making	0	0	0	0	0	0	0	0	0
Unskilled and defined decision-making	0	0	0	0	0	0	0	0	0
Total Permanent	2	0	0	0	1	0	1	0	4
EWD	0	0	0	0	0	0	0	0	0

Table 3.6.5 Terminations from 1 April 2023 to 31 March 2024.

Occupational band	Male				Female				Total
	African	Coloured	Indian	White	African	Coloured	Indian	White	
Top Management	0	0	0	0	0	0	0	0	0
SMS	1	1	0	0	1	0	1	0	4
Professionally qualified and experienced specialists and mid-management	6	1	0	1	6	0	1	3	18
Skilled technical and academically qualified workers, junior management, supervisors, foreman and superintendents	5	0	0	0	7	0	0	0	12
Semi-skilled and discretionary decision-making	1	0	0	0	0	0	0	0	1
Unskilled and defined decision-making	0	0	0	0	0	0	0	0	0
Basic training and contracts	7	1	1	0	12	1	0	0	22
TOTAL	20	3	1	1	26	1	2	3	57
EWD	0	0	0	0	0	0	0	0	0

Table 3.6.6 Disciplinary action from 1 April 2023 to 31 March 2024.

Disciplinary action	Male				Female				Total
	African	Coloured	Indian	White	African	Coloured	Indian	White	
Misconduct cases	6	0	0	0	8	1	1	1	17
TOTAL	6	0	0	0	8	1	1	1	17

Table 3.6.7 Skills development from 1 April 2023 to 31 March 2024.

Occupational category	Male				Female				Total
	African	Coloured	Indian	White	African	Coloured	Indian	White	
Legislators, senior officials and managers	5	1	2	1	11	0	3	1	24
Professionals	37	4	1	1	87	4	4	1	139
Technicians and associate professionals	6	0	0	0	4	0	0	0	10
Clerks	11	0	0	0	33	0	1	2	45
Service and sales workers	1	0	0	0	1	0	0	0	2
Skilled agriculture and fishery workers	0	0	0	0	0	0	0	0	0
Craft and related trades workers	0	0	0	0	0	0	0	0	0
Plant and machine operators and assemblers	0	0	0	0	0	0	0	0	0
Elementary occupations	2	0	0	0	7	1	0	0	10
TOTAL	57	5	3	2	156	5	5	3	230
EWD	0	0	0	0	1	0	0	0	1

3.7. Signing of performance agreements by SMS members

Table 3.7.1 Signing of performance agreements by SMS members by 31 May 2023.

SMS Level	Total number of funded SMS posts	Total number of SMS members	Total number of signed performance agreements	Signed performance agreements as % of total number of SMS members
DG/HoD	0	0	0	0
Salary level 16	0	0	0	0
Salary level 15	3	3	3	100,00
Salary level 14	12	12	12	100,00
Salary level 13	37	37	37	100,00
TOTAL	52	52	52	100,00

Table 3.7.2 Reasons for not having concluded performance agreements for all SMS members by 31 May 2023.

Reasons
None

Table 3.7.3 Disciplinary steps taken against SMS members for not having concluded performance agreements by 31 March 2024.

Reasons
None



3.8. Performance rewards

To encourage good performance, the department has granted the following performance rewards during the year under review. The information is presented in terms of race, gender, disability, salary bands and critical occupations (see definition in notes below).

Table 3.8.1 Performance rewards by race, gender and disability from 1 April 2023 to 31 March 2024.

Race and Gender	Beneficiary Profile			Cost	
	Number of beneficiaries	Number of employees	% of total within group	Cost (R'000)	Average cost per employee
African	0	346	0,00	0	0
Male	0	144	0,00	0	0
Female	0	202	0,00	0	0
Coloured	0	24	0,00	0	0
Male	0	10	0,00	0	0
Female	0	14	0,00	0	0
Indian	0	10	0,00	0	0
Male	0	3	0,00	0	0
Female	0	7	0,00	0	0
White	0	15	0,00	0	0
Male	0	6	0,00	0	0
Female	0	9	0,00	0	0
TOTAL	0	395	0,00	0	0

Table 3.8.2 Performance rewards by salary band for personnel below SMS from 1 April 2023 to 31 March 2024.

Salary band	Beneficiary Profile			Cost		Total cost as a % of the total personnel expenditure
	Number of beneficiaries	Number of employees	% of total within salary bands	Total cost (R'000)	Average cost per employee	
Lower Skilled (levels 1-2)	0	2	0,00	0,00	0	0,00
Skilled (levels 3-5)	0	42	0,00	0,00	0	0,00
Highly skilled production (levels 6-8)	0	118	0,00	0,00	0	0,00
Highly skilled supervision (level 9-12)	0	185	0,00	0,00	0	0,00
TOTAL	0	347	0,00	0,00	0	0,00

Table 3.8.3 Performance rewards by critical occupation from 1 April 2023 to 31 March 2024.

Critical occupation	Beneficiary Profile			Cost	
	Number of beneficiaries	Number of employees	% of total within occupation	Total cost (R'000)	Average cost per employee
Administrative-related	0	3	0,00	0	0
Cleaners in offices workshops hospitals, etc.	0	3	0,00	0	0
Client inform clerks (switchboard receipt inform clerks)	0	2	0,00	0	0
Communication and information related	0	163	0,00	0	0
Finance and economics related	0	7	0,00	0	0
Financial and related professionals	0	9	0,00	0	0
Financial clerks and credit controllers	0	5	0,00	0	0
Food services aids and waiters	0	7	0,00	0	0
HR and organisational development, and related professionals	0	5	0,00	0	0
HR clerks	0	8	0,00	0	0
HR related	0	5	0,00	0	0
Language practitioners interpreters and other communication	0	21	0,00	0	0
Library mail and related clerks	0	1	0,00	0	0
Light vehicle drivers	0	2	0,00	0	0
Logistical support personnel, Permanent	0	2	0,00	0	0
Material-recording and transport clerks, Permanent	0	11	0,00	0	0
Messengers porters and deliverers	0	4	0,00	0	0
Other administration and related clerks and organisers	0	19	0,00	0	0
Other administrative policy and related officers	0	7	0,00	0	0
Other IT personnel	0	10	0,00	0	0
Printing and related machine operators	0	0	0,00	0	0
Secretaries and other keyboard operating clerks, Permanent	0	46	0,00	0	0
Security officers	0	2	0,00	0	0
Senior managers	0	48	0,00	0	0
Trade labourers	0	5	0,00	0	0
TOTAL	0	395	0,00	0	0

Table 3.8.4 Performance-related rewards (cash bonus), by salary band for SMS from 1 April 2023 to 31 March 2024.

Salary band	Beneficiary Profile			Cost		Total cost as a % of the total personnel expenditure
	Number of beneficiaries	Number of employees	% of total within salary bands	Total cost (R'000)	Average cost per employee	
Band A	0	0	0,00	0,00	0	0,00
Band B	0	3	0,00	0,00	0	0,00
Band C	0	10	0,00	0,00	0	0,00
Band D	0	35	0,00	0,00	0	0,00
TOTAL	0	48	0,00	0,00	0	0,00

3.9. Foreign workers

The tables below summarise the employment of foreign nationals in the department in terms of salary band and major occupation.

Table 3.9.1 foreign workers by salary band from 1 April 2023 to 31 March 2024.

Salary band	1 April 2021		31 March 2023		Change	
	Number	% of total	Number	% of total	Number	% Change
SMS (levels 13-14)	0	0,00	0	0,00	0	0,00
Professionals and managers (levels 9-12)	0	0,00	0	0,00	0	0,00
TOTAL	0	0,00	0	0,00	0	0,00

Table 3.9.2 Foreign workers by major occupation from 1 April 2023 to 31 March 2024.

Major occupation	01 April 2021		31 March 2023		Change	
	Number	% of total	Number	% of total	Number	% Change
SMS (levels 13-14)	0	0,00	0	0,00	0	0,00
Professionals and managers	0	0,00	0	0,00	0	0,00
TOTAL	0	0,00	0	0,00	0	0,00

3.10. Leave utilisation



Table 3.10.1 Sick leave from 1 January to 31 December 2023.

Salary band	Total days	% days with medical certification	Number of employees using sick leave	% of total employees using sick leave	Average days per employee	Estimated cost (R'000)
Lower skills (levels 1-2)	29,00	93,10	2	0,50	15,00	19
Skilled (levels 3-5)	368,00	87,80	37	9,30	8,00	266
Highly skilled production (levels 6-8)	936,00	70,30	117	29,50	8,00	1 488
Highly skilled supervision (levels 9-12)	1260,00	80,80	115	39,00	8,00	4 506
SMS (levels 13-16)	348,00	78,20	46	11,60	8,00	1 816
Contract (levels 6-8)	0	0	0	0	0	0
Contract (levels 9-12)	0	0	0	0	0	0
Basic training	195,00	62,10	40	10,10	5,00	83
TOTAL	3 054,00	76,90	397	100,00	8,00	7 178

Table 3.10.2 Disability leave (temporary and permanent) from 1 January to 31 December 2023.

Salary band	Total days	% days with medical certification	Number of employees using sick leave	% of total employees using sick leave	Average days per employee	Estimated cost (R'000)
Lower skilled (levels 1-2)	0,00	0	0	0,00	0	0
Skilled (levels 3-5)	68,00	100,00	2,00	8,30	34,00	54,00
Highly skilled production (levels 6-8)	83,00	100,00	3,00	12,50	28,00	120,00
Highly skilled supervision (levels 9-12)	232,00	100,00	14,00	58,30	17,00	632,00
SMS (levels 13-16)	26,00	100,00	3,00	12,50	9,00	132,00
Contract (levels 6-8)	0,00	0,00	0	0,00	0,00	0,00
Contract (levels 9-12)	0,00	0,00	0	0,00	0,00	0,00
Basic training	8,00	100,00	2,00	8,30	4,00	3,00
TOTAL	417,00	100,00	24	5,70	17,00	942

Table 3.10.3 Annual Leave from 1 January to 31 December 2023.

Salary band	Total days taken	Average number of employees using annual leave	Average per employee
Lower skilled (levels 1-2)	61	31	2
Skilled (levels 3-5)	1 044	24	44
Highly skilled production (levels 6-8)	3 341	25	132
Highly skilled supervision (levels 9-12)	5 152	25	204
SMS (levels 13-16)	1 393	26	53
Contract (levels 6-8)	0	0	0
Contract (levels 9-12)	0	0	0
Basic training	805	16	50
TOTAL	10 991	25	435

Table 3.10.4 Capped leave from 1 January to 31 December 2023.

Salary band	Total days of capped leave taken	Number of employees using capped leave	Average number of days taken per employee	Average capped leave per employee as on 31 March 2024
Lower skilled (levels 1-2)	0	0	0	0
Skilled (levels 3-5)	0	0	0	51
Highly skilled production (levels 6-8)	0	0	0	22
Highly skilled supervision (levels 9-12)	5	1	5	25
Senior management (levels 13-16)	4	1	38	38
TOTAL	9	2	29	29

The following table summarise payments made to employees as a result of leave that was not taken.

Table 3.10.5 Leave payouts from 1 April 2023 to 31 March 2024.

Reason	Total amount (R'000)	Number of employees	Average per employee (R'000)
Leave payout for 2020/21 due to non-utilisation of leave for the previous cycle	0	0	0
Capped leave payouts on termination of service for 2023/23	425	5	85
Current leave payout on termination of service for 2023/23	699	35	20
TOTAL	1 124	40	28

3.11. HIV and AIDS, and health promotion programmes

Table 3.11.1 Steps taken to reduce the risk of occupational exposure.

Units/categories of employees identified to be at high risk of contracting HIV and AIDS-related diseases (if any)	Key steps taken to reduce the risk

Table 3.11.2 Details of Health Promotion and HIV and AIDS programmes (tick the applicable boxes and provide the required information).

Question	Yes	No	Details, if yes
1. Has the department designated a member of the SMS to implement the provisions contained in Part VI E of Chapter 1 of the PSR of 2001? If so, provide her/his name and position.	X		Director: Ms Thabile Zuma

2. Does the department have a dedicated unit or has it designated specific staff members to promote the health and well-being of your employees? If so, indicate the number of employees who are involved in this task and the annual budget that is available for this purpose.	X		• Four • R222 000.00
3. Has the department introduced an Employee Assistance or Health Promotion Programme for your employees? If so, indicate the key elements/services of this programme.	X		• Health screening sessions conducted. • <i>Wellness Bulletin</i> communicated monthly. • Health and wellness sensitisations communicated to all staff through internal communication platforms.
4. Has the department established (a) committee(s) as contemplated in Part VI E.5 (e) of Chapter 1 of the PSR of 2001? If so, please provide the names of the members of the committee and the stakeholder(s) that they represent.	X		• N Mnukwa – Chairperson • G Soci – Deputy Chairperson • A Language – Member • C Augustine – Member • D Rossouw – Member • Thabo Myendeki – Member • S Sibiya – Member • L Hlophe – Member • P Kwerane – Member • L Kaseke – Ex-officio Member • D Diko – Union Representative • B Sebatane – Secretariat • L Maraga – Secretariat • A Tshirangwana – Ex-officio Member • T Zuma – Ex-officio Member • X Khosa – Ex-officio Member • K Neba – Ex-officio Member

5. Has the department reviewed its employment policies and practices to ensure that these do not unfairly discriminate against employees on the basis of their HIV status? If so, list the employment policies/practices so reviewed.	X		HIV and AIDS and other diseases policy reviewed in 2023
6. Has the department introduced measures to protect HIV-positive employees or those perceived to be HIV-positive from discrimination? If so, list the key elements of these measures.	X		• The department has a policy on HIV and AIDS and other diseases policy, and it addresses matters of HIV stigma and discrimination. • Awareness created on matters relating to HIV and AIDS. • Condoms distributed.
7. Does the department encourage its employees to undergo Voluntary Counselling and Testing? If so, list the results that you have achieved.	X		• Health screenings include HCT. • 83 employees tested for HIV and results were negative.
8. Has the department developed measures/ indicators to monitor and evaluate the impact of its health promotion programme? If so, list these measures/ indicators.	X		• The OHS and Employee Wellness Committee monitors and evaluates the impact of programmes in the Department. • The EHW departmental reports were presented to the committee for input and further discussions, furthermore approved by the ADG

3.12. Labour relations

Table 3.12.1 Collective agreements from 1 April 2023 to 31 March 2024.

Total number of collective agreements	0
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The following table summarises the outcome of disciplinary hearings conducted within the department for the year under review.

Table 3.12.2 Misconduct and disciplinary hearings finalised from 1 April 2023 to 31 March 2024.

Outcomes of disciplinary hearings	Number	% of total
Correctional counselling	0	0,00%
Verbal warning	0	0,00%
Written warning	15	88,24%
Final written warning	0	0,00%
Suspended without pay	0	0,00%
Fine	0	0,00%
Demotion	0	0,00%
Dismissal	0	0,00%
Not guilty	0	0,00%
Case withdrawn	2	11,76%
TOTAL	17	100,00%

If there were no agreements, keep the heading and replace the table with the following:

Total number of disciplinary hearings finalised	17
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Table 3.12.3 Types of misconduct addressed at disciplinary hearings for the period 1 April 2023 to 31 March 2024.

Type of misconduct	Number	% of total
Unprofessional, disrespectful and discriminatory behaviour	17	100,00%
TOTAL	17	100,00%

Table 3.12.4 Grievances logged from 1 April 2023 to 31 March 2024.

Grievances	Number	% of Total
Number of grievances resolved	7	100,00
Number of grievances not resolved	0	0,00
Total number of grievances lodged	7	100,00

Table 3.12.5 Disputes logged with councils from 1 April 2023 to 31 March 2024.

Disputes	Number	% of Total
Number of disputes upheld	0	0,00
Number of disputes dismissed	2	100,00
Pending disputes	0	0,00
Total number of disputes lodged	2	100,00

Table 3.12.6 Strike actions from 1 April 2023 to 31 March 2024.

Total number of persons working days lost	0
Total costs working days lost	0
Amount recovered as a result of no work no pay (R'000)	0

Table 3.12.7 Precautionary suspensions from 1 April 2023 to 31 March 2024.

Number of people suspended	0
Number of people whose suspension exceeded 30 days	0
Average number of days suspended	0
Cost of suspension (R'000)	0

3.13. Skills development

Table 3.13.1 Training needs identified from 1 April 2023 to 31 March 2024.

Occupational category	Gender	Number of employees as at 1 April 2023	Training needs identified at start of the reporting period			
			Learnerships	Skills programmes and other short courses	Other forms of training	Total
Legislators, senior officials and managers	Female	27	0	19	0	19
	Male	20	0	5	0	5
Professionals	Female	100	0	96	0	96
	Male	83	0	43	0	43
Technicians and associate professionals	Female	77	0	4	0	4
	Male	40	0	6	0	6
Clerks	Female	24	0	34	0	34
	Male	18	0	11	0	11
Service and sales workers	Female	31	0	1	0	1
	Male	24	0	1	0	1
Skilled agriculture and fishery workers	Female	0	0	0	0	0
	Male	0	0	0	0	0
Craft and related trades workers	Female	0	0	0	0	0
	Male	0	0	0	0	0
Plant and machine operators and assemblers	Female	1	0	1	0	1
	Male	0	0	1	0	1
Elementary occupations	Female	0	0	8	0	8
	Male	0	0	2	0	2
Subtotal	Female	229	0	163	0	163
	Male	161	0	67	0	67
TOTAL		390	0	230	0	230

Table 3.13.2 Training provided from 1 April 2023 to 31 March 2024.

Occupational category	Gender	Number of employees as at 1 April 2023	Training provided within the reporting period			
			Learnerships	Skills programmes and other short courses	Other forms of training	Total
Legislators, senior officials and managers	Female	27	0	19	0	19
	Male	20	0	5	0	5
Professionals	Female	100	0	96	0	96
	Male	83	0	43	0	43
Technicians and associate professionals	Female	77	0	4	0	4
	Male	40	0	6	0	6
Clerks	Female	24	0	34	0	34
	Male	18	0	11	0	11
Service and sales workers	Female	31	0	1	0	1
	Male	24	0	1	0	1
Skilled agriculture and fishery workers	Female	0	0	0	0	0
	Male	0	0	0	0	0
Craft and related trades workers	Female	0	0	0	0	0
	Male	0	0	0	0	0
Plant and machine operators and assemblers	Female	1	0	1	0	1
	Male	0	0	1	0	1
Elementary occupations	Female	0	0	8	0	8
	Male	0	0	2	0	2
Subtotal	Female	229	0	163	0	163
	Male	161	0	67	0	67
TOTAL		390	0	230	0	230

3.14. Injury on duty

The following tables provide basic information on injury on duty.
Table 3.14.1 Injury on duty from 1 April 2023 to 31 March 2024.

Nature of injury on duty	Number	% of total
Required basic medical attention only	3	100,00
Temporary Total Disablement	0	0
Permanent Disablement	0	0
Fatal	0	0
TOTAL	3	100,00

3.15. Utilisation of consultants

Table 3.15.1 Report on consultant appointments using appropriated funds from 1 April 2023 to 31 March 2024.

Project title	Total number of consultants that worked on project	Duration (work days)	Contract value in Rand
None	0	0	0

Total number of projects	Total individual consultants	Total duration work days	Total contract value in Rand
None	0	0	0

Table 3.15.2 Analysis of consultant appointments using appropriated funds, in terms of historically disadvantaged individuals (HDIs) from 1 April 2023 to 31 March 2024.

Project title	Percentage ownership by HDI groups	Percentage management by HDI groups	Number of consultants from HDI groups that work on the project
None	0	0	0

Table 3.15.3 Report on consultant appointments using donor funds from 1 April 2023 to 31 March 2024.

Project title	Total Number of consultants that worked on project	Duration (Work days)	Donor and contract value in Rand
None	0	0	0

Total number of projects	Total individual consultants	Total duration work days	Total contract value in Rand
None	0	0	0

Table 3.15.4 Analysis of consultant appointments using donor funds, in terms of HDIs from 1 April 2023 to 31 March 2024.

Project title	Percentage ownership by HDI groups	Percentage management by HDI groups	Number of consultants from HDI groups that work on the project
None	0	0	0

3.16 Severance packages

Table 3.16.1 Granting of employee-initiated severance packages for the period 1 April 2023 to 31 March 2024.

Salary band	Number of applications received	Number of applications referred to the MPSA	Number of applications supported by the MPSA	Number of packages approved by department
Lower skilled (levels 1-2)	0	0	0	0
Skilled levels (3-5)	0	0	0	0
Highly skilled production (levels 6-8)	0	0	0	0
Highly skilled supervision (levels 9-12)	0	0	0	0
Senior management (levels 13-16)	0	0	0	0



PART E:

PFMA COMPLIANCE REPORT

1.

IRREGULAR, FRUITLESS AND WASTEFUL,
UNAUTHORISED EXPENDITURE AND MATERIAL LOSSES

1.1. Irregular expenditure

a) Reconciliation of irregular expenditure

Description	2023/2024	2022/2023
	R'000	R'000
Opening balance	15,089	7,778
Add: Irregular expenditure confirmed	798	7,311
Less: Irregular expenditure condoned	(13,153)	-
Less: Irregular expenditure not condoned and removed	0	-
Less: Irregular expenditure recoverable	0	-
Less: Irregular expenditure not recovered and written off	0	-
Closing balance	2,734	15,089

The opening balance of irregular expenditure amounting to approximately R15,089 million relate to irregular expenditure incurred in 2022/23 (R7,311 million), 2021/22 (R7,629 million) and 2020/21 (R280 000). During the year under review (2023/24), National Treasury condoned irregular expenditure to the value of R13 153 429.03 from the opening balance. Irregular expenditure amounting to R744 772.03 was not condoned by National Treasury due to insufficient evidence of consequence management. The SCM team is still collating the evidence for resubmission to National Treasury. Irregular expenditure amounting to R798 353 was incurred in the 2023/24 financial year, of which R194 479 relates to transactions that occurred in the 2022/23 financial year. The department has as part of constructive consequence management, ensured that the majority of officials of the department attend the Bid Committee Training arranged by National Treasury during the 2023/24 financial year. The department has also reviewed, workshopped and approved its SCM policies and delegations of authority.

Reconciling notes

Description	2023/2024	2022/2023
	R'000	R'000
Irregular expenditure that was under assessment in 2023/24	1 936	0
Irregular expenditure that relates to 2022/23 and identified in 2023/24	202	48
Irregular expenditure for the current year	596	7,311
TOTAL	2,734	7,359

b) Details of current and previous year irregular expenditure
(under assessment, determination and investigation)

Description ¹	2023/2024	2022/2023
	R'000	R'000
Irregular expenditure under assessment	1 936	0
Irregular expenditure under determination	152	14, 424
Irregular expenditure under investigation	646	665
TOTAL²	2,734	15,089

Include discussion here where deemed relevant.

c) Details of current and previous year irregular expenditure condoned

Description	2023/2024	2022/2023
	R'000	R'000
Irregular expenditure condoned	13,153	0
TOTAL	13,153	0

Include discussion here where deemed relevant.

d) Details of current and previous year irregular expenditure removed - (not condoned)

Description	2023/2024	2022/2023
	R'000	R'000
Irregular expenditure NOT condoned and removed	0	0
TOTAL	0	0

Include discussion here where deemed relevant.

e) Details of current and previous year irregular expenditure recovered

Description	2023/2024	2022/2023
	R'000	R'000
Irregular expenditure recovered	0	0
TOTAL	0	0

Include discussion here where deemed relevant.

f) Details of current and previous year irregular expenditure written off (irrecoverable)

Description	2023/2024	2022/2023
	R'000	R'000
Irregular expenditure written off	0	0
TOTAL	0	0

Include discussion here where deemed relevant.

Additional disclosure relating to Inter-Institutional Arrangements

g) Details of non-compliance cases where an institution is involved in an inter-institutional arrangement (where such institution is not responsible for the non-compliance)

Description
TOTAL
0

Include discussion here where deemed relevant.

h) Details of non-compliance cases where an institution is involved in an inter-institutional arrangement (where such institution is responsible for the non-compliance)

Description	2023/2024	2022/2023
	R'000	R'000
TOTAL	0	0

Include discussion here where deemed relevant.

i) Details of current and previous year disciplinary or criminal steps taken as a result of irregular expenditure

Disciplinary steps taken
Include discussion here where deemed relevant.

1.2. Fruitless and wasteful expenditure

a) Reconciliation of fruitless and wasteful expenditure

Description	2023/2024	2022/2023
	R'000	R'000
Opening balance	4 000	4 000
Add: Fruitless and wasteful expenditure confirmed	-	-
Less: Fruitless and wasteful expenditure written off	-	-
Less: Fruitless and wasteful expenditure recoverable	-	-
Closing balance	4 000	4 000

The matter relates to a refund made to Stats SA in March 2018 (2017/18 financial year) for an amount of R4 million against a balance of R7.762 million in respect of a media bulk buying campaign. Following initial submissions to the State Attorney and the Minister in The Presidency, a submission was made to National Treasury. A response was received which the GCIS is currently engaging with the SAPS to finalise the investigation process in order for GCIS management to make an informed decision.

¹Group similar items.
²Total unconfirmed irregular expenditure (assessment), losses (determination), and criminal conduct (investigation).

Reconciling notes

Description	2023/2024	2022/2023
	R'000	R'000
Fruitless and wasteful expenditure that was under assessment in 2023/24	-	-
Fruitless and wasteful expenditure that relates to 2022/23 and identified in 2023/24	-	-
Fruitless and wasteful expenditure for the current year	-	-
TOTAL	-	-

b) Details of current and previous year fruitless and wasteful expenditure (under assessment, determination and investigation)

Description ³	2023/2024	2022/2023
	R'000	R'000
Fruitless and wasteful expenditure under assessment	-	-
Fruitless and wasteful expenditure under determination	-	-
Fruitless and wasteful expenditure under investigation	-	-
TOTAL⁴	-	-

Include discussion here where deemed relevant.

c) Details of current and previous year fruitless and wasteful expenditure recovered

Description	2023/2024	2022/2023
	R'000	R'000
Fruitless and wasteful expenditure recovered		
TOTAL	-	-

Include discussion here where deemed relevant.

d) Details of current and previous year fruitless and wasteful expenditure not recovered and written off

Description	2023/2024	2022/2023
	R'000	R'000
Fruitless and wasteful expenditure written off	-	-
TOTAL	-	-

Include discussion here where deemed relevant.

e) Details of current and previous year disciplinary or criminal steps taken as a result of fruitless and wasteful expenditure

Disciplinary steps taken
TOTAL

Include discussion here where deemed relevant.

1.3. Unauthorised expenditure

a) Reconciliation of unauthorised expenditure

Description	2023/2024	2022/2023
	R'000	R'000
Opening balance	4 406	4 406
Add: unauthorised expenditure confirmed	-	-
Less: unauthorised expenditure approved with funding	-	-
Less: unauthorised expenditure approved without funding	-	-
Less: unauthorised expenditure recoverable	-	-
Less: unauthorised not recovered and written off ⁵	-	-
Closing balance	4 406	4 406

³Group similar items.

⁴Total unconfirmed fruitless and wasteful expenditure (assessment), losses (determination), and criminal conduct (investigation).

Two matters were recorded in the 2013/14 and 2014/15 financial years. Overspending of voted funds (R3,7 million) of the department occurred in 2013/14 due to the State Funeral of former President Nelson Mandela. Overspending of voted funds (R700 000) of the department occurred in 2014/15 due to the restructuring of Cabinet whereby the former Ministry of Communications was established on the Vote of the GCIS while no budget was allocated. National Treasury did a submission to the SCOPA – the department awaits the SCOPA resolution. The unauthorised expenditure amounting to R4,406 million was tabled at SCOPA in September 2023 but no approval has been granted yet as the GCIS is still awaiting feedback from the committee secretariat and National Treasury.

Reconciling notes

Description	2023/2024	2022/2023
	R'000	R'000
Unauthorised expenditure that was under assessment in 2013/14	3 696	3 696
Unauthorised expenditure that relates to was under assessment in 2014/15	710	710
Unauthorised expenditure for the current year	-	-
TOTAL	4 406	4 406

b) Details of current and previous year unauthorised expenditure (under assessment, determination and investigation)

Description ⁶	2023/2024	2022/2023
	R'000	R'000
Unauthorised expenditure under assessment	4 406	4 406
Unauthorised expenditure under determination	-	-
Unauthorised expenditure under investigation	-	-
TOTAL⁷	4 406	4 406

⁵This amount may only be written off against available savings.
⁶Group similar items.
⁷Total unconfirmed unauthorised expenditure (assessment), losses (determination), and criminal conduct (investigation).

The unauthorised expenditure relates to overspending of voted funds (R3,7 million) during the 2013/14 financial due to the State Funeral of the former President and overspending of voted funds (R700 000) during the 2014/15 financial year due to the restructuring of Cabinet whereby the former Ministry of Communications was established on the Vote of the GCIS while no budget was allocated. The GCIS appeared before the SCOPA in September 2023 to table the two matters for consideration. The department awaits the SCOPA resolutions in order to remove the matters from the Annual Report.

1.4. Additional disclosure relating to material losses in terms of the PFMA of 1999 Section 40(3)(b)(i) &(iii)

a) Details of current and previous year material losses through criminal conduct

Material losses through criminal conduct	2023/2024	2022/2023
	R'000	R'000
Theft	28	41
Other material losses	8	34
Less: Recovered	-	-
Less: Not recovered and written off	-	8
TOTAL	36	83

All the cases were reported to the Theft and Loss Control Officer who conducted investigations and made submissions to the Theft and Losses Committee. After deliberations, the Theft and Losses Committee concluded by approving the write-off of the losses against the budget of the department.

b) Details of other material losses

Nature of other material losses	2023/2024	2022/2023
	R'000	R'000
Damage to rented vehicle	6	12
Flight No show	2	8
Salary over payment	-	14
TOTAL	8	34

Include discussion here where deemed relevant and criminal or disciplinary steps taken by the institution.

c) Other material losses recovered

Nature of losses	2023/2024	2022/2023
	R'000	R'000
(Group major categories, but list material items)	-	-
TOTAL	-	-

Include discussion here where deemed relevant.

d) Other material losses written off

Nature of losses	2023/2024	2022/2023
	R'000	R'000
Debts written-off		8
TOTAL		8

No debts were written-off during the 2023/24 financial year.

2. LATE AND/OR NON-PAYMENT OF SUPPLIERS

Description	Number of invoices	Consolidated Value
		R'000
Valid invoices received	5 049	260 029
Invoices paid within 30 days or agreed period	4 823	240 467
Invoices paid after 30 days or agreed period	226	19 562
Invoices older than 30 days or agreed period (unpaid and without dispute)	0	0
Invoices older than 30 days or agreed period (unpaid and in dispute)	0	0

By the end of the financial year, 5 049 invoices to the value of R260,029 million had been processed. Of these, 4 823 invoices to the value of R240,467 million were paid within 30 days, resulting in a payment rate of 95.5% versus the 100%. The invoices processed outside 30 days amounted to R19,562 million (226 invoices) were investigated and reported. The department has an internal control system in place for investigation of invoices paid outside 30 days and assessment of documented reasons thereof.

The department has experienced capacity challenges in the payment and order creation area of responsibility (logistics management) due to the moratorium that was placed on filling of vacant posts for an extended period of time as a result of the restriction on hiring vacant positions. Owing to financial restrictions, the positions remained vacant at the conclusion of the fiscal year 2023/24. In addition to the personnel shortfall, financial systems were unavailable owing to month-end and year-end closures, intermittent problems, migration to Office365, and inaccessibility of financial systems outside the LAN/WAN environment, resulting in processing time loss.

The department has also implemented an ITS to improve efficiencies, however, the system is still not yet fully implemented as it is still at its infancy phase with teething problems. With the migration of emails to Microsoft Office 365, there were compatibility difficulties and interface issues with the Invoice Tracking System, which resulted in the department not receiving any invoices from service providers for a month, despite the fact that the invoices were sent by suppliers. As no alerts were received, the department was unable to establish which suppliers had submitted invoices, and the majority of these were discovered through supplier inquiries. This contributed to an increase in the number of invoices not paid within 30 days in the 2023/24 financial year (226 invoices versus 57 invoices in the 2022/23 financial year). As part of the digital transformation, the department also improved its e-requisition system in the 2023/24 financial year.

The ITS was integrated with the e-Requisition system to increase efficiency, assure business continuity, and improve workflows and electronic record keeping of commitments and payments. As both systems were in their infancy phase, there were instabilities and time delays within the processes/ workflows which hampered timely payment processing. It is expected that as the systems become more stable, efficiency in this area would increase, potentially surpassing the present performance of 96% invoice payment turnaround time. The average number of working days per month throughout the year under review was 13 days. During the 2023/24 financial year, the total processing days lost due to system downtimes and holidays (excluding weekends) were 25 days and 16 hours.

3.

SUPPLY CHAIN MANAGEMENT

3.1. Procurement by other means

Project description	Name of supplier	Type of procurement by other means	Contract number	Value of contract Rand value
Return of Earnings (ROE)	Gagasi FM; Mediamark; MSG; Primedia Broadcasting; SABC; Motswako; MSG Group Sales; United Station.	Buying of media space	314/2022/2023	R8,792,367.76
DOT 2023 Easter Road Safety Campaign	KwaZulu-Natal: Umgungundlovu; Hit FM; Izwi Lomzansi; GNCR, Icora FM; Abusekho Ubunzima; Inanda FM; KZN FM; Megazone, North Coast Radio; Nqubeko FM; Pongolo Radio; Radio Khwezi; Maputaland Radio. Eastern Cape: Alfred Nzo; Ekhephini FM; IFM; Ingwane FM; Inkonjane FM; Nkqubela FM; Oasis FM; Isajonisi, Vukani FM; Kumkani FM. Gauteng: Capital Live; Commuter FM; Impact 103; Rainbow Community Radio; TUT; Westbury Community Radio FM; 90.6 FM; Ekurhuleni. Western Cape: Helderberg FM; Namakwaland; Radio 786; Radio Atlantis; Cape Pulpit; Heartbeat; WRFM; Whalecoast; FMR, 7441 FM; MFM. Mpumalanga: Bushbuckridge FM; Kanyamazane FM; Moutse FM; RFM; Radio Alpha. Limpopo: Moletsi; JouRadio. North West: Bokone Bophirima; Life FM; Ratlou FM; Mmabatho FM; Radio Mafisa. Free State: Koepel. Northern Cape: Ulwazi; Revival; Riverside; Kaboesna.	Buying of media space	001/2023/2024	R252,000.00
DOJ Recruitment Week 14	Media24, Fundudzi Media	Buying of media space	002/2023/2024	R114,450.30
Realignment of Deeds Office II	Media24	Buying of media space	003/2023/2024	R87,805.54
N/A	Revival FM	Buying of media space	004/2023/2024 (A)	R35,000.00
Promoting the right of access to information	Isajonisi; LA FM; Link; Ngqushwa; UCR; Vukani; GNCR; Hit FM; Izwi Lomzansi; Megazone; Nqubeko; Radio Khwezi; Ukhahlamba; Umgugundlovu; KSFM; Metsimaholo; Commuter FM; Ekurhuleni; Eldos; Impact; Lekoa; Mams; Radio Pulpit; Blouberg; FM; Mokopane; Mphahlele; Vision; Inakekelo; Kanyamazane; Mash; Mash FM; Moutse FM; RFM; Voice of Hope; Voice of Community; Revival; Riverside; Ulwazi; Life FM; Ratlou; Mahikeng; Radio Mafisa; 7441; Eden; FMR; Heartbeat; Helderberg; Radio 786; Radio Atlantis; Whalecoast.	Buying of media space	004/2023/2024 (B)	R288,000.00
RTMC Recruitment Week 14	Arena Holdings	Buying of media space	005/2023/2024	R35,552.25
DHET Recruitment Week 14	Arena Holdings	Buying of media space	006/2023/2024	R79,005.00
DOJ Recruitment Week 16	Arena Holdings	Buying of media space	007/2023/2024(B)	R90,065.70

PLL Free State Community Radio Campaign for Freedom Month, Workers Month, Youth Month, Mandela Month, Women's Month, GBV Month, Tourism Month and Heritage Month.	Free State FM, Setsoto FM	Buying of media space	007/2023/2024(A)	R58,800.00
DMV Department Services (Freedom Month)	Eastern Cape: Alfred Nzo; Ekhephini Community Radio; Engcobo FM; IFM; Ingwane FM; Inkonjane Community Radio; Isajonisi Youth Radio; Kouga; LA FM; Link FM; Ngqushwa FM; Vukani Community Radio. KwaZulu-Natal: Abusekho Ubunzima; GNCR; Harry Gwala; Nqubeko Radio; Maputaland Radio; Hit FM; ICORA; Inanda; Izwi Lomzansi; Megazone FM; NN Community Radio; Radio Khwezi; Radio Sunny South FM; Rise FM; Siyathuthuka; Ukhahlamba; Pongola. Gauteng: Commuter; Deep South; Lekoa; Mams; Pheli; Poort; Sedibeng; Tshwane; Impact; Radio Pulpit; Rainbow FM; Westbury. Western Cape: Eden; Heartbeat; MFM; Namkwaland; Overberg; Radio 786; Radio Atlantis; Radio KC; WRFM; Whalecoast; Helderberg; Cape Pulpit. Mpumalanga: Bushbuckridge; Ligwa; Kanyamazane; Voice of Community; RFM; Radio Alpha. Limpopo: Blouberg; JouRadio FM; Makhado; Tubatse; Seco; Waterberg; Botlokwa; Mphahlele FM; Mokopane; Mohodi FM; Vision/Don't blame God. North West: Bojanala FM; Mahikeng; Life; Pulse; Modiri; Mmabatho FM; Ratlou FM; Radio Mafisa. Free State: KSFM.	Buying of media space	008/2023/2024	R616,000.00
DMV-Department Services (Freedom Month)	Primedia Broadcasting	Buying of media space	009/2023/2024	R354,359.52
DHS-Policy Changes to accelerate housing delivery campaign	Eastern Cape: Kumkani Community Radio; Ingwane FM; Inkonjane Community Radio. KwaZulu-Natal: GNCR; Nqubeko Radio; Maputaland Radio; Hit FM; Abusekho Ubunzima; Vibe FM. Gauteng: Impact; Radio Pulpit; Rainbow FM; Westbury. Northern Cape: Revival; Radio NFM. Western Cape: Whalecoast; Helderberg; Cape Pulpit. Mpumalanga: Inakekelo; Kanyamazane; Moutse; RFM; Radio Alpha. Limpopo: Zebediela FM; Mphahlele FM; Mokopane; Mohodi FM; Vision/Don't blame God. North West: Pulse FM; Bojanala FM; Ratlou FM; Radio Mafisa. Free State: KSFM; Vuka FM.	Buying of media space	013/2023/2024	R272,000.00
PLL Western Cape Budget Vote Outside Broadcasting Prince Albert	Heartbeat FM	Buying of media space	014/2023/2024	R23,000.00
UIF benefits campaign	Primedia Broadcasting; Arena Holdings; Media24; Fundudzi Media; Mediamark; United Stations; GH Media; MSG Sales; YFM; Motswako Media; Etv; eNCA; DSTv; SABC.	Buying of media space	015/2023/2024	R5,707,693.74

Recruitment Campaign	Arena Holdings	Buying of media space	016/2023/2024	R47,403.00
Community radio slots; to create awareness on the Freedom Month, Child Protection Week, Youth Month, GBV and job creation.	Imbokodo FM; Vibe FM; Intokozo FM; Good News Comm Radio; Harry Gwala FM; Nqubeki FM; Ukhahlamba FM; Ugu Youth Radio; Hit Media FM; North Coast Radio; Uthungulu Radio; Abusekho Ubunzima; Maputlaland Community Radio.	Buying of media space	017/2023/2024	R97,260.10
DHS-Launch of Maitland mews social housing campaign	SABC	Buying of media space	018/2023/2024	R402,500.00
Notice and Gazettes Week 16	Arena Holdings	Buying of media space	019/2023/2024	R59,512.50
Budget Vote	Eastern Cape: Alfred Nzo; Ekhephini Community Radio; Engcobo FM; Inkonjane Community Radio; Isajonisi Youth Radio; Nkqubela FM; Ngqushwa FM; Vukani Community Radio. KwaZulu-Natal: Abusekho Ubunzima; GNCR; Nqubeko Radio; Maputaland Radio; Hit FM; Izwi Lomzansi; Megazone FM; Siyathuthuka; Uthungulu; Umgungundlovu; Nqubeko; Pongola. Gauteng: Commuter; Deep South; Ekurhuleni; Pheli; Poort; Impact; Radio Pulpit; Rainbow FM; Westbury. Northern Cape: Kaboesna; Radio NFM; Riverside; Revival; Ulwazi. Western Cape: 7441; Eden; MFM; Namkwaland; Overberg; Radio 786; Radio Atlantis; WRFM; Whalecoast; Helderberg; Westcoast. Mpumalanga: Kanyamazane; Inakekelo; Mash; Radio Alpha. Limpopo: Blouberg; JouRadio; Tubatse; Botlokwa; Masemola; Mokopane; Mohodi FM; Radio Turf. North West: Bojanala FM; Life; Pulse; Madibogo; Mmabatho FM; Ratlou FM; Radio Mafisa. Free State: KSFM; Vukani.	Buying of media space	020/2023/2024	R488,000.00
Budget Vote 2023 campaign	Arena Holdings, Media24, Brand Edge Media Advertising Services (BEMAS)	Buying of media space	021/2023/2024	R668,391.00
Transport Budget Vote	SABC, DStv Media Sales	Buying of media space	022/2023/2024	R684,545.55
Budget Vote Month (Affordable Housing campaign)	MSG Group Sales, Primedia Broadcasting, SABC	Buying of media space	024/2023/2024 (A)	R506,142.51
Presidential Imbizo radio interviews and live reads cape winelands district municipality from 16-19 may 2023	Paarl FM, WRFM (Witzenberg)	Buying of media space	024/2023/2024 (B)	R12,000.00
UIF benefits campaign	Arena Holdings, BEMAS, ESAT TV, Media24	Buying of media space	025/2023/2024	R284,429.22

UIF benefits campaign community radio	Eastern Cape: Ekhephini FM; Ingwane FM; Sajonisi Youth Radio; Ngqushwa; Oasis; Vukani; Nkqubela FM. KwaZulu-Natal: Abusekho Ubunzima; Hit; Inanda; Izwi Lomzansi; Maputaland Radio; Megazone FM; North Coast Radio, Nqubeko; Radio Sunny South; Ukhahlamba Radio, Uthungulu youth radio. Gauteng: Commuter; Deep South; Pheli; Poort; Ekurhuleni; Lekoa; EK; Impact; TUT; Rainbow FM; Westbury. Northern Cape: Kaboesna; Revival; Ulwazi. Western Cape: MFM; 7441; Cape Pulpit; Eden; Radio NFM; Helderberg; Radio Atlantis; Radio Namakwaland; Overberg; Radio 786; WRFM; Whalecoast; Radio West Coast; Mpumalanga: Bushbuckridge; Inakekelo; Kanyamazane; Mash; RFM. Limpopo: JouRadio; Radio Turf; Botlokwa; Blouberg; Zebediela Community; Mokopane; Moletsi FM; Makhado; Mohodi; Vision. North West: Bojanala; Life FM; Mahikeng; Mmabatho FM; Pulse; Madibogo; Star FM. Free State: KSFM.	Buying of media space	026/2023/2024	R414,000.00
Return of Earnings 2022 (Digital screens in malls)	Provantage, Placement, Haynow, Mandisi Ads, Outsmart	Buying of media space	027/2023/2024	R2,117,281.00
Recruitment Campaign	Media24 and Fundudzi Media	Buying of media space	028/2023/2024	R45,177.75
Arena Holdings	Arena Holdings	Buying of media space	029/2023/2024	R63,204.00
Champion Trees	Community Newspaper Initiative and Kwanza Communications	Buying of media space	030/2023/2024	R104,312.94
SAPS Recruitment	Arena Holdings, Media24 and Fundudzi Media	Buying of media space	031/2023/2024	R107,640.00
Budget Vote - Community Radio	Eastern Cape: Inkonjane Community Radio; Isajonisi Youth Radio; Nkqubela FM. KwaZulu-Natal: Abusekho Ubunzima; Megazone FM; Gauteng: Ekurhuleni; Lekoa; Eastwave Radio; EK; Impact, Radio Pulpit; Rainbow FM; Star FM. Northern Cape: Radio NFM. Western Cape: MFM; Overberg; Radio 786; WRFM; Whalecoast; Radio West Coast; Namakwaland; Radio Zibonele. Mpumalanga: Inakekelo; Ligwa FM; RFM; Radio Alpha. Limpopo: Radio Turf; Zebediela Community; Mokopane; Moletsi FM; Mphahlele FM. North West: Life FM. Free State: Metsimaholo.	Buying of media space	032/2023/2024	R284,000.00
NEMA Measurements Tool	Arena Holdings	Buying of media space	033/2023/2024	R15,525.00
Small-scale fishers	BEMAS	Buying of media space	034/2023/2024	R168,963.32

Upgrade currency	Ekhephini FM; Engcobo FM; Ingwane FM; Inkonjane; Kumkani FM; Link FM; Ngqushwa; Nkqubela FM; Oasis FM; Sanjonisi Youth Radio; UCR; Abusekho Ubunzima; Hit FM; ICORA; Inanda; Izwi Lomzansi; KZN FM; Maputaland Radio; Megazone FM; Newcastle FM; North Coast Radio; Pongola FM; Radio Khwezi; Radio Sunny South; Ukhahlamba Community Radio; Umgungundlovu FM; Uthungulu Youth Radio; Zululand FM; Cummuter FM; Eastwave; Ekurhuleni, Impact FM; Mamas FM; Pheli FM; Poort FM; Rainbow FM; Sedibeng; Star FM; TUT; Westbury; Revival; 7441; Cape Pulpit; Eden FM; Heartbeat FM; Hedelberg FM; MFM; Radio 786; Radio Atlantis; Radio Namakwaland; Radio West Coast; Whalecoast FM; WRFM; VOC; Bushbuckridge Radio; Inakekelo FM; Kanyamazane; Ligwa FM; Mash FM; Moutse; RFM; Radio Alpha; Blouberg FM; JouRadio; Makhado FM; Modiri FM; Mokapane FM; Moletsi FM; Radio Turf; Waterberg 92,8; Zebediela FM; Bojanala FM; Bokone-Bophirima; Life FM; Mmabatho FM; Modiri FM; Radio Mafisa; KSFM; Metsimoholo.	Buying of media space	035/2023/2024	R869,000.00
Relaunch of WEMESA	SABC	Buying of media space	036/2023/2024	R322,000.00
SAPS Recruitment	Fundudzi Media, Media24, BEMAS	Buying of media space	037/2023/2024	R130,442.20
May Month Advertorials	CTP, Media24, <i>Vuk'uzenzele</i> , BEMAS	Buying of media space	038/2023/2024	R652 037,49
GCIS - Government priority campaigns 2023/24 (Community TV)	<i>Vuk'uzenzele</i> ; Cape Town TV; Zallywood (Tshwane TV); 1KZN Media House (1KZN); Mpuma Kapa TV.	Buying of media space	039/2023/2024	R2 365 323,6
GCIS - Government priority campaigns 2023/24 (Commercial radio)	Motswako Media; SABC Radio; United Stations; MSG Sales; GH Media Group.	Buying of media space	040/2023/2024	R6,512,960.00
DFFE-Champion Tree	Mkhondo; Radio MFM; New Voice Media Group; Vision; Voice of Hope; Moutse; Inakekelo; Radio Alpha; Eden.	Buying of media space	041/2023/2024	R54,000.00
DHET-Recruitment Week 22	Arena Holdings	Buying of media space	042/2023/2024	R511,952.40

GCIS priority campaign 2023/24-Community Radio	Eastern Cape: Kouga. KwaZulu-Natal: Abusekho Ubunzima; Hit FM; Megazone; NN Community; North Coast Radio; Nqubeko; Phongola; Rise. Gauteng: Ekurhuleni; Lekoa; Eastwave Radio; Commuter FM; Mams FM; Impact Radio; Radio Pulpit; Rainbow FM; TUT; Capital live; Pheli FM. Northern Cape: Radio Kaboesna; Radio Riverside. Western Cape: MFM; Overberg; Radio 786; WRFM; Whalecoast; Radio West Coast; Namakwaland; Eden; Helderberg; 7441 FM; Cape Pulpit; Voice of the Cape. Mpumalanga: Mash; Ligwa FM; Rise; Kanyamazane Community Radio; Radio Alpha. Limpopo: Radio Turf; Tubatse; Mokopane; JouRadio; Makhado; Masemola; Mohodi; Mphahlele FM. North West: Bojanala; Mmabatho FM; Modiri; Pulse; Radio Mafisa. Free State: Metsimaholo; KSFM.	Buying of media space	043/2023/2024	R1,196,000.00
Presidential Employment Stimulus Programme (PESP4)	Arena Holdings, Media24, BEMAS, ESAT TV	Buying of media space	044/2023/2024	R277,660.07
Tender Notice	Arena Holdings, Media24	Buying of media space	045/2023/2024	R41,641.50
SAPS SMS Recruitment Week 21	Arena Holdings, Fundudzi Media and Media24	Buying of media space	046/2023/2024	R218,900.00
DOJ Recruitment 2023_2024	Fundudzi Media and Media24	Buying of media space	047/2023/2024	R45,177.75
Public Education and Awareness 2023/24 (Youth Month)	Fundudzi Media and <i>Vuk'uzenzele</i>	Buying of media space	048/2023/2024	R523,690.80
Consumer Education	Inanda FM, Izwi Lomzansi, Sajonisi, UCR, Ligwa, Voice of Hope	Buying of media space	049/2023/2024	R326,000.00
Presidential Employment Stimulus Programme (Community Radio)	Northern Cape: Radio NFM; Omolemo Trust (Revival FM); Ulwazi FM. Mpumalanga: Bushbuckridge; Inakekelo FM; Kanyamazane; Ligwa FM; Radio Alpha; RFM. North West: Aganang FM; Kgatleng FM; Mahikeng FM; Mafisa FM; Mmabatho FM; Pulse F; Ratlou FM. Free State: KSFM; Metsimaholo.	Buying of media space	050/2023/2024	R108,000.00
Community Youth Dialogue in Bergville	Nqubeki Community Radio; Hit FM; Inanda FM; Maputaland FM; Megazone FM; NN Community; North Coast Radio; Nqubeko FM; Radio Khwezi; Radio Sunny South; Siyathuthuka FM; Abusekho Ubunzima; Rise FM; Izwi Lomzansi.	Buying of media space	051/2023/2024	R162,000.00
Operation Vala Zonke	SABC	Buying of media space	052/2023/2024	R391,000.00
DMV Audit Committee_ Recruitment	Arena Holdings, Media24, BEMAS, <i>Mail & Guardian</i>	Buying of media space	053/2023/2024	R210,328.56
Anti-Corruption Campaign	<i>Vuk'uzenzele</i>	Buying of media space	054/2023/2024	R108,922.50
Aliwal Shoal Public Notice	Arena Holdings, Media24, <i>Vuk'uzenzele</i>	Buying of media space	055/2023/2024	R145,065.00
Public Education and Awareness 2023/24 (Lion Hunting Exit Programme)	CTP, Media24, Kwanza Communication, Mediamark, United Stations and SABC.	Buying of media space	056/2023/2024	R1,133,479.04

Shark Marine Biodiversity Plan	Arena Holdings, Media24, Fundudzi Media	Buying of media space	057/2023/2024	R85,905.00
Recruitment Re-Enlistment of Member (2023)	Arena Holdings and Media24	Buying of media space	058/2023/2024	R81,627.00
Recruitment Week 27 (2023)	Arena Holdings and Media24	Buying of media space	059/2023/2024	R61,220.25
Call for Nomination	Media24	Buying of media space	060/2023/2024	R65,025.00
Call for Nomination	Arena Holdings and Media24	Buying of media space	061/2023/2024	R176,456.00
Recruitment Week 23	Arena Holdings	Buying of media space	062/2023/2024	R79,005.00
Community radio usage for DDM Imbizo	Moutse, Sekhukhune, Tubatse	Buying of media space	063/2023/2024	R11,800.00
ERRP, GBV, Anti-Corruption, 30 Years of Democracy and the DDM campaigns	Radio Riverside, Radio NFM, Ulwazi FM, Revival (Omolemo Trust)	Buying of media space	063/2023/2024 B	R97,605.00
CSPS-KZN Community Safety follow-up campaign	Inanda FM, Izwi Lomzansi	Buying of media space	064/2023/2024	R12,000.00
Housing the Nation Campaign	eTV and ESAT TV	Buying of media space	065/2023/2024	R854,496.00
Return of Earnings 2022 (Digital Screens-Roadside)	Alive Advertising; Bulldog Ads; Esona; Outdoor Network; Platinum Media; Placement Media; Reveel; Tractor Outdoor; XIB Trend Project; Visual Advertising and Network X.	Buying of media space	066/2023/2024	R4,524,029.00
Budget Vote	Eastern Cape: Alfred Nzo; Isihanosi; Kouga; Kunmkani; Link Ngqushwa; Oasis. KwaZulu-Natal: Abusekho Ubunzima, GNCR, Harry Gwala; Hit FM; Inanda FM; Megazone; NN Community; Nqubeko; Pongola; Radio Khwezi; Ugu Youth; Umgungundlovu. Gauteng: EK; Ekurhuleni; Lekoa; Eastwave Radio; Commuter; Pheli FM; Impact; Radio Pulpit; Rainbow FM; Star. Northern Cape: Radio Kaboesna. Western Cape: Overberg; Radio 786; WRFM; Namakwaland; Helderberg; 7441 FM. Mpumalanga: Mkhondo; Ligwa FM; Rise FM; Radio Alpha; RFM. Limpopo: Radio Turf; Tubatse; Moletsi; JouRadio; Makhado; Mphahlele FM. North West: Bojanala, Kgatleng; Life Broadcasting; Vaaltar; Ratlou; Modiri; Pulse; Radio Mafisa. Free State: Metsimaholo; KSFM and Vuka.	Buying of media space	067/2023/2024	R832,000.00
GCIS priority campaign 2023/24-Community Radio Addendum	Engcobo FM; Isajonisi; Link; Ngqushwa FM; Nkqubela FM; Oasis FM, GNCR; Icora FM; Inanda FM; Izwi Lomzansi; Radio Khwezi; Umgungundlovu; Overberg; Heartbeat; Vuka FM; Bushbuckridge; Inakekelo FM; Mkhondo; Moutse; Don't blame God Ministry; Blouberg; Zebediela FM; Kgatleng FM; Life FM; Madibogo/Ratlou FM.	Buying of media space	068/2023/2024	R364,000.00
Jobs Fair-Thohoyandou	SABC and MSG Group Sales	Buying of media space	069/2023/2024	R400,531.78
Free State BRICS Roadshow	United Stations	Buying of media space	070/2023/2024	R104,646.09

Employment Equity amendments and roadshows (2023)	Arena Holdings, BEMAS and Media24	Buying of media space	071/2023/2024	R480,931.90
External Bursary Scheme Advert	Arena Holdings (<i>Sowetan</i>), Media24 (<i>Daily Sun</i>), Fundudzi Media (<i>Sunday World</i>), Arena Holdings (<i>TimesLive</i>) and Media24 (<i>News24</i>).	Buying of media space	072/2023/2024	R265,337.00
Justice Recruitment Week 29 (2023)	Fundudzi Media and Media24	Buying of media space	073/2023/2024	R45 177.75
Assessment Protocol for Cape Vultures	Arena Holdings	Buying of media space	074/2023/2024	R17 595.00
NPA Tender Notice Week (2023)	Arena Holdings and Media24	Buying of media space	075/2023/2024	R 38 865.40
GCIS - government priority campaigns 2023/24	SABC	Buying of media space	076/2023/2024	R7,000,000.00
Women's Month 2023 Campaign	SABC TV and Radio	Buying of media space	077/2023/2024	R 997 987.25
Visit by DRC Minister of Transport	SABC	Buying of media space	078/2023/2024	R1,146,067.00
Appointment of Audit Committee (Recruitment)	Arena Holdings	Buying of media space	079/2023/2024	R98,756.25
BRICS Ministers' Meeting	SABC	Buying of media space	080/2023/2024	R322,000.00
DHS - Multimedia Campaign 2023	Mediamark, MSG Group Sales, Primedia Broadcasting, SABC Radio and SABC TV	Buying of media space	081/2023/2024	R5,903,614.13
Justice Recruitment Week 2023-24 Week 31	Arena Holdings	Buying of media space	082/2023/2024	R35,552.25
SAPS Recruitment Week 29 (2023)	Fundudzi Media	Buying of media space	083/2023/2024	R26,013.00
Public Notice and Gazette (Amendments of Wild Abalone Regulations)	Arena Holdings, Media24 and Fundudzi Media and <i>Vuk'uzenzele</i>	Buying of media space	084/2023/2024	R103,212.60
Recruitment Week 30	Arena Holdings, <i>Mail & Guardian</i> , Fundudzi Media and Media24 and <i>Vuk'uzenzele</i>	Buying of media space	085/2023/2024	R166,284.36
Public Notices and Gazettes (Exclusion of Waste Streams)	Arena Holdings, Media24 and <i>Vuk'uzenzele</i>	Buying of media space	086/2023/2024	R177,220.00
Public Education and Awareness 2023/24 (Women's Month)	Media24	Buying of media space	087/2023/2024	R32,775.00
Public and gazettes (NEMA draft Appeal regulations)	Arena Holdings, Fundudzi Media, Media24, <i>Mail & Guardian</i> and <i>Vuk'uzenzele</i>	Buying of media space	088/2023/2024	R122,946.60
Justice Recruitment Week 32 (2023)	Fundudzi Media and Media24	Buying of media space	089/2023/2024	R45 177.75

GCIS KwaZulu-Natal Office: Community radio slots to create awareness on the annual Thusong Service Centre Week, food security, Heritage Month, Tourism Month, Women’s Month, GBVF, economic empowerment, men’s health, male circumcision.	Izwi Lomzansi; Ntokozo FM; Inanda FM; Good News Community FM; Nqubeko Radio; Radio Sunny South; Icora FM; Uthungulu Youth Radio; North Coast Radio; Hit FM; Community Radio; Rise FM; Khwezi FM; Pongola FM; Nongoma FM; Nguna FM; Harry Gwala FM and uMgungundlovu FM.	Buying of media space	090/2023/2024	R147,849.15
RTMC-Recruitment Week 33	Arena Holdings	Buying of media space	091/2023/2024	R35,552.25
Public Notices Gazette (National Environmental Management Protected Areas Act)	Arena Holdings and <i>Vuk’uzenzele</i>	Buying of media space	092/2023/2024	R34,281.60
DOJ Recruitment (Information Regulator)	Arena Holdings and Media24	Buying of media space	093/2023/2024	R202,754.00
PLL Gauteng community radio programme to create awareness of economic opportunities, GBVF and anti-corruption	Commuter, Cosmo, Impact, Pheli, Rainbow, Thetha and Umphakathi	Buying of media space	094/2023/2024	R99,663.00
Public Education and Awareness 2023/24 (Arbor Month 2023)	Motswako Media, MSG Group Sales, SABC, SABC Radio and SABC TV	Buying of media space	095/2023/2024	R1,435,665.75
GCIS Recruitment	Arena Holdings, Media24, Fundudzi Media and <i>Vuk’uzenzele</i>	Buying of media space	096/2023/2024	R127,460.75
SAPS Recruitment Week 32	Arena Holdings, Fundudzi Media, <i>Mail & Guardian</i> , Media24 and <i>Vuk’uzenzele</i>	Buying of media space	097/2023/2024	R188,959.50
Online Service-Motor Vehicle Licence Disc Renewal	Arena Holdings, BEMAS, ESAT TV and Media24	Buying of media space	098/2023/2024	R249,999.93
Tender Notice	Media24 and Arena Holdings	Buying of media space	099/2023/2024	R38,865.40
The Kromhoek Housing Handover and Imbizo	Harry Gwala FM	Buying of media space	100/2023/2024	R35,000.00
SARB-Upgrading Currency	Gagasi FM	Buying of media space	101/2023/2024	R209,863.00
Marriage Bill	Eastern Cape: Alfred Nzo; Inkonjani; Ultra Community Radio. KwaZulu-Natal: Izwi Lomzansi; Radio Khwezi; Nongoma; Maphuthaland. Gauteng: Lekoa; Vaal FM; Thetha; Umphakathi FM. Mpumalanga: Nlomazi FM; Moutse; Mkhondo; Inakekelo; Radio Bushbuckridge. Limpopo: Vembe FM; Blouberg; Mohodi FM. North West: Pulse; Star FM. Free State: KSFM and Vuka.	Buying of media space	102/2023/2024	R176,000.00
Mass Campaign (National Commemoration Day 2023)	Media24, Fundudzi Media, SABC Radio and SABC TV	Buying of media space	103/2023/2024	R907,703.87

Interviews and live reads for different campaigns	Heartbeat FM; Whale Coast; Radio 786; Radio Atlantis; WRFM; LG Projects; Radio Namakwaland; Tambo Radio; Radio Helderberg; 7441 FM; Radio West Coast.	Buying of media space	104/2023/2024	R165,000.00
Recruitment Week 35	Arena Holdings and <i>Vuk'uzenzele</i>	Buying of media space	105/2023/2024	R48,532.95
Mall Activations Community Radio	Highway Radio; Hit FM; Inanda FM; Izwi Lomzansi; Maputaland; Megazone; Nongoma FM; Radio Sunny South; Rise FM; GNCR; KZN; Pongola FM; Radio Khwezi; Umgungundlovu FM; Uthungulu and Zululand.	Buying of media space	106/2023/2024	R125,197.30
ICVPS	<i>Vuk'uzenzele</i>	Buying of media space	107/2023/2024	R23,076.80
Recruitment	Arena Holdings	Buying of media space	108/2023/2024	R35,552.25
Employment Equity 2023	Arena Holdings, BEMAS, Media24 and <i>Vuk'uzenzele</i>	Buying of media space	109/2023/2024	R549,204.59
Malls Activation	GH Group and SABC	Buying of media space	110/2023/2024	R562,504.50
Heritage Month Campaign 2023	SABC TV, SABC Radio and GH Media	Buying of media space	111/2023/2024	R998,093.00
Government priorities' campaigns 2023/24	Red October, Renafela	Buying of media space	112/2023/2024	R349,976.15
Public Notices and Gazettes (Protected Areas Act)	Arena Holdings, Media24 and <i>Vuk'uzenzele</i>	Buying of media space	113/2023/2024	R73,956.60
Public Notices and Gazettes (Renewal Energy Development Zones)	Arena Holdings, Media24 and <i>Vuk'uzenzele</i>	Buying of media space	114/2023/2024	R55,467.44
Community Radio Campaigns for Transport Month, GBVF, ERRP, 16 Days of Activism, Disability Month, World AIDS Day messages, Arrive Alive messages, safer holidays, Back to School, SoNA and Human Rights messages	CUT FM and QwaQwa FM	Buying of media space	115/2023/2024	R45,600.00

Updated Currency 2nd Phase	Alfred Nzo; Ekhephini; Engcobo FM; IFM; Ingwane FM; Sajonisi FM; King Fisher FM; Link FM; Ngqushwa FM; Vukani FM; GNCR, Hit FM; Maputaland; Megazone; NN Community Radio; North Coast Radio; Nqubeko FM; Radio Khwezi; Umgungundlovu; Vibe FM; Capital Live; Ekurhuleni; Eastwave; Impact FM; Lekoa FM; Rainbow FM; Radio Kaboesna; Revival FM; 7441 FM; FMR; Helderberg; Namakwaland; Radio 786; Overberg; Radio Atlantis; Voice of the Cape; West Coast; Whale Coast; WRFM; Stellenbosch University; Christen Network; Media; Moutse; RFM; Radio Alpha; Botlokwa; JouRadio FM; Mohodi FM; Mokopane FM; Moletsi FM; Radio Turf; Sekgosese FM; Sekhukhune FM; Vision FM; Tubatse FM; Bojanala FM; Bokone Bophirima; Life FM; Mahikeng FM; Modiri FM; Pulse FM; KSFM.	Buying of media space	116/2023/2024	R177,000.00
Tender Notice	Media24, Arena Holdings	Buying of media space	117/2023/2024	R41,641.50
Public Education and Awareness (Waste Management)	Kaqala Media, Highbury Media, Media24, E SAT TV	Buying of media space	118/2023/2024	R328,042.10
Information Regulator	SABC	Buying of media space	119/2023/2024	R97,037.00
SASSETA Recruitment	Arena Holdings	Buying of media space	120/2023/2024	R35,552.25
Call for Nomination	Arena Holdings	Buying of media space	121/2023/20224	R97,980.00
October Transport Month 2023	ETV and SABC	Buying of media space	122/2023/2024	R1,398,740.00
Public Notice and Gazette (Mediators and Arbitrators)	Arena Holdings, Media24 and <i>Vuk'uzenzele</i>	Buying of media space	123/2023/2024	R187,144.32
Full-time bursaries 2024	Arena Holdings, Media24, Fundudzi Media and <i>Vuk'uzenzele</i>	Buying of media space	124/2023/2024	R359,131.52
Environmental Assessment practitioners	Arena Holdings, <i>Vuk'uzenzele</i>	Buying of media space	125/2023/2024	R54,721.00
Conservation of lions	Arena Holdings, Media24	Buying of media space	126/2023/2024	R107,433.00
Top regulations	Arena Holdings, Media24 and <i>Vuk'uzenzele</i>	Buying of media space	127/2023/2024	R396,972.80
Reducing food losses and waste	Arena Holdings, Media24 and <i>Vuk'uzenzele</i>	Buying of media space	128/2023/2024	R113,965.20
Recycling Littering Campaign	Creamer Media, ESAT TV, Highbury Media, Media24	Buying of media space	129/2023/2024	R348,115.35
AGM	Media24	Buying of media space	130/2023/2024	R25,668.00
Recruitment	Arena Holdings	Buying of media space	131/2023/2024	R252,816.00
DDM	Alfred Nzo; Ekhephini; Engcobo FM; Ingwane FM; Isanjonisi FM; Kumkani FM; Ngqushwa FM; Nkqubela FM; Oasis FM.	Buying of media space	132/2023/2024	R315,000.00
National Forest Act	Media24	Buying of media space	133/2023/2024	R67,620.00

Information Regulator	Isanjonisi FM; Nkqubela FM; IFM; Inkonjane; Oasis FM; Ekhephini FM; Link FM; Vukani FM; Alfred Nzo; Megazone; Nqubeko FM; North Coast Radio; GNCR; Maputaland; Harry Gwala; Hit FM; Pongola FM; Ukhahlamba FM; Izwi Lomzansi; Radio Khwezi; Capital Live; Commuter FM; Eastwave; Ekurhuleni; Eldo FM; Impact FM; Pheli FM; Radio Pulpit; Rainbow FM; Sedibeng; Vaal; Westbury Revival; Kaboesna; Riverside; Radio NFM; Ulwazi; 7441 FM; Atlantis; Helderberg; MFM; Namakwaland; Overberg; Radio 786; VoC; Whalecoast; WRFM; FMR; BBR; BCR; Kanyamazane; Ligwa FM; Mash FM; Mkhonodo; Moutse; RFM; Botlokwa FM; Makhado FM; Mohodi FM; Radio Turf; Sekhukhune FM; Thabantsho FM; Tubase FM; Zebediela FM; Aganang FM; Bojanala FM; Life FM; Radio Mafisa; Mmabatho FM; Pulse FM; Ratlou FM; Star FM; kSFM; CUT; QwaQwa; Vuka FM.	Buying of media space	134/2023/2024	R228,000.00
Communication Service Agency	Commuter FM, Cosmo, Impact Radio, Pheli FM, Rainbow, Thetha and Umphakathi FM.	Buying of media space	135/2023/2024	R128,688.00
National Priority Campaigns	Heartbeat FM; Eden FM; Whale Coast FM; Radio 786; Radio Atlantis; WRFM (Witzenberg FM); LJ Projects (Paarl FM) Radio Namakwaland; Tambo Community Radio; Radio Helderberg; 7441 FM; Radio KC.	Buying of media space	136/2023/2024	R108,000.00
Recruitment	Arena Holdings, Media24	Buying of media space	137/2023/2024	R124,976.05
Industry Waste Tyre Management Plan	Arena Holdings, Media24	Buying of media space	138/2023/2024	R85,732.50
Lay Persons Database Recruitment Campaign	Arena Holdings, Media24, BEMAS, <i>Vuk'uzenzele</i>	Buying of media space	139/2023/2024	R168,074.68
Phuthaditsaba imbizo	QwaQwa Radio; Mosupatsela FM	Buying of media space	140/2023/2024	R85,000.00
Coastal Waters Discharge Permits	Arena Holdings, Media24, BEMAS, <i>Vuk'uzenzele</i>	Buying of media space	141/2023/2024	R65,258.03
NPA Tender Notice Week (2023)	Arena Holdings, Media24	Buying of media space	142/2023/2024	R38124.80
Public Notice 2023/24	Arena Holdings, Media24, BEMAS, <i>Vuk'uzenzele</i>	Buying of media space	143/2023/2024	R134599.56
GCIS Northern Cape Office	Radio Riverside, Revival FM, Namaqua FM, Ulwazi FM	Buying of media space	144/2023/2024	R47,855.04
16 Days of Activism	Eden FM	Buying of media space	145/2023/2024	R9,200.00
PLL North West	Mahikeng FM, Life FM, Bojanala FM, Mmabatho FM, Ratlou FM	Buying of media space	146/2023/2024	R45,400.00
Customary Initiation	SABC	Buying of media space	147/2023/2024	R685,494.30
Aquaculture Development	Arena Holdings	Buying of media space	148/2023/2024	R11,643.75
Management of state forest plantation	Arena Holdings; Media24; SABC; Eastern Province community print media; Kanimambo Phofula Golden Highway Voice; Community Newspapers Initiative; Kwanza Communiations; Zinkonji Communication.	Buying of media space	149/2023/2024	R828,313.08

Profiling the IPID	Gagasi FM; Jacaranda FM; East Coast Radio; KFM; 947; YFM; You FM; Heart FM; 702; Kaya FM; Capricorn FM; Algoa FM; Power 98,7; OFM; Vuma FM, Cape Talk; Rise FM; Metro FM; Radio 2000; Ukhozi; Umhlobo Wenene; Lesedi; Thobela FM; Ikwekwezi FM; Ligwalagwala FM; Motsweding FM; Munghana Lonene FM; Phalaphala FM.	Buying of media space	150/2023/2024	R3,766,907.13
Cites amendments	Arena Holding, Media24, BEMAS, <i>The Citizen</i>	Buying of media space	151/2023/2024	R150,669.85
PLL Limpopo	Tubatse FM; Makhado FM; Moletsi FM; Mokopane FM; Zebediela FM; Turf FM; Sekhukhune FM; Vision FM; Perfect FM.	Buying of media space	152/2023/2024	R36,950.00
PLL Mpumalanga	Moutse, Mkhondo, K Radio, Bushbuckridge Radio, RFM, Nkomazi	Buying of media space	153/2023/2024	R36,000.00
PLL Free state	Free State FM, Cut FM	Buying of media space	154/2023/2024	R49,602.00
PLL Gauteng	Capital, Commuter FM; Impact Radio; Lekoa FM; Pheli FM; Sedibeng; Umphakathi	Buying of media space	155/2023/2024	R36,790.00
Financial Provisioning Regulations Notice	Arena Holdings	Buying of media space	156/2023/2024	R20,700.00
Recruitment Week	Arena Holdings	Buying of media space	157/2023/2024	R35,552.25
Rural Development Programme	Arena Holdings, Media24, BEMAS, Fundudzi Media	Buying of media space	158/2023/2024	R156,689.80
Customary Initiation Campaign	Ekhephini FM; Engcobo FM; Ingwane FM; Kouga FM; Isajonisi FM; Vukani FM; Alfred Nzo FM; Link FM.	Buying of media space	159/2023/2024	R182,000.00
Phuthaditshaba Imbizo	SABC	Buying of media space	160/2023/2024	R92,736.00
SARB upgraded currency	IFM; Isajonisi FM; Kingfish FM; Vukani FM; GNCR; Nongoma FM; Deepsouth; Sedibeng; Westbury; Radio NFM; Riverside; Ulwazi; FMR; Kanyamzane; Mash; Moutse; Mphahlele FM; Makhado; Radio Turf; Star FM; Pulse FM; Ratlou FM; Kgatleng FM; Mahikeng FM; Cut FM; Metsinaholo; Vuka FM.	Buying of media space	161/2023/2024	R88,000.00
Exclusion of 2 Norms-Battery Storage	Arena Holdings, Media24	Buying of media space	162/2023/2024	R83,030.00
Regulation Amendment on protection of wild abalone	Arena Holdings, Media24, BEMAS	Buying of media space	163/2023/2024	R9,237.48
Department Service Campaign	SABC Radio, TV	Buying of media space	164/2023/2023	R645,840.00
Benefits 2023 Campaign	Mediamark; Motswako Media; MSG Group Sales; Primedia Broadcasting; Radio Gagasi; Radio Heart; SABC; United Stations; YFM.	Buying of media space	165/2023/2024	R4,770,661.63
PLL KwaZulu-Natal	Izwi Lomzansi; Ntokozo FM; Inanda FM; Good News Community FM; Nqubeko Radio; Hit FM; Vibe FM; Mbokodo; Nqubeko Radio; Ugu Youth Radio; Icora FM; Uthando Youth Radio; North Coast Radio; NN Community Radio; Maputaland Radio; Rise FM; Khwezi FM; Abaqulusi FM; Zululand FM; Nongoma FM; Harry Gwala; Umgungundlovu.	Buying of media space	166/2023/22024	R174,953.11

PLL Western Cape	Heart Beat FM; Eden FM; Whale Coast FM; Radio 786; Radio Atlantis; WRFM; LJ Projects; Radio Namakwaland; Tambo Community; Radio Helderberg; 7441 FM.	Buying of media space	167/2023/2024	R144,000.00
OB Mountain Mill Mall	Worcester	Buying of media space	168/2023/2024	R50,000.00
Run the National Priority	QwaQwa Radio	Buying of media space	169/2023/2024	R16,534.00
Recruitment	Arena Holdings	Buying of media space	170/2023/2024	R47,403.00
Recruitment	Arena Holdings, Media24, Fundudzi Media	Buying of media space	171/2023/2024	R114,796.30
Call for Nomination for Board ZADNA	SABC	Buying of media space	172/2023/2024	R200,019.50
Protected Areas	Arena Holdings; Media24; Primedia; SABC; Eastern Province Community Print Media; Khanimambo Phofula Golden Highway Voice; Kwanza Communications; Community Newspaper Initiative.	Buying of media space	173/2023/2024	R471,418.13
Profiling the IPID 2023 Campaign	Engcobo; IFM; Inkonjane Radio; Isajonisi Radio; Radio Kingfisher; Link FM; Nkqubela FM; Vukani Radio; ACR; GNCR; Harry Gwala FM; Hit FM; Izwi Lomzansi; Maputaland Radio; Megazone FM; Nguna; Nogoma FM; North Coast Radio; NN Community Radio; Nqubeko FM; Pongola FM; Radio Khwezi; Siyathuthuka FM, Uthungulu Radio, Capital Live; Commuter FM; Eastwave; Ekurhuleni; Eldos; Impact FM; Lekoa FM; Pheli FM; Radio Pulpit; Rainbow FM; Sedibeng; TUT, Radio NFM; 7441 FM; Cape Pulpit; FMR; Hearbeart; Helderberg; Radio 786; Whalecoast; WRFM; BBR; Kanyamazane; Mkhondo; Moutse; RFM; Tubatse; Mahado; Aganang FM; Bojanala; Pulse FM; Mmabatho FM; Ratlou FM; Life FM; KSFM; Vuka FM.	Buying of media space	174/2023/2024	R360,000.00
Champion Trees final list	Kwanza Communications, Community Newspaper Initiative, Zinkonji Communication	Buying of media space	175/2023/2024	R132,479.63
Benefits campaign	SABC, eTV, DStv	Buying of media space	176/2023/2024	R2,998,599.77
Social Housing campaign	SABC TV	Buying of media space	177/2023/2024	R697,217.40

Priority Campaign 2024 GBV	Ekhephini FM; Engcobo; IFM; Ingwane FM; Isajonisi Radio; Radio Kingfisher; Link FM; Nkqubela FM; Abusekho Ubunzima; GNCR; Hit FM; Inanda FM; Lomzansi FM; Maputaland Radio; Megazone FM; Nongama FM; NN Community Radio; Nqubeko FM; Pongola FM; Radio Khwezi; Ugu Radio; Uthungulu Radio; Vibe FM; Zululand Radio; Cosmo FM; Deep South; Eastwave; Eldos Impact FM; Lekoa FM; Radio Pulpit; Rainbow FM; Sedibow FM; Vaal; Riverside; Ulwazi; Radio NFM; Atlantis; Whalecoast; Namakwaland; Overberg; Radio 786; WRFM; Helderberg; 7441 FM; Cape Pulpit; VOC; Radio Zibone; Heartbeat; BBR; Inakekelo; Ligwa; Mash FM; Mkhondo; Moutse; VOH; JouRadio FM; Zebediela FM; Mokopane; Tubatse; Radio Turf; Makhado; Mpahlele FM; Moletsi FM; Botlokwa FM; Mohodi; Kgatleng FM; Bokone Bophirima; Bojanala FM; Pule FM; Radio Mafisa; Mmabatho FM; Star FM; Aganang FM; Star FM; Ratlou FM; Life FM; Mahikeng FM; Modiri FM; KSFM; Metsimaholo; QwaQwa; Vuka FM.	Buying of media space	178/2023/2024	R1,196,000.00
Coastal Access and Good Green Deeps	SABC	Buying of media space	179/2023/2024	R759,000.00
Foreign fishing vessels	Arena Holdings, BEMAS, Media24, <i>The Citizen</i>	Buying of media space	180/2023/2024	R67,361.94
Benefit 2023 campaign	<i>Daily Sun, Sowetan, Sunday Times, Sunday World</i>	Buying of media space	181/2023/2024	R1,116,420.00
Benefit 2023 campaign	Community Newspaper Initiative and Kwanza Communications, Phofula Golden Highway Voice, Zinkonji Communication, Eastern Province Communication Initiative SA	Buying of media space	182/2023/2024	R914,577.76
Office radio memo Adverts for key campaigns	Ntokozo FM; Good News Community Radio; Nqubeko Radio; Ugu Youth Radio; Icora FM; NN Community Radio; Khwezi FM; Nongoma FM; Umgungundlovu.	Buying of media space	183/2023/2024	R43,079.00
Safer Festive Season	SABC and eTV	Buying of media space	184/2023/2024	R1,501,337.65
Sandveld Environment Management Framework	BEMAS and Media24	Buying of media space	185/2023/2024	R35,229.10
Kruger National Park Environmental	Media 24, Arena Holdings	Buying of media space	186/2023/2024	R57,155.00
Protected tree species	SABC, Media24, <i>Vuk'uzenzele</i>	Buying of media space	187/2023/2024	R646,292.47
Game Meat Strategy	Media24, Arena Holdings	Buying of media space	188/2023/2024	R79,350.00
Spend Wisely Campaign	Kumkani FM; Izwi Lomzansi; Pheli FM; Sedibeng; Riverside; Eden; Radio Zibonele; Moutse; RFM; Radio Turf; Ratlou FM; Mahikeng; Metsimaholo; QwaQwa.	Buying of media space	189/2023/2024	R168,000.00
Democracy and Human Right Campaign	Tubatse FM; Makhado FM; Moletsi FM; Mokopane FM; Vhembe FM; Turf FM; Botlokwa FM; Vision FM; Univen FM; Maxelo Radio; Mphahlele FM.	Buying of media space	190/2023/2024	R44,250.00

Benefit 2023 campaign	Ekhephini; Engcobo FM; IFM; Inkonjane; Isajonisi Radio; Kingfisher Radio; Kouga FM; Link; Oasis FM; Abaqulusi Community Radio; Abusekho Ubunzima; GNCR; Highway Radio; Hit FM; Inanda FM; Izwi Lomzasi FM, Maputaland Radio; Megazone FM; Nongoma FM; North Coast Radio; Nqubeko FM, Radio Khwezi; Uthungulu Radio; Capital Live; Commuter FM; Eastwave; Ekurhuleni; Eldos; Impact FM; Lekoa FM; Pheli FM; Radio Pulpit; Rainbow FM; Sedibeng; Vaal, Westbury; Radio NFN; Ulwazi FM; Radio Riverside; Revival FM; 7441 Communications; FMR; Helderberg FM; Radio Namakwaland; Radio Overberg; Radio 786; Radio Atlantis; Whale Coast; WRFM; Radio KC, Cape Pulpit; Barberton Community Radio; Bushbuckridge Community; Kanyamazane; Ligwa; Mash FM; Mkhondo; RFM; JouRadio; Zebediela FM; Mokopane; Radio Turf; Makhado; Makhado FM; Mphahlele; Moletsi; Bojanala FM; Pulse FM; Ratlou FM; Life FM; Modiri; KSFM; QwaQwa.	Buying of media space	191/2023/2024	R438,000.00
Cyber Security Campaign	SABC, ESAT TV and Primedia Broadcasting	Buying of media space	192/2023/2024	R881,405.85
Recruitment Week 44	Media24 and Fundudzi Media	Buying of media space	193/2023/2024	R46,367.00
KZN Film Commission	Media Mark, Gagasi FM, Primedia, MSG	Buying of media space	194/2023/2024	R933,964.65
RECRUITMENT WEEK 51	Arena Holdings	Buying of media space	195/2023/2024	R110,607.00
Special Projects Adverts	Arena Holdings and Media24	Buying of media space	196/2023/2024	R183,660.75
Cyber Security Campaign (Addendum)	BEMAS	Buying of media space	197/2023/2024	R29,999.53
Champion Trees final list	Riverside, Radio NFM, Namakwaland, Eden, Inakekelo, Kanyamazane, Voice of Hope	Buying of media space	198/2023/2024	R42,000.00
NCR Borrow Wisely Campaign	Radio Kingfisher; Vukani Radio; Izwi Lomzansi FM; Pongola Community Radio; Rainbow FM; Lekoa; Revival FM; Radio NFM; Eden; Muslim Broadcasting; Moutse FM; RFM; Mokopane FM; Makhado FM; Bojanala FM; Radio Mafisa; Koepel Stereo.	Buying of media space	199/2023/2021	R204,000.00
Government Priority Campaign 2023/2024	Red October Technologies, Motherland Omni and Renafela	Buying of media space	200/2023/2024	R450,000.00
OB GED & THUSONG OUTREACH STRUISBAAI	Radio Overberg	Buying of media space	201/2023/2024	R11,000.00
RWST RECRUITMENT WEEK 49	Media24	Buying of media space	202/2023/2024	R34,224.00
RTMC RECRUITMENT WEEK 3	Media24	Buying of media space	203/2023/2024	R42,780.00

SoNA 2024 Community Radio	Alfred Nzo IFM; Ekhephini FM; Inkonzane Community Radio; Isajonisi FM; Kouga FM; Link FM; Ngqushwa FM; Nkqubela FM; Oasis FM; Radio Kingfisher; UCR; Abaqulusi Community Radio; Abusekho Ubunzima; GNCR; Harry Gwala; HIT FM; ICORA; Inanda FM; KZN FM; Maputaland Community Radio; Megazone; NN Community Radio; Nongoma FM; Nqubeko Community Radio; Pongola FM; Radio Khwezi; Ukhahlamba FM; Umgungundlovu Community Radio; Capital Live; Commuter FM; Cosmo FM; Eastwave; EK FM; Eldos FM; Impact Radio; Lekoa FM; Mams FM; Pheli FM; Radio Pulpit; Rainbow FM; Sedibeng FM; TUT; Radio Kaboesna; Radio NFM; Riverside FM; 7441 FM; Radio Overberg; Radio Cape Pulpit; Eden FM; Helderberg FM; Namakwaland FM; Radio 786; Radio Atlantis; Zibonele FM; Whale Coast FM; Worcester FM; WRFM; VoC; Baberton Community Radio; Inakekelo FM; Kanyamazane FM; Ligwa FM; Mash FM; Mkhondo FM; Moutse FM; RFM; Mohodi FM; Blouberg FM; Tubatse FM; Radio Turf; Makhado FM; Botlokwa FM; Moletsi FM; Mokopane FM; JouRadio; Mphahlele FM; Life FM; Bojanala FM; Mmabatho FM; Aganang FM; Mafisa FM; Pulse FM; Kgatleng FM; Bokone Bophirima FM; Modiri FM; Ratlou FM; KSFM.	Buying of media space	204/2023/2024	R688,000.00
DFFE PEIAC nomination	Arena Holdings and Media24	Buying of media space	205/2023/2024	R98,739.00
PLL: Gauteng 2024 Post-SoNA radio interviews	Capital; Commuter; Impact Radio; Lekoa; Pheli FM; Sedibeng; Umphakathi; Sedibeng.	Buying of media space	206/2023/2024	R89,592.00
Post-SoNA - Live interviews	K Radio; Moutse RCS; Bushbuckridge FM; Mkhondo; Mash FM; Nkomazi FM; Barberton FM; R FM.	Buying of media space	207/2023/2024	R48,000.00
Tender Notice (Facilities Management Service Week)	Arena Holdings and Media24	Buying of media space	208/2023/2024	R38,865.40
Harry Gwala Housing Handover	KZN FM	Buying of media space	209/2023/2024	R35,000.00
Non-Detriment Findings cites	Media24 and Arena Holdings	Buying of media space	210/2023/2024	R105,197.40
Opening of Chatsworth and Port Shepstone Magistrate's Court	SABC and Ugu Youth Radio	Buying of media space	211/2023/2024	R441,000.00
DFFE Notice (Waste Management KZN Watercourse)	Arena Holdings, Media 24 and BEMAS	Buying of media space	212/2023/2024	R67,835.28
National Treasury People's Guide to the 2024 Budget	Link FM; Inkonani FM; Izwi Lomzansi; Nongoma FM; Ugu Youth Media; Sedibeng FM; Lekoa Community Radio; TUT FM; Radio Kaboesna; RADIO 786; Radio Namakwaland; Radio Bushbuckridge; Rise FM; Giyani Community Radio; Makhado FM; Radio Turf; Mafikeng FM; Mafisa FM and Metsimaholo FM.	Buying of media space	213/2023/2024	R158,000.00

DoJ Integrated Criminal Justice Campaign	Arena Holdings; Fundudzi Media; Media 24; DStv Media Sales; ETV; SABC TV; MSG Group Sales; Primedia Broadcasting; SABC Radio.	Buying of media space	214/2023/2024	R3,371,886.19
NCR Consumer Rights Campaign	Link FM; Nkqubela FM; GNCR, Umgungundlovu FM; EK; Ekurhuleni; Impact Radio; Ulwazi FM; Radio NFM; Radio Kaboesna; Radio Zibonele; Radio Namakwaland; Radio 786; Inakekelo; Mkhondo; Moutse; Blouberg FM; Mokopane FM; Mphahlele FM; Mahikeng FM; Pulse FM; Radio Mafisa; KSFM and Metsimaholo.	Buying of media space	215/2023/2024	R288,000.00
NCR OB 1 Consumer rights	TUT FM	Buying of media space	216/2023/2024	R50,000.00
Priority campaign 2023/2024-ERRP (Addressing the energy challenges)	Ekhepini FM; IFM; Isajonisi FM; Khululeka FM; Link FM; Nkqubela FM; Oasis FM; Radio Kingfisher; UCR,; Vukani; Abaqulusi Community Radio; GNCR; Hit FM; Inanda FM; Intokozo FM; Izwi Lomzansi; Megazone FM; NN Community Radio; North Coast Radio; Nqubeko Community Radio; Radio Khwezi; Siyathuthuka FM; Umgungundlovu; Capital Live; Commuter FM; Cosmo FM; Eastwave; EK FM; Impact Radio; Lekoa FM; Pheli FM; Poort FM; Radio Pulpit; Rainbow FM; Sedibeng; TUT; Westbury; Ulwazi FM; Helderberg; 7441 FM; Radio KC; Heartbeat; WRM FM; Worcester; VOC; Bushbuckridge; Inakekelo; Kanyamazane; Moutse FM; JouRadio; Moletsi FM; Mokopane FM; Blouberg FM; Radio Turf; Mphahlele FM; Zebediela FM; Makhado FM; Life FM; Mahikeng FM; Modiri FM; Ratlou FM; Mafisa FM; Bojanala FM; Pulse FM; Aganang FM; Nongoma FM and KSFM.	Buying of media space	217/2023/2024	R544,000.00
GCIS government priority campaigns 2023/24	SABC and Primedia Broadcasting	Buying of media space	218/2023/20243	R630,999.42
Public Education and Awareness 2023/24 (Biodiversity Indaba 2024)	SABC, ESAT TV and Media24	Buying of media space	219/2023/2024	R983,779.29
International Women's Day 2024	SABC	Buying of media space	220/2023/2024	R322,000.00

DCDT Cybersecurity	IFM; Isajonisi FM; Link FM; Nqubela Community Radio; Oasis FM, Radio Kingfisher; Abaqulusi Community Radio; Abusekho Ubunzima; GNCR; Harry Gwala; Highway FM; Inanda FM; Izwi Lomzansi; NN Community Radio; Nongoma FM; North Coast Radio; Nqubeko Community Radio; Radio Khwezi; Siyathuthuka FM; Ukhahlamba Community Radio; Eastwave; Eldos FM; Impact Radio; Lekoa FM; Radio Pulpit; Rainbow FM; Sedibeng FM; Westbury FM; Riverside; Radio Kaboesna; Radio Overberg; Heartbeat FM; FMR; Cape Pulpit; Heldeberg FM; Eden FM; WRFM; Radio Atlantis; Radio 786; Barberton; Bushbuckridge; Inakekelo FM; Kanyamazane; Ligwa FM; Mash FM; Mkhondo FM; Moutse; RFM; Blouberg FM; Jourafio; Mlhado FM; Mohodi FM; Mokopane FM; Moletsi FM; Mphahlele; Tubatse FM; Bojanala FM; Life FM; Mafisa FM; Mahikeng FM; Modiri FM; Pulse FM; Ratlou FM; KS FM.	Buying of media space	221/2023/2024	R195,000.00
DFFE Notice (Harold Porter Botanical Gardens)	Media 24, Community Newspaper Initiative and Kwanza Communications	Buying of media space	222/2023/2024	R52,706.80
UIF benefits campaign	Red October Technologies, Motherland Omni and Renafela	Buying of media space	223/2023/2024	R1,397,250.00
GCIS priority campaigns 2023/24	SABC	Buying of media space	224/2023/2024	R414,000.00
DFFE Public Notices (Rhino Biodiversity Management Plan)	Arena Holdings and Media24	Buying of media space	225/2023/2024	R45,724.00
Public Education and Awareness 2023/24 (Biodiversity Indaba 2024)	Impact Radio and EK Radio	Buying of media space	226/2023/2024	R62,000.00
Public Notices (Water Quality Guidelines)	Arena Holdings, Media 24 and Fundudzi Media	Buying of media space	227/2023/2024	R86,388.00
Human Rights Month 2023	SABC and eTV	Buying of media space	228/2023/2024	R487,117.00
Sasseta Recruitment Week 10 (2024)	Arena Holdings	Buying of media space	229/2023/2024	R35,552.25
DFFE Notice (Biodiversity Economy Strategy Review)	Arena Holdings and Media24	Buying of media space	230/2023/2024	R68,586.00
National Minimum Wage campaign	SABC	Buying of media space	231/2023/2024	R2,889,695.25

Compensation Fund - ROE	Alfred Nzo; Ekhephini FM; Engcobo FM; Inkonjane Radio; Khululeka FM; Kouga; Link FM; Oasis FM; Radio Kingfisher; Abusekho Ubinzima; ACR; Highway; Hit FM; Icora FM; Inanda FM; KZN FM; NN Community; Nongoma FM; Pongola Radio; Radio Khwezi; Siyathuthuka FM; Capital Live; Cosmo FM; EK FM; Impact Radio; Lekoa FM; Poort FM; Sedibeng; Westbury; Kaboesna; 7441 FM, Radio 786; WRFM; MFM; Eden FM; Heartbeat FM; Namakwaland; Overberg; Bushbuckridge; Inakekelo; Radio Kanyamazane; Ligwa FM; Moutse; Voice of Community; JouRadio; Makhado FM; Mohodi; Moletsi; Mphahlele; Sekhukhune; Tubatse; Blouberg FM, Vhembe FM; Aganang FM; Bojanala; Mafisa FM; Modiri FM; Mmabatho FM; Moretele FM; Kgatleng FM; Pulse FM; Ratlou FM; Star FM; Bokone Bophirima; KSFm.	Buying of media space	232/2023/2024	R528,000.00
DFFE Notice (Game Meat Strategy Phase 2)	SABC	Buying of media space	233/2023/2024	R910,777.00
GCIS - government priority campaigns 2023/24	Ekhephini FM; Engcobo Community Radio; Isajonisi Youth Radio; Khululeka FM; Kouga FM; Link FM; Oasis FM; Radio King Fisher; Vukani FM; Abusekhu Ubinzima; Abaqulusi Community Radio; Good newa Community Radio; Highway Radio; Hit FM; Izwi Lomzansi; NN Community Radio; Ngubeko FM; Pongola Community Radio; Radio Khwezi; Siyathuthuka FM; Ukhahlamba FM; Capital Live; Cosmo FM; Eldos; Lekoa; Pheli FM; Poort FM; Sedibeng FM; Westbury FM; Sedibeng FM; Ulwazi FM; Radio Kaboesna; 7441 FM; Eden FM; MFM; Namakwaland FM; Worcester FM; WRFM; Radio 786; Heartbeat FM; Radio KC; Bushbuckridge; Inakekelo; Kanyamazane; Ligwa FM; Moutse FM; Voice of Community; Maakhado; Radio Turf; Moletsi FM; Mohodi; Vhembe FM; Botlokwa FM; JouRadio; Mphahlele; Tubatse FM; Aganang FM; Bojanala FM; Mafisa FM; Ratlou; Kgatleng FM; Pulse FM; Modiri FM; Moretele FM; CUT FM; KSFm; Whalecoast FM; Blouberg FM.	Buying of media space	234/2023/2024	R552,000.00
DFEE Notice (Low Risk Commodities Mining)	Arena Holdings	Buying of media space	235/2023/2024	R20,700.00
NCR OB 2 consumer rights	EKFM	Buying of media space	236/2023/2024	R50,000.00

Minimum Wage Advocacy	Ekhephini Radio; Engcobo Radio; Isajonisi, Khululeka FM, Radio Kingfisher; Link FM; Vukani; Abusekhu Radio; Good News Radio; Hit FM; Icora FM; Inanda FM; Radio Khwezi; Siyathuthuka FM; Megazone; Nongoma FM; Nqubeko Radio; Pongola Radio; Capital Radio; Cosmo FM; EK FM; Eldos; Impact Radio; Poort FM; Radio Pulpit; Kaboesna; Riverside; Ulwazi; Heartbeat; Namakwaland; WRFM; Eden; FMR; Cape Pulpit; Whalecoast; Bushbuckridge; Inakekelo; Kanyamazane; Ligwa FM; Moutse; JouRadio; Makhado FM; Tubatse; Blouberg FM; Mokopane FM; Bojanala; Mafisa; Modiri; Mmabatho FM; Pulse FM; Ratlou; Bokone Bophirima; KSFM; CUT; Metsimoholo.	Buying of media space	237/2023/2024	R672,000.00
Public Notice (EGI Standard and Substation Norms)	Arena Holdings	Buying of media space	238/2023/2024	R20,700.00
National Dust Control Amendment Regulations	Arena Holdings and Media24	Buying of media space	239/2023/2024	R57,155.00
IBM SPSS licences	OLSPS	Sole supplier on basis of continuity	Dev/001/2023/2024	R443,783.62
Chinese Protocol Workshop	International Protocol Consultants	Sole supplier	Dev/003/2023/2024	R11,980.00
Catering for a strategic meeting between the Minister in The Presidency and GCIS middle management employees and senior managers	Dasimon (Pty) Ltd	Deviation on number of days provided to suppliers to submit quotation as well as limited quotation received	Dev/004/2023/2024	R39,760.00
Subscription for SA Bibliographic and Information Network (SABINET) to provide access to online reference materials and electronic interlending services for GCIS Library for three years.	Sabinet	Single source after having advertised on the eTender Portal	Dev/005/2023/2024	R464,163.52
Catering for Data Analysis Training	Awee en Events Pty Ltd	Deviation from the limit as set in the GCIS Catering Policy	Dev/006/2023/2024	R7,560.00
Sign Language services (Media Production) for interpretation of script of BRICS video	DEAFSA	Urgency	Dev/007/2023/2024	R4,255.00
Catering for GCIS Strategic Planning Session	Morati PTY LTD	Deviation from the limit as set in the GCIS Catering Policy	Dev/008/2023/2024	R55,170.00

Catering for GCF	Blu Ben Sherman	Deviation from the normal procurement process and limit as set in the GCIS Catering Policy	Dev/009/2023/2024	R19,500.00
Printing of Special Official Funeral Programme for Prince Mangosuthu Buthelezi	Process Litho	Urgency	Dev/010/2023/2024	R33,350.00
Procurement of two Franking machine ink tanks	Batsumi Enterprise Solutions	Sole supplier	Dev/012/2023/2024	R8,510.00
Printing of Special Official Funeral Programme for the late Deputy Minister Aziz Pahad	Shereno Printers	Urgency	Dev/013/2023/2024	R18,676.00
Renewal of 10 teammate Licences Maintenance	Woltex Kluwer Tax & Accounting	Deviation from the Normal Procurement Process also on the basis of continuity	Dev/014/2023/2024	R69,372.34
Subscription to IPSOS Government Performance Barometer and Socio-Political Trends	IPSOS (Pty) Ltd	Deviation on basis of sole supplier in terms of ownership of the research data	DEV/015/2023/2024	R575,000.00
Maintenance services	Approach Air CC	Limited proposals received	DEV/016/2023/2024	R97,915.60
Procurement of Sentech platform 2024/25	Sentech	Sole Supplier	DEV/017/2023/2024 (A)	R469,356.00
Total				R109,827,597

Deviation for media space

At the end of the year under review, the GCIS procured media space to the value of R107,509 million through deviation as provided for in the Treasury Regulations 16A6.4 and PFMA SCM Instruction Note 3 of 2021/22. At the moment, there is no legal framework that provides for procurement of the media space and it is impractical to follow a competitive bidding process when procuring such services. However, in identifying the mediums to be used, the selection of these mediums is driven by the targeted audiences as per each campaign's requirements. The GCIS has reported the deviations to National Treasury as required by Treasury Regulations and paragraph 10.1 (e) of the PFMA SCM Instruction Note 3 of 2021/22.

Media buying is a specialised procurement function that involves identification of advertising media platforms to achieve communication objectives for specific client tasks and the procurement of such identified media platforms at the optimal price and placement. Cost-efficiency is enabled through negotiation of prices and placement to ensure that the best possible value can be secured for government through economies of scale resulting from consolidated governments advertising expenditure.

As part of conducting periodic market research and commodity analysis, the GCIS uses the segmentation software that gives account managers segmentation options based on several media approaches for cost-effectiveness, relevance and optimal

media survey data in order to gather consumer research, media consumption trends and insights for various target populations. With the use of the software, planners can select the best media depending on target market media consumption, campaign goals and optimise on the available budget. Additionally, the software offers data integration, media planning and optimization, as well as survey analysis.

Furthermore, the segmentation software offers solutions that are relevant to all media platforms (such as paid, owned, traditional, out-of-home, digital and social media) that are registered on the audience segmentation, media planning, and optimisation software system. The scope of the available products on this software platform include Target segmentation, Cross tabulation, Integrated Media Planning,

Schedule Organisation and consulting solutions. This software is used to acquire insights into various media types such as specific radio stations (commercial and community), publications and TV, digital and social media.

General deviations

At the end of the year under review, the GCIS procured some services to the value of R2,318 million through deviation as provided for in the Treasury Regulations 16A6.4. The Accounting Officer granted solicited approval for the procurement of such services. The department has reported the deviations to National Treasury as required by Treasury Regulations.

3.2. Contract variations and expansions

Project description	Project description	Name of supplier	Project description	Type of procurement by other means	Contract number	Value of contract Rand value
				R'000	R'000	R'000
Variation on printing of <i>Vuk'uzenzele</i>	Rising Sun Printers	Variation	RFB-010/2021/2022	R21 477	0	R2 355
Variation on distribution of <i>Vuk'uzenzele</i>	On the DOT	Variation	RFB-012/2021/2022	R12 649	0	R900
Health and Wellness	Life Healthcare	Variation	RFQ-016/2020/2021	R479	0	R220
Additional hours for additional charges on the redevelopment of eRequisition and eLeave support and maintenance.	DAC System	Variation	(RFB 2505-2021)	R3 296	0	R172
Total						R3 647

Contract variations and expansions

At the end of the year under review, the variation of scope of four (4) contracts was approved by delegated authority. The total value of contract variations amounted to R3,647 million. The department has reported the variations to National Treasury as required by Treasury Regulations.

**RADIO
STATIONS**
(COMMERCIAL AND COMMUNITY),

PUBLICATIONS

**DIGITAL
SOCIAL MEDIA**

TV



PART F:

FINANCIAL INFORMATION

Report on the audit of financial statements

In accordance with the Public Audit Act 25 of 2004 (PAA) and the general notice issued in terms thereof, I must audit and report on the usefulness and reliability of the reported performance information against predetermined objectives for the selected material performance indicators presented in the annual performance report. The Accounting Officer is responsible for the preparation of the annual performance report.

Opinion

1. I have audited the financial statements of the Government Communication and Information System set out on pages 158 to 210, which comprise the appropriation statement, statement of financial position as at 31 March 2024, statement of financial performance, statement of changes in net assets, and cash flow statement for the year then ended, as well as notes to the financial statements, including a summary of significant accounting policies.
2. In my opinion, the financial statements present fairly, in all material respects, the financial position of the Government Communication and Information System as at 31 March 2024 and its financial performance and cash flows for the year then ended in accordance with the MCS and the requirements of the PFMA of 1999.

Basis for opinion

3. I conducted my audit in accordance with the International Standards on Auditing (ISAs). My responsibilities under those standards are further described in the responsibilities of the Auditor-General for the audit of the financial statements section of my report.
4. I am independent of the department in accordance with the International Ethics Standards Board for Accountants' International code of ethics for professional accountants (including International Independence Standards) (IESBA code) as well as other ethical requirements that are relevant to my audit in South Africa. I have fulfilled my other ethical responsibilities in accordance with these requirements and the IESBA code.
5. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Other matter

6. I draw attention to the matter below. My opinion is not modified in respect of this matter.

Unaudited supplementary schedules

7. The supplementary information set out on pages 211 to 223 does not form part of the financial statements and is presented as additional information. I have not audited these schedules and, accordingly, I do not express an opinion on them.

Responsibilities of the Accounting Officer for the financial statements

8. The Accounting Officer is responsible for the preparation and fair presentation of the financial statements in accordance with the MCS and the requirements of the PFMA; and for such internal control as the Accounting Officer determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.
9. In preparing the financial statements, the Accounting Officer is responsible for assessing the department's ability to continue as a going concern; disclosing, as applicable, matters relating to going concern; and using the going concern basis of accounting unless the appropriate governance structure either intends to liquidate the department, or to cease operations, or has no realistic alternative but to do so.

Responsibilities of the Auditor-General for the audit of the financial statements

10. My objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error; and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

11. A further description of my responsibilities for the audit of the financial statements is included in the annexure to this auditor’s report. This description, which is located on page 154, forms part of our auditor’s report.

Report on the annual performance report

12. In accordance with the Public Audit Act 25 of 2004 (PAA) and the general notice issued in terms thereof, I must audit and report on the usefulness and reliability of the reported performance information against predetermined objectives for the selected material performance indicators presented in the annual performance report. The Accounting Officer is responsible for the preparation of the annual performance report.

13. I selected the following material performance indicators related to **Programme 2: Content Processing and Dissemination**, presented in the annual performance report for the year ended 31 March 2024. I selected those indicators that measure the department’s performance on its primary mandated functions and that are of significant national, community or public interest.

Performance indicators
• Number of <i>Vuk’uzenzele</i> copies produced and online editions published annually. • Number of online editions of PSM magazine published annually. • Number of stories on key government programmes and interventions published on SAnews. • Number of page updates per day to maintain 54 million page views on GCIS-managed websites.

- Number of posts per day to maintain a reach of 180 million screens on GCIS-managed social media platforms.
- Percentage of engagements on GCIS-managed social media platforms.
- Percentage of followers on GCIS-managed social media platforms.
- Percentage of key message produced for key campaigns and government priorities (excluding weekends, public holidays and holiday periods).
- Percentage of approved media-buying campaigns implemented.
- Number of national government campaigns implemented reaching 15 million people.
- Number of government service delivery TV channel broadcasting.
- Number of GCIS print products distributed.

14. I evaluated the reported performance information for the selected material performance indicators against the criteria developed from the performance management and reporting framework, as defined in the general notice. When an annual performance report is prepared using these criteria, it provides useful and reliable information and insights to users on the department’s planning and delivery on its mandate and objectives.

15. I performed procedures to test whether:

- the indicators used for planning and reporting on performance can be linked directly to the department’s mandate and the achievement of its planned objectives

- all the indicators relevant for measuring the department’s performance against its primary mandated and prioritised functions and planned objectives are included
 - the indicators are well defined to ensure that they are easy to understand and can be applied consistently, as well as verifiable so that I can confirm the methods and processes to be used for measuring achievements
 - the targets can be linked directly to the achievement of the indicators and are specific, time bound and measurable to ensure that it is easy to understand what should be delivered and by when, the required level of performance as well as how performance will be evaluated
 - the indicators and targets reported on in the annual performance report are the same as those committed to in the approved initial or revised planning documents
 - the reported performance information presented in the annual performance report in the prescribed manner and is comparable and understandable
 - there is adequate supporting evidence for the achievements reported and for [the reasons provided for any over- or underachievement of targets.
16. I performed the procedures to report material findings only.
17. I did not identify any material findings on the reported performance information for the selected indicators.

Achievement of planned targets

18. The annual performance report includes information on reported achievements against planned targets and provides explanations for over- or underachievement's.
19. The table that follows provides information on the achievement of planned targets and lists the key indicators that were not achieved as reported in the annual performance report. The reasons for any underachievement of targets are included in the annual performance report on pages 53 to 54.

Programme 2: Content Processing and Dissemination

Targets achieved: 92,59%
Budget spent: 99%

Key indicator not achieved	Planned target	Reported achievement
Number of page updates per day to maintain 54 million page views on GCIS-managed websites	54 000 000	47 139 946
Number of posts per day to maintain a reach of 180 million screens on GCIS-managed social media platforms	180 000 000	138 033 000

Report on compliance with legislation

20. In accordance with the PAA and the general notice issued in terms thereof, I must audit and report

on compliance with applicable legislation relating to financial matters, financial management and other related matters. The Accounting Officer is responsible for the department's compliance with legislation.

21. I performed procedures to test compliance with selected requirements in key legislation in accordance with the findings engagement methodology of the AGSA. This engagement is not an assurance engagement. Accordingly, I do not express an assurance opinion or conclusion.
22. Through an established AGSA process, I selected requirements in key legislation for compliance testing that are relevant to the financial and performance management of the department, clear to allow consistent measurement and evaluation, while also sufficiently detailed and readily available to report in an understandable manner. The selected legislative requirements are included in the annexure to this auditor's report.
23. I did not identify any material non-compliance with the selected legislative requirements.

Other information in the Annual Report

24. The Accounting Officer is responsible for the other information included in the Annual Report. The other information referred to does not include the financial statements, the auditor's report and those selected material indicators in the scoped-in programme presented in the annual performance report that have been specifically reported on in this auditor's report.

25. My opinion on the financial statements, the report on the audit of the annual performance report and the report on compliance with legislation do not cover the other information included in the Annual report and I do not express an audit opinion or any form of assurance conclusion on it.
26. My responsibility is to read this other information and, in doing so, consider whether it is materially inconsistent with the financial statements and the selected material indicators in the scoped-in programmes presented in the annual performance report or my knowledge obtained in the audit, or otherwise appears to be materially misstated.
27. I do not have anything to report in this regard.

Internal control deficiencies

28. I considered internal control relevant to my audit of the financial statements, annual performance report and compliance with applicable legislation; however, my objective was not to express any form of assurance on it.
29. I did not identify any significant deficiencies in internal control.

Auditor General

Pretoria
31 July 2024

Annexure to the auditor's report

The annexure includes the following:

- The Auditor-General's responsibility for the audit
- The selected legislative requirements for compliance testing.

Auditor-General's responsibility for the audit

Professional judgement and professional scepticism

As part of an audit in accordance with the ISAs, I exercise professional judgement and maintain professional scepticism throughout my audit of the financial statements and the procedures performed on reported performance information for selected material performance indicators and on the department's compliance with selected requirements in key legislation.

Financial statements

In addition to my responsibility for the audit of the financial statements as described in this auditor's report, I also:

- identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error; design and perform audit procedures responsive to those risks; and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional

omissions, misrepresentations, or the override of internal control.

- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the department's internal control
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made.
- conclude on the appropriateness of the use of the going concern basis of accounting in the preparation of the financial statements. I also conclude, based on the audit evidence obtained, whether a material uncertainty exists relating to events or conditions that may cast significant doubt on the ability of the department to continue as a going concern.

If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial statements about the material uncertainty or, if such disclosures are inadequate, to modify my opinion on the financial statements. My conclusions are based on the information available to me at the date of this auditor's report. However, future events or conditions may cause a department to cease operating as a going concern

- evaluate the overall presentation, structure, and content of the financial statements, including the disclosures, and determine whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

Communication with those charged with governance

I communicate with the Accounting Officer regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

I also provide the Accounting Officer with a statement that I have complied with relevant ethical requirements regarding independence and communicate with them all relationships and other matters that may reasonably be thought to bear on my independence and, where applicable, actions taken to eliminate threats or safeguards applied.

Compliance with legislation – selected legislative requirements

The selected legislative requirements are as follows:

Selected legislation and regulations		Consolidated firm level requirements
1	PFMA of 1999	Section 1; 38(1)(b); 38(1)(c)(i); 38(1)(c)(ii); 38(1)(d) Section 38(1)(h)(iii); 38(1)(j); 39(1)(a); 39(2)(a) Section 40(1)(a); 40(1)(b); 40(1)(c)(i); 43(1); 43(4) Section 44(1); 44(2); 45(b);
2	Treasury Regulations for departments, trading entities, constitutional institutions and public entities (TR)	Regulation 4.1.1; 4.1.3; 5.1.1; 5.2.1; 5.2.3(a) Regulation 5.2.3(d); 5.3.1; 6.3.1(a); 6.3.1(b) Regulation 6.3.1(c); 6.3.1(d); 6.4.1(b); 7.2.1 Regulation 8.1.1; 8.2.1; 8.2.2; 8.2.3; 8.4.1; 9.1.1 Regulation 9.1.4; 10.1.1(a); 10.1.2; 11.4.1; 11.4.2 Regulation 11.5.1; 12.5.1; 15.10.1.2(c); 16A3.2 Regulation 16A3.2(a); 16A6.1; 16A6.2(a) Regulation 16A6.2(b); 16A6.3(a); 16A6.3(b) Regulation 16A6.3(c); 16A6.3(e); 16A6.4; 16A6.5 Regulation 16A6.6; 16A7.1; 16A7.3; 16A7.6 Regulation 16A7.7; 16A8.3; 16A8.4; 16A9.1(b)(ii) Regulation 16A9.1(d); 16A9.1(e); 16A9.1(f); 16A9.2 Regulation 16A9.2(a)(ii); 16A9.2(a)(iii); 17.1.1; 18.2 Regulation 19.8.4
3	Appropriation Act 7 of 2022	
4	Prevention and Combating of Corrupt Activities Act.12 of 2004 (PRECCA)	Section 34(1)
5	Public Service Act 103 of 1994 (PSA) and regulations issued in terms of the act	
6	Division of Revenue Act 5 of 2023	Section 16(1)
7	Preferential Procurement Policy Framework Act, 2000 (Act 5 of 2000)	Section 1; 2.1(a); 2.1(f)
8	Preferential Procurement Regulations, 2022	Regulation 4.1; 4.2; 4.3; 4.4; 5.1; 5.2; 5.3; 5.4
9	Preferential Procurement Regulations, 2017	Regulation 4.1; 4.2; 5.1; 5.3; 5.6; 5.7; 6.1; 6.2; 6.3 Regulation 6.5; 6.6; 6.8; 7.1; 7.2; 7.3; 7.5; 7.6; 7.8 Regulation 8.2; 8.5; 9.1; 10.1; 10.2; 11.1; 11.2;
10	State Information Technology Agency, 1998 (Act 88 of 1998)	Section 7(3)
11	Second Amendment National Treasury Instruction No. 5 of 2020/21	Paragraph 1

12	Erratum National Treasury Instruction No. 5 of 2020/21	Paragraph 2
13	National Treasury Instruction No 5 of 2020/21	Paragraph 4.8; 4.9; 5.3
14	National Treasury Instruction No. 1 of 2021/22	Paragraph 4.1
15	National Treasury Instruction No. 4 of 2015/16	Paragraph 3.4
16	National Treasury SCM Instruction No. 4A of 2016/17	Paragraph 6
17	National Treasury Instruction No 7 of 2017/18	Paragraph 4.3
18	PFMA National Treasury SCM Instruction No. 03 of 2021/22	Paragraph 4.1; 4.2 (b); 4.3; 4.4; 4.4(a); 4.17; 7.2 Paragraph 7.6
19	National Treasury SCM Instruction No. 11 of 2020/21	Paragraph 3.4(a); 3.4(b); 3.9
20	National Treasury SCM Instruction No. 2 of 2021/22	Paragraph 3.2.1; 3.2.4; 3.2.4(a); 3.3.1
21	Practice Note 11 of 2008/9	Paragraph 2.1; 3.1(b)
22	Practice Note 5 of 2009/10	Paragraph 3.3
23	Practice Note 7 of 2009/10	Paragraph 4.1.2

5. ANNUAL FINANCIAL STATEMENTS

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VOTE 4 APPROPRIATION STATEMENT for the year ended 31 March 2024

Appropriation per programme								
2023/24							2022/23	
Voted funds and Direct charges	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
1. ADMINISTRATION	199 095	644	199 739	199 661	78	100,0%	190 769	188 485
2. CONTENT PROCESSING AND DISSEMINATION	420 612	(4 974)	415 638	411 119	4 519	98,9%	408 471	405 525
3. INTERGOVERNMENTAL COORDINATION AND STAKEHOLDER MANAGEMENT	123 839	4 330	128 169	127 588	581	99,5%	130 424	129 895
TOTAL	743 546	-	743 546	738 368	5 178	99,3%	729 664	723 905
Reconciliation with statement of financial performance								
Add:								
Departmental receipts			6 541				1 262	
Actual amounts per statement of financial performance (total revenue)			750 087				730 926	
Actual amounts per statement of financial performance (total expenditure)				738 368				723 905

Appropriation per economic classification

2023/24							2022/23	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	483 737	1 534	485 271	480 135	5 136	98,9%	467 577	461 955
Compensation of employees	283 102	(124)	282 978	280 961	2 017	99,3%	291 197	286 542
Salaries and wages	247 045	(1 291)	245 754	243 958	1 796	99,3%	254 530	250 559
Social contributions	36 057	1 167	37 224	37 003	221	99,4%	36 667	35 983
Goods and services	200 635	1 658	202 293	199 174	3 119	98,5%	176 380	175 413
Administrative fees	2 246	(123)	2 123	2 114	9	99,6%	2 038	2 038
Advertising	23 074	(2 807)	20 267	17 191	3 076	84,8%	5 336	5 336
Minor assets	559	(204)	355	354	1	99,7%	548	548
Audit costs: External	3 486	(807)	2 679	2 679	-	100,0%	2 903	2 787
Bursaries: Employees	500	(312)	188	188	-	100,0%	390	390
Catering: Departmental activities	491	(92)	399	397	2	99,5%	489	489
Communication (G&S)	11 326	(1 691)	9 635	9 635	-	100,0%	9 512	9 497
Computer services	23 237	(2 347)	20 890	20 889	1	100,0%	16 754	16 713
Consultants: Business and advisory services	1 347	(26)	1 321	1 294	27	98,0%	1 195	1 081
Legal services	1 784	881	2 665	2 665	-	100,0%	137	137
Contractors	2 122	(808)	1 314	1 315	(1)	100,0%	1 535	1 535
Agency and support / outsourced services	5 183	930	6 113	6 113	-	100,0%	7 785	7 785
Fleet services (including government motor transport)	1 233	381	1 614	1 614	-	100,0%	1 654	1 652
Consumable supplies	1 109	(354)	755	755	-	100,0%	937	910
Consumable: Stationery, printing and office supplies	2 545	(1 228)	1 317	1 318	(1)	100,1%	1 753	1 712
Operating leases	68 855	6 318	75 173	75 177	(4)	100,0%	70 646	70 645
Property payments	13 078	73	13 151	13 152	(1)	103,9%	12 702	12 702
Travel and subsistence	15 385	5 565	20 950	20 937	13	99,9%	19 076	19 063

Training and development	440	246	686	686	-	100,0%	863	863
Operating payments	22 193	(1 870)	20 323	20 326	(3)	100,0%	19 301	18 704
Venues and facilities	131	(9)	122	122	-	100,0%	493	493
Rental and hiring	311	(58)	253	253	-	100,0%	333	333
Transfers and subsidies	251 609	124	251 733	251 732	1	100,0%	256 504	256 366
Departmental agencies & accounts	250 609	-	250 609	250 608	1	100,0%	255 004	254 984
Departmental agencies (non-business entities)	250 609	-	250 609	250 608	1	100,0%	255 004	254 984
Households	1 000	124	1 124	1 124	-	100,0%	1 500	1 382
Social benefits	1 000	124	1 124	1 124	-	100,0%	1 500	1 382
Payments for capital assets	8 200	(1 658)	6 542	6 465	77	98,8%	5 583	5 501
Building and other fixed structures	-	18	18	18	-	100,0%	17	17
Building	-	-	-	-	-	-	-	-
Other fixed structures	-	18	18	18	-	100,0%	17	17
Machinery and equipment	8 200	(1 676)	6 524	6 447	77	98,8%	5 182	5 100
Other machinery and equipment	8 200	(1 676)	6 524	6 447	77	98,8%	5 182	5 100
Software and other intangible assets	-	-	-	-	-	100,0%	384	384
Payments for financial assets	-	-	-	36	(36)	-	-	83
TOTAL	743 546	-	743 546	738 368	5 178	99.3%	729 664	723 905

Programme 1 – Administration								
2023/24							2022/23	
Subprogramme	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
1.1 Departmental Management	7 308	206	7 514	7 514	-	100,0%	9 297	8 995
1.2 Corporate Services	67 823	(5 138)	62 685	62 608	77	99,9%	56 345	54 789
1.3 Financial Administration	39 174	(551)	38 623	38 622	1	100,0%	39 409	39 113
1.4 Internal Audit	11 393	(1 511)	9 882	9 882	-	100,0%	10 373	10 243
1.5 Office Accommodation	73 397	7 638	81 035	81 035	-	100,0%	75 345	75 345
TOTAL	199 095	644	199 739	199 661	78	100,0%	190 769	188 485

Appropriation per economic classification

Programme 1 per Economic classification	2023/24						2022/23	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	193 652	1 568	195 220	195 220	-	100,0%	188 591	186 435
Compensation of employees	78 950	(2 945)	76 005	76 005	-	100,0%	80 643	78 779
Salaries and wages	68 712	(2 824)	65 888	65 886	2	100,0%	70 512	68 753
Social contributions	10 238	(121)	10 117	10 119	(2)	100,0%	10 131	10 026
Goods and services	114 702	4 513	119 215	119 215	-	100,0%	107 948	107 656
Administrative fees	186	(34)	152	151	1	99,3%	179	179
Advertising	266	64	330	330	-	100,0%	49	49
Minor assets	196	(114)	82	82	-	100,0%	94	94
Audit costs: External	3 486	(807)	2 679	2 679	-	100,0%	2 903	2 787
Bursaries: Employees	500	(312)	188	188	-	100,0%	390	390
Catering: Departmental activities	72	70	142	141	1	100,0%	47	47
Communication (G&S)	2 200	(447)	1 753	1 753	-	100,0%	1 606	1 606
Computer services	19 676	(1 497)	18 179	18 179	-	100,0%	13 570	13 570
Consultants: Business and advisory services	45	(32)	13	13	-	100,0%	167	53
Legal services	1 784	881	2 665	2 665	1	100,0%	137	137
Contractors	506	158	664	664	-	100,0%	428	428
Fleet services (including government motor transport)	298	33	331	330	1	99,7%	341	341
Consumable supplies	590	(270)	320	320	-	100,0%	338	333
Consumable: Stationery, printing and office supplies	730	(241)	489	489	-	100,0%	1 080	1 044
Operating leases	68 115	6 618	74 733	74 734	(1)	100,0%	70 187	70 187
Property payments	12 895	175	13 070	13 071	(1)	100,0%	12 594	12 594

Travel and subsistence	2 275	78	2 353	2 353	-	100,0%	2 098	2 083
Training and development	440	246	686	686	-	100,0%	863	863
Operating payments	442	(56)	386	387	(1)	100,3%	664	658
Venues and facilities	-	-	-	-	-	-	213	213
Rental and hiring	-	-	-	-	-	-	-	-
Transfers and subsidies	223	(103)	120	119	1	99,2%	1 074	1 010
Departmental agencies and accounts	40	(3)	37	36	1	97,3%	50	40
Departmental agencies	40	(3)	37	36	1	97,3%	50	40
Households	183	(100)	83	83	-	100,0%	1 024	970
Social benefits	183	(100)	83	83	-	100,0%	1 024	970
Payments for capital assets	5 220	(821)	4 399	4 322	77	98,2%	1 104	1 021
Buildings and other fixed structures	-	-	-	-	-	-	-	-
Buildings	-	-	-	-	-	-	-	-
Machinery and equipment	5 220	(821)	4 399	4 322	77	98,2%	1 104	1 021
Other machinery and equipment	5 220	(821)	4 399	4 322	77	98,2%	1 104	1 021
Payment for financial assets	-	-	-	-	-	-	-	19
TOTAL	199 095	644	199 739	199 661	78	100,0%	190 769	188 485

Subprogramme: 1.1: Departmental Management

Economic classification	2023/24						2022/23	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	7 308	206	7 514	7 514	-	100,0%	8 699	8 397
Compensation of employees	6 064	225	6 289	6 289	-	100,0%	7 594	7 293
Salaries and wages	4 195	1 441	5 636	5 635	1	100,0%	6 904	6 634
Social contributions	1 869	(1 216)	653	654	(1)	100,0%	690	659
Goods and services	1 244	(19)	1 225	1 225	-	100,0%	1 105	1 104
Administrative fees	14	(6)	8	8	-	100,0%	32	32
Minor assets	8	(6)	2	2	-	100,0%	5	5
Catering: Departmental activities	50	1	51	50	1	100,0%	9	9
Communication (G&S)	119	3	122	122	-	100,0%	126	126
Computer services	-	1	1	1	-	100,0%	-	-
Contractors	-	1	1	1	-	100,0%	1	1
Fleet services (including government motor transport)	24	38	62	62	-	100,0%	45	45
Consumable supplies	62	(25)	37	37	-	100,0%	44	43
Consumable: Stationery, print office supplies	50	(12)	38	38	-	100,0%	8	8
Operating leases	9	4	13	13	-	100,0%	31	31
Travel and subsistence	896	(9)	887	887	-	100,0%	621	621
Operating payments	12	(9)	3	4	(1)	100,0%	9	9
Venues and facilities	-	-	-	-	-	-	174	174
Transfers and subsidies	-	-	-	-	-	-	531	531
Households	-	-	-	-	-	-	531	531
Social benefits	-	-	-	-	-	-	531	531
Payments for capital assets	-	-	-	-	-	-	67	67
Machinery and equipment	-	-	-	-	-	-	67	67
Other machinery and equipment	-	-	-	-	-	-	67	67
TOTAL	7 308	206	7 514	7 514	-	100,0%	9 297	8 995

Subprogramme: 1.2: Corporate Services								
2023/24							2022/23	
Economic classification	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	62 942	(4 435)	58 507	58 507	-	100,0%	55 763	54 282
Compensation of employees	37 008	(3 316)	33 692	33 692	-	100,0%	37 465	36 149
Salaries and wages	33 189	(3 778)	29 411	29 410	1	100,0%	32 858	31 600
Social contributions	3 819	462	4 281	4 282	(1)	100,0%	4 607	4 549
Goods and services	25 934	(1 119)	24 815	24 815	-	100,0%	18 298	18 133
Administrative fees	58	(48)	10	10	-	100,0%	19	19
Advertising	260	70	330	330	-	100,0%	47	47
Minor assets	131	(92)	39	39	-	100,0%	71	71
Bursaries: Employees	500	(312)	188	188	-	100,0%	390	390
Catering: Departmental activities	13	77	90	90	-	100,0%	35	35
Communication (G&S)	1 005	(223)	782	782	-	100,0%	892	892
Computer services	19 453	(1 378)	18 075	18 075	-	100,0%	13 373	13 373
Consultants: Business and advisory services	45	(32)	13	13	-	100,0%	167	53
Legal services	1 784	881	2 665	2 665	-	100,0%	137	137
Contractors	492	(4)	488	488	-	100,0%	407	407
Fleet services (including government motor transport)	24	2	26	26	-	100,0%	22	22
Consumable supplies	206	(129)	77	77	-	100,0%	79	79
Consumable: Stationery, printing and office supplies	284	(168)	116	116	-	100,0%	270	234
Operating leases	180	(66)	114	114	-	100,0%	81	81
Property payments	22	(9)	13	13	-	100,0%	-	-
Travel and subsistence	878	11	889	889	-	100,0%	965	950
Training and development	440	246	686	686	-	100,0%	863	863

Operating payments	159	55	214	214	-	100,0%	441	441
Venues and facilities	-	-	-	-	-	-	39	39
Transfers and subsidies	71	(53)	18	18	-	100,0%	304	297
Households	71	(53)	18	18	-	100,0%	304	297
Social benefits	71	(53)	18	18	-	100,0%	304	297
Payments for capital assets	4 810	(650)	4 160	4 083	77	98,1%	278	195
Machinery and equipment	4 810	(650)	4 160	4 083	77	98,1%	278	195
Other machinery and equipment	4 810	(650)	4 160	4 083	77	98,1%	278	195
Payment for financial assets	-	-	-	-	-	-	-	15
TOTAL	67 823	(5 138)	62 685	62 608	77	99,9%	56 345	54 789

Subprogramme: 1.3: Financial Administration

Economic classification	2023/24						2022/23	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	38 656	(338)	38 318	38 318	-	100,0%	38 528	38 277
Compensation of employees	28 630	630	29 260	29 260	-	100,0%	28 698	28 451
Salaries and wages	24 810	69	24 879	24 879	-	100,0%	24 637	24 406
Social contributions	3 820	561	4 381	4 381	-	100,0%	4 061	4 045
Goods and services	10 026	(968)	9 058	9 058	-	100,0%	9 830	9 826
Administrative fees	99	34	133	132	1	99,2%	126	126
Advertising	6	(6)	-	-	-	-	2	2
Minor assets	47	(6)	41	41	-	100,0%	18	18
Catering: Departmental activities	4	(3)	1	1	-	100,0%	3	3
Communication (G&S)	1 022	(251)	771	771	-	100,0%	500	500
Computer services	3	30	33	33	-	100,0%	4	4

Contractors	14	161	175	175	-	100,0%	20	20
Fleet services (including government motor transport)	245	(2)	243	242	1	99,6%	274	274
Consumable supplies	310	(108)	202	202	-	100,0%	213	209
Consumable: Stationery, printing and office supplies	356	(21)	335	335	-	100,0%	802	802
Operating leases	99	13	112	113	(1)	100,9%	89	89
Property payments	7 264	(780)	6 484	6 485	(1)	100,0%	7 201	7 201
Travel and subsistence	371	20	391	391	-	100,0%	406	406
Operating payments	186	(49)	137	137	-	100,0%	172	172
Transfers and subsidies	128	(44)	84	83	1	98,8%	231	182
Departmental agencies and accounts	40	(3)	37	36	1	97,3%	50	40
Departmental agencies (non-business entities)	40	(3)	37	36	1	97,3%	50	40
Households	88	(41)	47	47	-	100,0%	181	142
Social benefits	88	(41)	47	47	-	100,0%	181	142
Payments for capital assets	390	(169)	221	221	-	100,0%	650	650
Machinery and equipment	390	(169)	221	221	-	100,0%	650	650
Other machinery and equipment	390	(169)	221	221	-	100,0%	650	650
Payment for financial assets	-	-	-	-	-	-	-	4
TOTAL	39 174	(551)	38 623	38 622	1	100,0%	39 409	39 113

Subprogramme: 1.4: Internal Audit

Economic classification	2023/24						2022/23	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	11 349	(1 503)	9 846	9 846	-	100,0%	10 256	10 134
Compensation of employees	7 248	(484)	6 764	6 764	-	100,0%	6 886	6 886
Salaries and wages	6 518	(556)	5 962	5 962	-	100,0%	6 113	6 113
Social contributions	730	72	802	802	-	100,0%	773	773
Goods and services	4 101	(1 019)	3 082	3 082	-	100,0%	3 370	3 248
Administrative fees	15	(14)	1	1	-	100,0%	2	2
Minor assets	10	(10)	-	-	-	-	-	-
Audit costs: External	3 486	(807)	2 679	2 679	-	100,0%	2 903	2 787
Catering: Departmental activities	5	(5)	-	-	-	-	-	-
Communication (G&S)	54	24	78	78	-	100,0%	88	88
Computer services	220	(150)	70	70	-	100,0%	193	193
Fleet services (including government motor transport)	5	(5)	-	-	-	-	-	-
Consumable supplies	12	(8)	4	4	-	100,0%	2	2
Consumable: Stationery, printing and office supplies	40	(40)	-	-	-	-	-	-
Operating leases	39	(7)	32	32	-	100,0%	34	34
Travel and subsistence	130	56	186	186	-	100,0%	106	106
Operating payments	85	(53)	32	32	-	100,0%	42	36
Transfers and subsidies	24	(6)	18	18	-	100,0%	8	-
Households	24	(6)	18	18	-	100,0%	8	-
Social benefits	24	(6)	18	18	-	100,0%	8	-
Payments for capital assets	20	(2)	18	18	-	100,0%	109	109
Machinery and equipment	20	(2)	18	18	-	100,0%	109	109
Other machinery and equipment	20	(2)	18	18	-	100,0%	109	109
TOTAL	11 393	(1 511)	9 882	9 882	-	100,0%	10 373	10 243

Subprogramme: 1.5: Office Accommodation								
2023/24							2022/23	
Economic classification	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	73 397	7 638	81 035	81 035	-	100,0%	75 345	75 345
Goods and services	73 397	7 638	81 035	81 035	-	100,0%	75 345	75 345
Operating leases	67 788	6 674	74 462	74 462	-	100,0%	69 952	69 952
Property payments	5 609	964	6 573	6 573	-	100,0%	5 393	5 393
TOTAL	73 397	7 638	81 035	81 035	-	100,0%	75 345	75 345

Programme 2 – Content Processing And Dissemination								
2023/24							2022/23	
Subprogramme	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
2.1 Programme Management for Content Processing and Dissemination	4 243	(76)	4 167	4 167	-	100,0%	4 229	4 229
2.2 Policy and Research	38 876	(79)	38 797	38 521	276	99,3%	40 132	39 625
2.3 Products and Platforms	46 080	(2 555)	43 525	43 209	316	99,3%	45 604	44 747
2.4 Communication Service Agency	73 768	(1 423)	72 345	68 418	3 927	94,6%	55 384	53 803
2.5 Entity Oversight	255 527	(408)	255 119	255 119	-	100,0%	259 364	259 364
2.6 Media Policy	2 118	(433)	1 685	1 685	-	100,0%	3 758	3 757
TOTAL	420 612	(4 974)	415 638	411 119	4 519	98,9%	408 471	405 525

Appropriation per economic classification

Programme 2 per Economic classification	2023/24						2022/23	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	167 637	(4 059)	163 578	159 029	4 549	97,2%	150 405	147 425
Compensation of employees	102 288	(4 000)	98 288	96 851	1 437	98,5%	101 271	98 933
Salaries and wages	90 091	(4 376)	85 715	84 435	1 280	98,5%	88 660	86 856
Social contributions	12 197	376	12 573	12 416	157	98,8%	12 611	12 077
Goods and services	65 349	(59)	65 290	62 178	3 112	95,2%	49 134	48 492
Administrative fees	1 915	(43)	1 872	1 868	4	99,8%	1 697	1 697
Advertising	21 148	(2 426)	18 722	15 646	3 076	83,6%	4 561	4 561
Minor assets	80	(2)	78	78	-	100,0%	238	238
Catering: Departmental activities	88	(76)	12	11	1	91,7%	72	72
Communication (G&S)	3 263	(304)	2 959	2 959	-	100,0%	2 998	2 988
Computer services	3 496	(786)	2 710	2 710	-	100,0%	3 181	3 140
Consultants: Business and advisory services	1 300	8	1 308	1 281	27	97,9%	1 028	1 028
Contractors	845	(346)	499	499	-	100,0%	914	914
Agency and support / outsourced services	5 113	1 000	6 113	6 113	-	100,0%	7 785	7 785
Fleet services (including government motor transport)	55	80	135	135	-	100,0%	62	62
Consumable supplies	98	85	183	183	-	100,0%	116	116
Consumable: Stationery, printing and office supplies	1 000	(597)	403	402	1	99,8%	274	274
Operating leases	206	(1)	205	205	-	100,0%	165	165
Travel and subsistence	5 815	4 578	10 393	10 391	2	100,0%	7 582	7 582
Operating payments	20 814	(1 279)	19 535	19 534	1	100,0%	18 194	17 603
Venues and facilities	32	(2)	30	30	-	100,0%	152	152
Rental and hiring	81	52	133	133	-	100,0%	115	115
Transfers and subsidies	250 935	115	251 050	251 050	-	100,0%	255 139	255 119

Departmental agencies and accounts	250 565	-	250 565	250 565	-	100,0%	254 944	254 944
Social security funds	250 565	-	250 565	250 565	-	100,0%	254 944	254 944
Households	370	115	485	485	-	100,0%	195	175
Social benefits	370	115	485	485	-	100,0%	195	175
Payments for capital assets	2 040	(1 030)	1 010	1 010	-	100,0%	2 927	2 928
Machinery and equipment	2 040	(1 030)	1 010	1 010	-	100,0%	2 543	2 544
Other machinery and equipment	2 040	(1 030)	1 010	1 010	-	100,0%	2 543	2 544
Software and other intangible assets	-	-	-	-	-	-	384	384
Payments for financial assets	-	-	-	30	(30)	-	-	53
TOTAL	420 612	(4 974)	415 638	411 119	4 519	98,9%	408 471	405 525

Subprogramme 2.1: Programme Management for Content Processing and Dissemination								
2023/24							2022/23	
Economic classification	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	4 243	(80)	4 163	4 163	-	100,0%	4 182	4 182
Compensation of employees	3 989	(7)	3 982	3 982	-	100,0%	3 941	3 941
Salaries and wages	3 559	(15)	3 544	3 544	-	100,0%	3 568	3 568
Social contributions	430	8	438	438	-	100,0%	373	373
Goods and services	254	(73)	181	181	-	100,0%	241	241
Administrative fees	1	-	1	1	-	100,0%	2	2
Minor assets	-	-	-	-	-	-	3	3
Catering: Departmental activities	-	-	-	-	-	-	4	4
Communication (G&S)	72	(4)	68	68	-	100,0%	66	66
Fleet services (including government motor transport)	2	(1)	1	1	-	100,0%	-	-
Consumable supplies	12	-	12	12	-	100,0%	6	6

Consumable: Stationery, printing and office supplies	28	(6)	22	22	-	100,0%	1	1
Travel and subsistence	139	(62)	77	77	-	100,0%	98	98
Operating payments	-	-	-	-	-	-	6	6
Venues and facilities	-	-	-	-	-	-	55	55
Transfers and subsidies	-	4	4	4	-	100,0%	43	35
Households	-	4	4	4	-	100,0%	43	35
Social benefits	-	4	4	4	-	100,0%	43	35
Payments for capital assets	-	-	-	-	-	-	47	47
Machinery and equipment	-	-	-	-	-	-	47	47
Other machinery and equipment	-	-	-	-	-	-	47	47
TOTAL	4 243	(76)	4 167	4 167	-	100,0%	4 229	4 229

Subprogramme 2.2: Policy and Research								
Economic classification	2023/24						2022/23	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	38 383	(136)	38 247	37 971	276	99,3%	38 551	38 052
Compensation of employees	29 936	(802)	29 134	28 859	275	99,1%	29 653	29 153
Salaries and wages	26 116	(892)	25 224	24 979	245	99,0%	25 835	25 361
Social contributions	3 820	90	3 910	3 880	30	99,2%	3 818	3 792
Goods and services	8 447	666	9 113	9 112	1	100,0%	8 898	8 899
Administrative fees	810	61	871	870	1	99,9%	731	731
Minor assets	11	(4)	7	7	-	100,0%	63	63
Catering: Departmental activities	-	-	-	-	-	-	11	11
Communication (G&S)	463	(177)	286	286	-	100,0%	473	473
Computer services	1 088	(375)	713	713	-	100,0%	501	501
Consultants: Business and advisory services	400	46	446	446	-	100,0%	833	833

Contractors	245	(245)	-	-	-	-	252	252
Agency and support / outsourced services	4 303	1 719	6 022	6 022	-	100,0%	5 547	5 547
Fleet services (including government motor transport)	2	2	4	4	-	100,0%	3	3
Consumable supplies	37	(23)	14	14	-	100,0%	14	15
Consumable: Stationery, printing and office supplies	135	(17)	118	118	-	100,0%	130	130
Operating leases	78	(19)	59	59	-	100,0%	29	29
Travel and subsistence	400	150	550	550	-	100,0%	275	275
Operating payments	475	(452)	23	23	-	100,0%	36	36
Transfers and subsidies	108	137	245	245	-	100,0%	43	35
Households	108	137	245	245	-	100,0%	43	35
Social benefits	108	137	245	245	-	100,0%	43	35
Payments for capital assets	385	(80)	305	305	-	100,0%	1 538	1 538
Machinery and equipment	385	(80)	305	305	-	100,0%	1 538	1 538
Other machinery and equipment	385	(80)	305	305	-	100,0%	1 538	1 538
TOTAL	38 876	(79)	38 797	38 521	276	99,3%	40 132	39 625

Subprogramme 2.3: Products and Platforms								
2023/24							2022/23	
Economic classification	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	45 606	(2 209)	43 397	43 052	345	99,2%	44 673	43 786
Compensation of employees	27 855	(2 176)	25 679	25 363	316	98,8%	28 847	28 396
Salaries and wages	24 471	(2 064)	22 407	22 121	286	98,7%	25 601	25 197
Social contributions	3 384	(112)	3 272	3 242	30	99,1%	3 246	3 199
Goods and services	17 751	(33)	17 718	17 689	29	99,8%	15 826	15 390
Administrative fees	11	(2)	9	8	1	100,0%	3	3

Advertising	250	(228)	22	22	-	100,0%	-	-
Minor assets	6	3	9	9	-	100,0%	84	84
Catering: Departmental activities	-	2	2	2	-	100,0%	1	1
Communication (G&S)	600	(123)	477	478	(1)	100,0%	455	455
Computer services	1 248	(123)	1 125	1 125	-	100,0%	2 019	1 978
Consultants: Business and advisory services	900	(42)	858	831	27	96,9%	152	152
Contractors	-	-	-	-	-	-	1	1
Agency and support / outsourced services	810	(719)	91	91	-	100,0%	-	-
Fleet services (including government motor transport)	3	31	34	34	-	100,0%	9	9
Consumable supplies	5	10	15	15	-	100,0%	8	8
Consumable: Stationery, printing and office supplies	101	(43)	58	58	-	100,0%	58	58
Operating leases	72	(22)	50	50	-	100,0%	40	40
Travel and subsistence	628	451	1 079	1 078	1	99,9%	347	347
Operating payments	13 117	772	13 889	13 888	1	100,0%	12 649	12 254
Transfers and subsidies	214	(194)	20	20	-	100,0%	131	119
Households	214	(194)	20	20	-	100,0%	131	119
Social benefits	214	(194)	20	20	-	100,0%	131	119
Payments for capital assets	260	(152)	108	108	-	100,0%	800	801
Machinery and equipment	260	(152)	108	108	-	100,0%	416	417
Other machinery and equipment	260	(152)	108	108	-	100,0%	416	417
Software and other intangible assets	-	-	-	-	-	-	384	384
Payment for financial assets	-	-	-	29	(29)	-	-	41
TOTAL	46 080	(2 555)	43 525	43 209	316	99,3%	45 604	44 747

Subprogramme 2.4 – Communication Service Agency								
2023/24							2022/23	
Economic classification	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	72 325	(793)	71 532	67 605	3 927	94,5%	54 832	53 240
Compensation of employees	33 969	(396)	33 573	32 727	846	97,5%	33 152	31 766
Salaries and wages	29 815	(658)	29 157	28 408	749	97,4%	28 480	27 555
Social contributions	4 154	262	4 416	4 319	97	97,8%	4 672	4 211
Goods and services	38 356	(397)	37 959	34 878	3 081	91,9%	21 680	21 474
Administrative fees	1 075	(87)	988	985	3	99,7%	954	954
Advertising	20 898	(2 198)	18 700	15 624	3 076	83,6%	4 561	4 561
Minor assets	61	(1)	60	60	-	100,0%	72	72
Catering: Departmental activities	63	(55)	8	7	1	87,5%	37	37
Communication (G&S)	2 012	39	2 051	2 050	1	100,0%	1 941	1 931
Computer services	1 160	(288)	872	872	-	100,0%	660	660
Consultants: Business and advisory services	63	4	4	4	-	100,0%	43	43
Contractors	600	(101)	499	499	-	100,0%	661	661
Agency and support / outsourced services	-	-	-	-	-	-	387	387
Fleet services (including government motor transport)	42	53	95	95	-	100,0%	47	47
Consumable supplies	38	100	138	138	-	100,0%	77	77
Consumable: Stationery, printing and office supplies	728	(530)	198	198	-	100,0%	81	81
Operating leases	36	47	83	83	-	100,0%	73	73
Travel and subsistence	4 355	4 159	8 514	8 514	-	100,0%	6 462	6 462
Operating payments	7 207	(1 591)	5 616	5 616	-	100,0%	5 495	5 299
Venues and facilities	-	-	-	-	-	-	14	14
Rental and hiring	81	52	133	133	-	100,0%	115	115

Transfers and subsidies	48	168	216	216	-	100,0%	21	21
Households	48	168	216	216	-	100,0%	21	21
Social benefits	48	168	216	216	-	100,0%	21	21
Payments for capital assets	1 395	(798)	597	597	-	100,0%	531	531
Machinery and equipment	1 395	(798)	597	597	-	100,0%	531	531
Other machinery and equipment	1 395	(798)	597	597	-	100,0%	531	531
Payment for financial assets	-	-	-	-	-	-	-	11
TOTAL	73 768	(1 423)	72 345	68 418	3 927	94,6%	55 384	53 803

Subprogramme 2.5 – Entity Oversight								
2023/24							2022/23	
Economic classification	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	4 962	(408)	4 554	4 554	-	100,0%	4 420	4 420
Compensation of employees	4 719	(312)	4 407	4 407	-	100,0%	4 268	4 268
Salaries and wages	4 310	(310)	4 000	4 000	-	100,0%	3 885	3 885
Social contributions	409	(2)	407	407	-	100,0%	383	383
Goods and services	243	(96)	147	147	-	100,0%	152	152
Administrative fees	12	(11)	1	1	-	100,0%	1	1
Minor assets	2	-	2	2	-	100,0%	8	8
Catering: Departmental activities	10	(8)	2	2	-	100,0%	-	-
Communication (G&S)	74	(25)	49	49	-	100,0%	49	50
Computer services	-	-	-	-	-	-	1	1
Fleet services (including government motor transport)	3	(2)	1	1	-	100,0%	1	1
Consumable supplies	4	(2)	2	2	-	100,0%	5	4
Consumable: Stationery, printing and office supplies	2	1	3	3	-	100,0%	4	4

Operating leases	20	(7)	13	13	-	100,0%	23	23
Travel and subsistence	104	(37)	67	67	-	100,0%	52	52
Operating payments	12	(5)	7	7	-	100,0%	8	8
Transfers and subsidies	250 565	-	250 565	250 565	-	100,0%	254 944	254 944
Departmental agencies and accounts	250 565	-	250 565	250 565	-	100,0%	254 944	254 944
Social security funds	250 565	-	250 565	250 565	-	100,0%	254 944	254 944
TOTAL	255 527	(408)	255 119	255 119	-	100,0%	259 364	259 364

Subprogramme 2.6 – Media Policy								
2023/24							2022/23	
Economic classification	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	2 118	(433)	1 685	1 684	1	99,9%	3 747	3 745
Compensation of employees	1 820	(307)	1 513	1 513	-	100,0%	1 410	1 409
Salaries and wages	1 820	(437)	1 383	1 383	-	100,0%	1 291	1 290
Social contributions	-	130	130	130	-	100,0%	119	119
Goods and services	298	(126)	172	171	1	99,4%	2 337	2 336
Administrative fees	6	(4)	2	3	(1)	150,0%	6	6
Minor assets	-	-	-	-	-	-	8	8
Catering: Departmental activities	15	(15)	-	-	-	-	19	19
Communication (G&S)	42	(14)	28	28	-	100,0%	14	13
Agency and support / outsourced services	-	-	-	-	-	-	1 851	1 851
Fleet services (including government motor transport)	3	(3)	-	-	-	-	2	2
Consumable supplies	2	-	2	2	-	100,0%	6	6
Consumable: Stationery, printing and office supplies	6	(2)	4	3	1	75,0%	-	-
Travel and subsistence	189	(83)	106	105	1	99,1%	348	348

Operating payments	3	(3)	-		-	-	-	-
Venues and facilities	32	(2)	30	30	-	100,0%	83	83
Payments for capital assets	-	-	-	-	-	-	11	11
Machinery and equipment	-	-	-	-	-	-	11	11
Other machinery and equipment	-	-	-	-	-	-	11	11
Payments for financial assets	-	-	-	1	(1)	-	-	1
TOTAL	2 118	(433)	1 685	1 685	-	100,0%	3 758	3 757

Programme 3 – Intergovernmental Coordination and Stakeholder Management								
2023/24							2022/23	
Subprogramme	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
3.1 Programme Management for Intergovernmental Coordination and Stakeholder Management	3 345	295	3 640	3 640	-	100,0%	3 526	3 525
3.2 Provincial and Local Liaison	86 762	2 249	89 011	88 869	142	99,8%	89 634	89 108
3.3 Media Engagement	15 530	66	15 596	15 403	193	98,8%	16 734	16 732
3.4 Cluster Supervision (Human Development, Social Protection and Governance and Administration)	9 593	361	9 954	9 709	245	97,5%	10 978	10 978
3.5 Cluster Supervision (Economic and Infrastructure, Justice and International)	8 609	1 359	9 968	9 967	1	100,0%	9 552	9 552
TOTAL	123 839	4 330	128 169	127 588	581	99,5%	130 424	129 895

Appropriation per economic classification								
2023/24							2022/23	
Programme 3 per Economic classification	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	122 448	4 025	126 473	125 886	587	99,5%	128 581	128 095
Compensation of employees	101 864	6 821	108 685	108 105	580	99,5%	109 283	108 830
Salaries and wages	88 242	5 909	94 151	93 637	514	99,5%	95 358	94 950
Social contributions	13 622	912	14 534	14 468	66	99,5%	13 925	13 880
Goods and services	20 584	(2 796)	17 788	17 781	7	100,0%	19 298	19 265
Administrative fees	145	(46)	99	95	4	96,0%	162	162
Advertising	1 660	(445)	1 215	1 215	-	100,0%	726	726
Minor assets	283	(88)	195	194	1	99,5%	216	216
Catering: Departmental activities	331	(86)	245	245	-	100,0%	370	370
Communication (G&S)	5 863	(940)	4 923	4 923	-	100,0%	4 908	4 903
Computer services	65	(64)	1	-	1	-	3	3
Consultants: Business and advisory services	2	(2)	-	-	-	-	-	-
Contractors	771	(620)	151	152	(1)	100,7%	193	193
Agency and support / outsourced services	70	(70)	-	-	-	-	-	-
Fleet services (including government motor transport)	880	268	1 148	1 149	(1)	100,1%	1 251	1 249
Consumable supplies	421	(169)	252	252	-	100,0%	483	461
Consumable: Stationery, printing and office supplies	815	(390)	425	427	(2)	100,5%	399	394
Operating leases	534	(299)	235	238	(3)	101,3%	294	293
Property payments	183	(102)	81	81	-	100,0%	108	108
Travel and subsistence	7 295	909	8 204	8 193	11	99,9%	9 396	9 398
Operating payments	937	(535)	402	405	(3)	100,7%	443	443
Venues and facilities	99	(7)	92	92	-	100,0%	128	128

Rental and hiring	230	(110)	120	120	-	100,0%	218	218
Transfers and subsidies	451	112	563	563	-	100,0%	291	237
Departmental agencies and accounts	4	3	7	7	-	100,0%	10	-
Departmental agencies (non- business entities)	4	3	7	7	-	100,0%	10	-
Households	447	109	556	556	-	100,0%	281	237
Social benefits	447	109	556	556	-	100,0%	281	237
Payments for capital assets	940	193	1 133	1 133	-	100,0%	1 552	1 552
Buildings and other fixed structures	-	18	18	18	-	100,0%	17	17
Other fixed structures	-	18	18	18	-	100,0%	17	17
Machinery and equipment	940	175	1 115	1 115	-	100,0%	1 535	1 535
Other machinery and equipment	940	175	1 115	1 115	-	100,0%	1 535	1 535
Payment for financial assets	-	-	-	6	(6)	-	-	11
TOTAL	123 839	4 330	128 169	127 588	581	99,5%	130 424	129 895

Subprogramme 3.1: Programme Management for Intergovernmental Coordination and Stakeholder Management								
Economic classification	2023/24						2022/23	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	3 345	244	3 589	3 588	1	100,0%	3 526	3 525
Compensation of employees	3 120	224	3 344	3 344	-	100,0%	3 219	3 218
Salaries and wages	2 762	309	3 071	3 071	-	100,0%	2 963	2 962
Social contributions	358	(85)	273	273	-	100,0%	256	256
Goods and services	225	20	245	244	1	99,6%	307	307
Administrative fees	2	(1)	1	1	-	100,0%	1	1
Catering: Departmental activities	-	-	-	-	-	-	2	2
Communication (G&S)	57	1	58	58	-	100,0%	67	67

Fleet services (including government motor transport)	2	1	3	3	-	100,0%	8	8
Consumable supplies	5	7	12	12	-	100,0%	4	4
Consumable: Stationery, printing and office supplies	37	7	44	44	-	100,0%	23	23
Operating leases	20	12	32	32	-	100,0%	3	3
Travel and subsistence	97	(17)	80	78	2	97,5%	137	137
Operating payments	5	10	15	16	(1)	106,7%	6	6
Payments for capital assets	-	51	51	51	-	100,0%	-	-
Machinery and equipment	-	51	51	51	-	100,0%	-	-
Other machinery and equipment	-	51	51	51	-	100,0%	-	-
Payment for financial assets	-	-	-	1	(1)	-	-	-
TOTAL	3 345	295	3 640	3 640	-	100,0%	3 526	3 525

Subprogramme 3.2: Provincial and Local Liaison								
2023/24							2022/23	
Economic classification	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	85 691	2 001	87 692	87 544	148	99,8%	88 341	87 861
Compensation of employees	68 598	4 857	73 455	73 313	142	99,8%	72 980	72 528
Salaries and wages	58 837	4 073	62 910	62 779	131	99,8%	62 942	62 535
Social contributions	9 761	784	10 545	10 534	11	99,9%	10 038	9 993
Goods and services	17 093	(2 856)	14 237	14 231	6	100,0%	15 361	15 333
Administrative fees	108	(35)	73	73	-	100,0%	111	111
Advertising	1 499	(304)	1 195	1 195	-	100,0%	726	726
Minor assets	280	(91)	189	189	-	100,0%	155	155
Catering: Departmental activities	260	(163)	97	97	-	100,0%	222	222
Communication (G&S)	5 150	(1 054)	4 096	4 096	-	100,0%	4 054	4 053

Computer services	65	(65)	-	-	-	-	-	-
Contractors	716	(585)	131	131	-	100,0%	177	177
Fleet services (including government motor transport)	721	201	922	922	-	100,0%	1 070	1 069
Consumable supplies	280	(84)	196	196	-	100,0%	421	399
Consumable: Stationery, printing and office supplies	509	(206)	303	303	-	100,0%	288	284
Operating leases	449	(294)	155	158	(3)	101,9%	198	197
Property payments	183	(102)	81	81	-	100,0%	108	108
Travel and subsistence	5 782	534	6 316	6 307	9	99,9%	7 176	7 177
Operating payments	819	(499)	320	320	-	100,0%	385	385
Venues and facilities	50	(6)	44	44	-	100,0%	72	72
Rental and hiring	222	(103)	119	119	-	100,0%	198	198
Transfers and subsidies	393	45	438	438	-	100,0%	172	120
Departmental agencies and accounts	2	5	7	7	-	100,0%	8	-
Departmental agencies (non-business entities)	2	5	7	7	-	100,0%	8	-
Households	391	40	431	431	-	100,0%	164	120
Social benefits	391	40	431	431	-	100,0%	164	120
Payments for capital assets	678	203	881	882	(1)	100,1%	1 121	1 121
Buildings and other fixed structures	-	18	18	18	-	100,0%	17	17
Other fixed structures	-	18	18	18	-	100,0%	17	17
Machinery and equipment	678	185	863	864	(1)	100,1%	1 104	1 104
Other machinery and equipment	678	185	863	864	(1)	100,1%	1 104	1 104
Payment for financial assets	-	-	-	5	(5)	-	-	6
TOTAL	86 762	2 249	89 011	88 869	142	99,8%	89 634	89 108

Subprogramme 3.3: Media Engagement								
2023/24							2022/23	
Economic classification	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	15 315	143	15 458	15 265	193	98,8%	16 519	16 518
Compensation of employees	13 189	244	13 433	13 240	193	98,6%	14 465	14 465
Salaries and wages	11 678	135	11 813	11 646	167	98,6%	12 844	12 844
Social contributions	1 511	109	1 620	1 594	26	98,4%	1 621	1 621
Goods and services	2 126	(101)	2 025	2 025	-	100,0%	2 054	2 053
Administrative fees	28	(11)	17	14	3	82,4%	34	34
Advertising	140	(140)	-	-	-	-	-	-
Minor assets	3	(1)	2	2	-	100,0%	28	28
Catering: Departmental activities	33	73	106	106	-	100,0%	51	51
Communication (G&S)	299	194	493	493	-	100,0%	502	502
Consultants: Business and advisory services	2	(2)	-	-	-	-	-	-
Contractors	55	(36)	19	20	(1)	105,3%	13	13
Agency and support / outsourced services	70	(70)	-	-	-	-	-	-
Fleet services (including government motor transport)	155	64	219	220	(1)	100,5%	158	158
Consumable supplies	89	(66)	23	23	-	100,0%	27	27
Consumable: Stationery, printing and office supplies	118	(72)	46	46	-	100,0%	52	51
Operating leases	10	(10)	-	-	-	-	47	47
Travel and subsistence	1 041	(24)	1 017	1 017	-	100,0%	1 118	1 118
Operating payments	26	8	34	35	(1)	102,9%	11	11
Venues and facilities	49	(1)	48	48	-	100,0%	-	-
Rental and hiring	8	(7)	1	1	-	100,0%	13	13
Transfers and subsidies	39	48	87	87	-	100,0%	32	30

Departmental agencies and accounts	2	(2)	-	-	-	-	2	-
Departmental agencies (non-business entities)	2	(2)	-	-	-	-	2	-
Households	37	50	87	87	-	100,0%	30	30
Social benefits	37	50	87	87	-	100,0%	30	30
Payments for capital assets	176	(125)	51	51	-	100,0%	183	183
Machinery and equipment	176	(125)	51	51	-	100,0%	183	183
Other machinery and equipment	176	(125)	51	51	-	100,0%	183	183
Payment for financial assets	-	-	-	-	-	-	-	1
TOTAL	15 530	66	15 596	15 403	193	98,8%	16 734	16 732

Subprogramme 3.4: Cluster Supervision (Human Development, Social Protector)								
Economic classification	2023/24						2022/23	
	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	9 495	430	9 925	9 680	245	97,5%	10 855	10 851
Compensation of employees	8 894	285	9 179	8 934	245	97,3%	9 833	9 833
Salaries and wages	7 743	335	8 078	7 862	216	97,3%	8 722	8 722
Social contributions	1 151	(50)	1 101	1 072	29	97,4%	1 111	1 111
Goods and services	601	145	746	746	-	100,0%	1 022	1 018
Administrative fees	4	2	6	5	1	83,3%	12	12
Minor assets	-	4	4	3	1	75,0%	21	21
Catering: Departmental activities	23	(1)	22	22	-	100,0%	57	57
Communication (G&S)	181	(37)	144	144	-	100,0%	158	154
Fleet services (including government motor transport)	2	-	2	2	-	100,0%	9	8
Consumable supplies	37	(22)	15	15	-	100,0%	21	21
Consumable: Stationery, printing and office supplies	46	(14)	32	34	(2)	106,3%	12	12

Operating leases	27	(7)	20	20	-	100,0%	19	19
Travel and subsistence	208	270	478	478	-	100,0%	688	689
Operating payments	73	(50)	23	23	-	100,0%	25	25
Transfers and subsidies	12	17	29	29	-	100,0%	87	87
Households	12	17	29	29	-	100,0%	87	87
Social benefits	12	17	29	29	-	100,0%	87	87
Payments for capital assets	86	(86)	-	-	-	-	36	36
Machinery and equipment	86	(86)	-	-	-	-	36	36
Other machinery and equipment	86	(86)	-	-	-	-	36	36
Payment for financial assets	-	-	-	-	-	-	-	4
TOTAL	9 593	361	9 954	9 709	245	97,5%	10 978	10 978

Subprogramme 3.5 Cluster Supervision (Economic and Infrastructure, Justice and International)								
2023/24							2022/23	
Economic classification	Adjusted Budget	Virement	Final Budget	Actual Expenditure	Variance	Expenditure as % of final budget	Final Budget	Actual Expenditure
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
Current payments	8 602	1 207	9 809	9 809	-	100,0%	9 340	9 340
Compensation of employees	8 063	1 211	9 274	9 274	-	100,0%	8 786	8 786
Salaries and wages	7 222	1 057	8 279	8 279	-	100,0%	7 887	7 887
Social contributions	841	154	995	995	-	100,0%	899	899
Goods and services	539	(4)	535	535	-	100,0%	554	554
Administrative fees	3	(1)	2	2	-	100,0%	4	4
Advertising	21	(1)	20	20	-	100,0%	-	-
Minor assets	-	-	-	-	-	-	12	12
Catering: Departmental activities	15	5	20	20	-	100,0%	38	38
Communication (G&S)	176	(44)	132	132	-	100,0%	127	127
Computer services	-	1	1	-	1	-	3	3

Contractors	-	1	1	1	-	100,0%	3	3
Fleet services (including government motor transport)	-	2	2	2	-	100,0%	6	6
Consumable supplies	10	(4)	6	6	-	100,0%	10	10
Consumable: Stationery, printing and office supplies	105	(105)	-	-	-	-	24	24
Operating leases	28	-	28	28	-	100,0%	27	27
Travel and subsistence	167	146	313	313	-	100,0%	277	277
Operating payments	14	(4)	10	11	(1)	110,0%	16	16
Rental and hiring	-	-	-	-	-	-	7	7
Transfers and subsidies	7	2	9	9	-	100,0%	-	-
Households	7	2	9	9	-	100,0%	-	-
Social benefits	7	2	9	9	-	100,0%	-	-
Payments for capital assets	-	150	150	149	1	99,3%	212	212
Machinery and equipment	-	150	150	149	1	99,3%	212	212
Other machinery and equipment	-	150	150	149	1	99,3%	212	212
TOTAL	8 609	1 359	9 968	9 967	1	100,0%	9 552	9 552



Detail of transfers and subsidies as per Appropriation Act (after virement):

Detail of these transactions can be viewed in note 6 (Transfers and subsidies) and Annexures 1A and 1B to the AFS.

Detail of specifically and exclusively appropriated amounts voted (after virement):

Detail of these transactions can be viewed in note 1 (Annual Appropriation) to the Interim Financial Statements.

Detail on payments for financial assets

Detail of these transactions per category can be viewed in note 5 (Payments for financial assets) to the AFS.

Explanations of material variances from Amounts Voted (after Virement):

4.1 Per Programme	Final Budget	Actual Expenditure	Variance	Variance as a % of Final Budget
	R'000	R'000	R'000	%
Programme 1: Administration	199 739	199 661	78	0,0%
The underspending of R78 000 is mainly due to computer equipment amounting to R77 000 (capital assets) that could not be procured and paid by the end of the financial year				
Programme 2: Content Processing and Dissemination	415 638	411 119	4 519	1,1%
The underspending of R4,519 million is a result of slow spending in employee costs (R1,437 million) in three subprogrammes due to attrition of staff and freezing of posts, and Goods and Services (R3,112 million) due to slow spending on key campaigns that did not realise at year-end as anticipated. Theft and losses of R30 000 is funded from surplus funds in Goods and Services.				
Programme 3: Intergovernmental Coordination and Stakeholder	128 169	127 588	581	0,5%

The underspending of R581 000 is a result of slow spending in employee costs (R580 000) in three subprogrammes due to attrition of staff and freezing of posts, and Goods and Services (R7 000) due to lower spending on subsistence and travel and administrative fees. Theft and losses of R6 000 is funded from surplus funds in Goods and Services.

4.2 Per Economic classification	Final Budget	Actual Expenditure	Variance	Variance as a % of Final Budget
	R'000	R'000	R'000	%
Current expenditure	485 271	480 135	5 136	1,1%
Compensation of employees	282 978	280 961	2 017	0,7%
Goods and services	202 293	199 174	3 119	1,5%
Transfers and subsidies:	251 733	251 732	1	0,0%
Departmental agencies and accounts	250 609	250 608	1	0,0%
Households	1 124	1 124	-	0,0%
Payment for capital assets	6 542	6 465	77	1,2%
Building and other fixed assets	18	18	-	0,0%
Machinery and equipment	6 524	6447	77	1,2%
Payment for financial assets	-	36	(36)	0.0%

The department spent 99,3% (R738,368 million) of its final appropriation. The total variance of R5,178 million comprises R2,017 million in CoE due to the attrition of staff and vacant posts; R3,119 million in Goods and Services due to advertising and subsistence and travel that did not realise as anticipated. An under spending of R77 000 realised in Capital Assets due to computer equipment that could not be procured and paid by the end of the financial year as projected. Theft and losses of R36 000 is funded from Goods and Services.

VOTE 4 STATEMENT OF FINANCIAL PERFORMANCE for the year ended 31 March 2024

		2023/24	2022/23
	Note	R'000	R'000
REVENUE			
Annual appropriation	1	743 546	729 664
Departmental revenue	2	6 541	1 262
TOTAL REVENUE		750 087	730 926
EXPENDITURE			
Current expenditure			
Compensation of employees	3	280 961	286 542
Goods and services	4	199 174	175 413
Total current expenditure		480 135	461 955
Transfers and subsidies			
Transfers and subsidies	6	251 732	256 366
Total transfers and subsidies		251 732	256 366
Expenditure for capital assets			
Tangible assets	7	6 465	5 117
Intangible assets		-	384
Total expenditure for capital assets		6 465	5 501
Payment for financial assets	5	36	83
TOTAL EXPENDITURE		738 368	723 905
SURPLUS FOR THE YEAR		11 719	7 021
Reconciliation of Net Surplus for the year			
Voted funds		5 178	5 759
Annual Appropriation		5 178	5 759
Departmental revenue	12	6 541	1 262
SURPLUS FOR THE YEAR		11 719	7 021

VOTE 4 STATEMENT OF FINANCIAL POSITION as at 31 March 2024

		2023/24	2022/23
	Note	R'000	R'000
ASSETS			
Current assets			
		92 372	117 506
Cash and cash equivalents	8	91 733	116 334
Prepayments and advances	9	75	506
Receivables	10	564	666
Non-current assets			
		38	56
Receivables	10	38	56
TOTAL ASSETS		92 410	117 562
LIABILITIES			
Current liabilities			
		96 467	121 833
Voted funds to be surrendered to the Revenue Fund	11	5 178	5 759
Departmental revenue and NRF receipts to be surrendered to the Revenue Fund	12	4 975	383
Payables	13	86 314	115 691
TOTAL LIABILITIES		96 467	121 833
NET ASSETS		(4 057)	(4 271)
Represented by:			
Recoverable revenue		349	135
Unauthorised expenditure		(4 406)	(4 406)
TOTAL		(4 057)	(4 271)

VOTE 4 STATEMENT OF CHANGES IN NET ASSETS as at 31 March 2024

	2023/24	2022/23
Note	R'000	R'000
Recoverable revenue		
Opening balance	135	173
Transfers:	214	(38)
Debts recovered (included in departmental receipts)	(83)	(128)
Debts raised	297	90
Closing balance	349	135
Unauthorised expenditure		
Opening balance	(4 406)	(4 406)
Unauthorised expenditure - current year	-	-
Amounts approved by Parliament/Legislature with funding	-	-
Amounts recoverable	-	-
Amounts written off	-	-
Closing balance	(4 406)	(4 406)
TOTAL	(4 057)	(4 271)

VOTE 4 CASH FLOW STATEMENT for the year ended 31 March 2024

	2023/24	2022/23
Note	R'000	R'000
CASH FLOWS FROM OPERATING ACTIVITIES		
Receipts	750 087	730 926
Annual appropriated funds received	1 743 546	729 664
Departmental revenue received	2.1; 2.3 6 481	1 184
Interest received	2.2 60	78
Net (increase) / decrease in working capital	(28 844)	(74 661)
Surrendered to Revenue Fund	(7 708)	(3 322)
Current payments	(480 135)	(461 955)
Payments for financial assets	(36)	(83)
Transfers and subsidies paid	(251 732)	(256 366)
Net cash flow available from operating activities	14 (18 368)	(65 461)
CASH FLOWS FROM INVESTING ACTIVITIES		
Payments for capital assets	7 (6 465)	(5 501)
(Increase) / decrease in non-current receivables	18	12
Net cash flows from investing activities	(6 447)	(5 489)
CASH FLOWS FROM FINANCING ACTIVITIES		
Increase / (decrease) in net assets	214	(38)
Net cash flows from financing activities	214	(38)
Net increase / (decrease) in cash and cash equivalents	(24 601)	(70 988)
Cash and cash equivalents at the beginning of the period	116 334	187 322
Cash and cash equivalents at end of period	8 91 733	116 334

VOTE 4 ACCOUNTING POLICIES for the year ended 31 March 2024

The financial statements have been prepared in accordance with the following policies, which have been applied consistently in all material aspects, unless otherwise indicated. Management has concluded that the financial statements present fairly the department’s primary and secondary information.

The historical cost convention has been used, except where otherwise indicated. Management has used assessments and estimates in preparing the AFS. These are based on the best information available at the time of preparation.

Where appropriate and meaningful, additional information has been disclosed to enhance the usefulness of the financial statements and to comply with the statutory requirements of the PFMA of 1999 (as amended by Act 29 of 1999), and the Treasury Regulations issued in terms of the PFMA of 1999 and the Annual Division of Revenue Act.

1. Basis of preparation

The financial statements have been prepared in accordance with the MCS.

2. Going concern

The financial statements have been prepared on a going concern basis.

3. Presentation currency

Amounts have been presented in the currency of the South African Rand (R) which is also the functional currency of the department.

4. Rounding

Unless otherwise stated financial figures have been rounded to the nearest one thousand Rand (R’000).

5. Foreign currency translation

Cash flows arising from foreign currency transactions are translated into South African Rands using the spot exchange rates prevailing at the date of payment/receipt.

6. Comparative information

6.1 Prior period comparative information

Prior period comparative information has been presented in the current year’s financial statements. Where necessary figures included in the prior period financial statements have been reclassified to ensure that the format in which the information is presented is consistent with the format of the current year’s financial statements.

6.2 Current year comparison with budget

A comparison between the approved, final budget and actual amounts for each programme and economic classification is included in the appropriation statement.

7. Revenue

7.1 Appropriated funds

Appropriated funds comprises departmental allocations.

Appropriated funds are recognised in the statement of financial performance on the date the appropriation becomes effective. Adjustments made in terms of the adjustments budget process are

recognised in the statement of financial performance on the date the adjustments become effective.

Appropriated funds are measured at the amounts receivable.

The net amount of any appropriated funds due to/from the relevant revenue fund at the reporting date is recognised as a payable/ receivable in the statement of financial position.

7.2 Departmental revenue

Departmental revenue is recognised in the statement of financial performance when received and is subsequently paid into the relevant revenue fund, unless stated otherwise.

Departmental revenue is measured at the cash amount received.

In-kind donations received are recorded in the notes to the financial statements on the date of receipt and are measured at fair value.

Any amount owing to the relevant revenue fund at the reporting date is recognised as a payable in the statement of financial position.

7.3 Accrued departmental revenue

Accruals in respect of departmental revenue (excluding tax revenue) are recorded in the notes to the financial statements when:

- it is probable that the economic benefits

or service potential associated with the transaction will flow to the department; and

- the amount of revenue can be measured reliably.

The accrued revenue is measured at the fair value of the consideration receivable.

Write-offs are made according to the department's debt write-off policy.

8. Expenditure

8.1 Compensation of employees

8.1.1 Salaries and wages

Salaries and wages are recognised in the statement of financial performance on the date of payment.

8.1.2 Social contributions

Social contributions made by the department in respect of current employees are recognised in the statement of financial performance on the date of payment.

Social contributions made by the department in respect of ex-employees are classified as transfers to households in the statement of financial performance on the date of payment.

8.2 Other expenditure

Other expenditure (such as goods and services, transfers and subsidies and payments for capital assets) is recognised in the statement of financial performance on the date of payment. The expense

is classified as a capital expense if the total consideration paid is more than the capitalisation threshold.

Donations made in kind are recorded in the notes to the financial statements on the date of transfer and are measured at cost or fair value.

8.3 Accruals and payables not recognised

Accruals and payables not recognised are recorded in the notes to the financial statements at cost or fair value at the reporting date.



8.4 Leases

8.4.1 Operating leases

Operating lease payments made during the reporting period are recognised as current expenditure in the statement of financial performance on the date of payment. Operating lease payments received are recognised as departmental revenue.

The operating lease commitments are recorded in the notes to the financial statements.

9. Cash and cash equivalents

Cash and cash equivalents are stated at cost in the statement of financial position.

Bank overdrafts are shown separately on the face of the statement of financial position as a current liability.

For the purpose of the cash flow statement, cash and cash equivalents comprise cash on hand,

deposits held, other short-term highly liquid investments and bank overdrafts.

10. Prepayments and advances

Prepayments and advances are recognised in the statement of financial position when the department receives or disburses the cash.

Prepayments and advances are initially and subsequently measured at cost.

Prepayments and advances are expensed when services have been rendered or goods received. This include advance payments to employees in respect of subsistence and travel, advance payments to the DIRCO in respect of foreign trips undertaken by departmental officials as well as prepayments in respect of satellite TV subscription fees.

11. Loans and receivables

Loans and receivables are recognised in the statement of financial position at cost plus accrued interest, where interest is charged, less amounts already settled or written-off. Write-offs are made according to the department’s write-off policy.

12. Payables

Payables recognised in the statement of financial position are recognised at cost.

13. Capital assets

13.1 Immovable capital assets

Immovable assets reflected in the asset register of the department are recorded in the notes to the financial statements at cost or fair value where the cost cannot be determined reliably. Immovable assets acquired in a non-exchange transaction are recorded at fair value at the date of acquisition. Immovable assets are subsequently carried in the asset register at cost and are not currently subject to depreciation or impairment.

Subsequent expenditure of a capital nature forms part of the cost of the existing asset when ready for use.



Additional information on immovable assets not reflected in the assets register is provided in the notes to financial statements.

13.2 Movable capital assets

Movable capital assets are initially recorded in the notes to the financial statements at cost. Movable capital assets acquired through a non-exchange transaction is measured at fair value as at the date of acquisition.

Where the cost of movable capital assets cannot be determined reliably, the movable capital assets are measured at fair value and where fair value cannot be determined; the movable assets are measured at R1.

All assets acquired prior to 1 April 2002 (or a later date as approved by the OAG) may be recorded at R1.

Movable capital assets are subsequently carried at cost and are not subject to depreciation or impairment.

Subsequent expenditure that is of a capital nature forms part of the cost of the existing asset when ready for use.

13.3 Intangible assets

Intangible assets are initially recorded in the notes to the financial statements at cost. Intangible assets acquired through a non-exchange transaction are measured at fair value as at the date of acquisition.

Internally generated intangible assets are recorded in the notes to the financial

statements when the department commences the development phase of the project.

Where the cost of intangible assets cannot be determined reliably, the intangible capital assets are measured at fair value and where fair value cannot be determined; the intangible assets are measured at R1.

All assets acquired prior to 1 April 2002 (or a later date as approved by the OAG) may be recorded at R1.

Intangible assets are subsequently carried at cost and are not subject to depreciation or impairment.

Subsequent expenditure of a capital nature forms part of the cost of the existing asset when ready for use.

14. Provisions and contingents

14.1 Provisions

Provisions are recorded in the notes to the financial statements when there is a present legal or constructive obligation to forfeit economic benefits as a result of events in the past and it is probable that an outflow of resources embodying economic benefits or service potential will be required to settle the obligation and a reliable estimate of the obligation can be made. The provision is measured as the best estimate of the funds required to settle the present obligation at the reporting date.

14.2 Contingent liabilities

Contingent liabilities are recorded in the notes to the financial statements when there is a possible obligation that arises from past events, and whose existence will be confirmed only by the occurrence or non-occurrence of one or more uncertain future events not within the control of the department or when there is a present obligation that is not recognised because it is not probable that an outflow of resources will be required to settle the obligation or the amount of the obligation cannot be measured reliably.

15. Contingent assets

Contingent assets are recorded in the notes to the financial statements when a possible asset arises from past events, and whose existence will be confirmed by the occurrence or non-occurrence of one or more uncertain future events not within the control of the department

16. Capital commitments

Capital commitments are recorded at cost in the notes to the financial statements.

17. Unauthorised expenditure

Unauthorised expenditure is measured at the amount of the confirmed unauthorised expenditure.

Unauthorised expenditure is recognised in the statement of changes in net assets until such time as the expenditure is either:

- approved by Parliament with funding and the related funds are received; or
- approved by Parliament without funding and is written off against the appropriation in the statement of financial performance; or

- transferred to receivables for recovery.
- Unauthorised expenditure recorded in the notes to the financial statements comprise of
- unauthorised expenditure that was under assessment in the previous financial year;
- unauthorised expenditure relating to previous financial year and identified in the current year; and
- Unauthorised expenditure incurred in the current year.

18. Fruitless and wasteful expenditure

Fruitless and wasteful expenditure receivables are recognised in the statement of financial position when recoverable. The receivable is measured at the amount that is expected to be recovered and is de-recognised when settled or subsequently written-off as irrecoverable.

Fruitless and wasteful expenditure is recorded in the notes to the financial statements when and at amounts confirmed, and comprises of:

- fruitless and wasteful expenditure that was under assessment in the previous financial year;
- fruitless and wasteful expenditure relating to previous financial year and identified in the current year; and
- fruitless and wasteful expenditure incurred in the current year.

19. Irregular expenditure

Losses emanating from irregular expenditure are recognised as a receivable in the statement of financial position when recoverable. The receivable is measured at the amount that is expected to be recovered and is de-recognised when settled or subsequently written-off as irrecoverable.

Irregular expenditure is recorded in the notes to the financial statements when and at amounts confirmed and comprises of irregular expenditure:

- that was under assessment in the previous financial year;
- relating to the previous financial year and identified in the current year; and
- incurred in the current year.

20. Changes in accounting estimates and errors

Changes in accounting policies are applied in accordance with MCS requirements.

Changes in accounting estimates are applied prospectively in accordance with MCS requirements.

Correction of errors is applied retrospectively in the period in which the error has occurred in accordance with MCS requirements, except to the extent that it is impracticable to determine the period-specific effects or the cumulative effect of the error. In such cases the department shall restate the opening balances of assets, liabilities and net assets for the earliest period for which retrospective restatement is practicable.

21. Events after the reporting date

Events after the reporting date that are classified as adjusting events have been accounted for in the financial statements. The events after the reporting date that are classified as non-adjusting events after the reporting date have been disclosed in the notes to the financial statements.

22. Departures from the MCS requirements

Management has reviewed the financial statements and discussed it with the external audit committee after which the conclusion was made that:

- the financial statements present fairly the department's primary and secondary information; and
- the department complied with the MCS.

23. Recoverable revenue

Amounts are recognised as recoverable revenue when a payment made in a previous financial year becomes recoverable from a debtor in the current financial year. Amounts are either transferred to the NRF when recovered or are transferred to the statement of financial performance when written-off.

24. Related party transactions

Related party transactions within the Minister's portfolio are recorded in the notes to the financial statements when the transaction is not at arm's length.

The number of individuals and the full compensation of key management personnel is recorded in the notes to the financial statements.

25. Employee benefits

The value of each major class of employee benefit obligation (accruals, payables not recognised and provisions) is disclosed in the Employee benefits note. Accruals and payables not recognised for employee benefits are measured at cost or fair value at the reporting date.

The provision for employee benefits is measured as the best estimate of the funds required to settle the present obligation at the reporting date.



1. Annual Appropriation

	2023/24			2022/23	
	Final Budget	Actual Funds Received	Funds not requested/ Not received	Final Budget	Appropriation received
	R'000	R'000	R'000	R'000	R'000
Administration	199 739	199 739	-	190 769	190 769
Content Processing and Dissemination	415 638	415 638	-	408 471	408 471
Intergovernmental Coordination and Stakeholder Management	128 169	128 169	-	130 424	130 424
TOTAL	743 546	743 546	-	729 664	729 664

The original appropriation of R750 746 000 at the beginning of the financial year was reduced with a nett total of R7,2 million during the 2023 Adjusted Estimates of National Expenditure (AENE) due to a reduction of R8 million by National Treasury due to significant and unforeseeable financial events as well as an increase of R800 000 in respect of self-financing expenditure for the sale of advertising space in *Vuk'uzenzele* newspaper.

2. Departmental revenue

	Note	2023/24	2022/23
		R'000	R'000
Sales of goods and services other than capital assets	2.1	6 391	681
Interest, dividends and rent on land	2.2	60	78
Transactions in financial assets and liabilities	2.3	90	503
Departmental revenue collected		6 541	1 262

2.1 Sales of goods and services other than capital assets

	Note	2023/24	2022/23
		R'000	R'000
Sales of goods and services produced by the department	2	6 389	681
Sales by market establishment		5 096	-
Other sales		1 293	681
Sales of scrap, waste and other current goods	2	-	-
TOTAL		6 391	681

Sales of goods and services produced by the department includes revenue received from the BMA for the sub-lease of office accommodation and shared services and revenue generated through the sale of advertising space in *Vuk'uzenzele* newspaper, sale of photographs and video material and rental of parking facilities by departmental officials.

2.2 Interest, dividends and rent on land

	Note	2023/24	2022/23
		R'000	R'000
Interest		60	78
TOTAL	2	60	78

2.3 Transactions in financial assets and liabilities

	Note	2023/24	2022/23
		R'000	R'000
Other Receipts including Recoverable Revenue		90	503
TOTAL	2	90	503

Other receipts include the settlement of debt of previous financial years.

2.4 Gifts, donations and sponsorships received in-kind (not included in the main note or sub note)

	2023/24	2022/23	
	Note	R'000	R'000
Gifts		18	66
Donations		-	-
Sponsorships		299	-
TOTAL	<i>Annex 1C</i>	317	66

The total amount above includes sponsorships to the value of approximately R277 000 for the SADC Media Awards event.

3. Compensation of employees

3.1 Salaries and Wages

	2023/24	2022/23
	R'000	R'000
Basic salary	195 612	193 809
Performance award	96	283
Service Based	15 055	14 845
Compensative/circumstantial	4 140	2 347
Periodic payments	368	2 272
Other non-pensionable allowances	28 687	37 005
TOTAL	243 958	250 561

Other non-pensionable allowances include allowances in respect of the subsidised vehicle transport scheme and housing.

3.2 Social Contributions

	2023/24	2022/23
	R'000	R'000
Employer contributions		
Pension	25 045	24 504
Medical	11 554	11 142
Bargaining council	49	50
Insurance	355	285
TOTAL	37 003	35 981
Total compensation of employees	280 961	286 542
Average number of employees	475	479

Average number of employees includes 395 filled posts and 26 additional posts for Interns, but exclude 80 vacant posts.

4. Goods and services

		2022/23	2021/22
	Note	R'000	R'000
Administrative fees		2 114	2 036
Advertising		17 191	5 336
Minor assets	4.1	354	547
Bursaries (employees)		188	390
Catering		397	489
Communication		9 635	9 496
Computer services	4.2	20 889	16 714
Consultants: Business and advisory services		1 294	1 080
Legal services		2 665	138
Contractors		1 315	1 535
Agency and support/outsourced services		6 113	7 785

Audit cost – external	4.3	2 679	2 787
Fleet services		1 614	1 652
Consumables	4.4	2 073	2 623
Operating leases		75 177	70 646
Property payments	4.5	13 152	12 701
Rental and hiring		253	334
Travel and subsistence	4.6	20 937	19 063
Venues and facilities		122	493
Training and development		686	863
Other operating expenditure	4.7	20 326	18 705
Total		199 174	175 413

Operating leases and property payments include expenditure in respect of the lease of the head office building (Tshedimosetso House). In accordance with the lease agreement, the GCIS may sublet other office space areas therefore the department entered into a sub-lease agreement with the BMA to lease office space in the head office building for 12 months with effect from 1 November 2023. At the end of the 2023/24 financial year approximately R4,948 million was received for the period November 2023 to March 2024 and will be transferred to the NRF during the first quarter of the 2024/25 financial year.

The department was responsible for the COVID-19 Vaccination roll-out communication awareness campaign. Although procurement was done in 2022/23 expenditure incurred under Advertising and Communication in the 1st and 2nd quarters of 2023/24.

4.1 Minor assets

		2023/24	2022/23
	Note	R'000	R'000
Tangible assets		354	547
Machinery and equipment		354	547
TOTAL	4	354	547

4.2 Computer services

		2023/24	2022/23
	Note	R'000	R'000
SITA computer services		10 524	7 283
External computer service providers		10 365	9 431
TOTAL	4	20 889	16 714

4.3 Audit cost – External

		2023/24	2022/23
	Note	R'000	R'000
Regularity audits		2 679	2 787
TOTAL	4	2 679	2 787

4.4 Consumables

		2023/24	2022/23
	Note	R'000	R'000
Consumable supplies		755	909
Uniform and clothing		13	8
Household supplies		571	446
Building material and supplies		84	330
Communication accessories		19	8
IT Consumables		26	26
Other consumables		42	91
Stationery, printing and office supplies		1 318	1 714
TOTAL	4	2 073	2 623

4.5 Property payments

		2023/24	2022/23
	Note	R'000	R'000
Municipal services		6 557	5 332
Property management fees		16	61
Property maintenance and repairs		167	647
Other		6 412	6 661
TOTAL	4	13 152	12 701

Other include expenditure in respect of security and cleaning services, fumigation and maintenance of office accommodation

4.6 Travel and subsistence

		2023/24	2022/23
	Note	R'000	R'000
Local		18 303	16 805
Foreign		2 634	2 258
TOTAL	4	20 937	19 063

4.7 Other operating expenditure

		2023/24	2022/23
	Note	R'000	R'000
Professional bodies, membership and subscription fees		75	95
Resettlement costs		45	218
Other		20 326	18 705
TOTAL	4	20 326	18 705

Included in "Other" is the printing and distribution cost of *Vuk'uzenzele*.

5. Payments for financial assets

		2023/24	2022/23
	Note	R'000	R'000
Material losses through criminal conduct		28	41
Theft	5.2	28	41
Other material losses written off	5.1	8	34
Debts written off	5.3	-	8
TOTAL		36	83

5.1 Other material losses written off

		2023/24	2022/23
	Note	R'000	R'000
Nature of losses			
Damage to rented vehicle		6	12
Shuttle No show		2	8
Salary over payment		-	14
TOTAL	5	8	34

5.2 Details of theft

		2023/24	2022/23
	Note	R'000	R'000
Nature of theft			
Loss of assets		28	41
TOTAL	5	28	41

5.3 Debts written off

		2023/24	2022/23
	Note	R'000	R'000
Nature of debts written off			
Other			
Ex-employees		-	8
TOTAL	5	-	8

6 Transfers and subsidies

		2023/24	2022/23
		R'000	R'000
Departmental agencies and accounts	Annex 1A	250 608	254 984
Households	Annex 1B	1 124	1 382
TOTAL		251 732	256 366

6.1 Donations made in kind (not included in the main note)

		2023/24	2022/23
	Note	R'000	R'000
<i>Annex 1D</i>			
Gifts		-	-
Donations		-	-
Sponsorships		-	-
TOTAL		-	-

Assets that were fully depreciated (furniture and office equipment, machinery and computer equipment) have been donated to the following recipients: Skeerpoort Primary School; Bethesda Special School; Skills Enrichment Foundation; Nkomazi Youth in Action; Pat Rico Care Centre; Velanjabulo Organisation; Safe Haven; Waterberg Wave Community Radio Station; Reutlwahetse Primary School; Tshwane Business Academy, and Christian Academy.

7 Expenditure for capital assets

	2023/24	2022/23
	R'000	R'000
Tangible capital assets	6 465	5 117
Buildings and other fixed structures	18	17
Machinery and equipment	6 447	5 100
Intangible capital assets	-	384
Software	-	384
TOTAL	6 465	5 501

7.1 Analysis of funds utilised to acquire capital assets – 2023/24

	Voted funds	Total
	R'000	R'000
Tangible capital assets	6 465	6 465
Buildings and other fixed structures	18	18
Machinery and equipment	6 447	6 447
Intangible capital assets	-	-
Software	-	-
TOTAL	6 465	6 465

7.2 Analysis of funds utilised to acquire capital assets – 2022/23

	Voted funds	Total
	R'000	R'000
Tangible assets	5 117	5 117
Building and other fixed structures	17	17
Machinery and equipment	5 100	5 100
Intangible capital assets	384	384
Software	384	384
TOTAL	5 501	5 501

8 Cash and cash equivalents

	2023/24	2022/23
	R'000	R'000
Consolidated Paymaster General Account	99 038	117 858
Disbursements	(7 405)	(1 622)
Cash on hand	100	98
TOTAL	91 733	116 334

Excluded above are total receipts of approximately R210 000 in respect of the 2023/24 financial year that will interface in the department's bank account at the beginning of the first quarter of the 2024/25 financial year. The receipts relate to payments made in respect of an advert in *Vuk'uzenzele* newspaper in March 2024 (R20 769), hire of parking as well as the sale of waste paper. Furthermore, an incorrect payment of R189 175 was made to the GCIS by a public entity - the funds will be refunded to the public entity during the first quarter of 2024/25 after the amount interfaced in the department's bank account.

9 Prepayments and advances

	2023/24	2022/23
	R'000	R'000
Travel and Subsistence	75	16
Advances paid (Not expensed)	9.1 -	490
Prepayments (Not expensed)	9.2 -	-
TOTAL	<i>Annex 7</i> 75	506
Analysis of Total Prepayments and advances		
Current Prepayments and advances	75	506
TOTAL	75	506

The total of 2023/24 reflects the value of outstanding advances issued to staff in respect of domestic trips. It is expected that the advances will be settled during the first quarter of the 2024/25 financial year. Included in the balance of the 2022/23 financial year was an amount of approximately R490 000 of advances that were issued to the DIRCO, in respect of foreign trips undertaken by GCIS staff, that were expensed in 2023/24.

9.1 Advances paid (Not expensed)

	Note	Balance as at 1 April 2023	Less: Amount expensed in current year	Add: Current Year advances	Balance as at 31 March 2024
		R'000	R'000	R'000	R'000
National departments	9	490	(1 999)	1 509	-
TOTAL		490	(1 999)	1 509	-

Advances paid (Not expensed) refer to advance payments in respect of S&T that were paid to the DIRCO in respect of officials who travelled abroad.

Advances paid (Not expensed)

	Note	Balance as at 1 April 2022	Less: Amount expensed in current year	Add: Current Year advances	Balance as at 31 March 2023
		R'000	R'000	R'000	R'000
National departments	9	548	(1 372)	1 314	490
TOTAL		548	(1 372)	1 314	490

9.2 Prepayments (Not expensed)

	Note	Balance as at 1 April 2023	Less: Amount expensed in current year	Add: Current Year advances	Balance as at 31 March 2024
		R'000	R'000	R'000	R'000
Goods and services	9	-	(371)	371	-
TOTAL		-	(371)	371	-

Prepayments were expensed during the financial year as it relate to digital satellite TV subscriptions that are expensed at the time that services are rendered.

Prepayments (Not expensed)

	Note	Balance as at 1 April 2022	Less: Amount expensed in current year	Add: Current Year advances	Balance as at 31 March 2023
		R'000	R'000	R'000	R'000
Goods and services	9	10	(441)	431	-
TOTAL		10	(441)	431	-

10 Receivables

		2023/24			2022/23		
		Current	Non-Current	Total	Current	Non-Current	Total
	Note	R'000	R'000	R'000	R'000	R'000	R'000
Claims recoverable	10.1	46	-	46	420	-	420
Recoverable exp	10.2	141	-	141	59	-	59
Staff debt	10.3	20	36	56	60	48	108
Other receivables	10.4	357	2	359	127	8	135
TOTAL		564	38	602	666	56	722

The non-current balance relate to debt that will be settled over more than 12 months.

10.1 Claims recoverable

		2023/24	2022/23
	Note	R'000	R'000
National departments	Annex 3	46	-
Provincial departments	Annex 3	-	16
Public entities	Annex 3	-	404
TOTAL	10	46	420

10.2 Recoverable expenditure

		2023/24	2019/20
	Note	R'000	R'000
Disallowance account - amount under investigation		141	59
TOTAL		141	59

The amount above relate to matters that is under investigation by the Theft and Loss Control Officer.

10.3 Staff debt

		2023/24	2022/23
	Note	R'000	R'000
Employees in service		53	106
Private telephone		3	2
TOTAL	10	56	108

10.4 Other receivables

		2023/24	2022/23
	Note	R'000	R'000
Ex-employees		359	135
TOTAL	10	359	135

11 Voted funds to be surrendered to the Revenue Fund

	2023/24	2022/23
<i>Note</i>	R'000	R'000
Opening balance	5 759	2 426
Transfer from statement of financial performance	5 178	5 759
Paid during the year	(5 759)	(2 426)
Closing balance	5 178	5 759

12 Departmental revenue and NRF receipts to be surrendered to the NRF

	2023/24	2022/23
<i>Note</i>	R'000	R'000
Opening balance	383	17
Transfer from Statement of Financial Performance	6 541	1 262
Paid during the year	(1 949)	(896)
Closing balance	4 975	383

Included in the balance of the 2023/24 financial year is approximately R4,948 million in respect of revenue received from the BMA for the period 1 November 2023 to 31 March 2024 for the lease of office accommodation and shared services. The funds will be transferred to the NRF during the first quarter of the 2024/25 financial year.

13 Payables – current

	2023/24	2022/23
<i>Note</i>	R'000	R'000
Amounts owing to other entities	539	-
Advances received	13.1 85 747	115 621
Other payables	13.2 28	70

TOTAL	86 314	115 691
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13.1 Advances received

		2023/24	2022/23
<i>Note</i>		R'000	R'000
National departments	<i>Annex 5B</i>	33 755	44 723
Provincial departments	<i>Annex 5B</i>	-	127
Public entities	<i>Annex 5B</i>	51 992	70 771
TOTAL	13	85 747	115 621

13.2 Other payables

		2023/24	2022/23
<i>Note</i>		R'000	R'000
Income Tax		28	70
TOTAL	13	28	70

14 Net cash flow available from operating activities

	2022/23	2021/22
<i>Note</i>	R'000	R'000
Net surplus as per Statement of Financial Performance	11 719	7 021
Add back non cash/cash movements not deemed operating activities	(30 087)	(72 482)
(Increase) / decrease in receivables	102	(7)
(Increase) / decrease in prepayments and advances	431	60
Increase / (decrease) in payables – current	(29 377)	(74 714)
Expenditure on capital assets	6 465	5 501
Surrenders to Revenue Fund	(7 708)	(3 322)

Net cash flow generated by operating activities	(18 368)	(65 461)
15 Reconciliation of cash and cash equivalents for cash flow purposes		
	2023/24	2022/23
<i>Note</i>	R'000	R'000
Consolidated Paymaster General account	99 038	117 858
Disbursements	(7 405)	(1 622)
Cash on hand	100	98
TOTAL	91 733	116 334

Excluded above are total receipts of approximately R210 000 in respect of the 2023/24 financial year that will interface in the department’s bank account at the beginning of the first quarter of the 2024/25 financial year. The receipts relate to payments made in respect of an advert in *Vuk’uzenzele* newspaper in March 2024 (R20 769), hire of parking as well as the sale of waste paper. Furthermore, an incorrect payment of R189 175 was made to the GCIS by a public entity - the funds will be refunded to the public entity during the first quarter of 2024/25 after the amount interfaced in the department’s bank account.

16 Contingent liabilities and contingent assets

16.1 Contingent liabilities

		2023/24	2022/23
<i>Note</i>		R'000	R'000
Liable to			
Claim against the department	<i>Annex 2</i>	2 311	2 735
Other	<i>Annex 2</i>	1 397	2 944
TOTAL		3 708	5 679

A plaintiff instituted legal action against the department in respect of a copyright matter regarding the use of a photograph. The initial future liability was projected to an amount of approximately R44 000. However, both plaintiffs failed to enroll the matter since November 2019 when the application to amend the claim was dismissed. The liability was cancelled during the 2023/24 financial year. The State Attorney estimated at the end of the 2022/23 financial year that the future legal cost would not exceed R2.3 million. The GCIS made total payments to the value of approximately R1.822 million on the copyright matter during the 2023/24 financial year. Approximately R797 000 has been estimated for future legal costs relating to the copyright matter, and approximately R2.311 million is estimated at 31 March 2024 for the labour relations litigation matters. The closing balance in respect of other litigation matters amounted to R600 000 by 31 March 2024.

17 Capital commitments

	2023/24	2022/23
<i>Note</i>	R'000	R'000
Machinery and equipment	289	17
TOTAL	289	17

The total value of capital commitments by 31 March 2024 comprised approximately R289 168 relating to Programme 1. All capital commitments have been approved and contracted. Capital commitments of 2022/23 were concluded in 2023/24.

18. Accruals and payables not recognised

18.1 Accruals

			2023/24	2022/23
			R'000	R'000
Listed by economic classification	30 Days	30+ Days	Total	Total
Goods and services	2 561	4 770	7 331	6 010
Capital assets	-	-	-	-
TOTAL	2 561	4 770	7 331	6 010

	2023/24	2022/23
	R'000	R'000
Listed by Programme level		
1. Administration	3 801	2 025
2. Content Processing and Dissemination	2 357	1 834
3. Intergovernmental Coordination and Stakeholder Management	1 173	2 151
TOTAL	7 331	6 010

Excluded above is an amount of approximately R11,330 million in respect of accruals of media buying communication campaigns at 31 March 2024 of which R3,818 million is within 30 days and R7,513 million more than 30 days. Accruals of media buying communication campaigns of 2022/23 not included above amounts to approximately R7,435 million. Purchase orders were issued to service providers in 2023/24 in accordance with National Treasury procurement instructions.

18.2 Payables not recognised

	2023/24	2022/23
	R'000	R'000
Listed by economic classification		
Goods and services	1 716	5 084
Capital assets	29	-
TOTAL	1 745	5 084

	2023/24	2022/23
	Note	R'000
Listed by Programme level		
1. Administration	726	2 410
2. Content Processing and Dissemination	1 368	2 118
3. Intergovernmental Coordination and Stakeholder Management	298	556
TOTAL	2 392	5 084

The balance represents payables due to service providers for services rendered. Payables not recognised in respect of media buying communication campaigns that are not funded from GCIS-voted funds and therefore not included above at the end of the 2023/24 financial year amount to approximately R709 460, of which approximately R417 641 is within 30 days and approximately R291 819 is older than 30 days at 31 March 2024.

19. Employee benefits

	2023/24	2022/23
	Note	R'000
Leave entitlement	9 741	11 229
Service bonus	7 309	7 332
Capped leave	3 494	3 688
TOTAL	20 544	22 249

Negative leave credits at 31 March 2024 amounted to R310 931. There are no outstanding long-term service awards in respect of the 2023/24 financial year. All estimated long service awards were paid during the financial year.

20. Lease commitments

20.1 Operating leases

2023/24	Buildings and other fixed structures	Machinery and equipment	Total
	R'000	R'000	R'000
Not later than 1 year	78 653	903	79 556
Later than 1 year and not later than 5 years	16 857	744	17 601
Later than 5 years	-	-	-
Total lease commitments	95 510	1 647	97 157

A significant amount of office lease commitments is in respect of the head office building. Other office accommodation leases include the nine (9) provincial offices and district service centres. There were four (4) office accommodation leases on a month-to-month basis at 31 March 2024. GCIS has an intention to renew the leases on month-to-month until medium term lease agreements are concluded with landlords and the Department of Public Works and Infrastructure. The GCIS entered into a sub-lease lease agreement with the BMA from 1 November 2023 for a period of 12 months. Revenue earned through the sub-lease agreement will be paid to the NRF. The sub-lease agreement does not affect the commitment and lease period of the head office lease agreement with the landlord. All leases increase annually in accordance with the escalation rates stipulated in the lease agreements. The amount under Machinery and Equipment is the value of approved and contracted leases of photocopy machines as at 31 March 2024.

2022/23	Buildings and other fixed structures	Machinery and equipment	Total
	R'000	R'000	R'000
Not later than 1 year	74 768	1 106	75 874
Later than 1 year and not later than 5 years	94 155	1 635	95 790
Later than 5 years	64	-	64
Total lease commitments	168 987	2 741	171 728

21. Accrued departmental revenue

	2023/24	2022/23
	R'000	R'000
Sales of goods and services other than capital assets	205	289
TOTAL	205	289

The amount above reflects the value of advertising revenue that was outstanding at 31 March 2024 from other departments and public entities in respect of the sale of advertising space in *Vuk'uzenzele* newspaper. Approximately R20 000 relate to 2023/24 while approximately R185 000 of advertising revenue that was outstanding at 31 March 2023 has not been paid in 2023/24 by 31 March 2024.

21.1 Analysis of accrued departmental revenue

		2023/24	2022/23
	Note	R'000	R'000
Opening balance		289	185
Less: Amounts received		(1 194)	(412)
Add: Amounts recorded		1 110	516
Closing balance	21	205	289

22. Unauthorised, Irregular and Fruitless and Wasteful Expenditure

	2023/24	2022/23
Note	R'000	R'000
Unauthorised expenditure	-	-
Irregular expenditure	798	7 311
Fruitless and wasteful expenditure	-	-
Closing balance	798	7 311

The total balance of irregular expenditure at 31 March 2024 amount to approximately R3,1 million, of which approximately R798 000 was incurred and confirmed in 2023/24. Excluded from the 2023/24 irregular expenditure total is approximately R13,153 million, which relates to the 2022/23 and prior financial years irregular expenditure that was condoned by National Treasury in the 2023/24 financial year. No unauthorised and fruitless and wasteful expenditure was incurred in 2023/24 financial year. However, the GCIS appeared before SCOPA to table the unauthorised expenditure amounting to R4,406 million as disclosed in the Statement of Changes in Net Assets as opening balance. The details of this unauthorised expenditure are disclosed in Part E of the Annual Report.

23. Related party transactions

Related parties to the GCIS are The Presidency, SSA, Brand SA, MDDA and Stats SA. Transactions with related parties are at arm's length, of which balances at 31 March 2024 are disclosed in annexures 5 and 8B. Annexure 5 reflects an amount payable to Stats SA while Annexure 8B reflects the balance of media bulk buying campaigns at 31 March 2024. All related parties had no opening and closing balances in respect of media bulk buying campaigns as at 31 March 2024. A total of 1 505 non-monetary services relating to radio productions, photography and video services were rendered to related parties at 31 March 2024 of which 1 495 were for The Presidency, seven (7) for the MDDA, two (2) for Brand SA and one (1) for Stats SA. Total salary claims to the value of R1 392 440 have been instated against the MDDA (R858 920) and The Presidency (R533 520) during the 2023/24 financial year. The MDDA has settled all the claims while The Presidency closed with an outstanding balance of R45 814 at 31 March 2024.

24. Key management personnel

	2022/23	2021/22
Note	R'000	R'000
Officials:		
Level 15 to 16	8 281	10 291
Level 14	16 038	16 938
Level 13	49 013	47 440
Family members of key management personnel	-	193
TOTAL	73 332	74 862

In accordance with the MCS, the department determined that officials on levels 13-16 are key management personnel.

25. Movable Tangible Capital Assets

MOVEMENT IN MOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE PERIOD ENDED 31 DECEMBER 2023

	Opening balance	Additions	Disposals	Closing Balance
	R'000	R'000	R'000	R'000
MACHINERY AND EQUIPMENT	86 427	6 476	(3 831)	89 072
Transport assets	260	-	-	260
Computer equipment	44 393	5 423	(2 025)	47 791
Furniture and office equipment	14 971	38	(465)	14 544
Other machinery and equipment	26 803	1 015	(1 341)	26 477
TOTAL MOVABLE TANGIBLE CAPITAL ASSETS	86 427	6 476	(3 831)	89 072

Included in the total additions of R6.476 million are assets of approximately R6.447 million that were purchased and received during 2023/24 and assets of approximately R29 000 that were received but not paid at 31 March 2024.

Movable tangible capital assets under investigation

Included in the above total of the movable tangible capital assets per the asset register are assets that are under investigation

	Number	Value
	R'000	R'000
Machinery and equipment	14	297

There were 14 assets to the value of approximately R297 000 that could not be verified by 31 March 2024 and are under investigation. There were four (4) major assets to the value of approximately R24 000 that were approved for disposal by the Disposal Committee by 31 March 2024 but not yet removed from the asset register.

25.1 Movement for 2022/23

MOVEMENT IN MOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE PERIOD ENDED 31 MARCH 2022

	Opening balance	Additions	Disposals	Closing Balance
	R'000	R'000	R'000	R'000
MACHINERY AND EQUIPMENT	85 771	4 766	(4 110)	86 427
Transport assets	260	-	-	260
Computer equipment	43 346	4 439	(3 392)	44 393
Furniture and office equipment	15 366	68	(463)	14 971
Other machinery and equipment	26 799	259	(255)	26 803
TOTAL MOVABLE TANGIBLE CAPITAL ASSETS	85 771	4 766	(4 110)	86 427

25.2 Minor assets

MOVEMENT IN MINOR ASSETS PER ASSET REGISTER FOR THE PERIOD ENDED 31 MARCH 2024

	Machinery and equipment	Total
	R'000	R'000
Opening balance	14 383	14 383
Additions	324	324
Disposals	(644)	(644)
TOTAL MINOR ASSETS	14 063	14 063

	Machinery and equipment	Total
	R'000	R'000
Number of R1 minor assets	107	107
Number of minor assets at cost	4 934	4 934
TOTAL MINOR ASSETS	5 041	5 041

Minor capital assets under investigation

Included in the above total of the minor capital assets per the asset register are assets that are under investigation

	Number	Total
	R'000	R'000
Machinery and equipment	5	11

There were five (5) minor assets to the value of approximately R11 000 that could not be verified and are under investigation. There were 11 minor assets to the value of approximately R12 000 that were approved for disposal by the Disposal Committee by 31 March 2024 but not yet removed from the asset register. There were total additions of R354 000 but assets to the value of R30 000 were received in 2022/23 but paid in the 2023/24 financial year.

Minor Assets

MOVEMENT IN MINOR ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2023

	Machinery and equipment	Total
	R'000	R'000
Opening balance	14 303	14 303
Additions	571	571
Disposals	(491)	(491)
TOTAL MINOR ASSETS	14 383	14 383

	Machinery and equipment	Total
	R'000	R'000
Number of R1 minor assets	88	88
Number of minor assets at cost	5 195	5 195
TOTAL MINOR ASSETS	5 283	5 283

25.3 Movable tangible capital assets written off MOVABLE CAPITAL ASSETS WRITTEN OFF FOR THE YEAR ENDED 31 MARCH 2024

	Machinery and equipment	Total
	R'000	R'000
Assets written off	-	-
TOTAL MOVABLE ASSETS	-	-

MOVABLE ASSETS WRITTEN OFF FOR THE YEAR ENDED 31 MARCH 2023

	Machinery and equipment	Total
	R'000	R'000
Assets written off	41	41
TOTAL MOVABLE ASSETS	41	41

26 Intangible Capital Assets

MOVEMENT IN INTANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE PERIOD ENDED 31 MARCH 2024

	Opening balance	Additions	Closing Balance
	R'000	R'000	R'000
SOFTWARE	1 351	-	1 351
TOTAL INTANGIBLE CAPITAL ASSETS	1 351	-	1 351

26.1 Movement for 2022/23

MOVEMENT IN INTANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2023

	Opening balance	Additions	Closing Balance
	R'000	R'000	R'000
SOFTWARE	967	384	1 351
TOTAL INTANGIBLE CAPITAL ASSETS	967	384	1 351

27 Immovable Tangible Capital Assets

MOVEMENT IN IMMOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2024

	Opening balance	Additions	Disposals	Closing Balance
	R'000	R'000	R'000	R'000
BUILDINGS AND OTHER FIXED STRUCTURES	1 433	18	-	1 451
Other fixed structures	1 433	18	-	1 451
			-	
TOTAL IMMOVABLE TANGIBLE CAPITAL ASSETS	1 433	18	-	1 451

27.1 Movement for 2022/23

MOVEMENT IN IMMOVABLE TANGIBLE CAPITAL ASSETS PER ASSET REGISTER FOR THE YEAR ENDED 31 MARCH 2023

	Opening balance	Additions	Closing Balance
	R'000	R'000	R'000
BUILDINGS AND OTHER FIXED STRUCTURES	1 416	17	1 433
Other fixed structures	1 416	17	1 433
TOTAL IMMOVABLE TANGIBLE CAPITAL ASSETS	1 416	17	1 433

28. COVID-19 Response Expenditure

		2023/24	2022/23
		R'000	R'000
Goods and services	<i>Annexure 6</i>	79	2 830
		79	2 830

The actual expenditure for COVID-19 Response at 31 March 2024 amounts to approximately R79 000, which relate to procurement that was done in 2022/23 of which R74 000 was paid during the first two quarters of the 2023/24 financial year. The total amount spent comprises the following:

- Communication – R 6 000;
- Vaccine Marketing – R63 000;
- Office disinfection – R8 000;
- Travelling incidental cost – R2 000.



ANNEXURE 1A

STATEMENT OF TRANSFERS TO DEPARTMENTAL AGENCIES AND ACCOUNTS

	TRANSFER ALLOCATION				TRANSFER		2022/23	
DEPARTMENT/ AGENCY/ ACCOUNT	Adjusted Appropriation Act	Roll overs	Adjustments	Total available	Actual transfer	% of Available funds transferred	Final Budget	Actual transfer
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000
South African Broadcasting Corporation	44	-	-	44	43	97,7%	60	40
Media Development and Diversity Agency - MDDA	36 173	-	-	36 173	36 173	100,0%	36 822	36 822
Brand South Africa	214 392	-	-	214 392	214 392	100,0%	218 122	218 122
TOTAL	250 609	-	-	250 609	250 608		255 004	254 984

ANNEXURE 1B

STATEMENT OF TRANSFERS TO HOUSEHOLDS

	TRANSFER ALLOCATION				TRANSFER		2022/23	
HOUSEHOLDS	Adjusted Appropriation Act	Roll Overs	Adjustments	Total available	Actual transfer	% of Available funds transferred	Final Budget	Actual transfer
	R'000	R'000	R'000	R'000	R'000	%	R'000	R'000

Transfers

Leave gratuity due to retirement of officials	679	-	-	679	679	100,0%	950	827
Leave gratuity due to death of officials	-	-	-	-	-	-	49	49
Leave discounting	445	-	-	445	445	100,0%-	550	506
TOTAL	1 124	-	-	1 124	1 124		1 549	1 382

ANNEXURE 1C

STATEMENT OF GIFTS, DONATIONS AND SPONSORSHIPS RECEIVED

NAME OF ORGANISATION	NATURE OF GIFT, DONATION OR SPONSORSHIP	2023/24	2022/23
		R'000	R'000
RECEIVED IN KIND			
GIFTS			
2023/24			
National School of Government	Branded coffee mug, cap and book	1	-
Primedia	Entry fee and refreshments for the 702 Walk the Talk	1	-
DIRCO (BRICS Conference)	Backpack, powerbank, notebook	1	-
Ehlanzeni District Municipality	Gift voucher for two (2) nights stay (breakfast, lunch dinner, two (2) game drives per day)	9	-
Chinese Embassy	Chocolates and wine, earphones	1	-
SALGA	Swiss Cougar bluetooth speaker, branded cap, Okiyo 5pc BBQ set, Ergonomic lap cap	2	-
DStv media sales	Voucher; easter eggs	1	-
Quadrant Solutions and Johannesburg Development Agency	Meerlust 2020 Rubicon, Boshendal 1685 Shiraz, flowers	1	-
The Institute of Research, Unisa	Book (Public Administration challenges: cases from Africa)	1	
2022/23			
MediaMark	Accommodation, flights and tickets to Durban July	-	15
Primedia	Two (2) headsets and 2 sunglasses	-	2
DStv Delicious	Two (2) tickets	-	9
Rising Sun Printers	Catering (Government Exhibition Day)	-	10
Ehlanzeni District Municvipality	Voucher Sanbonani Lodge	-	3
Chinese Embassy	One (1) bottle Constantia Glen wine; one (1) box Ferrero Roche chocolates; necktie	-	1
Churchill Chawane - Mediamark	Light lunch for employees and invited guests for the GCIS Public Service Day	-	25
Mr Terry Vandayar	100 votes for Miss Bachelorette 2023 pageant competition	-	1
Gift card	Media monitoring Africa Goethe	-	-

Radio 94.7	Tickets to Kyalami food festival	-	Unknown
SABC	GCF (Breakfast, lunch, platters)	-	Unknown
Primedia	GCF (décor, platters, drinks, sound system)	-	Unknown
TOTAL GIFTS		18	66

SPONSORSHIP

2023/24			
Robert Edwin Conferences	Flight, Accommodation to Women Leadership in Public Sector	11	-
On the Dot t/a Media 24	Catering for Government Exhibition day	11	-
Brand South Africa	Gifts for SADC Media Award winners	13	-
Industrial Development Corporation	Entertainment for the SADC Media Awards event	250	-
the dtic	Gifts for SADC Media Award winners	2	-
Gagagsi Heart Media Group	Refreshments for SADC Media Awards event	10	-
Stumbo	Refreshments for SADC Media Awards adjudicators	2	-
TOTAL SPONSORSHIPS		299	-
Subtotal – received in kind		317	66
TOTAL GIFTS, DONATIONS AND SPONSORSHIPS RECEIVED		317	66

ANNEXURE 1D

STATEMENT OF GIFTS, DONATIONS AND SPONSORSHIPS MADE AND REMISSIONS, REFUNDS AND PAYMENTS MADE AS AN ACT OF GRACE

NATURE OF GIFT, DONATION OR SPONSORSHIP (Group major categories but list material items including name of organisation)	2023/24	2022/23
	R'000	R'000
Made in kind		
2023/24		
Furniture & Office Equipment: 1 labelling machine; 1 binding machine; 1 shredder machine; 4 cameras; 1 projector stand; 105 chairs; 4 couches; 1 trolley; 1 whiteboard; 2 cabinets; 2 flip charts; 1 shelving storage; 11 tables; 3 cupboards.		
Machinery & Equipment: 6 tape recorders.		
Computer Equipment: 22 computer CPUs; 14 notebooks; 21 monitors; 4 docking stations; 2 printers; 1 projector.		
Audio Visual Equipment: 4 cameras.		
The following were the recipients of the above items: Skeerpoort Primary School; Bethesda Special School; Skills Enrichment Foundation; Nkomazi Youth in Action; Pat Rico Care Centre; Velanjabulo Organisation; Safe Haven; Waterberg Wave Community Radio Station; Reutlwahetse Primary School; Tshwane Business Academy; Christian Academy.		
2022/23		
Furniture and Office Equipment: 5 chairs; 2 racks.		
Computer Equipment: 22 monitors; 36 CPUs; 17 notebooks; 9 docking stations.		
Machinery and equipment: 2 DVD players, 6 printers, 1 projector, 1 stove.		
Audio visual equipment: 2 TVs; 1 Sony monitor.		
The following were the recipients of the above items: St Matthews Catholic Church; Working Together As A Nation (WTAAN); New Hope Development; Ikhaya Community Radio; Wollies Shelter; Altein Secondary School; Masizani Primary School; Skeerpoort Primary School; Katekani Primary School; Marema Combined School; Patogeng Primary School; Mamelodi Association for People with Disability; Lelokwane Primary School; King's Way Christian School; Molapisi Primary School; Sinako Community Healthcare Organisation.		
	-	-

ANNEXURE 2

STATEMENT OF CONTINGENT LIABILITIES AS AT 31 MARCH 2023

Nature of liability	Opening balance 1 April 2023	Liabilities incurred during the year	Liabilities paid / cancelled / reduced / during the year	Liabilities recoverable	Closing balance 31 March 2024
	R'000	R'000	R'000	R'000	R'000
Claims against the department					
Estimated liability in respect of copyright matter	44	-	(44)	-	-
Estimated liability in respect of labour relations matter	2 735	-	(424)	-	2 311
Subtotal	2 779	-	(468)	-	2 311
Other					
Estimated legal cost in respect of copyright matter	2 300	319	(1 822)	-	797
Estimated legal cost in respect of litigation matters that relate to labour relations	600	300	(300)	-	600
Subtotal	2 900	619	(2 122)	-	1 397
TOTAL	5 679	619	(2 590)	-	3 708

A plaintiff instituted legal action against the department in respect of a copyright matter regarding the use of a photograph. The initial future liability was projected to an amount of approximately R44 000. However both plaintiffs failed to enroll the matter since November 2019 when the application to amend the claim was dismissed. The liability has been cancelled during the 2023/24 financial year. The State Attorney estimated at the end of the 2022/23 financial year that the future legal cost would not exceed R2.3 million. The GCIS made total payments to the value of approximately R1.822 million on the copyright matter during the 2023/24 financial year. Approximately R797 000 has been estimated for future legal cost relating to the copyright matter, and approximately R2.311 million is estimated at 31 March 2024 for the labour relations litigation matters. The closing balance in respect of other litigation matters amount to R600 000 as at 31 March 2024.

ANNEXURE 3

CLAIMS RECOVERABLE

Government Entity	Confirmed balance outstanding		Unconfirmed balance outstanding		Total		Cash in transit at 31 March 2024	
	31/03/2024	31/03/2023	31/03/2024	31/03/2023	31/03/2024	31/03/2023	Receipt date up to six (6) working days after year end	Amount
	R'000	R'000	R'000	R'000	R'000	R'000		R'000
NATIONAL / PROVINCIAL DEPARTMENTS								
The Presidency	-	-	46	-	46	-		-
Subtotal	-	-	46	-	46	-		-
OTHER GOVERNMENT ENTITIES								
Commission for Public Service Innovation (CPSI) / DPSA	-	-	-	404	-	404		
The Presidency	-	-	-	16	-	16		
Subtotal	-	-	46	420	46	420		
TOTAL	-	-	46	420	46	420		

A claim to the value of R404 000 was previously instated against the CPSI and DPSA but neither of the institution committed to honour the claim. Owing to unsuccessful attempts by the GCIS to recover the amount from the aforementioned institutions, the matter was submitted to the State Attorney for consideration and recovery. The State Attorney issued a legal opinion that the CPSI should reimburse the GCIS. A claim was resubmitted to the CPSI, however, the CPSI escalated the matter to National Treasury for further guidance. The department sent a letter to the DPSA to intervene as the secondment was signed by the former DG of the DPSA. Unfortunately, the DPSA indicated that they were not in a position to intervene as both the DPSA and CPSI are separate entities, each with their own Accounting Officer, who are responsible for their own financial affairs. After many attempts to recover the expenditure, the GCIS absorbed the funds in 2023/24 against the CoE budget. A previous claim against the North West Provincial Treasury in respect of 2022/23 financial year was settled during the first week of April 2023. The claim against The Presidency relates to daily operational costs for staff of the Ministry who use GCIS facilities such as telephones in Tshedimosetso House. The claim was settled in April 2024.

ANNEXURE 4

INTERGOVERNMENT PAYABLES

Government Entity	Confirmed balance outstanding		Unconfirmed balance outstanding		Total		Cash in transit 31 March 2024	
	31/03/2024	31/03/2023	31/03/2024	31/03/2023	31/03/2024	31/03/2023	Receipt date up to six (6) working days after year end	Amount
	R'000	R'000	R'000	R'000	R'000	R'000		R'000
OTHER GOVERNMENT ENTITY								
Current								
South African Revenue Service	-	-	28	70	28	70		-
	-	-	28	70	28	70		-
Non-Current								
Statistics South Africa	3 762	3 762	-	-	3 762	3 762		
Subtotal	3 762	3 762	-	-	3 762	3 762		
Total Other Government Entities	3 762	3 762	28	70	3 790	3 832		
TOTAL	3 762	3 762	28	70	3 790	3 832		

An amount of R3.762 million is owed to Stats SA as the remaining balance of an outdoor advertising campaign that occurred in 2010/11 (Census 2011). The amount payable to the South African Revenue Service) was paid in April 2024 (2024/25 financial year).

ANNEXURE 5A

INTER-ENTITY ADVANCES PAID

Government Entity	Confirmed balance outstanding		Unconfirmed balance outstanding		Total	
	31/03/2024	31/03/2023	31/03/2024	31/03/2023	31/03/2024	31/03/2023
	R'000	R'000	R'000	R'000	R'000	R'000
NATIONAL DEPARTMENT						
International Relations and Cooperation	-	-	-	490	-	490
TOTAL	-	-	-	490	-	490

Advances paid to the DIRCO relate to international traveling.

ANNEXURE 5B

INTER-ENTITY ADVANCES RECEIVED

Government Entity	Confirmed balance outstanding		Unconfirmed balance outstanding		Total	
	31/03/2024	31/03/2023	31/03/2024	31/03/2023	31/03/2024	31/03/2023
	R'000	R'000	R'000	R'000	R'000	R'000

NATIONAL DEPARTMENTS

Current

Agriculture, Land Reform and Rural Development	-	-	1 007	2 204	1 007	2 204
Arts and Culture	-	-	612	1 708	612	1 708
Cooperative Governance	1 192	-	-	-	1 192	-
Communication and Digital Technologies	1 421	-	-	1 457	1 421	1 457
Correctional Services	-	-	81	512	81	512
Environmental Affairs	5 877	-	-	6 713	5 877	6 713
Higher Education and Training	-	-	-	365	-	365
Home Affairs	-	-	1 382	8 797	1 382	8 797

Human Settlements	714	-	-	35	714	35
Justice and Constitutional Development	-	-	11 768	6 285	11 768	6 285
Labour	-	-	6 013	1 547	6 013	1 547
Military Veterans	1 264	1 920	-	-	1 264	1 920
National Treasury	-	-	-	341	-	341
Public Works	-	-	-	346	-	346
Social Development	-	1 536	-	-	-	1 536
South African Police Service	-	-	564	183	564	183
Science and Technology	-	-	-	2 110	-	2 110
Traditional Affairs	-	-	475	-	475	-
Transport	1 385	8 556	-	-	1 385	8 556
Women & Children and People with Disabilities	-	-	-	108	-	108
Subtotal	11 853	12 012	21 902	32 711	33 755	44 723

PROVINCIAL DEPARTMENTS

Current

Gauteng: Office of the Premier	-	-	-	127	-	127
Subtotal	-	-	-	127	-	127

Government Entity	Confirmed balance outstanding		Unconfirmed balance outstanding		Total	
	31/03/2024	31/03/2023	31/03/2024	31/03/2023	31/03/2024	31/03/2023
	R'000	R'000	R'000	R'000	R'000	R'000
PUBLIC ENTITIES						
Current						
Civilian Secretariat for Police Service	-	-	10	-	10	-
Compensation Fund	-	-	39 720	53 447	39 720	53 447
Education, Training and Development Practice	-	-	347	347	347	347
Health Professions Council of South Africa	-	-	408	580	408	580
ICASA	-	-	167	146	167	146
Independent Police Investigate Directorate (IPID)	-	4 849	939	-	939	4 849
KZN Film Commission	-	-	1	-	1	-
Municipal Demarcation Board	-	-	678	698	678	698
National Credit Regulator	-	-	917	-	917	-
National Heritage Council	-	-	127	-	127	-
National Prosecuting Authority (NPA)	-	-	49	10	49	10
Office of Health Standards Compliance (OHSC)	-	-	-	1 000	-	1 000
NSG	-	-	588	588	588	588
Road Traffic Management Corporation (RTMC)	-	-	-	62	-	62
Rustenburg Water Services Trust	-	-	18	-	18	-
SASSETA	309	-	-	-	309	-
South African Reserve Bank	-	-	240	-	240	-
Special Investigating Unit	-	-	62	110	62	110
Unemployment Insurance Fund	7 412	-	-	8 934	7 412	8 934
Subtotal	7 721	4 849	44 271	65 922	51 992	70 771
TOTAL						
	19 574	16 861	66 173	98 760	85 747	115 621
Current	19 574	16 861	66 173	98 760	85 747	115 621
Non-current	-	-	-	-	-	-

ANNEXURE 6

COVID-19 RESPONSE EXPENDITURE

Per quarter and in total

Expenditure per economic classification	APRIL 2023	MAY 2023	SEPT 2023	Subtotal Q1 2023	JUL 2023	AUG 2023	SEPT 2023	Subtotal Q2 2023	OCT 2023	NOV 2023	DEC 2023	Subtotal Q3 2023	JAN 2024	FEB 2024	MAR 2024	Subtotal Q4 2024	TOTAL 2023/24	TOTAL 2022/23
	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000	R'000
Compensation of employees	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Goods services	10	63	1	74	-	-	-	-	-	-	-	-					79	2 830
Management/Handling fees	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	17
Advert: Promotional items	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	20
Advert: Marketing	-	63	-	63	-	-	-	-	-	-	-	-	-	-	-	-	63	2 118
F&O/Equip<R5000: Office Furniture	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	28
Com: Radio & TV transmissions	6	-	-	6	-	-	-	-	-	-	-	-	-	-	-	-	6	118
Contractors: Audio-Visual services	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	16
A&S/O/S: Researcher	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	400
Cons Hous Sup: Wash/Clean Detergents	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	8
Cons Hous Sup: Workplace Décor	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	3
P/P: Cleaning Services	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-	-	19
P/P: Pest Cntrl/Fumigation	4	-	-	4	-	-	-	-	2	2	-	4	-	-	-	-	8	14

T&S Foreign: Incidental cost	-	-	1	1	-	-	-		-	1	-	1	-	-	-		2	10
Rental & Hiring	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		48
TOTAL COVID-19 RESPONSE EXPENDITURE	10	63	1	74				-	2	3	-	5					79	2 830

The actual expenditure for COVID-19 Response at 31 March 2024 amounts to approximately R79 000 which relate to procurement that was done in 2022/23 and paid during the first two quarters of the 2023/24 financial year. The total amount spent comprises the following:

- Communication – R 6 000;
- Vaccine Marketing – R63 000;
- Office disinfection – R8 000;
- Travelling incidental cost – R2 000.

ANNEXURE 7

ANALYSIS OF PREPAYMENTS AND ADVANCES (NOTE 9)

Name of Entity	Sector of the entity	Description of goods, services, and/or capital assets paid for	Classification categories	Contract reference number	Total contract value	Contract commencement date	Contract end date	Frequency of the prepayment or advance	Balance outstanding as at 31 March 2023	Total amount prepaid / advanced in the current year	Less: goods, services or capital assets received in the current year	Add / (Less): Other	Balance outstanding as at 31 March 2024	Reason for prepayment or advance and for it remaining outstanding at year end (more details can be provided in the narrative blocks where necessary)
					R'000				R'000	R'000	R'000	R'000		
Prepayments														
Multichoice	Private Sector	Monthly subscription for digital TV signal	Goods and services	Customer No: 66988830	371	1 April 2023	31 March 2024	Monthly	-	371	(371)	-	-	It is a condition that the service must be paid in advance to prevent the disconnection of the signal
TOTAL PREPAYMENTS									-	371	(371)	-	-	
Advances														
DIRCO	Public Service	Advances in respect of foreign trips undertaken by GCIS officials	National departments	Agreement between the GCIS and DIRCO	1 999	1 July 2023	31 March 2024	As the need arises	490	1 509	(1 999)	-	-	The DIRCO assists GCIS staff who cover the events of the President and Deputy President abroad with accommodation and ground transport
TOTAL ADVANCES									506	1 584	(2 015)	-	75	
TOTAL PREPAYMENTS AND ADVANCES									506	1 955	(2 386)	-	75	

NOTES

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